



Welcome to UK News 16<sup>th</sup> Nov 2016  
your weekly update from around CEMEX UK

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## BEING THE BEST FOR FAMILIES

### Congratulations On A ZERO Week Last Week



Well done to keeping everyone safe at work last week. The UK had no reportable incidents.

This week is a new week however, so please focus on the basics and make sure we don't hurt anyone this week either. We did have a vehicle roll over last week but thankfully no one was injured, but this serves as a reminder to keep on being vigilant.

- Follow the safety essentials
- Stop and think
- Step In to look after yourselves and each other

Please use the poster at the end of this document or from the download section of the UK News website to promote safety in your site or office.

### LTI Congratulations To:



Our Logistics Aggregates and Asphalt Operations teams in London who reached the milestone of three years LTI and TRI free over the weekend.

This is a great achievement particularly when considering the complexity and challenges they face.

### MPA Award Congratulations



Go to the following areas of the business and individuals who were recognised at the Mineral Products Association Health and Safety Awards last Thursday. The photo shows colleagues who were recognised for their contributions.



Our other awards were:

#### Runner Up:

- Logistics (*Transport*)
- CEMEX Floors (*Engineering Initiatives*)

#### Highly Commended:

- Asphalt, Sheffield Plant (*Bitumen/Asphalt/Contracting*)
- CEMEX Rail Solutions (*Engineering Initiatives*)
- Rugby Cement Plant (*Engineering Initiatives*)

#### Certificate of Merit:

- Logistics (*Occupational Health and Wellbeing*)
- Asphalt, Gartshore Laboratory (*Bitumen/Asphalt/Contracting*)

#### Individual Recognition:

- Andrew Parsons - Cement
- Stephen Bull - Cement
- Nigel Mitchell - Cement
- Steve Taylor - Asphalt
- Rob Wilkinson - Logistics



The business also received a special award for our efforts to share Health and Safety good practice across the industry, one which everyone should be proud of.

In addition to the awards each of the MPA's members signed a pledge to restate their aim to "achieve Zero harm by setting an example and leading in all aspects of safety and health". Our very own Chris Leese also participated in a panel session in his role as Chairman of the MPA Health & Safety Committee.

### IHC Kevin Steps In



RMX Northern IHC, Kevin Sheridan, heroically 'Stepped In' whilst waiting at a set of traffic lights for some time. The car in front had failed to move off. Kevin got out of his vehicle to investigate and found the driver slumped at the wheel.

Kevin proceeded to call the emergency services and gave CPR to the driver until the emergency services arrived. Unfortunately it is believed that the driver passed away but well done to Kevin for stepping in and going to help in what must have been a difficult situation.

### Dave Anderson Steps In Too



Our RMX Central Driver, Dave Anderson, 'Stepped In' on a cash sale site on Wednesday last week in Nottingham. The operators of a pump company were not wearing safety PPE, working close to unguarded equipment and acting in a generally unsafe manner. Waste concrete was also being washed down the service drains.



Dave stepped in and saved the Site Foreman from receiving a very serious injury. The customer has been informed of the actions of the pump company for future reference. In addition, our own office has been informed so that this pump company is not necessarily recommended for the future.

## BEING THE BEST FOR CUSTOMERS

### Readymix London Pass The Baton Of Great Customer Service...



Well done to the team in Sutton Readymix Plant for giving fantastic customer service to Ardmore Construction, one of our major contractors in the London region.

Sharon Baker, Sales Rep, tells the tale: "The site in Sutton has been running for around 6 months now and we have already had pours of around 450m<sup>3</sup> so this 950m<sup>3</sup> pour was a big step.

The pour started from our Fulham Plant at 6.00am, due to London driving restrictions, and at 7.00am the Croydon Plant took the baton. Croydon supplied 646m<sup>3</sup> and Fulham 289m<sup>3</sup> which was a great result as the site is a 3 radial from Croydon but an 8 from Fulham, which in London as you can imagine is difficult.

This was completed and resulted in a very happy customer and the next day we received the email below from the Project Manager. This was the largest pour that the team on this site has ever attempted.

*Sharon,*

*Just a quick thank you for the service we received yesterday. It was a challenging day for us and the service you produced eased the pressure.*

*Please pass on my thanks to those in your team.*

It is great to receive an email like this as often we only get emails of complaints. This email is like a breath of fresh air! I would like to thank all the team involved on the day; the Operations Supervisor, Darren Yakinthou, the Plant staff, Chris Pearce, Ben Alade, the Shipper, Paul Foley, and all the Drivers. Also a thank you to the supply chain Darren had organised to keep us supplied with Aggs and Cement throughout the day.

A good job well done with great team work."

### Cluster 16 UpSTAGES The Competition...



Back in October our Internal Sales team in Rugby received a call from Andrew Cowie Construction looking for a solution to their project at the Stagecoach Bus Depot in Rugby. Part of the bus depot floor needed replacing but the depot could only afford to be out of action for a day. Matt Doran, Cluster Sales Manager, takes up the story:



"After many discussions with the Technical, Commercial and Operations teams within the Cluster we provided a Micro Silica solution and Saturday opening - meaning that the slab could be trafficked by Monday morning.

The next obstacle was being able to pour 60m on a Saturday as Rugby Plant has strict opening hours as it backs onto a private residential property. We, therefore, arranged a dual supply from Coventry Plant as well as Rugby.

At the 11th hour (2.30pm on Friday) the customer then threw us another curveball by stating that the mix also needed structural fibres to replace steel mesh. Again, more discussions with Technical and Operations, and we were able to include the Propex F95 fibres as a solution. After a couple of slump issues with the first few loads we finally got into our groove and had the pour wrapped up by 10.30am on Saturday. The concrete was more than able to withstand the heavy trafficking come Monday morning and we made a nice profit on the job. Not bad for a Saturday morning's work!

Thanks to all involved including Thomas Glasscoe for securing the order, Gilbert Morgan for technical help throughout, Damian Keogh and Mark Robson for batching/plant management duties and Matthew Winnard and Gordon Mcdade for helping with the addition of fibres/micro-silica. Great teamwork!"

### Cluster 6 Customer Networking



On Friday 11th November Cluster 6 Commercial team including Danny Roberts, Sales Manager, Cluster Manager, Damon Montgomery, and three of the Sales Representatives from the Cluster went to the North West Annual Concrete Society Dinner at the Midland Hotel, Manchester.

They had a table of key customers/decision makers in attendance and an enjoyable and informative day/evening was had by all - this was another customer networking success for CEMEX.

## BEING THE BEST FOR SHAREHOLDERS

### Down The Line Dial In Details



Please find below the dial in details for Friday's Down the Line.

UK Toll free number: 0808 237 0030

Toll number: 0203 139 4830

Web link:

<https://arkadin-event.webex.com/arkadin-event/onstage/g.php?MTID=ece75c90c744cbf6600428912abbf778d>

Participant code: 679260





## Readymix 'Bite Sized' Commercial Conference...



The Readymix Commercial Leadership team met at Benn Hall Rugby on 9th November to review key actions for the remainder of 2016 and clarify plans for 2017. VP, Chris Leese, posed three questions to everyone about the impact they have, how they can influence others and how things can be done differently.

The first subject as always was a review of Health and Safety performance and improvement plans, followed by an update from Stuart Keighley on customer service achievements and initiatives. He also explained the plan to move to a "Net Promoter Score" in the future to standardise customer service measurement across CEMEX globally.

Chris summarised the financial results for the business and planned targets for the future, and he focused minds onto ensuring we use the right plant, our own trucks and the optimum mix. Marcus Rappensberger explained the plans for pricing going forward and Craig Williamson presented latest news on the sales incentive programme.

Steve Crompton and James Fairclough completed the day with a review of our innovative value added products and latest new product launches at exhibitions. The priorities for 2017 are to keep everyone safe, grow the business and capture fair value.

## New Kit For Hamer Warren Quarry!



At Hamer Warren Quarry we have an excited team with the new processing plant having been delivered and assembled.

Christian Murphy, Assistant Quarry Manager at Hamer Warren, commented that: "The moral and ideas have increased on site with the new opportunity of increased production and big savings on maintenance with the new equipment."

CDE are now installing the new walk ways and hand rails and they are awaiting control room and silt sump. Pictured is a very Happy Martin Bryant with our new primary washing screen!"

## BEING THE BEST FOR COMMUNITIES

### Lest We Forget



Our colleagues at East Leake Quarry joined the nation and held two minutes silence in honour of those who have given their lives for our freedom and our country. All of our hub offices also took part as well as many of our operations.



Whilst we honour those who “for our tomorrow they gave their today.” We will remember them.

### Gone To The Dogs.....



On Friday 4th November a team from Supply Chain Lent-A-Hand at the Dogs Trust in Kenilworth. Neil Farmer, Rob Cunningham, Luke Low, Claire Miller, Josie Manzella, Sharron Goldingay, Steve Love, Roy Campbell and Tommy Hall all took part. The day was an opportunity for the team to walk the dogs that are looking to be re-homed from the facility and gave the team an insight into the fantastic work that Dogs Trust do with these neglected dogs in preparing them for life in someone's home.

Dogs Trust is looking for fundraisers, sponsors and donations.

All relevant information is on their website - [www.dogstrust.org.uk](http://www.dogstrust.org.uk)

### Supersize Me Macmillan Coffee Morning!



Richard Scutt decided to hold a coffee morning for Macmillan nurses at the weighbridge in Datchet Quarry. Given the nature and length of time his customers visit Richard decided to run his fund raising effort for the month of October.

He has raised over £300 for this very worthy cause and due to demand his fund raising efforts are still on-going!

Well done Richard a great achievement.

### Mexican Conservation Efforts Recognised

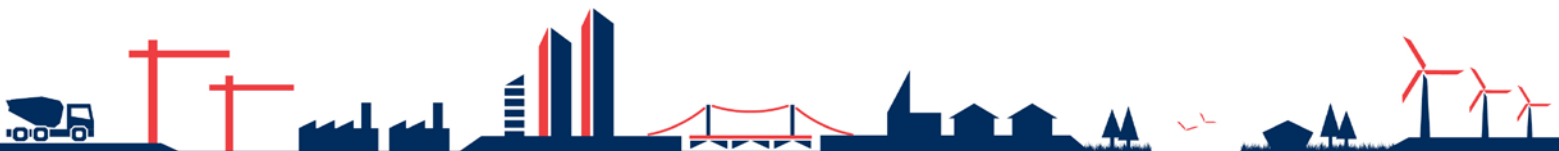


CEMEX announced last week that the Wildlife Habitat Council (WHC) awarded CEMEX its highest recognition for the company's conservation efforts in Mexico and the El Carmen ecological reserve. El Carmen also received the 2016 Gold Tier Program of the Year for its biodiversity protection projects.

CEMEX's conservation programs at the Atotonilco Cement Plant in Mexico earned the WHC's Awareness and Community Engagement Project Award. In addition to the WHC's Gold Tier Program of the Year, El Carmen also received the Species of Concern Project Award, the Mammals Project Award, the Desert Project Award and the Forest Project Award.

Read the complete press release:

<http://www.cemex.com/MediaCenter/PressReleases/PressRelease20161107.aspx>



## BEING THE BEST FOR EMPLOYEES

### 15 Years For David Bell-Jack!



Congratulations and thank you to David Bell-Jack on reaching 15 years with CEMEX.

David is Warehouse Supervisor at Baltic Wharf for our Marine arm.

He is pictured here receiving congratulations from Keith Riley, Stores Manager for Cement.

### Email Security



Please keep an eye out for suspicious emails which come into your work email accounts. Do not open suspicious emails and delete them from your inbox.

Please see the poster at the end of this document or the download section of UK News on how to spot a dodgy email.

### Tweet Tweet...



Twitter training has been taking place all this week across the UK businesses so now hopefully we have some more confident tweeters ready to fly the nest and tweet about CEMEX UK.



Twitter is a great way to get some of the good news stories about us out into the world. If you didn't manage to get to a training session and would still like to find out how to use twitter then contact Jamie Pickles on 07710 079554 or [jamesgregory.pickles@cemex.com](mailto:jamesgregory.pickles@cemex.com) who will be happy to help.



## Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
293-11-2016	Quarry Operative	Aggregates South West and Wales	Gilfach Quarry	23/11/2016
294-11-2016	Quarry Operative	Aggregates Central	Ryall Quarry	16/11/2016
295-11-2016	Mortar & Screed Sales Representative	Readymix DSM/Central	Central Region	30/11/2016
296-11-2016	Sales Representative	Readymix Southern	Cluster 24	18/11/2016
297-11-2016	Operations Foreman	Building Products – Rail Solutions	Somercotes Derbyshire	25/11/2016
298-11-2016	Plant Operative	Readymix Southern	Southall Plant	25/11/2016
299-11-2016	Plant Manager	Readymix Southern	Southall Plant	01/12/2016
300-11-2016	Plant and Field Technician	Readymix Southern	Oxfordshire, Wiltshire & Gloucestershire	21/11/2016
301-11-2016	Sales Agent x 2	Readymix UK	Rugby Office	25/11/2016
302-11-2016	Senior Secretary	UK Aggregates and Asphalt, Paving Solutions, National Reserves and Readymix Central Region	Rugby Office	25/11/2016

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

### We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email

[gb-communicationsandpublicaffairs@cemex.com](mailto:gb-communicationsandpublicaffairs@cemex.com)

or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.





# TREAD CAREFULLY



**Even falling from this height  
could cause you serious injury**

**Hold handrails on stairways  
and use three points of contact  
when getting into/out of vehicles**







# HOLD HANDRAILS ON STAIRWAYS AND USE THREE POINTS OF CONTACT WHEN GETTING INTO/OUT OF VEHICLES

**Aim:** Prevent falls from vehicles and on stairs as these can cause serious injuries.

**Responsibilities:**

- Managers – Ensure steps, handrails, etc. are kept in good order and help everyone understand why we need to 'Get a Grip'.
- All Employees – Follow the 'Get a Grip' principle, never rush or jump down from stairways or vehicles.



# Email Security WARNINGS!



Email is one of our most important forms of communication. For this reason, criminals use it to steal information, commit fraud, and damage computers.

**Please use the following signals to detect and prevent email attacks.**



## FROM:

- If you receive an email from someone inside your organization or from a customer, supplier, or partner you usually deal with, but the message is unusual or out of character.
- If the sender's email address is from a suspicious domain (@vipcx.com, @cemexinvest.com, @cxpresidency.com, etc.).



## TO:

- If the email is sent to a random group of company employees.
- If people you do not know are included on the email (cc:).



## CONTENT:

- If the email includes attachments you did not request.
- If the sender asks you to carry out unusual activities or secret wire transfers.
- If the sender gives unusual instructions to share confidential information (e.g., a W2 form) or to click on a link to share personal information (e.g., bank account information).
- If the content instills an unexpected sense of urgency.



## SUBJECT:

- If the email's subject line does not match the content of the message.
- If the message is a reply to something you did not send or request.



## ATTACHMENTS AND HYPERLINKS:

- If there is no content in the email other than a hyperlink or an attachment.
- If a hyperlink is misspelled.
- If you hover your mouse over a hyperlink and the preview link that appears is different than the link in the email.

Security Culture

[security.culture@cemex.com](mailto:security.culture@cemex.com)

