



Welcome to UK News Jan 15<sup>th</sup> 2015  
your weekly update from around CEMEX UK

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## BEING THE BEST FOR FAMILIES

### Be Careful On The Roads



It's winter, there is less daylight and more bad weather please take extra care on the roads at all times, but especially between 3pm and 6pm when 1/3 of all accidents happen in the winter. There were two road incidents this week involving employees, thankfully no one was hurt - but vehicles were badly damaged. This is just a reminder to drive carefully and adopt the MY SPACE principles below.

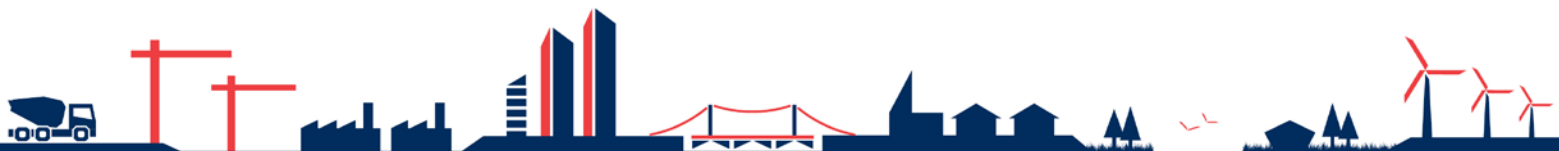
- M**aintain a safe stopping speed. If someone enters yours space, hang back
- Y**ou are in control. Anticipate the situation
- S**peed – The No.1 cause of winter driving accidents is driving too fast
- P**atience and courtesy save lives
- A**wareness of other vehicles and your environment is essential
- C**oncentration – The increased hazards of winter driving makes this important
- E**xit – Always leave yourself an out

### Thank You Tyrone And Augustin For Your Careful Driving



Two members of the public have praised CEMEX London Aggregate Drivers for their considerate driving.

Well done and thank you to Tyrone Lowther (left, Agency Driver) and Augustin Garcia (right), both Drivers at Angerstein, for your great example.



Read on to see what the cyclists said:

*"Good Morning. This morning whilst I was cycling to work I encountered one of your large trucks on the road near Battersea Rise in London (approx 6.30 am). I felt compelled to write to you to commend the Driver of the vehicle. He took extreme care when overtaking me which was greatly appreciated. I cycle to work every day and large vehicles, when overtaking, are particularly nerve racking, especially on tight roads in London. Your Driver drove slowly behind me at a safe distance and waited until it was absolutely safe to overtake and gave me a very wide berth when he passed me. Please pass on my thanks and gratitude to him. I just wish all Drivers on the roads were as thoughtful and considerate as him. Well done CEMEX! Thank you. Nick Collin."*

*"Hi. I'm just dropping you a line to say thank you to one of your Drivers. Last evening I was very nearly flattened whilst cycling by an incredibly poor piece of driving from a van. One of your trucks was immediately behind me. The van kept going but your driver stopped, held up the rest of the traffic and gave me a chance for my heart to slow down a bit. He then pulled up on the far side of the junction and got out to ensure I was definitely OK. At the time I just wanted to get to my destination so I thanked him and headed on. It was a great example of civic responsibility and care of another individual - so I'd just like to say thanks again to him! Thanks from James Heath."*

Rob Wilkinson, Regional Logistics Manager, was delighted with the driving culture exhibited by Tyrone and Augustin. It is exactly the type of driving behaviour we expect in such a high risk environment.

Credit must be given to Charlie Stanford ALM, the lead Drivers: Bob Lancaster, Paul Luacs, Ken Evans, Paul Macpherson DDO and the whole Driver Team, as they have created a driving culture that puts 'sharing road space' at the heart of their driving.

## UK Health & Safety Award Winners



Congratulations to the 2014 winners of the CEMEX UK Health & Safety awards. The winners can now throw their hats in to the ring for the prestigious safety sword...

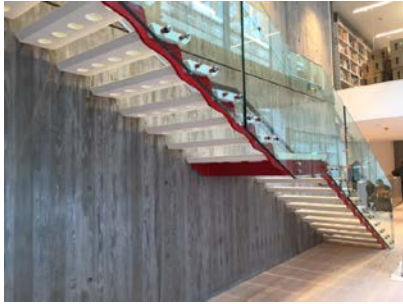
Sector	Best	Most Improved
Aggregates	UK Aggregates	Dove Holes
Concrete	Northern Region	London Region
Cement	Tilbury Plant	Rugby Plant
Road Transportation	Cement Logistics	No Entry
Others	Paving Solutions	Washwood Heath Rail Solutions

Congratulations to all the Teams for a great effort in 2014. Despite a poor start to 2014 we shouldn't overlook the fact that 98% of our sites remained injury free last year.



## BEING THE BEST FOR CUSTOMERS

### A Master Piece To Make Da Vinci Proud



You may remember the recent blog talking about the Evolution Self Compacting Concrete we supplied to the new HQ for the Institution of Structural Engineers in London. A member of the Design Team on the project said the wall that was poured was better than a similar wall in the Louvre.

Well, we've had some further feedback direct from the Consultant and Architect to say that the finished wall is 'absolutely fantastic' and that the client is extremely pleased with the concrete we supplied.

To quote the Consultants Email to me, he says: "The wall is quite wonderful. Very many thanks for your help." He called to say that the quality and performance of our product has restored his faith and belief in the use of SCC, as he has had some bad experiences with similar products supplied by other companies.

### Poor Customer Service Hurts Us...



Both reputation and money are squandered when we fail to deliver for our customers. Recently we failed to supply cement to two of our Readymix Plants for a 350m pour to a wind turbine base. This resulted in a cancelled pour leaving CEMEX with a large bill.

The customer had two concrete pumps ordered which had to be paid for in addition to the cost of labour and cancellation fees. CEMEX had already started the pour with 4/5 of the job done so no doubt there will also be costs of breaking out the concrete and replacing the steels.

IHC's were also out of pocket due to the cancelled job despite the order being placed a number of weeks in advance.

Whilst its great when we get it right, we still have work to do to get it right every time and to manage our customer experience when the unforeseen happens. Customer delight doesn't come easy, we have to keep working at it day after day.



## BEING THE BEST FOR SHAREHOLDERS

### Jesus Roadshow – Rugby Roadshow Now At 1.00 pm



Next week see's Jesus's Annual Roadshow. The Rugby Roadshow time has changed, it is now 1.00 pm - 2.30 pm at Benn Hall. This is due to the Corporate webcast being broadcast that day at 3 pm so people can be free to watch the webcast too. Everyone is welcome to come to a Roadshow, but please check it with your Line Manager before you go.

If you would like to pre-ask a question to be asked anonymously you can via Email to: [gb-communicationsandpublicaffairs@cemex.com](mailto:gb-communicationsandpublicaffairs@cemex.com)

- Mon 19<sup>th</sup>** : 8.30 am -10.00 am Hilton Strathclyde, Glasgow, ML4 3JQ  
 : 3.00 pm - 4.30 pm Daresbury Park Hotel, Warrington, W4A 4BB
- Tues 20<sup>th</sup>** : 9.00 am -10.30 am CEMEX office, Stockton, TS17 6QY  
 : 3.00 pm - 4.30 pm Best Western Hotel, Doncaster, S81 8HF
- Weds 21<sup>st</sup>** : 9.00 am -10.30 am Huntingdon Racecourse, Huntingdon, PE28 4NL  
 : **1.00 pm - 2.30 pm Benn Hall, Rugby, CV21 2LN**
- Thurs 22<sup>nd</sup>** : 9.00 am -10.30 am St Mary's Stadium, Southampton, SO14 5FT  
 : 3.00 pm - 4.30 pm Hilton Hotel, Bristol, BS32 4JF
- Friday 23<sup>rd</sup>** : 9.30 am -11.00 am Thistle Hotel, Brands Hatch, Dartford, DA3 8PE  
 : 2.30 pm - 3.30 pm CEMEX House, Thorpe, TW20 8TD

## BEING THE BEST FOR COMMUNITIES

### CEMEX New Sponsors Of Pride Of Rugby Awards



CEMEX has decided to become the principal sponsor of the 2015 Pride of Rugby Awards. These awards combine recognition of business excellence with acknowledgement of the huge amount of work that individuals and organisations do in supporting the community through their charitable and volunteering work.

It reflects our position as a leading business and a major supporter of local causes through the CEMEX Foundation, the CEMEX Community Fund, the Rugby Group Benevolent Fund and Lend-a-Hand, as well as the support employees have given to, for example, Hope 4, not to mention the work that many individuals put into local groups and charities.

Pride of Rugby 2015 will be launched on Rugby FM this coming Monday and you will hear the CEMEX name on the airwaves quite a lot between now and the awards ceremony in May.



As many of you will know we have been the principal sponsor of the Rugby Advertiser Business Awards for something like 15 years. This has been a very successful partnership but all good things come to an end as we move into a new relationship with the Pride of Rugby Awards.

### Raffle For Hope4 Raises £354



The Central Region Customer Service Centre (CSC) in Rugby organised a Christmas raffle in aid of Hope4, a charity which helps the homeless in Rugby, and raised £354.

Readymix CSC had already coordinated Lend-A-Hand days with them throughout 2014 and into 2015 and the raffle was seen as a way to give that extra bit of financial help. CEMEX employees very generously contributed prizes such as chocolates, vouchers and copious bottles of alcohol and then after December payday, Andy Radbourne, made his way through CEMEX House selling tickets. As this was such a great cause they virtually sold themselves.

After much frantic folding of almost 1,800 tickets by Aggregates CSC, the raffle took place on the morning of Christmas Eve to a sea of eager faces hoping for the luck of the draw and many of them weren't disappointed.

Thanks to the kindness of prize donators and the generosity of people buying tickets they raised £354 which was gratefully received by Hope4.

## BEING THE BEST FOR EMPLOYEES

### Transport Secretary Visits Carlisle



Nathan Mann and Aaron Dent (two of our new Apprentice Drivers) met the Transport Secretary, Patrick McLoughlin, this week when he visited our Carlisle facility. The Minister promised to help Aaron sort out a problem he was having with the DVLA over a mistake on his LGV licence which is delaying the next stage in his test. Patrick stated to Aaron: "I will personally look into this. If I cannot sort it no one can because I am in charge of the DVLA."

Patrick was keen to learn that the Apprentices would all have jobs with CEMEX after the scheme. Both Nathan and Aaron really enjoyed the visit, especially the time they spent practicing on the full systems Training LGV driving simulator.

### Congratulations Callum



We are pleased to announce that Callum McPhillips will take the role of Commercial Haulage Capacity Manager (Aggregates & Asphalt) for the Central Region with effect from Monday 5th January 2015.

We would like to take this opportunity to congratulate Callum on this appointment and wish him well in his new role.





## Peter Linton Remembered



It is with great sadness that we have to report the death of Peter Linton on the 28th November, following a short illness.

Peter joined Readymix Northern in 2000 as a Readymix Shipper, working out of Little Hulton office in Manchester, having had over twenty years experience in the mortar industry and working for RMC Mortars and Tilcon amongst others.

In 2004, Peter decided to try a career change and became Plant Supervisor at Altrincham Plant and from there a few years later he moved to Macclesfield.

Peter was a quiet, polite gentleman who got on with his job with no fuss. His timekeeping and attendance records were exemplary, as was his attention to detail, along with his good customer manner and approachable style. Even when he was diagnosed with cancer he still came to work and it was only when his doctor told him that he must stay at home that he reluctantly agreed to comply.

Peter died within two weeks of stopping work from Pneumonia due to his weakened condition. He was just 61.

Peter was a keen radio ham and an accomplished pianist . He leaves a wife, Annette and daughter, Emma.

## Thanks For Your Effort Winner For December



Congratulations to the Rugby Plant Cement Mills Team who have won December's Thanks For Your Effort award. They will receive a £25 voucher to spend at a store of their choice. Daniel Evans, Scot Wareing, John O'Malley, Kenneth Simpson, Paul Wilson, David Harvey, Chris Neale, Lee Marriott, Glenn Towers, Mark Melbourne, Paul Fereday, Shawn Toms and Miguel Roman are the winners.

They all showed amazing commitment to their jobs during 2014 with the extra pressure on Rugby from the South Ferriby Plant being out of action, long term staff illness and staff transition meant that the Team had to change their hours, work extra hours on their days off and even change their shift patterns to keep the business running.

They have done this in a fantastic production year breaking previous production records.

All of this has been achieved safely and with 100% staff attendance.

Thank you to all involved for your dedication to getting the job done and to keeping the production running professionally and safely during 2014.

## Mmmmm, Nice Coffee!



Everyone is buzzing at Rugby after the new coffee machines have 'bean' installed! The new Necta Kobalto and Necta Korinto machines are 'bean to



cup' espresso mechanisms which grind the beans as required for a better quality drink.

One point to note is that these machines do not dispense the cups so please place a cup before selecting the drink!

### Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
007-01-2015	Technical Writer	National Commercial	Rugby Office	22/01/2015
008-01-2015	Technical Proposals Manager	National Commercial	Rugby Office	22/01/2015
009-01-2015	Internal Sales Representative	Aggregates Commercial	Rugby Office	26/01/2015
010-01-2015	Transport Planner	Readymix Northern	Preston Brook	26/01/2015
011-01-2015	Plant Manager	Readymix Central	Great Yarmouth Cluster 14	30/01/2015
012-01-2015	Night Shift Electrician	Aggregates Northern	Dove Holes Quarry	30/01/2015
013-01-2015	Shipper	Readymix Central	Oldbury Office	21/01/2015
014-01-2015	Temporary Materials Coordinator ***Possible Secondment Opportunity, approximate 18 months	Aggregates & Asphalt	A1L2B Site Office at Leeming Bar (Based on the site of the contract)	28/01/2015

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

### **We would love to hear from you for the next edition on 21 Jan**

To send us a story: either click on 'submit a story' on the UK News website or email [gb-communicationsandpublicaffairs@cemex.com](mailto:gb-communicationsandpublicaffairs@cemex.com) or call us on 01932 583 217/006.

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.)  
Thank you.

