



Welcome to UK News 28th June 2017 your weekly update from around CEMEX UK

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BEING THE BEST FOR FAMILIES

Slips, Trips And Falls Main Cause Of Injury



Whilst there were no lost time injuries (LTIs) last week, unfortunately a contracted member of the crew on board one of our ships suffered a recordable injury (TRI) when he tripped over a hose while clearing spillage, suffering a sprained wrist as a result of his fall.

Slips, trips and falls account for half of our most serious injuries... it is essential we all take ownership for keeping our work areas clean and tidy, eliminating slip/trip hazards where we can and taking care where we place our feet if we are to avoid this type of incident.

Stop, Think And Check



As reported in the media, there was a fatal incident at Tarmac's Mountsorrel Quarry last week. We believe the deceased died while working on a crusher; he was only 24 years old and worked for his father's contracting business.

The MPA (Minerals Product Association) have reported that this is the sixth death across the industry this year. This is a stark reminder of the dangers we can face in our workplaces every day, and the need to always **STOP, THINK** and **CHECK** that we have assessed the potential hazards and implemented the required

control measures before starting any new task. Our thoughts are with the deceased's family, friends and work colleagues at such a tragic time.

Coming Soon To A Site Near You....

Avoid slips, trips and falls



The avoid slips, trips and falls campaign, beginning 17th July. Did you know that over a third of our most serious injuries in the last 12 months have been as a result of a slip, trip or a fall? All of these incidents could have been prevented.

So what's coming up?

- A children's poster competition....winners receive a £100 Halfords voucher in each age category, some entries will then be turned into posters to put up at our sites and offices...
- Stop and think talks...with you and your colleagues to focus on your workplace and habits
- Awareness posters and stickers for your workplace to help raise awareness
- New get a grip stickers to put around your workplace

We want you all to get to grips with slips, trips and falls...



Why not order the new stickers from GSB Signs (see picture above for details) or print the competition poster (at the end of this document or in the download section on UK News website) and encourage younger relatives to put on paper what avoiding Slips, Trips and Falls looks like to them – they could win £100 Halfords voucher to buy a new bike!

Let's all work together in stopping unnecessary incidents which injures people.

REMEMBER



Rugby Celebrates Safety Sword Win



HELPING TO BUILD A GREATER BRITAIN

and Safety Sword a few weeks ago with a hog roast.

The team was joined by Jesus Gonzalez, Andy Taylor and Kevin Stephens from the MPA. The Safety Sword has been up for grabs for over 50 years and the Rugby team were delighted to find out that they had finally won it after trying so hard for so many years.

Everyone enjoyed the hog roast and were left with a message from Jesus ringing in their ears: "*That the best award is ensuring that everyone goes home safely at the end of the day.*"

Check Your Site Boundaries



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A dozen trespassers broke down boundary fences at one of our Quarries last week to access a lagoon, only leaving the site after the Police attended. It is important that we ensure measures remain in place to deter trespassers, particularly during the summer months, with records being taken of site boundary inspections and repairs to fences, signs, etc.

Andy Taylor, Health & Safety Director UK, comments: "The Royal Life Saving Society reports that one person drowns every 20 hours in the UK. During my time in the business I can recall five drownings in lakes and lagoons in our operations, including a 13 year old boy. It is important that we continue to do all we can to avoid a recurrence of these incidents."

To find out more about water safety visit the RNLI website and share their advice with friends and family: <u>https://www.respectthewater.com/</u>

CEMEX Supports Institute Of Traffic Accident Investigators



CEMEX Logistics supported the Institute of Traffic Accident Investigators research at Bruntingthorpe Aerodrome, Leicestershire - providing an articulated tanker and an Econic low cab tipper truck - featuring our latest vulnerable road user safety equipment for test ride demonstrations. We also gave a talk at the annual conference on the subject of reducing conflict between HGVs and cyclists/pedestrians.

The event was attended by over 500 delegates with Police Officers from various UK divisions, emergency services and accident investigators and experts from both the UK and abroad.

The aim of the Institute is to promote road safety for the benefit of the public by improving the technical and general knowledge, and skills of persons involved in the field of investigating road traffic collisions, and seeks to improve the standards of safety of vehicles and roads of all kinds.



Our vehicles were there to provide experience and understanding of the direct and indirect vision in trucks and the safety devices, CCTV and safety systems we install to reduce the risk of incidents with cyclists and pedestrians.



The queue for the truck experience was constant all day and our drivers, Bob Lockhart, Darrell Collins and Lea Rea, worked non-stop taking delegates around the test track!

BEING THE BEST FOR CUSTOMERS

Superior Customer Experience 'Shout Out'.....



Tracey Taylor, one of our Sales Reps, posted this great customer service story on Shift: "I just wanted to thank you all for your fantastic effort this week on your flexibility on producing the extra material at Brighton for a customer collecting by ship for export to Ireland. The planned vessel size was 850tonnes of 20mm, however, this then increased to 1,350tonnes. Finally, our customer

found a vessel to take 1,500t of 10/20mm and also 500t 10mm! Thank you to the brilliant Transport team for getting the material into Shoreham Port in what must be a record time!!

I know we are all quick to shout when things don't go so well, and it's so important to compliment our team when people put in that extra effort to get our customer what they want and on time. This is why this customer is a repeat loyal customer. Thank you all so much, your help and hard work is much appreciated."

Concrete Society Visit Success!



A team of over 50 people from the Concrete Society recently visited our Leeds RMX Plant. The day was coordinated by Roger Taylor who was asked to arrange the open day tour of the Plant and supply a couple of speakers to talk about the basics of Readymix and precast production.

Although some of the people have worked with concrete all their working lives, they have never had the chance to go to a production unit to actually see how the concrete is produced.

Roger Taylor continues: "John Parker, Tracey Carden and Gordon Renshaw helped me show our visitors around the Plant, and part of the tour was a demonstration of our Evolution mix. It always amazes me that a 50 slump concrete can turn to a 700 flow with just a small amount of admixture added, and our visitors were suitably impressed as well! A big thank-you to the team for ensuring the demonstration went without a hitch.

The day was very interactive with some of our visitors trying their hands at a slump test themselves. The feedback from The Concrete Society and our visitors has been excellent; they now want us to put another one on for next year.

The picture shows us in a controlled area so there was no requirement to wear our safety helmets."



Great Team Work Always Pays Off



Brett Burrows, Quarry Manager for Leyburn, found a sales lead in the local Richmondshire newspaper which provided details of a new 20 mile mountain bike cycle trail to be constructed. Jeffery Sewell, Sales Rep, explains: "Brett's lead was followed up by the local Sales Rep who contacted Yorkshire Dales National Park. The Park Ranger made contact and promised to send our details on to their approved contractor, Conservefor. The contractor made contact and after negotiations a 500tonne order was secured, with a further 1,500 tonnes to follow for Leyburn Quarry.

This is teamwork at its best, somebody taking the time to pass on the leads to benefit the whole business."

Delivery Of NE's New Central Shipping Office



As part of the giving a superior customer experience, Cluster 3's Central Shipping went live on the 19th June. Initially, three Plants have moved in to be centrally shipped with nine Plants in total being centrally shipped by mid-August.



Jeffrey Fielding, Cluster Manager, commented: "My thanks to Paul Cooke and Andrew Toogood for helping pull this all together and wish

the team, Graeme Dunlop, Zara Chapman and Kirsty Cameron, all the success in their new roles going forward."

CJE Visit Shows Some Customers Are Already Digital



Last week David Hart visited one of our bulk cement customers -Litecast Nuneaton - with Richard Cowley as part of our Q2 CJE program. Here is what David found out:



"I met with Andy Hall, Operations Director, and he gave me an overview of the business both in terms of its history and future plans. Litecast buy ~ 8kt per annum of cement and

manufacture floor beams for supply into a number of segments notably house builders.

The business already has many of its operational, financial and customer information on a digital platform that is visible with real time performance data. They are currently developing an on line portal for their customers to access to place orders, request quotes and track deliveries, so they are an obvious customer to work with when we pilot our DCM solutions.



We also discussed the "touch points" of the CEMEX Litecast relationship and it made me feel very proud when Andy said the service and technical support he receives from CEMEX is first class and the drivers are extremely professional and helpful. He valued examples of early notification (Call Bob) to his team if a delivery is running late and mentioned the Customer Service team in CEMEX House.

He even rang the on-site Production Manager during the meeting to verify everything that he was saying about the superior customer service that CEMEX provide!!!. Litecast have plans to relocate and grow the business and the service we are currently providing puts us in a great position to leverage this opportunity.

Many thanks to Richard for hosting the visit which was extremely valuable and informative."

CJE Visits Continue To Improve Understanding



As part of the 2017 Q2 Customer Journey Experience (CJE) Jamie Pickles, Communications Manager, spent a couple of hours with Mariska and the team in Thorpe responsible for Readymix shipping in Nigel Tozer's Cluster 24.



Jamie wrote: "It was great to see the team's clear commitment and drive in trying to find ways to improve processes, and the close and visible awareness they have of output and profitability - big signs in

the office so all can see. There was also excellent communication between batchers, drivers, shippers and colleagues in other Clusters to plan best use of vehicles.

We also discussed recent frustrations with systems outages and materials deliveries, and I passed on a specific improvement opportunity the same day to help with Call Bob during system downtime. I think the CJEs are a very simple way for a large group of people in the business to improve awareness of the day to day direct interface with our customers, and a clear reminder that we are all part of the team providing a Superior Customer Experience.

Thanks Mariska and your team for making me so welcome!"

BEING THE BEST FOR SHAREHOLDERS

Dove Holes 'Sale' Ahead.....



This week saw Dove Holes break through the 2.5 million tonnes of sales. This was achieved nearly three weeks earlier than in 2016. This is a tremendous effort on behalf of the whole team involved - from production through to sales, supply chain and logistics. Even better it has been achieved safely.

A great team effort, well done all!!



HELPING TO BUILD <u>A **GREATER BRITAIN**</u>

Bee-eaters Visit East Leake



Several Bee-eaters - a spectacular bird, which usually breeds in southern Europe and North Africa birds - have been spotted at CEMEX's East Leake Quarry near Loughborough, Leicestershire.

The Bee-eaters have certainly created a lot of interest, so much so that special security and RSPB wardens are currently resident at the site to ensure everyone's safety including the birds.



The management of the site is being co-ordinated by Wayne Strevens, Area Operations Manager and Scott Saunders, AQM, is present at the site itself. A local farmer has kindly lent his nearby field for car parking and to date over 100 cars have parked there, with a special viewing point set up in the Quarry's car park.

First spotted on Sunday 25th June it is believed that there are now seven birds present on the site and there appears to be at least one nest hole. The Bee-eater is colonial and nest in burrows often in sand banks, with both potential parents excavating the burrow. The birds are nesting alongside sand martins, in a dedicated sand pile away from the operations. If they breed the birds are likely to stay around seven weeks and then be on their way having enjoyed the first class 'accommodation' at East Leake.

Beach Clean Up Lend-A-Hand



On 12 June the Business Performance Team in Preston Brook lent a hand at the Marine Conservation Society Beach Clean Up Event at Formby beach. The result was that the team collected 134kg of waste/litter during the day. As well as collecting the litter, each individual item was separately recorded and it included 282 items of plastic.

Keeping our beaches clean is very important for wildlife habitats as well as preserving what is undoubtedly a place of natural beauty for all to enjoy. MSC Sea Champion, Andy Laverick, passed on his thanks to the CEMEX team for their efforts during the day.

The photo is of the team on a rather windswept Formby beach!

Inspiring A Bug Hotel!



Boughton Infant School near our Rugby Cement Plant created this amazing bug hotel, in the shape of our CEMEX tower, for the recent Chatsworth RHS show.

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They were thrilled when it got shown in the background of Gardeners World too!!

David Competes In European Finals....



On Sunday 18th June David Heathcote represented both CEMEX and Great Britain at the European triathlon finals in Kitzbuhel, Austria. Qualification for the finals took place over a number of races the previous year.

David gives us an account of the race: "The race was really tough with a strong pace on the 1,500m swim from the starting gun. The bike leg was 42km which consisted of a three lap circuit up and around a typical alpine climb with a gradient of around 14%. Next up was the run which was two laps and again really punishing in the hills and the heat, finally crossing the line in a time of two hours and twenty-two minutes, placing me in mid pack position.

The race was after last year's world finals in Mexico and it was another amazing experience with both a friendly atmosphere and scenery to die for.

I'd like to thank everyone from CEMEX and especially Dove Holes for their brilliant support who, along with Balfe Builders and Cavendish Engineering, kindly sponsored me for the event.

Next year's world finals are to be held at the Gold Coast, Australia... we shall see!"

BEING THE BEST FOR EMPLOYEES

Christina Wins Apprentice Of The Year Award



CEMEX's very own Christina Wilcox has won the prestigious 'Talent in Logistics Award for Apprentice of the Year' against tough opposition in the finals.

The Talent in Logistics Conference and Awards event held at the Telford International Centre is dedicated to the training, development, recognition and retention of the 2.2m+ people working in transport, warehousing and logistics in the UK and Ireland.

Christina was our first female apprentice on last year's DGV Apprenticeship programme and has now successfully graduated to become the first company female driver at our Rugby Cement Works logistics operation. Christina is now 22 years old and fully proficient

driving and delivering 44 tonne bulk cement tankers. She has paved the way for women in logistics breaking new ground and we are very proud of her achievement.

Christina said she was shocked but delighted to win the award both for her and other young aspiring drivers and that it wouldn't have been possible without the excellent apprenticeship scheme that CEMEX have now offered three years in succession, run by Carl Milton.



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Barry Flitton, Cement Operation Manager, was with Christina at the awards. He commented: "It was a great achievement for Christina and the Rugby team and great recognition for the work and commitment going into developing young people and talent in the company."

Graeme Barton 40 Years!



Congratulations to Graeme Barton who last week reached an impressive 40 years service with CEMEX.

Here he is receiving a cake (as well as his vouchers) from Carl Platt, VP Cement Commercial.

Well done Graeme!

Don't Forget To Take Off The 100 Year Logo!

Building a better future

Just a quick reminder to check that you have removed the CEMEX 100 year logo from your email signatures...

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
181-06-2017	Shipper/Fleet Planner	Readymix Central	Area 12 Attenborough	30/06/2017
182-06-2017	General Manager	Isle of Wight Aggregates	Isle of Wight	06/06/2017
183-06-2017	Production Coordinator	Cement	Tilbury	30/06/2017
184-06-2017	Multi Skilled Operative – Finished Products Backshift	Aggregates Northern	Dove Holes Quarry	03/07/2017
185-06-2017	Plant Operative	Asphalt	Billingham Coating Plant	10/07/2017

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u> or call us on 01932 583 217/006



If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.



CEMEX TREAD CAREFULLY!

CHILDREN'S POSTER COMPETITION Design a poster with the theme 'Avoid Slips, Trips and Falls in the Workplace'

Age Groups:-> Under 5's > 6 years to 11 years > 12 years to 16 years



PRIZE - £100 Halfords voucher for each age group

Send to Kathy Willcox at CEMEX UK Operations Ltd, Wolverhampton Road, Oldbury, West Midlands, B69 4RJ

Please don't forget to add the child's name, age, adults contact details and who they know at CEMEX on the back.



Even falling from this height could cause you serious injury!



You don't have to fall far to land hard! So Get A Grip, watch where you place your feet and tidy away all trip hazards!















GAG.08



GAG.09



sales@gsbsigns.co.uk