



Welcome to UK News 29th June 2016  
your weekly update from around CEMEX UK

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## BEING THE BEST FOR FAMILIES

### Beware Of Vulnerable Road Users – Pedestrians And Cyclists



There was one incident of note this week where a pedestrian was extremely fortunate to avoid serious injury when she stepped off the pavement straight in front of a company tipper vehicle without checking the road was clear. Fortunately, the driver was quick to brake which meant that the pedestrian's injuries weren't too severe, and she was released from hospital following checks having only suffered bruising.

A Video Safety Alert will be produced once the investigation into this incident is complete. In the interim, one learning point

we can all consider relates to the fact it was reported that the pedestrian may have been wearing headphones at the time of the incident. When out on the road, whether on foot, travelling by bike or in a vehicle, it is essential we remain alert to what is around us. Devices such as mobile phones, MP3 Players, etc. can impair our senses and leave us at a greater risk of injury.

### Health & Safety Culture With Contractors

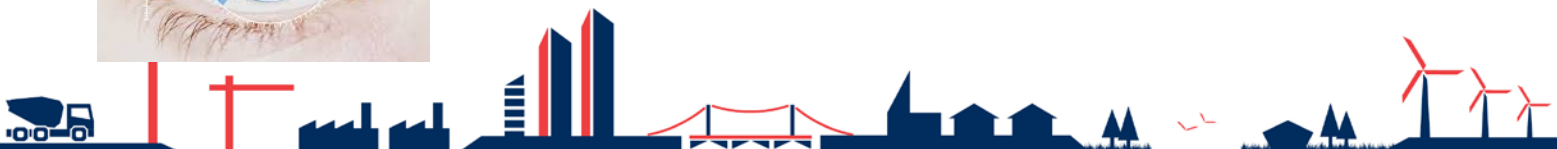


RMX Cluster 7 recently held a Health & Safety workshop with their Contractors. Roger Taylor, Ops Manager, commented: "We ran through a lot of training such as Face Fitting, Inductions, Manual handling and Misplace ETC which was very good and produced a lot of debate. What impressed me the most was the fact that the Contractors felt free to discuss any issues they had and even offered advice where we could improve our systems/procedures. This has to be a good sign of an excellent Health & Safety Culture."

### The Eyes Are A Window To Our Health.....



Jamie Pickles posted this on Shift highlighting the health benefits of regular eye tests. "I've only just realised the importance of regular eye tests by an optometrist as I've been fortunate to not need glasses until recently. Even



though my vision is fine the test can give early warnings for other conditions like diabetes, high blood pressure, macular degeneration and raised pressure/glaucoma. The health of the retina is a window to our general well-being and we should have an eye examination every two years, or more regularly if advised by the optometrist. The test is often free or only a small charge."

### A Customer Step In



Thomas Hunter, Sales Rep for RMX, recently stepped in at a customer site in Fife.

During an in cab VFL he visited a site at Cameronbridge Distillery; the job was just a very small but deep slab. Thomas takes up the story for us: "I was amazed to see the two Contractors who were laying the concrete up to their ankles in concrete wearing only lace up boots. Their boots and overalls were completely covered in fresh concrete - I felt I had to step in. I explained to the guys the need to clean and wash any material off their boots and overalls because it could cause nasty cement burns. The guys actually thanked me and did go and change their footwear."

Well done Thomas for stepping in to help keep our customers safe.

### Kensworth 7 Years LTI Free



Kensworth Quarry achieved 7 years LTI free on 23 June. The Team got together to celebrate and tucked into food supplied by long-term Chalk Contractor, D Wardle Plant Ltd, who have a safety partnership with CEMEX.

CEMEX Site Manager, Martin Lithgo, arranged for all on site to get a jacket with a logo saying:

"Improving Safety through Partnership CEMEX - D Wardle Plant Ltd".

### New Online Health & Safety Course – Mobile Phones And Driving



Please complete the new Health & Safety Mobile Phones and Safety course. This course is available to you all via our new learning platform. You can do the course on a computer, tablet or smart phone at any time which is convenient for you.



**The course takes only 30 mins and will improve your safety whilst you are driving.**

It is part of turning your 'Voices into Actions' by helping to improve your skills and personal development as highlighted in the Employee Engagement survey results.

Feedback from Kevin Roy, Northern Sales Manager, who has completed the course:

*"Thanks guys. I thought that was very hard hitting and straight to the point. It certainly delivered the message - a very good course."*



## Health & Safety Mobile Phones & Driving (takes about 30 minutes)

Direct access to this course is via the following link:

[https://cemex.sabacloud.com/Saba/Web\\_spf/PRODTNT143/common/leclassview/dowbt-00004302](https://cemex.sabacloud.com/Saba/Web_spf/PRODTNT143/common/leclassview/dowbt-00004302)

You can also access Saba Cloud via the 'Learn and Grow' link in Shift Services:

<https://cemex.sabacloud.com/Saba/>



[Quick User Guides - Click Here](#)

**Please ensure you log in and complete this vital training to help us achieve Zero Harm**

**If you have any problems accessing the course please contact the GSC on 0800 783 1603 or 5555 from selected CEMEX locations, or send an email to [gsc.europe@cemex.com](mailto:gsc.europe@cemex.com)**

## BEING THE BEST FOR CUSTOMERS

### Customer Complaints Are An Opportunity To Improve...



Cluster 20 recently resolved a customer complaint. The customer complained about a late delivery. On the day of delivery the Team hadn't "called Bob" to let the customer know that they were running late. As a consequence the customer complained about our service.

Rather than brush it under the carpet or ignore it the Team were not afraid to take action to deal with the problem and ended up with a better solution for their customer.

Greg Vaughan, Readymix Sales Rep (Avon and Wiltshire), visited the unhappy customer's site and passed their details to the Team as a point of contact should they struggle to get hold of Shipping in the future. The Commercial Team also gave a list of key customers to the Shipping office to call pro-actively each day to ensure that the customers are kept informed of any issues.

The Team also made changes in the Shipping office to make sure that there were more people covering the phones. This takes off some pressure from the system and will allow them to proactively call customers and reduce the amount of incoming 'chasing' calls.

### Have You Signed The Customer Service Pledge?



Here is a message from our CEO Fernando Gonzalez:



Dear Colleagues,

Customer Centricity (or putting the customers at the heart of all we do) is a top priority for the whole of CEMEX. Along with our dedication to Health and Safety, constantly strengthening our ability to work globally as One CEMEX, and to regaining our investment-grade credit rating, Customer Centricity is key to our growth and lasting value creation.

Today I want everybody to join me in firmly committing to make Customer Centricity our true passion. I invite you all to click on the link below, view the video and pledge your support to Customer Centricity.

<http://shiftnext.cemex.com/CustomerCentricity/home.jsp>

Best regards

Fernando A Gonzalez

## CEMEX Celebrates Panama Canal Expansion



CEMEX joins Panama in the celebration of the inauguration of the Panama Canal expansion as the main cement supplier for this globally impactful project.

CEMEX supplied close to a million tons of especially developed cement for the Canal expansion - considered the most important infrastructure project in the last 100 years.

In 2008 the company invested over \$300 million to triple its production capacity in Panama to meet the country's growing demand. Together with its technical capacity and international experience, this enabled CEMEX to supply the cement for this project. To guarantee supply, CEMEX Panama dedicated a production line exclusively for the Panama Canal expansion project.

## BEING THE BEST FOR SHAREHOLDERS

### EU Referendum Update



the picture hopefully becomes clearer.

Dear Colleagues,

We all now know that the EU Referendum result was for the UK to leave the EU. As stated in my note last week, this scenario could result in less economic growth over the next few years. However, until we see how the economy reacts we can't predict exactly what this may mean for CEMEX. We are now watching the signs and forecasts closely and analysing the likely outcomes. We will keep you informed as





It remains business as usual - please focus on staying safe and concentrating on our targets for 2016.

STAY SAFE

JESUS

## Rugby Works ISO14001 Surveillance Audit Success



We have successfully completed our ISO14001 Surveillance Audit with SGS for Rugby Works. At the start of the audit we had a number of observations which were successfully closed out. During the two day audit no non-conformances were raised. A number of new observations were noted, however, these should not provide difficult to close out.

During the two days various departments and areas of the site were visited so thanks to those Teams for their efforts both in preparation for this audit and for their support during the two days. In particular, the Auditor commented on the improvement in housekeeping standards within the Cement Mills from his last visit to the area 12 months ago.

## Rugby Hosts European Association Visit



On 21<sup>st</sup> June Rugby Plant hosted a visit from the European Cement Research Association (ECRA) which included an overview of CEMEX UK and Rugby Plant Cement Operations. The ECRA's aim is to advance innovation in the cement industry and to communicate the latest knowledge and research findings in cement and concrete technology, and has a membership of over 40 leading cement producers worldwide.

The site tour encompassed visiting the Control Room, Preheater Tower, Cement Mills, Despatch, Packing Plant and Alternative Fuel areas in order to provide a good understanding of our facility. Some extremely positive feedback was received with comments such as: "A very impressive and unique facility", "The area ownership boards and family safety posters are very good ideas", "All people that we met were very knowledgeable and open", "Very good housekeeping standards throughout the Plant", "Very friendly welcome and knowledgeable tour guides" and "A highly interesting and informative site tour".

## BEING THE BEST FOR COMMUNITIES

### Bletchley Gets Creative With The Birds And The Bees



Anyone that has been to Bletchley will know that they are sandwiched between rail tracks and a little short of space! For this reason they were under the impression that they couldn't do a lot on site to encourage wildlife but oh how wrong they were! James Burrell, Sales Rep, continues the story: "After bumping into an RSPB Rep down the High Street we got some useful information and that got the creative juices flowing!



First we started with the birds. We made some nest boxes using the designs RSPB gave us, with two built and located for Tits and Sparrows and another open fronted box ideal for Robins.

We also found that sites short of space were using potted plants to encourage wildlife and insects but the 'not so green fingered' Bletchley Team decided to go a step further and make a rockery with Bees in mind. We wanted to select plants that would attract Bees. After following Bees around B&Q Garden Centre for a while trying to see what they liked, we realised it said it all on the plant label! We went for hardy plants with the 'RHS Perfect for pollinators' approval.

I would just like to personally thank the Team who have got fully onboard with this and we now have plans for another rockery and some 5\* bug hotels. At first we were in a bit of a flap but now the site is buzzing. (Couldn't help myself, sorry!)"

### A Small Donation To Improve Disabled Access



CEMEX were asked locally, and readily obliged, if they would like to donate a small volume of concrete towards the annual Natwest and The Disabled Community Day which was held at Witham Rugby Club in Essex. The donation was to be used by PJ Carey to create a ramp for the disabled access into the club house.

This is what Steve Regan of PJ Carey had to say about the CEMEX involvement: "Thank you and your Team for all your help. Your Team were brilliant."

### A New Owl Family For Wangford!



After 3 or 4 years of no Barn Owls in the nest boxes on site at Wangford Quarry they now have a new family of residents!

From left to right holding the Owls - Tom Chapman, David Harmer and Jimmy Snowling. The Team are keeping a close eye on the Owlets to make sure they reach adulthood safely.

### Lade Pits Nature Reserve



Here are some great pictures of our former quarry at Lade Pits, now a Nature Reserve to surround the historic sound walls.

Biodiversity in action!



## BEING THE BEST FOR EMPLOYEES

### 50 Years, Man And Boy!



Congratulations to Brian Beales who recently celebrated an incredible 50 years service with the company. Brian started in 1966 for Pointer Group as a machine operator and quickly progressed to Engineering Supervisor for Atlas Aggregates. In 1995 he became Quarry Manager for Flixton and Wangford in the East area, and in his time his Teams have overseen the production of over 12 million tonnes of aggregates - a truly remarkable achievement.

The occasion was marked by a surprise boat trip along the Norfolk Broads with a guest list including over 50 people who included colleagues both past and present.

Brian is pictured being presented with a gift, card and cake by Rob Doody, Operations Director.

### MA Success For Stewart Hook



Congratulations to Stewart Hook on completing his Masters Degree in Strategic Human Resource Management and Development from the University of Salford. Stewart has been studying for the Masters whilst also doing his day job as HR Business Partner for CEMEX. He can now take a well earned break from studying!

### Congratulations John Buchanan



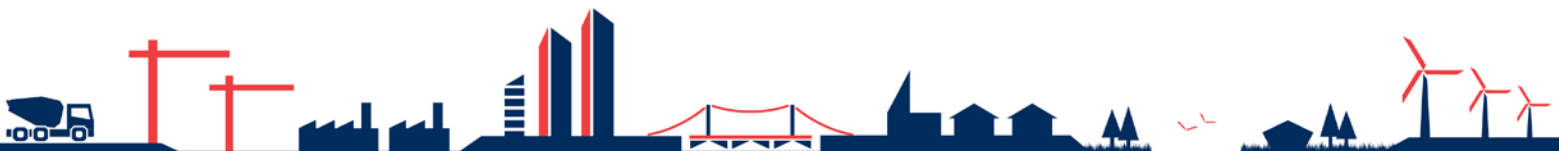
Congratulations and well done to John Buchanan from Cambusmore Quarry who has successfully completed a Fabrication and Welding Engineering SCQF Level 5. John has been working towards this Qualification for the past two years. He is now putting his new skills to good use around the site.

### Showing A Student The Ropes!



Peter Lamb, Manager for Materials at Leamouth Wharf, has been helping show a student the ropes last week. Dominic Goodchild-James is studying Geology and Geography and spent a week's work experience with the Team.

Peter managed to get him a day at Leamouth, a day with Marine at Baltic, one day at Hamer Warren Quarry and one day at Poole Wharf. Jason Bournier also took him out to see some customers.





So Dominic had a whistle stop tour of our agg's operations! Pictured left is Dominic, middle is Chris Gregory AQM and right is Phill Campbell from Poole Wharf.

## CEMEX Lifestyle July's Offers



As the summer holiday month is fast approaching CEMEX Lifestyle are offering some great money off various excursions and reloadable cards.



Please see the posters attached to this document or in the download section of the UK News websites ([www.cemexuknews.co.uk](http://www.cemexuknews.co.uk)) for the offers and how to use them. Alternatively, download the CEMEX employee app 'CXME' for the offers and how to use them.

## Internal Vacancies

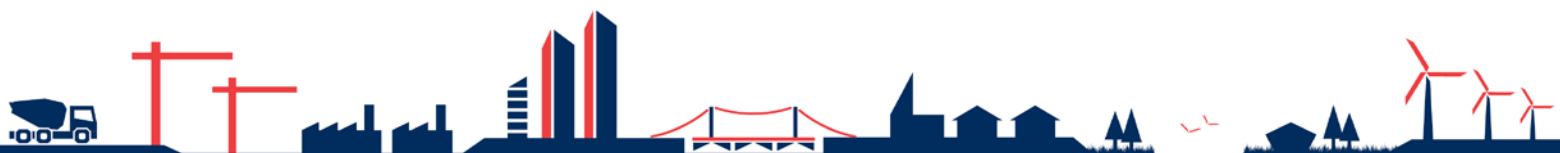
IVC Ref	Position	Company	Location	Closing date
176-06-2016	Sales Representative	Readymix Northern	Cluster 6 North Lancashire	06/07/2016
177-06-2016	Sales Representative	Readymix Northern	Cluster 6 - Manchester	11/07/2016
178-06-2016	Sales Agent	Readymix UK	Rugby Office	01/07/2016
179-06-2016	National Sales Administrator	CEMEX UK	Rugby Office	01/07/2016

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

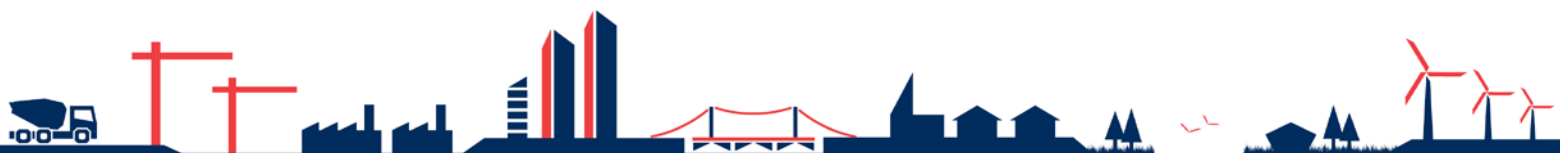
### We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email [gb-communicationsandpublicaffairs@cemex.com](mailto:gb-communicationsandpublicaffairs@cemex.com) or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.









# July



CitySightseeing

**Save 20%**

and explore the UK with City Sightseeing this July. You can choose from the coastline, a vibrant city, a small medieval town and much more.



BATEAUX  
LONDON  
CRUISES

**Save £24**

and spend an afternoon cruising down the river Thames seeing some of London's favourite landmarks.



LeisureVouchers

**Save 10%**

via Leisure Vouchers and experience the magical sights and sounds of London with The Original Tour.



THE VIEW  
FROM THE SHARD

**Save 14%**

and embark on a multi-sensory journey to 244m above one of the greatest cities on earth with The View from The Shard in London.



attraction  
world.com

**Save 14%**

and tour some of the greatest stadiums in the UK, including Old Trafford, the Emirates, Stamford Bridge and the Etihad.



attraction  
world.com

**Save 14%**

and relive your greatest moments, or make some new ones, as you go behind-the-scenes at the most famous stadium in the world - Wembley.

For further information on these offers and over 6000 more visit your benefits website or call 01908 352133

# lifestyle





# More for your money this July



10% off

Pizza Express reloadable card  
**Load £50  
get £5 free!**  
1st - 31st July



10% off

House of Fraser reloadable card  
**Load £100  
get £10 free!**  
18th - 31st July



14% off

Evans cycles reloadable card  
**Get an extra  
5% off!\***  
11th - 18th July

Save between 10% and 14% at these fantastic retailers with reloadable cards. Plus this July get an extra £5 for every £50 you top up or load on a Pizza Express card. Get an extra £10 for every £100 you top up or load on a House of Fraser card and get an extra 5% off at Evans Cycles.

\*Usually 9% discount. For Full terms and conditions of these offers and more visit your benefits site. Added values (i.e. £5 added when £50 is loaded) will not appear on your receipt but will be added to the total value of the card upon arrival of funds or activation.

For further information on these offers and over 6000 more visit your benefits website or call 01908 352133

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