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Welcome to UK News 21st Feb 2018 your weekly update from around CEMEX UK

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BEING THE BEST FOR FAMILIES

Well Done On A Safe Week Last Week



Congratulations to everyone last week for ensuring we all went home safely to our families. There were no reportable injuries or lost time injuries.

There was, however, an incident on Friday that had potential for very serious injury. While discharging a bulk powder tanker at a customer's site, the filter on the top of the silo was ejected under pressure from the roof and crashed to the floor near our Driver; thankfully the Driver was uninjured. We are supporting the customer with their investigation and will share a Safety Alert once the learning points have been confirmed, however, this is a reminder of the importance of ensuring silo equipment such as filters, pressure relief devices and high-level alarms are regularly inspected

and maintained.

Think MYSPACE



At the beginning of the month another high potential incident was captured by the camera system on a truckmixer. In the incident a construction site dumper was left unattended with the engine running and no park brake applied. The dumper started to move and crashed into the truckmixer, thankfully our Driver noticed the dumper and could move out of the way just in time.

There are a number of learning points from the incident including the need to ensure the park brake is applied, the engine stopped and keys removed before leaving any

vehicle, and the need for Drivers to always carry out a 'MYSPACE' assessment when delivering to a site to establish:

- How they can be hurt in 'MYSPACE'
- What hazards/who can enter 'MYSPACE'
- What can be done to control/avoid the risks



The Video Safety Alert (in the download section of UK News) which is being circulated across the business, includes the relevant footage and key review points.

3 Years TRI Free....



Congratulations to the East Anglia Readymix team who have just passed their 3 years TRI free milestone.... impressive.

Be Safe And Be Seen



Due to a near miss incident last week in London with one of our trucks and a motorcyclist, please remember to take extra care in the winter driving conditions.

Of all the UK road fatalities in 2016, 25% were pedestrians, 18% motorcyclists, 6% cyclists and 51% car drivers. Please make sure if you are walking, motorcycling or cycling to wear bright clothing so you can be

seen. Always adhere to the speed limit and take extra care in wet or dim conditions. Always assume you haven't been seen by any drivers on the road.

Please remind your friends and family to take care too.

All For FORS In Area 3



IHC, Darren Simpson of Newton Aycliffe Plant, is hopefully the first of many in Area 3 to achieve FORS Bronze. This not only helps to be the best for our customers but also for our families too.

Well done Darren, let's hope the rest of the fleet follow soon.

BEING THE BEST FOR CUSTOMERS

Porofoam Continues To Fill The Void..... In The Market



It has been a busy week for the Porofoam team with activity across the UK. Porofoam was supplied into a range of applications in Wiltshire, Merseyside, Suffolk and Scotland.

Following the success of Porofoam supply in 2017 the team has established a second foam generator in order to fulfil growing demand for the product. Recently both units were on the road producing Porofoam at densities between 600kg/m3 to 1,700kg/m3.



HELPING TO BUILD A GREATER BRITAIN

Thanks to Dougie Hunter for carrying out a Health & Safety assessment on the operation - the feedback will help us to continue to improve our processes.

The VAP APP contains supply examples, datasheet, brochure etc. for Porofoam. If you have any questions or have a foam concrete opportunity, please get in touch with Mike Higgins. There are fantastic margins on the product and we currently have a unique offering in the market being able to offer foamed concrete at low densities, delivered ready to place.

Eddie Stobart Wins £15m Contract With CEMEX UK



Leading supply chain, transport and logistics company, Eddie Stobart, has been awarded a contract worth £15m by CEMEX UK. The contract will start in March 2018 and will see Eddie Stobart deliver packed cement products from CEMEX production sites to its customers across the UK.

Alex Laffey, CEO of Eddie Stobart, said: "We're thrilled to have been awarded this contract from CEMEX UK and look forward to working

alongside the business to enhance its distribution and supply chain. This win further underlines our commitment to the manufacturing, industrial and bulk sector."

As part of the contract Eddie Stobart will provide a fleet of vehicles and industry leading equipment with greater Health and Safety features. A technology platform will be available to CEMEX UK enabling the customer services team to have full visibility and control of all deliveries, leading to an improved customer experience.

David Hart, Logistics Director, CEMEX UK said: "Following a competitive process, we are pleased to confirm that Eddie Stobart has been awarded the contract to transport our packed products to our customers for three years. The Eddie Stobart team will be providing the full end-to-end logistics service across our supply chain ensuring a superior customer experience."

Wickwar 'Wick Away' Customers Stress



Eurovia Surfacing are a major customer in Wickwar's Asphalt Plant's customer base. The relationship is involved in several diverse supply situations.

One element of the relationship is that Eurovia have the Highways England Area 2 emergency response protocol. This is

the motorway network within the Wickwar market area. This means that at short notice a request is made to get Asphalt to a damaged area of the network due to sadly some accidents or spillages, the tonnage involved can be as little as 20 tonne or more than 200t.

A good example of what is required occurred on Tuesday 13 February at 1pm when a request was made for a supply of 120 tonne the very same evening for the M32 near Bristol. This did not present a challenge to the Rugby Planning team as they are now well versed in and understand what is required. Coordinating the requirement within the business to the Operations and Logistics teams saw everything put in place for an efficient supply the ensuing evening, even more of a challenge on this occasion as Wickwar already had volume to be supplied.



Mark Todd, material coordinated for Eurovia, has commented that he appreciates the request is always short notice but knows when he puts the phone down everything is all in hand and as a result Highways England can get the repair undertaken and the traffic moving normally again in a very busy traffic environment.

Well done to all concerned in the Wickwar Planning, Operations and Logistics teams for their part in strengthening a very important relationship for CEMEX overall.

Seven Weeks To CEMEX Go - Check Out Latest Weekly Newsletter



Leading up to the go-live of CEMEX Go in early April, a countdown has started with a weekly "X" WEEKS TO GO one-page newsletter published and being posted on Notice Boards.

The objective is to raise overall awareness throughout the business of CEMEX Go actions underway and provide a countdown to launch. Key messages this week are:

- What do we mean by digital transformation, and how does CEMEX Go help this?
- How will we support Go-Live with expert help?
- What plans are in place for CEMEX Go training?
- How are we making sure our drivers are equipped and ready for CEMEX Go?

Please see the Newsletter at the end of this document or in the UK News download section for sharing with your teams and posting on Notice Boards throughout the business.

BEING THE BEST FOR SHAREHOLDERS

Do You Have An Idea?



As you may recall we established and UK R&D Committee last year which considered a fantastic 24 project submissions from the business back in November. Mike Higgins and the team have been busy working on the projects selected to progress as R&D opportunities since then. The UK R&D Committee will review progress at their next meeting in March and then share an update with the business.

Anyone who feels they have a project suggestion or idea for a new product please submit a proposal. This can be done by contacting Mike Higgins or the business specific Committee Rep.





Research and Development (R&D) plays a critical role in the innovation process – it is an investment in technology and future capabilities which are transformed into new products and customer solutions.

We are always looking for any ideas you may have, from incremental developments to more embryonic, specialist ideas that may seem impossible to realise at this point, please feed them to the Committee.

BEING THE BEST FOR COMMUNITIES

CEMEX Renews Partnership With BirdLife International



CEMEX recently announced the renewal of its partnership with BirdLife International (BirdLife), the world's largest nature conservation partnership.

Following 10 years of conservation action across several continents, CEMEX and BirdLife's three-year renewal of their global partnership expects to achieve their goal of implementing Biodiversity Action Plans across the totality of CEMEX's active Quarries in high biodiversity value areas by 2020, continuing

their efforts to achieve environmentally sustainable development.

CEMEX and BirdLife's joint efforts have significantly improved the biodiversity of CEMEX's Quarries, such as its Cerrito Blanco Quarry in northwestern Mexico. As a result of this BAP implementation, Mexico's national bird, the Golden Eagle, is benefiting from a focused conservation effort, including enhancing habitat quality. Other highlights include the restoration of 1,000 hectares of priority habitat in the UK.

"For 10 years BirdLife International has been instrumental in helping us to protect the biodiversity that surrounds our operations and in creating environmental conditions similar to or better than those that were present at the beginning of our Quarries' life cycles," said Jesus Gonzalez, CEMEX Executive Vice President of Sustainability and Operations Development. "With many success stories behind us, we believe that, by partnering with organisations such as BirdLife, we are truly delivering on our commitment to build a better future for generations to enjoy."



BEING THE BEST FOR EMPLOYEES

Leyburn Coating Plant Face Lift!



The New Year brings new welfare cabins and a new employee!!

Leyburn Coating Plant is making some good improvements to facilities in 2018 ensuring they are best for employees. With 60 years combined experience on a Plant which exceeds anyone's memory, it's refreshing to have some new cabins as well as a new employee to compliment the old guard.

Mark Stephenson, Plant Supervisor, and Graham Box, Multi Skilled Operative, have both taken John Wood under their wings and helped him settle in to the Asphalt business. Over the past six weeks they have been working hard to design and help build the foundations for the welfare cabin and soon to be control cabin. With more improvements coming in 2018 I'm sure this team will

do all they can for all the CEMEX stakeholders.

Team Talk Questions Answered.....



At the recent team talks there were lots of written questions submitted for answers. We will endeavour to answer them all over the coming weeks. Here is a selection of the Health & Safety questions you had:

It was refuted that there was pressure to get the job done, however, pressure is not always verbalised.

It's very true that pressure isn't always explicit and can come from different sources, including both line managers and peers. We are very clear that nothing should come before anyone's Health and Safety and continue to emphasis that we need to take the time to STOP, THINK & CHECK before starting any new task to ensure all necessary precautions are in place and it is safe to proceed.

Can Managers from other divisions audit other sites to share ideas and best practice – ONE CEMEX?

This is something that has been supported in the past, either through formal audit processes, or cross over VFL visits. Where it is felt that this would be beneficial, it should be proposed via the line management.

'FIRST FIVE SECONDS' – suggested slogan for new Stop and Think campaign

We have started to expand the STOP & THINK message to highlight the importance to CHECK everything is safe before starting a new task...adding another slogan could lead to dilution and confusion.



HELPING TO BUILD A GREATER BRITAIN

Ensure tools are signed in for and Worksafe required before issue

Sites should have lists of authorised users for tools and equipment; good practice is to have robust controls over the use of tools. It should be made clear when Worksafe assessments are required, which include all none routine or maintenance tasks and any contracted works on operational sites.

Update & Information On Microsoft Office 365/Outlook Implementation In UK



By now most users will have completed the migration to MS Outlook from Lotus - the final phase is this week.

For more information about Microsoft 365 Outlook and the implementation in the UK, please click on the Sharepoint link below where you will be able to learn more about the following –

- What is Office 365?
- Frequently Asked Questions
- The CEMEX Global Office 365 Hub with Tips, Videos, Get Started Hints and other features and benefits
- A more detailed explanation of the way shared mailboxes (eg those starting with GB-) will be managed in the 30-day transition period.

Sharepoint link: https://cemex.sharepoint.com/sites/UKProcessITSupport/SitePages/Home.aspx

IVC Ref	Position	Company	Location	Closing date
064-02-2018	Technical Sales Support Maternity Cover 12 months – possible secondment opportunity	National Technical	Rugby Office	28/02/2018
065-02-2018	Sales Agent	UK Readymix	Rugby Office	21/02/2018
066-02-2018	Night Shift Supervisor – Permanent Nights	Aggregates Northern	Dove Holes Quarry	01/03/2018
067-02-2018	Plant Manager	Readymix Northern	Middlesborough Concrete Plant	01/03/2018

Internal Vacancies



068-02-2018	Relief Plant Manager	Readymix Central	Staffordshire and West Midlands	22/02/2018
069-02-2018	Assistant Quarry Manager	Aggregates Northern	Pallett Hill Quarry	23/02/2018
070-02-2018	Screed and Mortar Sales Executive	Readymix Southern	London Region	26/02/2018
071-02-2018	Multi Skilled Quarry Operative	Aggregates Northern	Halkyn Quarry	02/03/2018

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u> or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.



HELPING TO BUILD A GREATER BRITAIN

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Your weekly CEMEX Go pre-launch update - 21 February

What do we mean by digital transformation, and how does CEMEX Go help this?



"Digital transformation" describes the way that people at work and at home increasingly expect to be able to order, buy, track delivery, and pay for goods and services via their smartphone, computer or tablet. CEMEX Go will lead the way in our sector with an end-to-end digital solution, just as we all have come to expect when ordering a taxi, streaming a movie, or managing our banking online. CEMEX Go is being launched in all CEMEX countries during 2018 and 2019.

How will we support Go-Live with expert help?

When we go live on CEMEX Go, it will be in specific parts of the business – taking it step by step. The plan is to go live with a small number of customers week commencing April 3rd with cement nationally, and readymix in the Manchester and Bristol areas. Our Digital Support Partners Kirsty Roche, Amanda Walker and Laura Hogan will be on-hand at the local offices to guide our service centre staff through the new procedures. And our four new Customer Care Advisors (still to be appointed) will be based at our



Rugby customer service centre to provide day to day online help to our new CEMEX Go customers.



What plans are in place for CEMEX Go training ?

Detailed training plans have been prepared to cover all those who will be using the new CEMEX Go end-to-end solution. Much of this training will be available online staring in early March. Invitations will be sent to relevant people regarding enrolment in this online learning including the deadline for completion. There will also be regional CEMEX Go workshops for sales people in mid March.

How are we making sure our drivers are equipped and ready for CEMEX Go?

A workshop was held this week including logistics and supply chain people from all businesses to check the requirements of all different types of drivers and vehicles in our delivery process. We operate various types of vehicles, in own-fleet and contractor ownership, so we are working as one team to ensure the correct digital "Track" solution is made available to all drivers with suitable training, and that it is installed in vehicles ahead of



go-live. The picture here shows the simple leaflet used by our USA colleagues to help drivers who are string to use the new technology