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Welcome to UK News 15th June 2016 your weekly update from around CEMEX UK

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## **BEING THE BEST FOR FAMILIES**

## **Congratulations On A Safe Week**



"Well done to everyone for achieving Zero LTIs and TRIs last week after two very difficult weeks previously," commented Jesus Gonzalez. "Let's maintain Zero this week.

Remember safety has no memory and continue to STEP IN so that everyone can go home safely to their families each and every day."

## Our Pleasure Ma'am



One of our London drivers received high praise from one of Her Majesty the Queen's motorbike outrider's last week. During the 90<sup>th</sup> birthday celebrations the Queen's cavalcade had to negotiate the busy London traffic near Blackfriars at 10.55am, on her way to St Paul's Cathedral.

One of the junctions was completely blocked which included a 50+ seat coach. The Met police outriders task was to clear the way for Her Majesty. One of our

bulk carrying trucks was also at the junction.

Following the PC's directions the CEMEX driver pulled into the junction around the coach and managed to exit the feature negotiating a 'ridiculously small gap for a multi axle vehicle of that size'. The PC goes on to say: "I wish to pass on my thanks and compliments to the member of staff at the wheel as they demonstrated considerable skill completing that manoeuvre. This enabled Her Majesty to proceed unhindered on her way."

Thank you to that driver (who we are trying to locate!) for their professionalism and skill and for representing CEMEX so well in what could have been a difficult situation for the Met Police.



#### And I would Walk 110,000 Miles...



That's the total number of combined miles we all walked for this year's Pedometer Challenge. That's also a lifetime of steps, being the average number of miles a person will walk in their lifetime if they live until they are 80; and it's five times around the world!! Not bad...

In total 86 Teams involving 825 people completed the 4 week challenge. This compares with 701 people in 2014. The total number of steps taken was, 239,672,145. The average number of steps per person per day was 9,264.

Congratulations go to everyone who took part and also thanks to Kathy Willcox for her hard work processing everyone's returns.

Remember to keep up the good work and carry on moving more for life!

#### **Cluster 7 Team Gives Saturday Up To Concrete Yard**



The likely lads in the photo wanted to improve the access to the rear of Castleford Mortar Plant so gave their Saturday up to re-lay part of the yard. The work has improved the safety of the yard for customers and employees alike.

Roger Taylor, Ops Supervisor, commented: "What a great job they did, I've got them lined up for other Plants now.

It was great to see the Team spirit with everyone pulling together to get the job done safely."

Left to right: Marcus Bedford, Simon Dyson, Martyn Robinson, Mick Howard and Matt Wright. Mick Hix was at Leeds Plant batching the concrete and Jason Storey was delivering it to us.

#### **Truckmixer Chute Hand Injury – Safety Alert**



An experienced driver recently fractured two fingers when they were trapped in the hinge of a truckmixer discharge chute. This type of incident was relatively common a few years ago before finger guards were fitted onto the vehicles. Details of the incident and key review points are included in the attached Alert.

As you read through the Safety Alert it is worthwhile considering the opportunities to prevent the injury... would it have been avoided if a moment had been taken to Stop & Think?, were previous chances to Step In missed?, do Visible Felt Leadership tours look at

maintenance as well as day to day production activities?

Please discuss this Safety Alert with relevant employees and contractors, in particular, truckmixer drivers, taking the opportunity to remind everyone to look after themselves and each other. Please also post the Alert on relevant notice boards.



## **BEING THE BEST FOR CUSTOMERS**

## **On Time Delivery Ahead Of Targets!**



The great news from our Aggregates and Cement Teams is that we are ahead of target for on time deliveries with Cement achieving 96.3% of all deliveries on time and Aggs an impressive 99.2% on time.

Congratulations to all the Teams involved in providing fantastic customer service.

#### New M&S Internal Sales Team....



That's mortars and screed not the clothes store.... The new Internal Sales Team headed up by Lianne Morgan (left picture bottom right), started at the end of May and are Liz Anderson (Southern Region), Matt Baker (Central Region) and Brandon Smith (London Region) with Derek Sheehan, Sales Rep (middle back).



The Team has been set up to improve customer service and dedicate staff to our value added product business. The Team have hit the ground running and are turning around customer quotations and jobsites in record time with great initial customer feedback.

Thanks go to Sales Reps Steve Buckland, Nigel Powell, Andy Walker, Danielle Robinson and Derek Sheehan as well as the Team at North London Mortar who have spent time helping the new Team bed in. Pictured right is the new Team with Danielle Robinson (front) during their induction visit to North London Mortar.



There is now a dedicated phone numbers for the new Mortars and Screed Sales Team so that you can get through to them as quickly and easily as possible.

Readymix: 03451 479 172

DSM: 01926 811 133

#### **Cannock Have Found A Few Ingots**



Cannock Readymix Plant was on hand to supply a local aluminium casting factory with MicroTech concrete for its high early strength and abrasion resistance properties. Norton Aluminium and Casting Ltd have requested a fast setting concrete that would cure within 6 days, with the extra properties to withstand the challenges faced. The concrete supplied has been used to repair the storage bays for the freshly processed recycled metals.

Well done to the Team, in particular, IHC Steve Buxton, for his brilliant on site customer service.

#### New Product Roll Out For Lincoln



John Godley, our super sales sleuth for Lincoln Aggs and Asphalt, identified a growing market for Viasheild in the area and the Asphalt business agreed to invest in an additional silo to accommodate the hard stone filler required for this product.

After installation and initial testing the Lincoln lads are proud to announce the first deliveries went out this week. The combination of the Production Team, Sales and Technical Teams working together has delivered a product fit for our customer's needs.

#### CEMEX At The Suffolk Show



CEMEX has spent 1st and 2nd June supporting one of our main approved layers of CEMEX Supa flo at the Suffolk show held at Trinity Park, Ipswich. The event gave Co-Dunkall an opportunity to promote their company as well as CEMEX flowing floor screed.

Mark Wilkinson, Sales Rep, tells us of the day: "The day started early and it was only the heavy rain in the first 2 hours that dampened the enthusiasm of the general public to make an appearance.

As the weather improved it didn't take long for the stand to attract potential customers who were wooed with free

smoothies and CEMEX/Co-Dunkall merchandise. As the clouds lifted the show got into full swing."



## **BEING THE BEST FOR SHAREHOLDERS**

#### **Another Successful Cement Conference**



On Wednesday 8th June Managers, Directors and Vice Presidents from the cement business came together to engage in a day of talks and activities with the aim of further integrating the functions within the cement business and setting clear goals for the rest of the year and beyond. Participation was high



with much discussion over the topics being presented.

It was a packed agenda covering health, customers, leadership, engagement, sustainability, strategy, CVA+ and beyond 2016. However, it was not all talking. The 'Concrete House' group activity got the delegates up on their feet and working together to achieve the best time with the winners only taking 5.1 seconds to build the house!



Further group activities led to the development of a list of CVA+ initiatives that the cement business can track and deliver by the end of the year to make the cement business CVA+ in 2016.

There were even fruit platters instead of biscuits during the breaks!





A big thanks to all who contributed either in advance or on the day.

#### Interview With Jaime Elizondo, President of the Europe Region



Our new Regional President, Jaime Elizondo, gave an interview about his new role and view of Europe. 'CEMEX IS HERE TO ADD VALUE FOR OUR STAKEHOLDERS'. Here is the full transcript for you:

Q1: Let's start with the #1 priority for CEMEX which is safety. How do you see aspects of safety in our region and what in your opinion are the key actions to achieve the goal of 'Zero Accidents'?



"We have made great progress and implemented excellent safety practices in Europe, and we have transferred these practices to other countries with great success. Our priority is to ensure the physical security of our people, our contractors and our neighbours. We must continue the work to achieve our goal of 'Zero Accidents' and we must continue the cultural change that began a few years ago and that will enable us to live and work safely. We need to integrate safety issues in all our activities and to learn from and share information about our mistakes, to avoid any similar future incidents. We must learn from our successes and errors."

#### Q2: What is your vision for CEMEX and how can we help to make it happen?

"CEMEX is here to generate prosperity and value for our customers, employees and the communities we are present in, and of course, for our investors. If customers see us as a company which helps them to succeed they will prefer our products and services. If our employees see that CEMEX gives them the best chances of personal and professional development, they will be more motivated and committed to the company. If the community in which we operate perceives us as a good neighbour enhancing the area, we will have better allies around us. We need CEMEX to be a profitable company that will sell more, at a better price, and will be efficient and productive, innovative and better every day. In this way, we will regain 'Investment Grade' more quickly and we will have the financial structure to enable faster growth.

To increase sales, we need to be closer to our customers every day and to be more 'Customer Centric'; we have to understand their needs and develop our best offers for them. To be more effective, we need to develop an improvement process that will allow us to modernise our production processes and administration, and that we can share with our colleagues around the world; we have to learn as much as we can, to support and replicate successes, and this will accelerate our results more effectively. We need to be able to take advantage of synergies and the advantages of working as 'One CEMEX', because it will allow us to achieve the best position in our industry, in the shortest time."

Q3: In January you were appointed President of the Europe Region and you visited the countries within the region. What are your impressions after these visits?

"The visits were very positive and I saw many very good practices that we can share with our colleagues within the region and with the entire CEMEX company. At the same time to quickly improve our results, we should be attentive and implement practices that are being developed in other places, both in CEMEX and outside the company. On the other hand, we have a lot of great business opportunities in our region for the next years. Europe is booming and will grow again. We are already seeing this and the continent offers many possibilities. There is great potential for our building solutions in Europe; for example there are very few concrete highways and we should be able to implement our concrete solutions and to convince customers about their benefits. The mass immigration is also an important challenge which we will have to understand. Many young people with families will arrive here, and we need to meet their needs such as housing, education, health, etc."

#### Q4: What are CEMEX's challenges in the Europe Region?

"The first and most important challenge is Zero Accidents. Starting from this, we have to work for our people, our customers and the communities in which we operate. We need to be able to create new opportunities for all in order to work with commitment and focus all our energy on improvement. We need to focus more closely on our customers, and better use Global Networks, sharing practices that have proven to be effective, efficient and profitable, to learn something new every day, and to constantly develop and improve."



Q5: What are the factors that can have the greatest impact on the future development of CEMEX in Europe?

"There are some overdue issues that are slowly being resolved, such as environmental issues, CO2 and new emerging standards in this area. I believe that Europe was very brave in leading initiatives to ensure that sustainable development and environmental protection have become the global trend. With the participation of all – society, authorities, industry, environmental groups, etc. - the key decisions for the future of the planet were taken. I am certain that it will bring a lot of development opportunities. CEMEX, as well as the entire European industry, has to take its place in this new world. I am sure that there are changes which are a great opportunity for our company."

Q6: Based on your extensive experience, what ideas and solutions are most interesting to implement in our region?

"Our company has many great ideas from various countries where we are present, but it is not my role to propose or bring new practices from other countries. My goal is to organise processes so that our employees can decide themselves how best practices can be replicated in their workplace. If they will search for best practices, better performance, the best projects or processes and implement them in their activities, everything will go much faster, and the results will be much better. At this point, we have Global Networks, the best tool we have dreamed of, enabling sharing of ideas and the search for excellence in all areas of our business. I want to see this tool used as much as possible."

Q7: We have experienced organisational changes in our company in recent months. What do you expect from these changes? Do you think they will influence the cooperation and relations between different countries, regions and headquarters?

"The company's activities correspond to the need for energy transfer, sharing of best practices and cooperation in the framework of one CEMEX. Any changes made will introduce operations and multiply interactions. In all the countries we will operate as one company and we will learn more from each other, and this will allow us to save time, effort and money. Another goal is to ensure that persons transferred to positions in other locations are learning and helping through talking with other countries, in different regions, because we do not want divisions, we want to have only one CEMEX."

Q8: How do you see Corporate Social Responsibility in CEMEX and what are the future challenges in this regard?

"Corporate Social Responsibility allows many things, but most importantly to continue to exist. If you are not a responsible company, you have no future. If you are a responsible company that is close to the community, customers will prefer your products and will share it, and it will allow you to grow. To survive, we must coexist and generate prosperity for all who surround us. Sometimes we associate the idea of Corporate Social Responsibility with one specific division of the company, but for me, it is a part of all of it, the reason for its existence, because companies should generate social welfare. We all, from every CEMEX business area, should participate in generation of wealth. It is important to make it a part of us, so we must all be aware that our company contributes to development and prosperity."

Q9: Could you tell us a little about your career path in our company?

"I've been involved with the company for 31 years. I started my career in Human Resources (HR), but I am quite restless and I have always moved from one place to another. I worked in Computer Science,



Planning and Operations functions. In Colombia I was head of the Planning Department, and then the President. I also held this position in Panama, Venezuela and Mexico. I was then appointed to the position of President of the Region of South America and the Caribbean, and now I'm in Europe."

Q10: Ahead of us there's a year full of challenges and hard work. What are your recommendations to recharge our batteries?

"I think that change is what charges batteries best. Change refreshes, revives and fills us with energy. You can feel that challenges give us energy. It works for me. At the beginning, the changes are difficult and I understand people who do not want them, but please try to embrace change. If the opportunity occurs, I believe, without a doubt, that we should grasp changes. Change motivates us and allows us to learn new things."

## **Ethics, Bribery And Competition Training**



CEMEX takes compliance with all laws and regulations as well as our reputation as an employer and company very seriously. To help with this for a number of years we have run on-line training courses as well as some auditing to ensure everyone is aware of our policies on these important topics. We do this to help protect both you as an employee and the company. The penalties for not complying with laws and regulations for CEMEX and you as an individual can be significant. For that reason our legal Director, Jason Smalley, wants to let you know

about three matters – ethics, bribery and competition. Be assured this is all routine and there is nothing to be unduly worried about.

Jason comments: "Some of you may already have received an invitation to participate in an **ETHOS survey** in relation to the CEMEX Code of Ethics. If you have received this request, even though participation is voluntary, I encourage you to complete the survey which takes less than 10 mins as it will be a great help to the company.

Secondly, a **new Anti-Bribery and Corruption** course has been developed which will be launched sometime in June. *Should you receive a request to take part then you are required to do so.* This will help you and CEMEX.

Finally, we expect a new Competition training course to be launched during this year. *Again, if you receive a request to take the training course then you are required to do so.* Again, this will help you and the company.

Just to be clear then, the Ethos survey is voluntary but please do complete it if you are asked as it will help the company. However, if you are asked to take part in the Anti-Bribery and Competition courses then these are required for those who have been very carefully selected to complete them.

I'd appreciate your support and prompt attention if you are asked to participate in any or all of these training requests. If you have any questions or concerns then please do contact myself in Legal or Carol Killham in HR Development."

#### **Newport Terminal Un-Mothballed!**



Cement Logistics have been busily re-commissioning their Newport (South Wales) import terminal in readiness to receive imported GGBFS for supply to our internal CEMEX Readymix business.

Terminals Operations Manager, Sean Page, has worked tirelessly to ensure

that the entire Plant was operationally ready to receive and outload.

With a primary focus on Safety, Risk Assessments and SSOWs were updated and key plant equipment was replaced with modern and reliable technology. All this on a very tight timescale to ensure the Plant was ready to receive the first shipment of 6000 tonnes which arrived on the evening of Weds 18th May 2016.

Once all connections were made the discharge by pneumatics from the vessel began without interruption. First deliveries started at the end of May.

Dave Dulson (UK Cement Logistics & Terminals Manager) commented: "It's a huge credit to the effort the Team has put in over recent weeks and the knowledge and skills of Sean. The site and silos have been unused for many years and the gap we had to close over a relatively short period of time should not be under estimated. It's great to see one of our mothballed assets now back operating safely and serving our internal customers with a key raw material in manufacturing concrete."

#### Supplying Fulham Readymix By Barge



Following the successful dredging and levelling of the berth at Fulham on the River Thames, the Readymix Plant is regularly being supplied by barge. This week 2,250 tonnes were supplied by barge taking 80 vehicle movements off some of the most congested roads in the country.

Best for many stakeholders!

## **BEING THE BEST FOR COMMUNITIES**

#### All A Flutter... Hunt For The Hawk Moth



Have you seen any Hawk Moths at your site? If so please email cemex@rspb.org.uk

This weekend is Moth Night – the annual celebration of Moths and Moth trapping. The RSPB in partnership with Butterfly Conservation Trust are particularly keen to find out about sightings of Hawk Moths.

Not all Moths are brown and boring. For example Hummingbird Hawk Moth (pictured right) resemble they hover above the flowers they feed on, and they easier to spot.

The previously migrant species have recently been in greenhouses and other sheltered spots in South suggesting that more could be around this year than want to build a clearer picture of their UK

Other Hawk Moths include Privet, Lime, Poplar, Moths which can all be found in gardens in June. attracted to light. Try leaving a light on in an open you can draw them in.



the beautiful mini Hummingbirds as fly in the day so are

discovered overwintering West England, ever before. The RSPB distribution.

Eyed and Elephant Hawk Most fly at night and are porch or garage to see if

## Cement Logistics Lend-A-Hand



The Logistics Team spent a day at a children's hospice in Stoke earlier this month as part of 'Lending a Hand in the community'.

The day consisted of many tasks including gardening, painting, jet washing and general housekeeping around the hospice



to ensure it is ready for the summer.

Dave Hart commented: "The day was hard work but extremely rewarding when you see the fruits of your labour and the positive feedback the Team received from the staff at the hospice.

I would encourage you all to take the opportunity to participate in a Lend-A-Hand day which is not only a great way to make a difference in the community but also a fantastic Team building experience."



## **NW Lend-A-Caring-Hand**



A Team from the North West Aggs used their Lend-A-Hand to take part in The Garden Project at Llys Elain Care Home Colwyn Bay. This is a Dementia Centre with 24 full time residents, and also provides respite for a further 4.

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Although there was outside space it had never been used in a number of years and had become overgrown and unmanageable. The staff had dreams of turning this space into a useable area which would stimulate the residents with different key areas where flowers could be grown, a sandy area to represent being at the beach and a sitting area where they could take afternoon tea and socialise with each other, taking advantage of the summer weather.

A Team of 8: Miguel Valdes (Raynes Quarry), Margot Orme, Jenny Forshaw, Jeanette Burns, Laura Maiden (Commercial), Glyn Jones, Derfel Hughes, and Damian Cavanah (Raynes Quarry) set about the task. With a lot of hard work things started to take shape and a second visit completed the task.



Margot Orme, Aggs Sales Rep NW, commented: "We also had support from some of our customers: J Handford who kindly donated 2 lots of garden furniture and 2 wooden benches were donated: 1 from Bearing Man LTD and the other from us at CEMEX. Gwynedd Skip & Plant Hire provided us with a skip and Thomas Contracting kindly provided a micro digger for the day.



We hope that the residents will enjoy the new outside space for many years to come and as a company CEMEX will continue to support local communities and take part in projects that make a difference."

This reply was received from Llys Elain, Care Home Colwyn Bay:

"Hi Margot,

On behalf of residents and everybody at Llys Elian just wanted to say a huge thank you for everything you and your colleagues at CEMEX achieved this week. It was something we would never have been able to do ourselves and we really appreciate it."

## SE Aggs Lend-A-Hand



Well done to the SE Aggs Team who lent a hand at the Harper Asprey Wildlife Rescue Centre where they repaired a drive and dug drainage ditches to help shed water from the road. At the end they were presented with a cake that was delicious!! We are reliably informed that boss Glyn Richards had two large slices!!

## **Commercial Cement Team Lend-A-Hand To Action For Children**



The Commercial Cement Team descended enmass on the Action for Children's Parklands Campus near Oxford on 9th June for their annual Lend-A-Hand Day.

This is a special needs school providing day, residential and outreach services to young people aged 11 to 19 who need extra help and support to find their place in life. The school has charitable status and receives no funding from central government as such they rely on donations and fund raising along with Lend-A-Hand day initiatives from companies such as ours.

Andrew Miles, Area Sales Manager, commented: "The gloriously sunny Oxfordshire day was spent painting the 100 metres or more of perimeter wall to their skate park, clearing the gutter alongside the sports hall which had become full of leaves, moss and other debris (causing problems with damp) and generally helping to maintain the grounds which run to approximately 20 acres. The Team put in a real shift and exceeded all expectations as to the amount of work completed. The value of the day to the school was clearly evident in the hospitality shown to us by Tracey and Richard from Action for Children and I believe we have set the bar at a new high for other companies who visit here in the future.

I think I can speak for all of the Team in saying that the whole day was a most rewarding experience and I would want to thank them all for their efforts and good humour on the day."

## Hyndford Quarry Lend-A-Hand



Staff from Hyndford Quarry took part in a Lend-A-Hand day that was carried out over 2 days at Clydesdale Community Initiatives. The charity helps people with a wide range of support needs and includes them in its various landscaping projects, etc. The Lend-A-Hand day was split over 2 days which saw 10 members of staff participate along with the people who attend the various programmes set out by the charity.

Kevin Hill, Assistant Quarry Manager,

commented: "The tasks involved re-grading a section of land for a small plantation and building fruit cages for the charity's own orchard. This was a great 2 days in which all staff were keen to get involved and we are all very glad to be involved with this community charity and also interact with the people who attend this charity for support. We have received welcome feedback from the charity which is also nice." They received this note of thanks:

#### Hi Kevin,

A million thanks to you and your Team for their fantastic work with CCI at Langloch Farm. Not only did your Teams get through a power of work building the fruit cages but their interaction with some of our participants was brilliant and we have already been subject to serious demands that you all come back next year.



## **BEING THE BEST FOR EMPLOYEES**

## EU Referendum Important Implications For CEMEX UK



Next week is the referendum on the EU.

Jesus sent out this note to us this week:

Dear Colleagues,

I know that the upcoming June 23 European Union (EU) referendum on the UK membership is of enormous importance to you and to the Country. It also has important implications for CEMEX.

After careful consideration of the information available in the public domain, I believe that our Company would be best served by continued UK membership in the EU because a so called "Brexit" or "Leave" scenario would probably result in less economic growth and, hence, a significant reduction in the demand for our products and services over the next few years.

I recognise that each of you will make your choice based on your own assessments of the pros and cons of EU membership.

Regardless of the outcome of the referendum I am confident that at CEMEX we will continue doing our best to BUILD A GREATER BRITAIN.

STAY SAFE

JESUS

#### **Cement Logistics Turns Your Voices Into Actions**



As part of turning your voices into actions from engagement survey feedback, Cement Logistics have recruited 10 new drivers to help with work life balance and increase our own fleet efficiency.

Also last month 7 drivers from the Cement Logistics Team attended the inaugural Commercial Cement, Logistics and Building Products Communications Forum which was an opportunity to ask questions about the UK business overall as well and part of improving internal communications.

#### Are You An ECO Driver??

#### CEMEX ECO Driver Award

Are you an £CO driver?



Can you score over 95% using the CEMEX national driving style?

Are you in control of the following aspects of vour vehicle?

Idle time over Threshold	High Torque %
Harsh Acceleration rpm	Over-Revving %

Cement Logistics recently launched their ECO driver challenge for our Aggs and Asphalt drivers. It will award the best performing drivers who achieve 95% or above using the parameters of the CEMEX national driving style. This



recognises drivers for their driving style performance and is allied to our Health & Safety and fleet efficiency objectives.

We look forward to announcing the first winner!

## Washwood Heath's Very Own Euro 2016!



Rail Solutions Washwood Heath held their annual 5 a side football tournament in Birmingham on Saturday 10th June. Over 30 players took part with friends and family coming along to watch.

After the matches they had some lunch and few drinks along with the medal presentation.

Plant Manager, Terry Gillooly, said: "We had a fantastic day with some good football and

the weather was on our side. It was great to see so many family and friends turn up to cheer the lads on. As always these events are very important as it is good to socialise away from work. We had some great banter in the week leading up to the games and the winning team will have the bragging rights for the next few weeks - unfortunately I was not part of that team!"

IVC Ref	Position	Company	Location	Closing date
163-06-2016	Technical Systems Administrator	National Technical	Rugby Office	20/06/2016
164-06-2016	Quarry Supervisor	Aggregates & Asphalt NE	Divethill Quarry	22/06/2016
165-06-2016	Contaminated Land Specialist	CEMEX UK – National Reserves	Thorpe Office	24/06/2016
166-06-2016	Technical Sales Support*** Temporary Maternity Cover***	National Technical	Rugby Office	27/06/2016
167-06-2016	Mould Maintenance Fitter	Building Products – Rail Solutions	Washwood Heath	28/06/2016
168-06-2016	Multi Skilled Operative	Aggregates Northern	Jarrow Wharf	01/07/2016

## Internal Vacancies

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

## We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u>

or call us on 01932 583 217/006



If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.



# **UK SAFETY ALERT**

## **Truckmixer Chute Hand Injury**

#### Details of Incident

An Independent Haulage Contractor was cleaning the rear chutes of his truckmixer. Whilst carrying out this task, he swung the chute assembly round, so it was at a right angle to the rear of his truck, to allow access from both sides. He lifted the second chute, which is hinged to the primary chute, into a vertical position (teetering on the balancing point). He then decided he needed to move the chute assembly round further to gain better access. Using two hands, one of which was positioned in the hinged danger zone, he pulled the chute assembly towards himself. At this moment, the vertical positioned chute fell down under gravity, striking and crushing the Driver's left hand; he suffered fractures and laceration to two fingers and was kept in hospital overnight.

#### Key Findings

- The finger guard protection device was in place, was clean and was included on the truck mixer checklist.
- The clearance afforded by the finger guard was not totally effective.
- The Driver was wearing the requisite PPE for this task, including gloves.
- The Driver did not report any distractions, had taken sufficient breaks and was in no rush; however there was a lapse of attention.
- The Driver has approximately 15 years experience.
- How Could this Incident Have Been Avoided?
- The driver should not have left the second chute balanced in position and should have relied on the purpose made handle when moving the chute.
- Full concentration, not placing hands in the danger zone.
- Additional warning signage at the hinged danger zone.
- The newer design of truckmixer, incorporating a removable 2nd chute, eliminates the risk.

## Key Review Points

- Are procedures in place for truckmixer cleaning and the safe use of delivery chutes? Have Drivers been trained in these procedures?
- Are finger guards effective in preventing crush injuries where hinged chutes are fitted? Is suitable warning signage in place?
- Are monthly truckmixer checks being carried out thoroughly and accurately, in addition to the driver's daily checks?
- Do VFL observation tours consider non-routine works, such as the cleaning down of trucks?







Look after yourself and each other Don't let anyone act unsafely, always stop unsafe practices.

Personal Protective Equipment

Tools and Equipment (K) Use the right, well maintained, tools/ equipment for the job. Never make do.

#### Safe Systems Follow safe systems of work, site rules, signage and traffic signals.

