

VOICES INTO ACTIONS

YOUR VOICE COUNTS

WE'RE LISTENING!



LOOKING AFTER YOU

- Improved safety performance
1 year LTI free
- VFLs dramatically increased with improved coverage of remote sites
- Collect customer safety initiative
- Emergency rescue training in development



HELPING ME TO GROW BE THE BEST

- 2,797 training sessions in 2015
- Getting to know you better, 121s with managers
- MTP improving **leadership skills**
- Customer service training modules
- Operational, technical & product training for customer services



MAKING LIFE BETTER

Significant investment in our plant and equipment in 2015 helping **reduce breakdowns** by a third



IMPROVING OUR COMMUNITY

- Albion Rovers, RSPB Gainsborough, Wildlife Trust, Kirkmuir Hill Community Centre Lend-a-Hands
- **Quarry Safety Awareness Programme** for local schools in Kilbarchan



FEEDBACK AND CHANGE

- First ever **Asphalt Conference**
- Area and cluster business reviews with plant, technical, commercial and logistics reps started in January 2015

OUR OBJECTIVE

Together we're on a journey to be the best and to grow our business



ASPHALT