



Welcome to UK News 12<sup>th</sup> July 2017 your weekly update from around CEMEX UK

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## **BEING THE BEST FOR FAMILIES**

#### Another Safe Week – Well Done



Thankfully last week was another safe week for everyone working for CEMEX UK. There were no incidents (TRI or LTI) last week to either direct employees or contractors. Michel Andre, our new Country President, spent his first week visiting doing a "Step-In" tour of 17 UK operations as well as CEMEX House in Rugby. He met over 400 of you during the week!

His first impressions are clear: "I believe that CEMEX UK teams have been setting very high safety standards and we must make sure that they are applied consistently every second on every site.

Disciplined consistency to safety will be key in making incidents a thing of the past.

We have to have a no tolerance attitude towards anything that deviates from best safety practice. I am confident that our collective leadership will enable

a consistent and disciplined roll-out of this culture."

The photo shows Michel having a safety tour of the Sand Heron with Ships Master, Georgina.

# Focus On Avoiding Slips, Trips And Falls Next Week



Remember that next week is Avoid Slips, Trips and Falls week at all of our sites.

With seven Lost Time Incidents Year to Date and over 40% of these incidents due to a Slip, Trip or Fall, we really need to focus on next weeks 'Avoiding Slips, Trips and Falls Campaign' to help reverse this trend - let us all 'Get A Grip!'

Things to do next week:

- 1. Stop and think talk with colleagues.
- 2. Watch and share the video alert.
- 3. Carry out a Get a Grip audit.



- 4. Review yellow paint on walkways and stairs.
- 5. Get the children designing a safety poster!!

There will be an audit sheet, video and guidelines available from Friday for you to use. We will be sending out an email with the links to the materials. Please see the download section on the UK News website or at the end of this document for an example of the Slips, Trips and Falls audit, to carry out on sites next week.

Please get behind this campaign next week and if you can tweet about it or send us in photos of your teams carrying out audits or repainting lines we can share them with everyone. The more we share the more we will encourage each other to be as safe as we can be.

#### No Isolation – No Tolerance.....



It was a great concern to learn that we had to ban two contractors last week for failure to correctly isolate machinery they were working on. It is only a couple of months since one of our colleagues lost his life when he was crushed by moving machinery, and it is difficult to comprehend why anyone would work on machinery without ensuring it was locked off and isolated first.

Our Number 1 Safety Essential is to Look After Ourselves and Each Other. We must ensure we lock out if working on machinery and our colleagues working alongside us

must also do the same. Managers and Supervisors have a specific role to play ensuring lock out procedures are robust, understood, monitored and enforced.

# **Our Industry Is Dangerous So Stay Alert**



It was sad to learn of a further fatality in the industry last week at a competitor's Quarry in Lincolnshire. Media reports state that a 57 year old died in an incident involving moving vehicles.

We should use this incident to remind ourselves about the importance of effective traffic management and ensuring pedestrians are physically segregated from vehicles where possible. The Minerals Products Association has stated there have been six fatal incidents in the industry this year; it is over ten years since we saw such a tragic trend and all the more reason to put safety first in everything we do.

# Fresh Fruit Wednesday



Rugby Logistics were putting Fit4Life into action when Michel Andre visited the site last week, with fresh fruit Wednesday!!



#### DSM 11 Years LTI And TRI Free



Congratulations to the Dry Silo Mortar team for another safe year, taking their LTI and TRI free total to an impressive 11 years.

#### BEING THE BEST FOR CUSTOMERS

#### **Brilliant Bletchley**



A big shout out and thanks to everyone at Local Asphalt Bletchley. Alan O'Connor, Sales Manager, shared this customer feedback on Shift:

"Hannah Davis, our new Local Asphalt Rep, went to see Joby Wells, a collect customer from Aylesbury Fencing, and this is what he had to

say.....

"I'm really happy with every single person at the Plant, especially the mixer men when they let me know if I'm not under the hopper. I've been to some Plants and they don't care if half of it falls on the floor. Everyone is switched on and very friendly."

He also said he never has to wait very long to get loaded.

The other thing he mentioned is the health and safety that's implemented. It is excellent throughout the Plant and he likes the fact that they measure exactly how much he has so that he's not carrying more than he is allowed.

Well done to James and the team – it is always good to get customer feedback especially when it is this positive. Keep up the good work!"

#### The Hartlepool Team Show Us How It's Done.....



Hartlepool Concrete Plant received a letter of thanks from one of their customers, Anglian Water, for giving superior customer service.



Well done to Steve Ebblewhite, Plant Manager, and the Hartlepool team for showing us all how it's done.

The letter reads:

"On behalf of Anglian Water, we would like to thank your company for its excellent customer service that you have provided us with over the past few months.



You have supplied good quality concrete, along with you being reliably on time even when you have been given very little notice. Your delivery drivers have been polite, patient and professional and our Site Manager has particularly expressed his thanks to Steven Ebblewhite, Plant Manager, who has been a pleasure to work with.

We have been working to a tight construction programme and with your help and professionalism we have remained on time."

Well done to all the staff down at Hartlepool in the North East. It is great to see a customer recognising your hard work and dedication.

#### **Customers Recognise Our Superior Service**



Hall Construction contacted us recently to praise our team for their great service on a 350m3 pour on the Moor House wind farm in Brampton.



The wind farm is about three miles to the east of the A1 by Brampton in the NE of England. The project is costing  $\pounds$ 17.5million in total.

Congratulations to the team who have received some fantastic feedback from main contractor, Hall Construction. Superior customer service in action!!

#### **Customer Thanks Pouring In For Cluster 6**



The Cluster 6 team has been providing cracking superior customer experience. Three different customers with sites in the Manchester area all contacted the Central Shipping Office to pass on their thanks for the recent good service they had received.

- Dave Cousins at Kellers called in to say thanks for their general service over a two week supply period of around 70m3 per day into Salford.
- Damon at Expanded Structures rang to thank CEMEX for their good service to a controlled 210m3 pour into Sackville Street in Manchester. They specifically asked for a load every 15 minutes because of the discharge method on site, and all concrete was received by 4pm, with the customer's expectation fully met.
- Danny at Northern Steel Decking at Hulme Hall Road, Manchester, called into the CSO to say thanks for their service last Wednesday. We had let Northern Steel down on a previous pour due to a plant breakdown which made this feedback even more positive.

Paul Cooke, Regional Supply Chain Supervisor, praised the team effort saying: "Whilst the CSO took the calls regarding the good feedback, it was the Area 6 team in general that pulled together to provide a quality of service that our customers expect from CEMEX. The Shipping, Operations and Commercial teams all deserve a mention. It was great to receive three positives in a short space of



time, all in the exceptionally busy area of Central Manchester. Our IHC community also deserves a mention as without them we wouldn't be able to offer a suitable delivery options for our customers.

Thank you to everyone in Cluster 6 for their brilliant teamwork."

# **BEING THE BEST FOR SHAREHOLDERS**

#### **Best Month For Barges!**



June saw record tonnages delivered by barge, loaded at Dagenham Wharf taken along the river Thames and unloaded at Fulham Readymix Plant.

Well done to all involved in this great achievement of supplying the increasing demand of the London market.

#### 'Hamer'ing Away....



Huge congratulations to all the Production and Sales teams at Hamer Warren. Last month was a record breaking sales month.

A big thank you to the on-site team for production and loading of materials and communication with sales to ensure supply, and a big thank you to the Sales team for pushing hard to increase the sales. Great job!

#### West Deeping Well Underway



Our new Aggregate facility at West Deeping is well underway and making good progress.

It's great to see investment in new plants and sites coming on.



## BEING THE BEST FOR COMMUNITIES

#### CEMEX UK Launch 2017 Sustainability Awards!



Following the success of the 2016 Sustainability Award scheme the UK Sustainability team are pleased to open entries for the 2017 Awards.

Once again, the scheme is open to all business areas including offices, and there are a number of categories you can enter.

As in 2016 we hope to capture and importantly recognise the many great initiatives and best practices that you are undertaking, and also use them for external award entries, our social media platforms and CEMEX global reporting.

We very much hope you will participate and have made entering easy by use of the UK Sustainability CDM. The link is below, along with a few slides with additional details on the categories and how to enter.



Following your useful feedback, we have opened the entries earlier this year and will accept entries during a longer period until the end of September. The results will be revealed in the last quarter once the judging panel has concluded.

http://cdm2.cemex.com/sites/UK\_Sustainability/Lists/UK%20SUSTAINIBILITY%20AWARDS/UK%20S ustainability%20Awards%202017.aspx

If you have any queries please do not hesitate to contact the Sustainability Department on 01788 517320.

We look forward to seeing and sharing your efforts in due course!

Good luck and best wishes from the Sustainability and Energy team.

#### Vote For River And Sea Sense



Debbie Turnbull's charity, River and Sea Sense, who CEMEX UK have worked with to promote water safety in Wales, has been nominated for a National Lottery Award and chosen as one of six finalists out of 1,300 organisations across the UK.

They need votes from members of the public for their charity to receive a national lottery award and Debbie wondered if

CEMEX UK employees would like to support them? If you would like to, please follow the link below and click vote. You could share on your social media networks too if you like to get more votes.....

http://www.lotterygoodcauses.org.uk/project/river-and-sea-sense



# Scientists Explain Ancient Rome's Long Lasting Concrete.....



Researchers have unlocked the chemistry of Roman Concrete which has resisted the elements for thousands of years.

There was an interesting article on the BBC's website on roman concrete.... have a read on:

http://www.bbc.com/news/science-environment-40494248

# **BEING THE BEST FOR EMPLOYEES**

#### **CEMEX UK Win Prestigious Apprenticeship Scheme Of The Year Award**



CEMEX UK has won the prestigious Motor Transport award for Apprenticeship of the Year, beating off competition from the likes of BT and Royal Mail! This is also the fourth year we have entered the awards.



The event, attended by over 1,500 industry professionals, celebrates outstanding achievement in the road transport industry.

We were recognised for our contribution to reduce the skills gap and the UK driver shortage and provide young people with a sustainable and rewarding career in CEMEX. This comes on the back of Christina Wilcox recently winning the Talent in Logistics Apprentice of the Year.

These awards recognise the great efforts made by the mentors, driver buddies, managers and the apprentices in making the apprentice scheme successful.

#### New Addition To The NE Team!



It is with great pleasure that the NE Aggregates team congratulate Brett and Sam Burrows on the birth of their son, Jimi Joseph Burrows, who was born on Sunday  $2^{nd}$  July weighing 5lbs 5oz.

It was close cut as Mum, Sam, only finished work on Friday (Jimi is, therefore, approximately four weeks premature) and it was a race across the hospital car park. Mother and baby are doing fine and the proud father is catching up on sleep before they come home from the hospital – he will need it.

Best wishes to the new family from everyone in CEMEX UK.

#### **Alan Retires After 49 Years!**



Have a happy and well earned retirement Alan Walters, AQM at Taffs Wells Quarry – from all your colleagues.



#### Eric Hits The 15 Year Mark!



Congratulations to Eric Scammell from the Sustainability Department who will receive his 15 year long service award on the 15th July. Eric is an Environmental Compliance Officer.

Thank you for all your hard work Eric and enjoy your award.

#### The Institute of Concrete Technology - Take Part Next Year.....



The annual ICT Concrete & Aggregate Technology examinations recently took place at CEMEX House, Rugby, with 15 candidates taking part from different areas of the business.



Firstly, we wish good luck to all candidates who have committed themselves to the programme since September 2016, and we look forward to seeing the results due out at the beginning of September 2017.

Nominations are now being taken for the next round starting in September 2017.

The courses benefit staff from all areas of the business including technical, sales and operations as well as employees within our customer contact centres.

For more information please click on the links below. If you would like to take part in the programme please contact: <u>GB-Cemex Learning/GB/Cemex</u>

Concrete Technology Part 1- General Principles Concrete Technology Part 2 - Practical Applications Aggregate Technology - Aggregates in Construction

If you have any queries please contact the Learning & Development Team.

#### Kensworth Quarry Annual Golf Day Tees Off....



36 golf players enjoyed two dry sunny days of golf at the Abbey Hill Golf Club, Redditch for Kensworth Quarry's annual golf event. The overall winner was Dick Reynolds, retired employee, who plays off 9 and scored 74 points over two days. Well done Dick.

The highest scoring CEMEX employee was Martin Lithgo with 68 points and who came third overall.

Jeff Turner came second with 70 points.

There were many more winners over the two days and the Kensworth team would like to thank all the contractors who took part and sponsored the event.



# **Internal Vacancies**

IVC Ref	Position	Company	Location	Closing date
196-07-2017	HGV Driver Class 2 x 2	Logistics	Flixton Park Quarry/Norton Subcourse	13/07/2017
197-07-2017	Cash Sales Agent	Readymix UK	Rugby Office	14/07/2017
198-07-2017	Administration Support	Cement	South Ferriby Plant	21/07/2017
199-07-2017	Wharf Operative	Aggregates Southern	Dagenham Wharf	31/07/2017
200-07-2017	Sales Agent	Readymix UK	Rugby Office	14/07/2017
201-07-2017	Sales Executive	Readymix Northern	Area 7 Yorkshire	25/07/2017

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

# We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u> or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.









# **GET A GRIP – Site Audit**

Site Name:				
Person(s)				
Undertaking Audit:				
Date:				
Walkways				
	Yes	No	Comments	
Are walkways designated and physically				
segregated from traffic where possible?				
Are they well lit and do they have a good				
walking surface?				
Are they kept clear of obstructions and spills?				
Are changes in level / direction highlighted				
with yellow paint?				
Do people use designated walkways and				
crossing points, rather than taking short cuts?				
Are people walking rather than running?				
In winter, are precautions implemented to				
minimise the risk of slips and falls on external				
walkways due to snow / ice?				
Stairways / Inclined Walkways			1	
Are stairways / inclined walkways maintained				
in a suitable condition? (Not worn or slippery)				
Are changes in level / direction highlighted				
with yellow paint?				
Are battens, anti slip treads, etc. used as				
appropriate to ensure suitable grip?				
Are stairways / inclined walkways lit and free				
of obstructions?				
Are there handrails for use on stairways /				
inclined walkways, does everyone use them?				
Are people walking rather than running up				
and down stairways / inclined walkways?				
Are people carrying items on stairways /				
inclined walkways that restrict their vision?				
In winter, are precautions implemented to				
minimise the risk of slips and falls on external				
stairways / walkways due to snow / ice?				
Portable Ladders				
Are portable ladders locked away and their				
use controlled?				
Are ladders well maintained and included in				
inspection schemes?				
Are ladders only used for access?				
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Have people been trained in use of ladders				
and are they formally authorised?				

TREAD

**CAREFULLY!** 

Even falling from this height could cause you serious injury!





	Yes	No	Comments
Are people maintaining 3 points of contact	103		
whilst using ladders?			
Are ladders securely anchored to prevent			
movement?			
Could more suitable alternative access			
methods be used that eliminate the use of			
portable ladders?			
Fixed Ladders			
Are rungs evenly spaced and undamaged?			
Are rungs evenily spaced and undamaged:			
Are there self closing gates at the top of			
vertical ladders?			
Are safety hoops fitted to the ladder?			
Do people wear suitable gloves to improve			
grip whilst climbing ladders?			
Is access to vertical ladders restricted / locked			1
off to prevent unauthorised access?			
Are people maintaining 3 points of contact			
whilst using ladders?			
Are the access points to vertical ladders free			
of obstructions?			
Do openings restrict/hinder access?			
Mobile Plant & Vehicles			
Are hand holds, steps and ladders suitable, in			
good condition, secure and clean?			
Is access / egress suitable for all activities,			
including maintenance?			
Are handrails, etc. in place as appropriate to			
prevent falls from height?			
Have engineering controls been considered			
that reduce the need climb on / off vehicles?			
Are grab handles, steps, ladders, etc.			
regularly inspected?			
Is there adequate lighting where access /			
egress is required on / off vehicles?			
Are drivers using the appropriate means of			
access and egress?			
Is divers' footwear in good condition, do they			
check / clean their footwear before climbing			
steps / ladders? Are there 'Get a Grip' signs, etc. in place to			
remind drivers to use 3 points of contact?			
Do drivers maintain 3 points of contact at all			
times by using steps and handrails?			
Do drivers climb down rather than jump?			
Are vehicles parked in an appropriate place			
for access? (well lit, level / clear ground)			
			I]

# TREAD CAREFULLY!

Even falling from this height could cause you serious injury!





# GET A GRIP – Site Audit Action Plan

Site Name:	
Person(s)	
Undertaking Audit:	
Date:	

Improvement	By Who	When
1.		
2.		
3.		
4.		
5.		
6.		

Signed:	
Date:	

# NEW 'GET A GRIP' STICKERS AVAILABLE FROM GSB SIGNS – DETAILS BELOW

