

SIX WEEKS TO



Your weekly CEMEX Go pre-launch update - 28 February

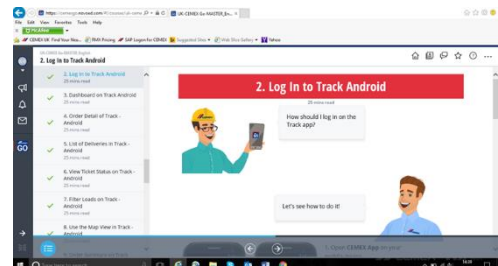
It's confirmed – we're ready to GO GO GO !



This week we hosted a CEMEX Go “readiness” meeting where our deployment team and directors gathered to go through all of our Tracks in detail and check we’ve got everything in place before Go-Live. We welcomed Luis Miguel Cantu, global VP and leader of our digital transformation who explained progress in other CEMEX countries then checked our progress on a deep-dive through all project tracks. Although we still have work to do, we’re on track and now have the green light !

New NovoEd tool for online training

A large part of the training for CEMEX Go will be delivered via a new tool called NovoEd, which is an industry-leading online training solution. Our people will be given access and simple step-by-step training modules which will enable them to learn all the relevant parts of CEMEX Go from their own local laptop or device. This will save time and travel expense, giving everyone the chance to plan their training around other work-tasks. The roll-out starts on 12th March so watch out for more information.



Welcome to our new Customer Care Agents



Hot off the press – our three new CEMEX Go Customer Care Agents have been appointed. Two come from our service centre - Stephanie Owen and Charlotte Sanson, and David McKenzie joins CEMEX for this new role. They will all be based in Rugby on 8th floor and will provide the crucial “level zero” support to our customers registering and adopting CEMEX Go. Welcome on board !

...and we're off ! First two customers signed up !

Huge congratulations to the team for signing up our first two UK CEMEX Go customers – early adopters MAPEI and SPL who both buy bulk cement. Richard Cowley, Amanda Walker & Tamsin Rodriguez are shown in the pictures here and were delighted at the positive response from both customers after they had seen the features and benefits of our end-to-end solution

