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Welcome to UK News 30<sup>th</sup> May 2017 your weekly update from around CEMEX UK

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## **BEING THE BEST FOR FAMILIES**

## Well Done To IHC Kevin Welch For Stepping In!



Bill Clarke shared this great example of a Step In from Kevin Welch IHC at South Shields.....

Bill noticed that an old concrete pump on site was backfiring badly. Whilst he was out of the direct firing line, he was concerned for the safety of the customer employee, Slipform, on the hopper of the pump. He was vibrating the concrete down as the hopper vibrator was broken and the employee could have been sprayed with concrete. Kevin rang and had a chat with Chris Casey, the Site Manager at Slipform, voicing his

concerns that as a safety conscious company we endeavour to try and keep everyone safe, including their employees. He asked what their proposals were going forward as we were pouring at site again that evening. Chris confirmed he was going back on site to check that his guys were safe and also to discuss the improvements they could make to site safety. He assured Bill that there would be a different pump on site for the evening pour to alleviate the problems we and they were encountering with this particular mix being pumped.

Well done to Kevin for his site safety awareness, for looking after each other, and for STEPPING-IN.

## Leith Asphalt Breakfast Club Helps To Shed The Pounds!



John Smith congratulated the team at Leith Asphalt as over the past few months the team have made time to form a Breakfast Club. Each day the team sit together and have a simple healthy breakfast, and over the period the team have managed to shed a combined weight of 1.5 stone. As discussed at the Asphalt Conference, simple changes that we can all put in place make the difference to our health.

Andy Taylor added his congratulations saying that "breakfast is the most important meal of the day"!



#### Pedometer Challenge.....



**PEDOMETER** Figures are currently being collated and full results will **CHRI I ENGE** be in next week's edition.



### Team Asphalt & Friends Keeping The Focus On Health



During Monday evening, prior to their Asphalt Management Meeting on Tuesday, a group of twelve took part in a 6-a-side football match to continue our focus on Health. On what was a balmy Widnes evening they played for over an hour.... a game which turned out to be a 19-19 epic (unless Les was cheating with the scores)!

The game was played in a great spirit, competitive but fun with plenty of banter. Well done to all involved... namely Lex, Les Luxon, Tom Colley, Patrick Nicklin, Gareth Powell, Trevor Golding, Connor Tiernan, John Smith, Martin Ashfield, Pardip Shoker and Frank Kehoe.

### **BEING THE BEST FOR CUSTOMERS**

### Vale Of Glamorgan Success For One CEMEX



Neale McMaster from the Submissions Team reports that we have successfully won the tenders to supply readymix and asphalt for Vale of Glamorgan Council for the next year.



Neale gave huge thanks and congratulations to Liv Case, Owain Thomas Lloyd and Jenna Louise Swain for their efforts on this tender. Gary Gregory added his congratulations, saying: "Well done Neale McMaster and Team Submissions - from an Asphalt perspective securing opportunities like this is of huge importance. The South Wales market is extremely tough - demand is

down and competition is aggressive. Securing this tender will be great for Asphalt (Forestwood) but will also benefit our Aggregates business.

### Key Account Planner Trial For Asphalt Proving Very Customer Centric



Positive news here from Phil Guest: "In the Preston Brook Planning Office we've always tried to work on the basis that every Planner should be able to deal with every customer enquiry or order – essential in dealing with the volume of calls we receive. However, one particular Asphalt customer, Resurf, has proved difficult to please due to the number of jobs they have

on at any one time, and the number of amendments that the customer makes to each job both before and during delivery. These multiple amendments were leading to mistakes, which can be very costly on Asphalt, so we're trialling having one Planner who manages all their orders and amendments, thus keeping much better track of the jobs.



Melissa Whitby is the Planner concerned, and so far has made a big difference in the way this customer is managed.... and it's not just us who thinks this, it's the customer too. Their Order Coordinator (and daughter of their MD), Jodie Curphey, says: "There has definitely been a noticeable difference since working alongside Mel. Everything is running a lot smoother. We have both agreed it causes a lot less headaches for both CEMEX and ReSurf dealing with Mel only. I personally think it makes sense having one point of contact. It saves so much time and confusion when placing orders or making amendments - the process just seems a whole lot easier. Thank you Mel."

Whilst we'll never have the resource to handle every customer this way, we are looking to see if we could extend this to other key customers with some of the other Planners. If we get the loyalty benefits shown above, it should be BEST for Customers, and Shareholders too."

## Bob Calls To Say Thank You In London!



Paul Wilshire explains that somewhere in the middle of all these buildings is a very restricted site of AJ Morrisroe



called The Minories near the Tower of London. CEMEX was chosen by customer, A J Morrisroe, to supply concrete. Working time restrictions further added to the complications of delivering to our customer as well as the London Marathon, The Lord Mayors Show, cycle races and of course, the odd demonstration. They started deliveries for the first phase in November 2016

and their last delivery was in May 2017 having supplied 6,625m3 of various high grade concrete mainly supplied from our Stepney Plant.

Our service was so good that our customer's Contracts Manager rang our shipper, Paul Foley, to thank him and all the team at CEMEX for providing a wonderful service to this contract and should AJ Morrisroe secure any further phases of this development he would recommend that they use CEMEX.

Congratulations to everyone involved in providing this excellent service.

# **BEING THE BEST FOR SHAREHOLDERS**

## Organisational Changes.....



As part of CEMEX's on-going strategy to strengthen our business in order to create more value for the company, we have decided to implement the following organisational changes:

## Executive Vice Presidency, Sustainability and Operations Development

In order to strengthen our global model and continue to replicate best practices worldwide, the areas of Health & Safety, Operations & Technology; Energy; Sourcing; Research & Development and Intellectual Property Management; and Sustainability, have been



consolidated into the recently created Executive Vice Presidency, Sustainability and Operations Development.

**Jesus Gonzalez**, current President for CEMEX in the United Kingdom, has been appointed Executive Vice President, Sustainability and Operations Development, reporting directly to Fernando A. Gonzalez, Chief Executive Officer of CEMEX.

#### **Country Management**

To achieve CEMEX's vision, we value our people as one of our main competitive advantages. One of our objectives is to develop our executives by exposing them to a variety of geographical and interdisciplinary experiences, increasing the diversity of their knowledge and capabilities, bringing new perspectives to the Business Unit and its Management Team.

#### **CEMEX Europe**

#### United Kingdom

**Michel Andre**, current President for CEMEX in France, has been appointed President for CEMEX in the United Kingdom, and will continue to report directly to Jaime Elizondo, President for CEMEX in Europe.

#### **France**

**Marcelo Catala**, current President for CEMEX in Poland, has been appointed President for CEMEX in France, and will continue to report to Jaime Elizondo.

#### <u>Poland</u>

**Juan Carlos Herrera**, current Strategic Planning Vice President for CEMEX in the United States, has been appointed President for CEMEX in Poland, reporting directly to Jaime Elizondo.

#### <u>Spain</u>

**Jaime Ruiz de Haro,** current President for CEMEX in Spain, will support CEMEX's regional initiatives in Europe as an advisor to Jaime Elizondo.

**Pedro Palomino**, current President and Chief Executive Officer of CEMEX Holdings Philippines, Inc., has been appointed President for CEMEX in Spain, reporting directly to Jaime Elizondo.

#### Croatia

**Velimir Vilovic**, current Commercial and Logistics Director for CEMEX in Croatia, has been appointed Director for CEMEX in Croatia, reporting directly to Jaime Elizondo.

#### Czech Republic

**Hermann Dietrich**, current Planning and Administration Vice President for CEMEX in Germany and the Czech Republic, has been appointed Director for CEMEX in the Czech Republic, and will continue to report to Rüdiger Kuhn, President for CEMEX in Germany and Central Europe.

#### **CEMEX United States**

**Trpimir Renic,** current Director for CEMEX in Croatia, has been appointed Strategic Planning Vice President for CEMEX in the United States, reporting directly to Ignacio Madridejos, President for CEMEX in the United States, and on a coordinated basis to Juan Pablo San Agustin.



### **Executive Vice Presidency of Planning and Business Development**

**Maria Garcia**, current Trading Director for Southern Europe, Middle East & Africa and Global White & Non Cementitious Materials, has been appointed Corporate Strategic Planning Director for CEMEX, reporting directly to Juan Pablo San Agustin.

These changes will be effective 1<sup>st</sup> July. Organisational charts can be found at the end of this document or in the download section of UK News.

## **Investing In The Foundations For Our Future At West Deeping**



Thanks to Tony Groom for sending the picture of one of our latest investments - the construction of foundations for the new Aggregate Plant which is well underway at West Deeping quarry in Lincolnshire.

The new 350,000 tonne per annum processing Plant is due to be in production by the end of summer.

## **BEING THE BEST FOR COMMUNITIES**

## **Coal Tits Update**



So far the East Kilbride Laboratory has seen four baby birds hatch from eggs and fly the nest. One of the chicks found its way on to the office floor and had to be encouraged to have another try at flying which it did safely!

The picture shows the last of the chicks about to take on the jump to fly.

### Our Ships On The Thames.....



Here are two pictures of our ships which have been spotted by 'eagle eyed' members of the public and shared on twitter!



### **Unexpected Visitor To West Heath Quarry**



Matthew Cross from West Heath Quarry sent in the following this week: "This morning, in a quiet moment for the weighbridge, we were surprised with a visitor at West Heath Quarry. The young Roe Stag came through the car park, across the weighbridge before disappearing into the woods down the pedestrian walkway. This is the second deer sighting in as many weeks but I was quicker with the camera for this appearance!"

Great picture Matthew, and as someone commented on Shift, did you have time to check that the Stag had the correct PPE?

## BEING THE BEST FOR EMPLOYEES

## **Rail Solutions Washwood Heath Football Day**



Rail Solutions Washwood Heath held their annual 5 a side football tournament. Around 30 employees took part in the football and then enjoyed some lunch and a few refreshments after.

Plant Manager, Terry Gillooly, commented: "As always, it's important that we spend some time together away from work. The guys enjoyed the football and a bit of social time together and, as with every year, this is the start of our summer events which will include fishing next month, cricket in July and finishing off in August with the family day."

### Mark And Jodie Go 'Site-Seeing' In Norfolk



Mark Brightwell and Jodie Panter from the Aggregates Customer Service team recently spent two days in Norfolk area visiting CEMEX Quarries. Brian Beales from Flixton Quarry took them round the Plant and Quarry. The visit provided a great insight into the quarrying procedure as they were shown current sites, sites being prepared for future use and previous sites that had been returned to their original condition. This proved to be very educational and showed the high levels of effort and forward planning that every Quarry has to go through. They also spent time in the weighbridge with Ruth Dale Vincent and discussed the day to day running of the weighbridge and any issues that occur on a regular basis. Brian also took them around Wangford Quarry where they spent time with David Hamer on the weighbridge. They discussed planning, weighbridge processes and any

issues that occur. The following day was spent with Joanne Rhonda Beales to discuss current work



load, haulage and future work. At Norton Quarry they met with Hannah Jackson on the weighbridge before Martin Sage showed them around the Quarry and explained the process from ground to finished material. These visits proved to be very beneficial for Mark and Jodie, building key relationships with others within CEMEX. They could see daily issues first hand, how the order fulfilment can impact the site, and indicated how important clear and detailed communication is between customer service and the weighbridge.

Jodie and Mark would like to thank: Elizabeth Dixon, for arranging the visits and also thank you to Brian Beales, Joanne Beales and Martin Sage for accommodating us, and Ruth Vincent, David Hamer and Hannah Jackson for their time and help during their visits.

### **Dwayne Brade - 15 Years Service**



Dwayne Brade, Night Shift Foreman at Rail Solutions Washwood Heath, is celebrating 15 years service.

Well done Dwayne!

## **Internal Vacancies**

IVC Ref	Position	Company	Location	Closing date
148-05-2017	Multi Skilled Operative	Aggregates Northern	Middleton Quarry	07/06/2017
149-05-2017	CAD/Estimator	Floors	Wick	01/06/2017
150-05-2017	Multi Skilled Operative x 2	Aggregates Northern	Raynes Quarry	02/06/2017

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

# We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u> or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg). Thank you.



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HELPING TO BUILD A GREATER BRITAIN

