



Welcome to UK News 18th May 2016
your weekly update from around CEMEX UK

View UK News on: www.cemexuknews.co.uk

Follow us on twitter too: @CEMEX_UK

BEING THE BEST FOR FAMILIES

Very Bad News – Our Second LTI Of The Year



It was disappointing to suffer our second lost time injury of the year last week. In the incident, a Truckmixer Driver (Independent Haulage Contractor, IHC) trapped his fingers in the hinged discharge chute of his vehicle while washing it down at the end of the day; sadly the Driver suffered a broken finger, a hairline crack in another and laceration. The investigation has confirmed so far that the finger guard was fitted and operational on the truck and the Driver was wearing gloves. We hope to learn more about the incident and what can be done to prevent a recurrence once we have had chance to talk with the Driver now he has been released from hospital following his overnight stay whilst awaiting an operation.

Jesus Gonzalez, CEMEX UK President, commented: “A very disappointing week with our second LTI of the year. As you can see we are not doing well looking after our contractors when compared to last year: 2 LTIs in 2016 vs ZERO last year, and 4 TRIs this year vs 3 last in 2015.

As you know contractor safety is one of our 3 key areas of focus this year (along with Road Safety and Health) and we need to do more to keep our contractor safe.

We ALL need to do more to STOP injuring our people and contractors. Let's get back to ZERO this week!”

Protect Your Hands.....



We have suffered two recordable hand injuries in two weeks and so far this year three of our six TRIs have involved injuries to the hands/fingers. Teams are encouraged to review activities that pose a specific risk of hand injuries and apply the ERIC-P hierarchy when considering if additional measures can be taken to reduce the potential for injury:

- E-** Eliminate the Risk by, for example, using alternative work methods
- R-** Reduce the Risk through, for example, the use of safer tools and equipment
- I** - Isolate people from the Risk



C - Control the Risk through safer systems of work

P - Use Personal Protective Equipment

As communicated last week, one way we can all reduce the risk of hand injuries is to ensure we follow the new Global PPE Standards ensuring we wear gloves at all times in all production/operational areas, other than where exemptions apply.

Walking In May – At The Best Times Of Day!



Andrew Crombie, Aggs Ops Manager Scotland, takes us through how he is managing to make up his steps for the Pedometer Challenge. It just takes a little more thought but can be done!

Andrew comments: "This month I am participating in the Pedometer Challenge as Team Captain for 'Robin Dood and His Merry Men' Team, so I thought I would set a good example and do some pace setting.

Well, am I glad I took up the challenge? You bet I am and each day I am stepping on average 16,000 steps.

My routine every day consists of:

1. Arrive on site at Cambusmore Quarry around 6.00am and walk the boundary - 7,500 steps. At this time of day all nature is at its best. The wildlife I have come across on the morning walk that I would not normally see include foxes playing and feeding, Roe Deer by the dozens, an otter slipping in and out the river, frogs and toads by the bucket loads, hares and many more. The birdlife though is fantastic on the river - Dippers, Goldeneyes, Goosanders and many ducks. In the woods I have seen Goldcrests and Woodpeckers and on the Gart Loch I have seen the Osprey fishing beside Commorants and Swans, and looking up there are plenty of Buzzards and Red Kites about to add to the enjoyment.

2. Lunchtime around 1.00pm - a quick bite to eat and then a 30 minute quick stroll usually accounts for 3,300 steps on average - this is done wherever I am and it gets me away from my computer for a short while.

3. In the evening - I am lucky enough to live in a rural community with miles and miles of wood walks, forest tracks and mountain trails. My better half and myself always put in an hours walking in the evening and this is also a great time to see plenty of wildlife - another 7,000 steps on average.

By sticking to this routine I am easily achieving my target steps. It's not interfering with my work schedule, in fact, I would say it's improving my day as I feel really good when I start my work and I sleep better when I get to bed.

Oh! and the best part, I have been focused on losing weight since I stood on the scales on January 1st at 16 stone. During January, February and March I quickly lost two and a half stone through a better eating regime, but April I found my weight loss had slowed to 4lbs as all the easy losses had gone. However, with the added incentive that the Pedometer Challenge has brought, I already know I am back shifting more of the unwanted pounds and I feel great about it."

Keep on walking!



Robin Dood And His Merrymen Go Walkabout.....



This week Pedometer Challenge Team 'Robin Dood and His Merry Men' started off on their 'walking tour of Europe' as part of the Pedometer Challenge.

A big well done to all the Team who together managed to take an incredible 1,323,855 steps this week - so the tour of Europe has begun!

Andrew Crombie, Aggs Ops Manager Scotland, commented: "We metaphorically left John O'Groats and the chilly winds on the 1st May and our total steps have taken us all the way to Brighton and the glorious sunshine! By the end of next week we hope to have visited Bordeaux in SW France and moved on a mere 667 miles, but who knows, we may be diverted - keep walking!!"

Week One – 50 Million Steps Done!



Congratulations to everyone who has submitted their steps for week one. A whopping 23,000 miles has been recorded so far (that's almost the equivalent of walking round the equator in one week, which is 24,901 miles!...), with an average of 7,849 steps per person per day.

Challenge for week two – over 8,000 steps each per day and at least another lap of the equator!! We can do it....

Marine Gets Top Notch Healthy Eating Advice

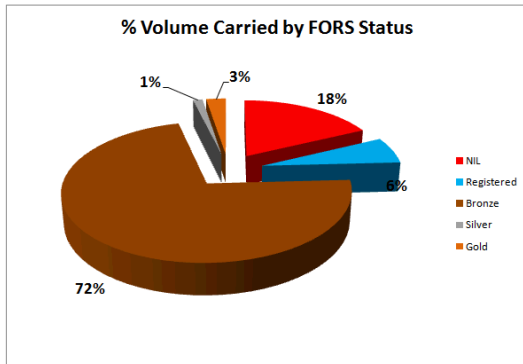


Anthony Worrell-Thompson, well known celebrity chef, attended our Marine Managers' Meeting to talk about healthy food choices for the crews on our dredgers.

This was part of our increased focus on health during 2016, along with initiatives such as the Pedometer Challenge and having more fruit in canteens.



FORS Target Smashed In April!



So far in 2016 82% of the Aggs and Asphalt subcontractor volume has gone through FORS accredited or registered hauliers. This has been achieved even though only 33% of our total haulier base are FORS registered or accredited.

Scott Jones, Strategic Haulage Manager, commented: "Please keep up the good work. To meet our year-end target in April is a fantastic achievement and makes the target of 100% by the end of 2017 more realistic than ever.

Let's keep pushing our primary hauliers to meet the upcoming deadlines and ensure new hauliers are aware of our FORS requirements and future deadlines."

BEING THE BEST FOR CUSTOMERS

Get Excited About Customer Complaints...



"I'm reviewing the Readymix complaints for the weekly call", comments Stuart Keighley.

"This week we have 27 in the report database. For me that's got to be 27 opportunities to learn how we do better and 27 opportunities to talk to our customers and show them we care.

What do you think?"

Champion Delivery Harry.....



Last week Leighton Buzzard Concrete Plant had a cash sale delivery to Frank Bruno's house. Upon arrival Frank dealt our Driver and Technician a low blow as the access was less than desirable. Not to be put off by this Eugen, the Driver, attached all of his chutes and applied all of his know-how positioning them through a small gap in the hedge and fence.

The contractor was operating single handed which meant the moving and placing of the concrete was going to be a long drawn out process. Eugen and Mark (Technician) pulled on their gloves and went to work assisting the guy on site with the placing of the 8m3 of concrete.



The project was for a boxing ring that was being built in Frank's garden (you couldn't make this stuff up!).

When the chaps had eventually finished Frank didn't pull any punches and said CEMEX's customer service is knock out! A big thank you to both Eugen Tudori and Mark Brierley - an exceptional demonstration of going that extra mile.

Logistics Customer Service Ahead Of Target....



The Logistics Customer Service on time delivery performance in Aggregates and Cement have been ahead of target so far this year. They have also received several examples of positive feedback from internal and external customers on the professionalism and attitude displayed when supplying materials into recent high profile pours.

	YTD	Target
Cement	96.39%	95%
Aggregates	99.12%	95%

Dave Hart, Director Logistics and Supply Chain, commented: "It's great to see that not only in Cement and Aggregates Logistics are the Customer Service Levels above the service promise, but also that we have received positive feedback from customers for the

service provided and the professional attitude you display.

THANK YOU to everyone in Logistics for making this happen."

BEING THE BEST FOR SHAREHOLDERS

Logistics Prestigious Finalists



Congratulations to our Logistics Division for being double finalists in the prestigious Motor Transport Awards 2016. We have been selected for our Driver Apprenticeship scheme, in the Apprenticeship of the Year category, and in the Partnership Award for our industry leading tyre contract.

More than 70 of the transport industry's leading figures judged this year's awards entries and selected only the very best contenders for the Motor

Transport Awards 2016.

Winners will be announced on the 6th July in London.

Missed Down The Line? Still Time To Listen In....



There is still time to listen to the Top Team summarise our performance in the UK for Q1 this year. There is a recording of the 45 min presentation as well as the slides which are hosted on line. Please follow the dial in details and the link below:



UK Toll Number: +44 20 3426 2807
UK Toll-Free Number: 0808 237 0026
Conference Number: 671732#

The slides are available to download from the Down the Line community on Shift –

<http://shift.cemex.com/search/web/search?scope=&query=Down the Line> - or via this weblink:
<https://arkadin-event.webex.com/arkadin-event/lsr.php?RCID=59958b518ca79723873fc5903c7910c7>

BEING THE BEST FOR COMMUNITIES

Stuck For A Lend-A-Hand Idea??



Look no further than the Road & Cycle Safety Event site on Shift.

Liam Hare and others have put together a toolkit which includes all you need to do to organise a cycle safety Lend-A-Hand in a local school or youth group. All you need to do is to go to the Shift community on:

<http://shift.cemex.com/communities/service/html/communitystart?communityUuid=8b2ae5bd-42af-487b-ae2d-c120b18c1e3e>

to see how to organise an event and what to say when you are there!

The basic idea for each Road & Cycle Safety Event is that a Team of 3-5 CEMEX employees (including HGV Driver) organise and carry out an event. Each event contains a presentation on road and cycle safety accompanied by a vehicle tour and in-cab experience for each child.

If you can't access Shift and would like to do a Road & Cycle Safety Lend-A-Hand in your local primary school then call Liam Hare on 07469 028598 who will be happy to help.

Good luck with your sessions!!

The RSPB Urges Public Not To Rescue 'Lost' Young Birds



It's that time of year when freshly hatched birds are taking their first tentative 'steps' away from the nest, and the experts are warning the public to leave them alone.

While it may be tempting to scoop up an apparent 'lost' bird, the RSPB is urging people to allow nature to take its course even if



they are on public pathways or gardens. It is also sometimes the safer option particularly when it comes to baby Seagulls. Their parents are notoriously protective of their young and have been known to dive-bomb anyone straying too close to their chicks across coastal towns.

Some have in the past been hurt by Gulls' claws or beaks after getting too close. It's possible victims are not even aware they had strayed too close to a Gull chick, the RSPB reported.

RSPB spokesman Martin Jensen told us: "Herring Gulls take parenting very seriously whether they are on an unpopulated coastal island or in a town or city around the extensive UK coastline. Defending their nest and their young is part of their DNA. On a coastal island if a Crow or a Great Black-backed Gull tries to steal and eat an egg or chick, it will be repelled with all the parent Gull's strength and other Gulls will come to assist. It is no different in the towns and cities of the UK. If the Gulls believe their eggs or young are in danger they understandably become very protective and can be aggressive in defense of their young."

Both people and pets can experience this type of Gull behaviour which can be a very frightening. The organisation stresses the Gull's motives are actually honourable because they are protecting their young.

BEING THE BEST FOR EMPLOYEES

Thanks For Your Effort Hero For April Is....



Jason Storey, IHC of Leeds Readymix - For his outstanding attitude and helpfulness on site. Mick Hix, Site Manager, commented: "I have never known a Driver as helpful and friendly as Jason. However, this Saturday just gone he really stepped in and helped out when he really didn't need to. As well as helping me move half a tonne of steel fibres and clearing up lots of slurry, we had a spillage off our aggregate belt - approx 2 tonne of wet stone slipped off the belt all over the floor. Instead of leaving me to clear it up before I'd even gone outside he was there with a shovel, brush and wheelbarrow. Jason saved me around two hours of my time. This

aside he is always keeping the loading bay clean and keeping an eye on the wash water pumps. I think Jason deserves some recognition for his support and what better way than this?"

The Best Of The Rest – More Thanks For Your Effort Champions



As ever the Thanks for Your Effort nominees demonstrate the great calibre of people we have working in CEMEX UK. Your dedication acts as an inspiration to us all. Thank you to:

Ray Darby – Plant Supervisor for Rotherham RMX Plant - Ray runs an exceptionally high standard Plant. His housekeeping is second to none and customers comment that they regularly go past competitor sites to travel to Ray's Plant. The Teamwork between CEMEX staff and the IHCs at Rotherham is second to none with each person looking out for each other and always ready to

help each other and Ray leads by example.



Mike Higgins, Martin Ashfield, Barinder Sandhu and John Shrimpton from Apshalt and Paving Solutions - Now that all our Sales Team have SMART phones the Team have developed a SMART phone application to act as a viewing portal to promote all of our Value added Aggregate & Asphalt solutions (VAAS). Mike had expertly led the project and with the support of Barinder Sandhu, John Shrimpton and Martin Ashfield they have created a first class SMART phone application.

Ian Uttley, Operative Preston Coating, Asphalt - Ian works at our Preston Coating Plant and following an unexpected absence and operation to his colleague Ian has had to assist and provide seven day cover at the Plant for 6 weeks. Ian is only one of two trained to mix and has performed this task every day and covered each Saturday and Sunday to ensure we maintain the service expected by our customers.

Andrew Keddle, Operative Temple Quarry, Aggs Scotland - The Quarry Team recently had a very challenging week on site. They had a reduced Team due to sickness and holidays and had a large breakdown to deal with, on top of that they had several customers to supply and stocks were very low. Andrew who is the Senior Operative on site was on holiday at the time and was phoned for advice. After hearing the problem he offered to come in and assist them for two days. His help was greatly appreciated and he really went beyond the call of duty.

Voices Into Action – Better Together



A combined communications forum for Commercial Cement, Building Products & Logistics, was held last week. These forums are a great opportunity for sharing information between employees and business leaders.

The employee representatives play the important role of being the voice for their colleagues. With this being a combined businesses forum clearly it is also a great opportunity for collaboration across the

business areas.

Gustavo Ruiz Takes On Enterprise Risk Management (ERM)



In addition to his current responsibilities in Strategic Planning, Gustavo Ruiz (pictured) is also managing the Enterprise Risk Management function in CEMEX UK, based in Thorpe office.

Every CEMEX country has one person working in ERM collating news and information from internal and external sources on risks ranging from economics and politics to competitive dynamics. Gustavo also monitors risks facing the business and updates the Management Team regularly with reports, dossiers and people profiles.

The best information and news on issues affecting our company comes from colleagues working in all roles who have wide-ranging industry contacts. So if you hear any relevant news from your sources please call

Gustavo on **07920 501345** or send an email to him at **erm.uk@cemex.com**



15 Long Service Congratulations To



Jane Hitchmough, Senior Internal Sales Representative Asphalt, for achieving 15 years service with the business on 1st May. Jane is based at Preston Brook and is seen here receiving her award from Line Manager, Trevor Golding, and National Commercial Manager (Asphalt), Leslie Luxon.

Jane intends to use the gift toward her holiday in Cuba.

Sandy Reaches An Impressive 25 Years Service



Congratulations to Sandy Anderson, RMX Maintenance Programming Analyst, who achieved 25 years service with the company on 16th May.

Sandy started with Readymix working in the Accounts Office for John Ormrod on the docket section at the head office in St Mary's Road, Widnes.

After a few years she moved to the Purchase Ledger section and became Purchase Ledger Supervisor working with Mary O'Grady and Kathy Kearney.

When the Widnes office closed she moved offices to Preston Brook working for Martyn Pugh, Director of Finance. Her role was to rectify all the purchase queries from the SSC for Northern Readymix, Aggs & Asphalt. She then moved over to Readymix operations as Maintenance Programming Analyst where she continues to provide essential support and information for the Ops Teams.

She is seen here receiving her award from Andrew Toogood, Regional Fleet & Operations Manager.



Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
136-05-2016	Sales Agent	UK Readymix	Rugby Office	24/05/2016
137-05-2016	Category C Tipper Driver	Logistics South East	Angerstein Wharf	25/05/2016
138-05-2016	Transport Planner ***Temporary Maternity Cover***	Readymix Northern	Preston Brook Office	26/05/2016
139-05-2016	Reliability Technician Mechanical	Cement	Rugby Plant	20/05/2016
140-05-2016	Reliability Technician Electrical	Cement	Rugby Plant	20/05/2016
141-05-2016	Flood Protection Solutions Business Manager	CEMEX UK	Central UK Preferred	31/05/2016

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email

gb-communicationsandpublicaffairs@cemex.com

or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.



