



Welcome to UK News 7<sup>th</sup> Dec 2017  
your weekly update from around CEMEX UK

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## BEING THE BEST FOR FAMILIES

### Safety Message From Michel



We have experienced several incidents over the last few weeks that should call our attention and reinforce our awareness of risks and or of our own vulnerability, leading to increased precaution in all tasks we do, even most routine ones.

With the proximity of Christmas Season associated with colder weather and natural physical fatigue at this stage of the year, I urge everyone and especially all managers, to pay extra attention to the conditions of sites (preventing risks related to winter conditions, ice, reduced visibility, ...) and to the enforcement of our safety

basics: Stop, Think and Check, always stepping in when observing any unsafe behaviours.

All have a safe and healthy week.

Take care,  
Michel

### Look After Your Hands.....



While there were no lost time injuries (LTIs) or recordable injuries (TRIs) last week involving employees, a contractor on a construction project in Cement Operations broke a bone in his thumb when he hit it with a lump hammer as he knocked a road forming pin into the ground. As a result, the contractor was unable to do his full range of duties.

The incident has been added to the report as a Restricted Work Injury and included in the Total Recordable Injuries (TRIs). An investigation is underway which will consider if there was an alternative, more suitable method of work.

### LTI Free Congratulations To:



Two areas of our business who deserve recognition for reaching long term injury free milestones:



- **Logistics Aggregates**, Central Region (Home Counties, Norfolk and Suffolk)  
- 9 years LTI and TRI free
- **Dove Holes Quarry** - 5 years LTI free (last TRI 08.09.16)

Congratulations go to everyone who has contributed to these achievements and kept themselves and each other safe.

## Do The Defensive Driving Course



With the recent cold spell forecast to continue this week and freezing conditions and snow on higher ground in some areas, everyone is encouraged to complete the latest of our on-line Defensive Driver Training courses, which this time focuses on Winter Driving and also the effects of drugs and alcohol. The course should only take 20 minutes and is accessible via the link below.

It would be great if everyone could encourage their teams and colleagues to complete the training, thereby helping ensure everyone enjoys the year end celebrations while staying safe on the roads.

[https://cemex.sabacloud.com/Saba/Web\\_spf/PRODTNT143/common/leclassview/dowbt-WBT00324881](https://cemex.sabacloud.com/Saba/Web_spf/PRODTNT143/common/leclassview/dowbt-WBT00324881)

Thanks go to Julie Welch and Frances Bott for developing the course materials.

## The Keith Lacey Driver Of The Year



We ran a short story last week about this event to determine CEMEX UK's Driver of the Year, but thought you'd like to read a bit more about it.

The day was organised to recognise and celebrate a 6% improvement in fuel efficiency since we introduced telematics to our trucks which has lead to a substantial six figure annual saving. Congratulations go to Mark Lovell, Aggs Logisitics, and Andy Pepper from Cement Logistics, who were named our 2017 Drivers

of the Year!

The award is named in memory of Keith Lacey who sadly passed away in service last year after many years of employment. Keith was a passionate Driver Trainer (he was part of the team that identified the telematics solution we required as a business to help improve performance) and we were honoured to have his wife and son present to make the awards.



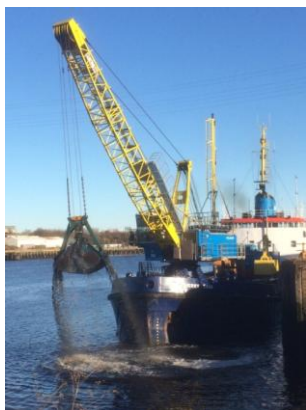
15 of our finest drivers came from across the UK representing both Aggregates and Cement operations. The finalists were selected as a result of performing well over a sustained period of time with regard to their fuel performance and safe driving style. The whole event was hosted by Mercedes Benz and sponsored by Isotrak.



To find out who had won the award each driver had to undertake a number of key tasks such as on-road driving test, reversing, defect checking and a legal compliance test to establish the overall winners. There were also some fun activities such as off road experiences, remote control truck challenges and blind reversing!!

## BEING THE BEST FOR CUSTOMERS

### Jarrow Wharf Dredging.....



The team at Jarrow Wharf has the Cherry Sand from UK Dredging on site for a second visit in an attempt to remove materials that have accumulated over the years due to a stand off from stumps left when the original wharf was demolished.

Kevin Cage comments: "It is proving difficult to gain the depth we are targeting and as you can see from the picture visibility and targeting of specific spots are difficult as the grab is essentially a dragline on a vessel floating where the Master directs. Fingers crossed we get it all out!"

It makes the grabber machines at the fair look easy!!

### Supaflo C Launched In North London

**SUPAFLO®**

Our cement-based liquid screed, Supaflo C, is up and running at our North London Mortar Plant in Edmonton, N18. This is our first Supaflo C Plant in London and will service the North and East London areas.

### Superior Customer Service Champion



This week's Superior Customer Service champion is Siobhan Edgar from Aggs. She showed fantastic customer service skills during the week on the A19 Silverlink Project deliveries.

Natalie Hodson, Aggs Sales Rep, continues: "She has been dealing with John Lagan directly to take orders and coordinate the deliveries to site and she had managed to deliver the full 800t

order before 3pm! Given Divethill's slow start that morning due to the poor weather conditions, she's done fantastically well to get anywhere near the volumes requested by the customers, let alone the full tonnages they required.

The customer has praised the communication from Siobhan this week: *Deliveries have been timely and open communication throughout. She's made my job far easier this week by delivering this high standard of customer service. I have called Siobhan and thanked her personally but feel it should be raised to you both how well this week has gone. On a similar note; her communication to the Reps has also been brilliant this week. She has kept me informed every step of the way, and obviously appreciates the commercial importance of this project for the area as a whole.*



*I know that we are all often quick to complain when things go wrong so hopefully the appreciation is passed to Siobhan, and long may this new working relationship between sales and planning continue.”*

### Yet More Customer Service Champs.....



Rob McCallum of Story Contracting emailed on a Monday morning to thank us for the superb quality and service at their completed Bathgate contract. Then that very night the customer called our Batchelor, George Hall, at 9.05pm in a panic - they had forgotten an additional pour of five loads!

Heather Marshall opened up the office to arrange the order and arrange plant and truck cover with Derek Caird, Owen Conroy and George. Within two hours of the initial call their first load was on site. Rob contacted us again on the Tuesday to once again sing George's and Heather's praise.

Thank you to the team for a fantastic effort!

### Great Service Levels RMX North West!



The Readymix North West team supplied a Steel Fibre Concrete pour for expanded structures at Project GEIC Manchester. The project, in both a commercial and residential area, required a solution to provide a high quality finish.

Great service levels were given all round by CEMEX Team. A good job done!

## BEING THE BEST FOR SHAREHOLDERS

### Our Global Voice



For all the latest news from around the CEMEX World read the latest edition of Our Global Voice.

Highlights include Ready, Set, Go!, About our new digital platform, CEO of the Year Award to Fernando Gonzalez, Safety Goes Digital, CEMEX Building Awards 2017 and Let's Talk About Nature – 25 years of conservation and nature books.

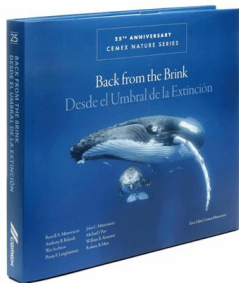
Go to the Shift link to see the full edition: <http://cmx.to/2zl47sa>





## BEING THE BEST FOR COMMUNITIES

### Back From The Brink: 25 Conservation Success Stories



Is the latest volume in CEMEX Nature Book series. It celebrates the 25th anniversary of this initiative by highlighting the remarkable resolve of innumerable people and institutions to save the ever-rising numbers of threatened species.

Please read the complete press release: <http://cmx.to/2kdizVb>

### Rugby RMX Every 'Can' Helps....



Nine members of the Rugby Readymix CSC went to Tesco last week to help give out shopping lists of much needed items to the shoppers and then helped sort donations to help the Rugby Foodbank Christmas Appeal.

Thanks go to: Ali Eldergill, Sue Payne, Elena Stanoiu, Dhiren Mistry, Sam White, Amanda Walker, Lewis McCance, Paige Evans and Dale Marson who all stood out in the cold for a few hours to encourage shoppers to support the Foodbank. This is the second time this year the RMX CSC have helped with this project at Tesco, as well as collecting food across the 4th floor and more recently organising the collection bin in the Rugby lobby so the whole building could get involved.

Lucy Birch, RMX UK Customer Service Manager, commented: "Rugby Foodbank aim to give out 200 Christmas hampers this year as well as continuing to distribute emergency food and support people in crisis, and we look forward to being involved again next year."

### On The 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> Days Of Christmas.....



Christmas is coming and here is the first of three installments of easy things to do in the wildlife-friendly garden! Thanks to the RSPB website blogger, Adrian Thomas, for his ideas:

"Presents to buy, parties to organise, food to cook, relatives to entertain..... I probably don't need to remind you that Christmas is coming!

It doesn't leave you much time to spend in the garden but just spending a few minutes out there might be what you need to relieve some of the stress.

1. **Leave any shrub and hedge pruning until the New Year.** See, I told you this was going to be easy! Not pruning now will mean that any berries, moth eggs and larvae will still be available for the birds in these lean winter months.



2. **Put something wildlife-friendly on your wish list to Santa.** Maybe a birdbox or a new feeder. They are presents that will give you years of pleasure.
3. **Feed the birds.** OK, so you will need to pull on your gloves and overcoat for this one but keeping those feeders topped up at this time of year is so important.
4. **Leave the dead stems standing from this year's flowers.** They will look great when frosted or speckled with snow, they harbour insects and seeds for birds and they help protect the soil beneath. You can tidy them up come March, by which time many of them will have been broken off at the base by frost and snow, making it easier to comb them out."

#### Read more at:

<https://www.rspb.org.uk/community/wildlife/homesforwildlife/b/gardeningforwildlife/archive/2017/11/30/christmas-is-coming-12-easy-things-to-do-in-the-wildlife-friendly-garden.aspx#oyM54pITsYlcisHJ.99>

### Shoebox Lend-A-Hand



Some of the team from Concrete Products were getting in the Christmas spirit last week whilst lending a hand to Operation Christmas Child - Samaritan's Purse, helping to sort and pack Christmas shoe boxes for underprivileged children all over the world.



Well done to the team.

### ISO 14001 – Success For Hearts And Minds!



The CEMEX UK Environmental Management System (EMS) has been certified to the new ISO 14001:2015 standard. This new version of the standard was issued in 2015 and we had to get our updated EMS certified before September 2018 in order to retain our certification. The Sustainability Team has been supporting this process throughout 2017 with 101 sites audited and SGS, our external auditors, completed the final audit of the transition to the new standard in early December 2017.

A big thank you to all the business areas involved.

SGS commented that: *"2017 started with a successful Stage 1 audit highlighting the business' commitment in the presentation of a thorough and comprehensive management system revealing no critical or noncritical findings. Stage 2 site audits progressed through the rest of the year finding excellent levels in staff knowledge and in general, good housekeeping standards."*

Certification to the Environmental Management Standard ISO 14001 is a key way that we demonstrate our environmental credentials to customers, neighbours, regulators and other stakeholders and preserve the natural environment. Good news for Hearts and Minds!



## Dashing Through The Snow – Well, Streets.....



Well done to employee, Alan O'Connor, Local Asphalt Sale Manager in Liverpool, and his friends and family who all took part in the Liverpool 5k Santa Dash last week!

This was the 14th year the dash has taken place. Around 8,000 people entered all paying a £25 entrance fee which goes to the Claire House Children's Hospice. Alan is the third red Santa from the left!

The red Santas are Liverpool supporters and the blue are Everton supporters!! Alan said it was so much fun they are definitely doing it

again next year!

## BEING THE BEST FOR EMPLOYEES

### Dry Silo Mortar Not Resting On Their Laurels



"At DSM we have excellent comments from our customers, via the feedback forms, on the way we run our business. Resting on our laurels we organised a training session for all our service engineers with M-TEC," commented Roger Taylor, DSM Operations Manager.

"M-TEC manufacture a lot of the mixers which mix the Dry Silo Mortar and bolt on to the bottom of our silos. Ralph, from M-TEC, ran through a presentation which included maintenance of the mixer units and some very good pointers on fault finding - a very worthwhile training session which will

benefit both CEMEX and our customers.

Andrew Bright took the opportunity whilst all the engineers were together to go through some of the topics which are being highlighted at the moment, for example, the mobile phone 'Be Smart' initiative. This was very thought-provoking and prompted a lot of good debate. Isolation and Lock Off was also debated and the new escalation process was discussed."

Well done to Roger and the team for taking the time out to improve your skills and talk about hot issues in the business right now.

### Inspiring The Next Generation



Last week Alison Dornan, Senior Estates Surveyor attended a WOOP, World of Opportunity Learning to Work, presentation and workshop to youngsters in Slough. WOOP is a charity which gives presentations to 15 year old students on the construction industry to give an insight into possible career paths. Alison went along to give them an insight into CEMEX and the opportunities a company such as ours can give.

It was a very worthwhile day and Alison received a letter of thanks for giving up her time.





## 25 Years For Garry



Many congratulations to Garry Webster, Northern Regional Mortar and Screed Manager, for reaching 25 years with the company.

Garry kindly sent us a few words of reflection: "It doesn't seem 25 years since I started out my CEMEX career as a Lab Technician in Leyburn Quarry. The journey from there has been very exciting, spending time in operations and sales before moving into management roles. Along the way I have made some good friends,

worked with great colleagues and managed successful teams. This is what makes the job enjoyable.

Our business is very different to how it was back then, embracing many changes to make the company the successful business that it is today. My latest chapter is very exciting working with the Northern Management Team and developing strategies with the Mortar and Screed team to grow our business across the Region. I look forward to the next 25 years; I just hope they don't go as quick as the last ones!" The photo shows Garry celebrating with cake and the Peterlee Planning Team

## Thank You Duncan Hargreaves



Duncan Hargreaves, Health & Safety Advisor, is retiring from CEMEX at the end of 2017. Duncan joined RMC Mortars in 1978 and then joined the Health & Safety Department in 1989.

Duncan is a highly regarded Safety Advisor who has made a major contribution to the health and safety improvements across our business in the last 28 years. He is particularly known for his training abilities and has over the years been responsible for training a large number of employees at all levels of the business.

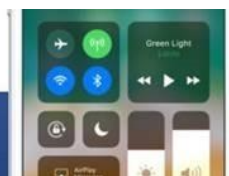
His knowledge and skills will be missed by the business, but we wish him well for his well earned retirement.

## Do Not Install New IOS 11.2 On CEMEX Devices



### ATTENTION!

DO NOT INSTALL NEW IOS 11.2  
IN YOUR CEMEX-ENROLLED DEVICES



IMPORTANT information for owners of a CEMEX enrolled Apple device (iPhone and iPad).

Apple has just released iOS 11.2 version update. Please, DO NOT install this new version as it is still unstable and might end up affecting your device and CEMEX-related functionalities. If you already updated the new version and are experiencing some problems, please contact the Global Service Centre (GSC) for further instructions.

Our team is working hard to keep up with iOS updates and make sure you have the best experience with your Apple devices, so we will notify you as soon as the update is ready to be installed.





## Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
339-11-2017	Multi-Fitter/Skilled Operative	Central Asphalt	Nottingham Coating Plant	08/12/2017
340-11-2017	Plant Manager	Readymix Scotland	Polmadie Concrete Plant	13/12/2017
341-11-2017	Operative	Concrete Products	Hyndford	06/12/2017
342-11-2017	Operative	Concrete Products	West Calder	06/12/2017
345-11-2017	External Sales Representative	Local Asphalt	Northwest	15/12/2017
344-12-2017	External Sales Representative Asphalt	Asphalt	Derbyshire/South Yorkshire	14/12/2017
345-12-2017	Technical Systems Administrator	National Technical	Rugby Office	14/12/2017
346-12-2017	Production Supervisor Level 2	Concrete Products	Buxton Block & Slab Plants	15/12/2017
347-12-2017	Operative	Building Products	Buxton	15/12/2017
348-12-2017	Commercial Administration Team Member – Accounts Receivable Team Member x 3	Corporate Staff	Stockton	08/12/2017
349-12-2017	Technical Sales Support (temporary role/possible secondment opportunity)	National Technical	Rugby	19/12/2017
350-12-2017	Area Operations Manager	Aggregates	Midlands	19/12/2017
351-12-2017	Relief Plant Operator	Southern Readymix	Area 20	23/12/2017

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

### We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email [gb-communicationsandpublicaffairs@cemex.com](mailto:gb-communicationsandpublicaffairs@cemex.com) or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.

