



Welcome to UK News 15th November 2017
your weekly update from around CEMEX UK

View UK News on: www.cemexuknews.co.uk

Follow us on twitter too: @CEMEX_UK

BEING THE BEST FOR FAMILIES

Stay Safe At Work And At Home



It is indeed pleasing to report on a LTI and TRI free week.

This performance must become our normal state of doing business, ensuring that all our stakeholders, internal and external, are safe interacting with us anywhere, anytime.

In order to achieve such a sustained safety performance we must all individually stay personally engaged, always respecting our standards, leading by exemplary behaviour and stepping in anytime we observe a risk, whether behavioural or technical.

Let's make sure we extend our safety culture within our personal and family lives, especially through conversations with our loved ones on what safe behaviour means in our daily life, and make sure we stay fully alert of our own vulnerability.

Take care,
Michel

Leave Your Phone Alone



Next week we are launching a mobile phone safety campaign to coincide with National Road Safety Week. The campaign will focus on the risks of using a mobile phone whilst you are driving. Watch out for the information – posters, presentation, information film link: <https://vimeo.com/album/4854849> and giveaways coming your way.

A shocking 23% of drivers admitted to using a handheld mobile at the wheel to make or take a call in the past 12 months and 12% admitted to checking texts, email or social media.

Please talk to your colleagues, friends and family about it and help raise awareness of this dangerous practice, it could literally save a life.



Please see the download section of the UK News website for the PowerPoint and poster to use.

LTi Free Congratulations



Congratulations go to the team in **Aggregate Logistics Southern Region** who reached 4 years LTI and TRI free over the weekend. This achievement is all the more significant when considering the hazards faced by the drivers on a daily basis when out on our roads.

Through continued vigilance by the drivers, when on the road or on sites, and adherence to the Safety and Driving Essentials, hopefully the team can continue to build on this success.

Washwood Heath Win Special MPA Award



At the Mineral Products Association Health & Safety Awards held last week in London, Rail Solutions Washwood Heath Factory won a Special Award for contribution to MPA Best Practice. Along with the special award was a highly commended award in the Engineering Initiatives category and a certificate of merit award for health and wellbeing.

Plant Manager, Terry Gillooly, commented: "It is fantastic to receive these Awards although the Special Award is most pleasing. All our best practices come from our shop floor and it

is great to see all the team's hard work being recognised."

New Year Return To Work Training



2017 is almost over and it has been a very challenging year, and with 2018 approaching fast it's time to start planning the New Year Return to Work Training. The format is similar to the last couple of years with a series of film clips, supported by a facilitator's guide, and is approximately three hours long.

In order to support those people who will be delivering the training, we have planned four Train the Trainer Webinars which will be on 29th and 30th November – 9.30am to 11.00am and 2.00pm to 3.30pm both days. This was thought to be very helpful last year.

If you would like to dial into one of these sessions please follow the link below which will take you to Doodle, which is an internet calendar tool to coordinate meetings. Tick **ALL** the dates and times which you are available and then you will receive a Lotus Notes invite w/c 20th November with the date, time and dial-in details.

<https://doodle.com/poll/36f3nq8m9n6hrhtk>

	Nov 29 WED	Nov 29 WED	Nov 30 THU	Nov 30 THU
	9:30 AM – 11:00 AM	2:00 PM – 3:30 PM	9:30 AM – 11:00 AM	2:00 PM – 3:30 PM
1 participant	✓ 1	✓ 1	✓ 1	✓ 1
Enter your name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
julie welch	✓	✓	✓	✓

It's very easy to complete but if you have any problems please contact Julie Welch by email.



LTi Free Congratulations To:



The Northfleet Wharf team who achieved 12 years LTI free on 29th October.

This is a great effort from all of the site staff - well done, please keep up the hard work to keep us all staying safe.



BEING THE BEST FOR CUSTOMERS

Aggregates Planning Offices Become Better For Customers



Following a detailed review of the operations of our two Aggregates and Asphalt Planning Offices at Preston Brook and Rugby, a project is now in full swing to implement a common way of working, incorporating the best practices from each.

The new approach is designed to both improve our customer experience and also make the office a better place to work for our staff. Customers will benefit from shorter call durations thereby reducing abandoned calls and less times waiting in the phone queues. They'll also be generally dealing with a smaller group of Area Planners, allowing better one-to-one relationships to develop.

Northern Supply Chain Manager, Phil Guest, said of the changes: "There's no doubt that the changes will make us more customer friendly, but in addition we would expect to see better relationships with our sites and a calmer working environment for our staff, in what can be very busy and hectic offices. Alongside the introduction of our new Scotland office to be opened shortly, and other improvements planned for next year, this is definitely making us a more customer centric operation."

The changes should be implemented by the end of the year.

CEMEX Go UK Deployment Team Workshop



Last week saw the kick-off meeting for 30 people charged with leading the deployment of CEMEX Go in the UK over the next few months.

Starting with an introductory video from Michel Andre, the team were reminded by Stuart Keighley, CEMEX Go Leader, why CEMEX is taking the strategic step to become a digital solutions provider. Our colleagues in Mexico and USA are already live on their systems, which will be followed by Colombia in March and UK in early April.



We saw a demonstration of how CEMEX Go will look and feel to our customers, and there was more detail on the 8-track deployment plan:

1. Communications and Marketing - including Web registration, Help Line and Social Media.
2. Organisation, Training and Culture - digital response, training internal, external and customers, change management.
3. Business Policies and Processes - internal matters.
4. Customer Information and Master Data - as will be impacting our customers such as contracts and job sites.
5. Deployment Plan - task sequence, resource planning in addition to product release/readiness.
6. End to End Support - including UK Digital Support Team, Helpline and P&IT, End User, Registration and Adoption.
7. Customer Registration and Adoption - targets for Registration only with adoption measured as KPI.
8. Third Party Haulier Adoption - includes changes to existing Vendor contracts, Readymix IHCs and External Haulier Fleet.

Jill Delaney explained the need for consideration of individuals' DISC profiles in the implementation of this new change to our business, and Jamie Pickles focused on the need for very clear and consistent employee communications throughout the project.

Finally Carl Platt, VP Cement Commercial and Building Products, joined the meeting to add his comments and encouragement to the team, saying he could "feel the energy in the room!!"



CEMEX Go Europe Region Kick-Off Meeting



Colleagues from across CEMEX Europe gathered at Dunchurch recently for a two-day workshop on the plans for CEMEX Go, with introductions from Europe CEMEX Go leader, Graham Russell.

People involved in the project came from Latvia, Croatia, Germany, Poland, France, Spain, UK, and the Czech Republic to learn about progress with countries already gone live and to make plans for their own country implementations.

Assisted by our friends from Process and IT there were two demonstrations of how the "products" will work, they then spent some time considering how best to clean the customer master data. There was also a very helpful interactive session with colleagues from USA and Mexico who were able to explain their learning points so far in their own country CEMEX Go implementations - we are all learning from each other in true ONE CEMEX style.



BEING THE BEST FOR SHAREHOLDERS

CEMEX Building Award Recognises The Best Architecture And Construction Across 17 Countries



CEMEX announced the winners of the 26th edition of the CEMEX Building Award at a ceremony celebrated on 9th November in Mexico City.

This year, the CEMEX Building Award received 545 entries in the domestic edition, from which 18 were selected winners. The international edition received 70 project entries from 17 countries: Colombia, Costa Rica, the Czech Republic, the Dominican Republic,

France, Germany, Guatemala, Haiti, Latvia, Nicaragua, Panama, Poland, Puerto Rico, Spain, the United Arab Emirates, the United States, and Mexico.

The jury comprised of 13 representatives from the architectural and building industry, scholars, and private organisations from 7 countries, evaluated the projects submitted for their construction and architectural processes and solutions, their incorporation of sustainability features, and their value creation for society.

Read the complete press release: <http://cmx.to/2jgLD7g>

Wickwar Record Breakers



During October the team at Wickwar Quarry has been breaking production records by the day concluding with a site record at month end.

In previous years the Quarry Operations needed to be supported by a mobile crushing contractor to meet the needs of the business. Following the continuous improvement process, a number of changes have been introduced which has allowed all the production to be processed through the Wickwar Aggregate Processing Plant safely.

Further benefits have been delivered with a reduction in energy usages and further improvements are to be initiated. Now the Quarry is in a position to deliver the 1.2 million tonnes per annum which was recently approved.

Well Done to Frank and his team in achieving this fantastic performance.

Denge Continues To Grow!



This week's update from Denge shows the pontoon and barge sections being delivered ready for the installation works this week!

This is another step towards being able to serve more customers!



BEING THE BEST FOR COMMUNITIES

On Yer Bike Contract Haulage Team!



The Contract Haulage Team recently had their Lend-A-Hand day at Bike Town in Rutherglen. The day was spent dismantling donated bikes which were then either going to be scrapped in order to generate income for the charity, or the parts recycled in order to build new bikes which are sold to the local community at affordable prices. It was an enjoyable day for very worthy causes.

CamGlen Bike Town is a local not for profit cycling initiative and social enterprise based in Cambuslang and Rutherglen near Glasgow. It is part of Healthy 'n' Happy Community Development Trust, a charity that was set up to improve the lives and communities within the two towns. They promote cycling to the wider public as well as working to create safer cycle ways for everyone using a bike.

Marvel at the majesty of the scrap pile! Rejoice in chopping through rusted chains! Tussle with some of the most recalcitrant tyres in Europe! Dare to bring order to the massive bucket of un-assorted bits! Clamp bikes down and remove their very best bits! This was a challenge to say the least, but the team rolled up their sleeves and certainly put the effort in - clearing the backlog of donated bikes and recycling useable parts with gusto!

Thanks go to Susan Miller and her team at Healthy 'n' Happy for organising the day, and in particular Andy McLean and Jim Ewing for coordinating the session and allowing us to apply our finely tuned dismantling skills to the maximum! and the Bike Town team were delighted with our efforts and output.

Susan Miller commented: "I hope you enjoyed your volunteering day with us – we certainly enjoyed having you and really appreciate all the efforts that you all put in on the day. You and your colleagues clearing up our storage area and stripping down so many bikes has got us caught back up and Andy and Jim were really pleased."

For further details on the services the foundation supplies locally please visit: www.biketown.org.uk

BEING THE BEST FOR EMPLOYEES

A Mammoth 40 Years For Kevin



Congratulations to Kevin Murch, UK Payroll & HR Systems Manager, who reached 40 years service on 1st October 2017.

Kevin joined Rugby Cement as a part of the Technical Team based at Rugby Cement Plant and has enjoyed several different roles throughout his 40 years, including company secretarial, pensions and of course the payroll area.



In the photo Kevin is pictured receiving his Award from his fellow colleagues in the BSO who helped him to celebrate his achievement. The team were joined by colleagues, both past and present, which really demonstrates what a key member of the CEMEX team Kevin is. In thanking everyone for joining him to celebrate, Kevin added that although he has seen many changes over the 40 years, the one thing that he has enjoyed throughout has been the people that he has worked with.

Many thanks for your service Kevin and we hope you enjoy your reward!

Happy 69th Birthday Tom!



Congratulations to Operator, Tom Chapman at Wangford Quarry, who celebrated his 69th birthday by receiving his 13 year old shovel back from Volvo after a fully being fully refurbished, including a new engine, transmission and paint job!

Richard Cowley Hits The Quarter Century



Richard joined RMC Wales Ltd on 9th November 1992 working initially within the Technical Department situated at the Griffith's Crossing office, Caernarfon.

In 1995 Richard Joined RMC North West Ltd and then latterly CEMEX working as a Sales Representative responsible for the Concrete Sales at Birkenhead, Ellesmere Port and Chester. Throughout the following years Richard has been challenged with looking after Concrete sales in the Cheshire and North Wales markets.

In 2014 Richard joined the Cement business based in Rugby as Commercial Manager Bulk Cement where he continues to work. Richard has been active in building relationships with customers and internal stakeholders. Richard is also a key advocate of the Sandler Sales Training and actually achieved a distinction in his final exam.

Richard said: "I am proud to have achieved 25 years with the same company, and have enjoyed the experience of working with many great colleagues and customers on projects large and small."

We congratulate Richard on his achievement over the past 25 years and look forward to continuing to work alongside Richard as CEMEX develops to meet future customer demands.

Readymix Legend!



Whilst it isn't an official long service award recognition, congratulations to Sharon Baker from Readymix London on reaching 35 years service with CEMEX. Thank you for all your hard work over the years and here's to you reaching 40!



Love It!



Congratulations Steve Love, Senior Procurement Negotiator, based at South Ferriby Cement Plant, on reaching your 15 years service recently.

Thank you for all your hard work over the years and into the future.

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
321-11-2017	Transport Planner	Readymix Scotland	Uddingston Office	24/11/2017
322-11-2017	Specifications Sales Executive x 2	National Technical	Rugby, but extensive travel covering UK	24/11/2017
323-11-2017	Asphalt Optimisation Manager	National Technical	Rugby, but extensive travel covering UK	24/11/2017
324-11-2017	Operations Coordinator	Cement Operations	Rugby Plant	27/11/2017

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.





LEAVE YOUR PHONE ALONE!

BE PHONE SMART.

Follow the company phone policy

