



Welcome to UK News 14th March 2018
your weekly update from around CEMEX UK

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BEING THE BEST FOR FAMILIES

Please Check And Use The Right Chargers....



Unfortunately, we had an employee Lost Time Injury last week. The circumstances of the incident were quite unusual but very relevant to safety in the home as well as at work, and could have led to a very serious eye injury.

A rechargeable head torch, fitted to a safety helmet, was placed on charge in a tea room first thing in the morning. During a break the team heard a buzzing noise, turned and saw flames coming from the head torch; the lead of the adjacent microwave was also on fire. In the attempt to extinguish the fire one of the Operators picked up the safety helmet and the battery pack on the head torch exploded and a piece of hot material was projected into a colleague's eye. The

injured person received first aid and was taken to hospital where he was diagnosed with a scratched cornea and burns to his lower eyelid; it was very fortunate his injuries were not even more severe.

An investigation is underway and a Safety Alert will be issued, however, at this stage we know that the wrong charger was being used with the battery pack; the charger, which was for a TV box, was rated at 5.99v whereas the lithium ion batteries were 4.2v. It is important to always use the correct chargers with electrical systems both at work and at home. Any personal electrical devices/equipment brought to work should be authorised and PAT tested (Portable Appliance Testing). Michel Andre, CEMEX UK Country President, commented: "I am very sad to report a further LTI in our operations, the second of the year, making our overall performance as poor YTD as in 2017. It is not a good start of the year, the worst of CEMEX European countries.

A full RCA of this further incident has yet to be conducted before we draw any conclusions. As an immediate action, I am asking everyone to check that electrical chargers he/she is using have been PAT tested (Portable Appliance Testing) and are connected to the proper equipment.

Furthermore, even though no fire extinguisher was used to extinguish the flames, we will revise thoroughly our policy, instructions and training procedures related to fire extinguishers as their use in some circumstances could create even riskier situations.

Please take care of yourselves and your colleagues, always applying Stop, Think & Check principles and always step-in when you observe any risk or improper behaviour."



NB: The photo is for illustrative purposes only.

The Safety Sword 2017 Winners Are....



Readymix London.

Huge congratulations to the Readymix London team for winning the 2017 sword.

Michel Andre commented: "It seems fitting well that this recognition marks the operations in London also reaching 10 years Lost Time Injury free over the weekend, an outstanding achievement when considering the nature of the business in London.

I would like to thank you all for your personal health and safety leadership and for helping keep our employees and contractors safe. I invite you all to join me on congratulating the team in London on their success."

LTI Free Congratulations To:



Readymix London reached 10 years LTI free over the weekend. This is a terrific, sustained achievement in such a busy and challenging environment. Rail Solutions are now 1 year TRI free and are focussed on their 2 year LTI free target in October.

Congratulations and thanks go to everyone who has contributed to these achievements and, most importantly, kept themselves and each other safe... Best for Families!

Safety Partners Award



Congratulations to Mayo Civil Engineering Ltd who were awarded with Area 6's Partners in Safety Award for excellence safety on site at Rumworth School in Bolton.

Damien Jenkins, Readymix Sales Exec (far left), was there to give them the Award.

VFLs Help Reduce Potential Slips, Trips & Falls



At Hyndford Quarry they carried out a VFL with several drivers that came into site, contract haulage drivers and collects.

They identified that when exiting the site the drivers had to exit their cabs and descend a set of stairs to get their tickets from the weighbridge, as well as checking their weights.



Kevin Hill, Quarry Manager, explains: "If they were overweight or underweight they would need to go back and tip off or be reloaded - this meant going up and down to and from their cabs and the weighbridge. We have since installed a scale display that shows the drivers their gross weight when in their cabs which, if it identifies they are overweight or short of material, they simply go back without exiting their cab, therefore, reducing the potential for slips, trips and falls."

BEING THE BEST FOR CUSTOMERS

Win Of The Week.....



Congratulations to Readymix Central for being awarded the supply of Readymix and Asphalt to the Nottingham City Council framework with immediate effect.

Customer Service Champs



It was a challenging week for everyone after the snowy weather. Generally, everyone has managed well by working as ONE CEMEX and many employees putting in extra effort.

A special thank you to Central Readymix Immingham Plant who received a 'thank you' from customer, Caitlin Hand of ABLE UK, for their fast response to a same day delivery request.

Another Little Project Finished



Tony Coleman, RMX Sales Exec NE, was recently visiting the Durham University site where we have been supplying the Howlands new build of a multi-purpose building. The project began in December last year and the last pour happened on Wednesday.

Tony commented: "From the start to current, barring a bit of bad weather, everything has gone smoothly with Neil particularly praising Plant Manager, Arthur Grimwood, and both IHC Drivers, Wayne and Tony, for the service."

Well done to the team – another happy customer!

Thank You For Getting Through It!



A big thank you to everyone for dealing with the recent snow and bad weather. Everyone worked safely and tremendously hard to keep supplies going and keeping customers happy; and you continue to do so to catch up with the backlog.

Andrew Bright, Dry Silo Mortar Manager, had a few words of thanks for the supply to Bank Station, London: "I would like to



take the opportunity to thank a number of people that worked above and beyond during the recent very inclement weather, ensuring that supplies were maintained at Bank Station in London, where we are supplying sprayed concrete, particularly over the weekend.

We normally supply from our Plant in Dove Holes Quarry but due to the bad weather the Quarry was closed from Wednesday afternoon, but fortunately we had a back-up stock at our holding depot in Bletchley near Milton Keynes. The following people and companies provided a major effort in keeping supplies going over the snow bound period: Briony Potter in the office, Wayne Hall at Bletchley depot, and N J Docksey and their drivers ensured that deliveries were made safely and on time with the minimum of fuss and kept our record going of the DSM business, making a delivery every day including weekends since the 8th October 2017. Once again thanks to all those that helped out.”

Quality Progress Recognised With New Certificate



2017 was an important year for Quality across all CEMEX UK businesses. Working as ONE CEMEX, the project to create and launch our new ONE CEMEX Quality System came to fruition. This was strongly supported by the launch of the dedicated Quality App on World

Quality Day in November.

The App gives instant access, online and offline, to Quality Management Systems for all our products through an intuitive flow chart interface. 2018 has also started strongly for Quality. In January, senior representatives of the Materials, Cement and Building Products businesses went through a thorough transition audit with Construction Products Certification (CPC), a specialist certification body for Quality Management Systems. The assessors carried out a detailed review of the new system, ensuring that we had covered every nook and corner of the new version of ISO 9001. They were more than satisfied with what they found and very complimentary about our Quality App.

Following successful completion of the transition assessment CPC confirmed on 6th March that certification for conformity with BS EN ISO 9001:2015 had been granted. The new certification means more than just an incremental update of our Quality Management Systems. Quality products and quality service are crucial to Customer Centricity. As well as an in-depth knowledge of how our processes and controls affect quality, the new system helps us to understand and meet customer needs more directly. This in turn helps the Quality function to work to deliver the strategic objectives of our business – Best For Customers!

Following on from our first ever ONE CEMEX Quality Review in January, the individual businesses have been holding their own Quality Reviews under the new system, to review the past year and identify risks and opportunities for the year to come. The clear focus is the importance of quality products and service to our customers.

4 Weeks To Go!



Find out what is happening in the world of Go in this week's newsletter. 4 weeks until April's go-live. We have produced a poster for you to put up in the workplace to explain what CEMEX Go is.

Please find it in the download section of the UK News website or at the end of the UK News pdf.



BEING THE BEST FOR SHAREHOLDERS

Operational Excellence – Just Ci's Best Ideas



Our Aggregates business give a Just Ci (continuous improvement) award of the month each month to the ideas from the business which contribute to making us more effective and efficient. For the month of January there was a joint winner – Denge Quarry and Raynes Quarry. Here are their winning ideas:

Denge Quarry's improvement was to have the ability to float their excavating equipment so they can use previously inaccessible raw materials in their production - this has resulted in increasing the life of the Quarry from three to four years to between eight to ten years and an estimated OCF of £8/£10m with this new way of working.

Raynes Quarry wanted to reduce their Contract Crushing costs and their idea was to replace their single deck screen with a double deck screen to reduce Contract rework. A surplus screen was utilised from within the North West Area and installed at a cost of £120K - the results have been so good that we were able to completely cancel the Contract Crushing costs saving £230K in year one and £350K from year two onwards.

Congratulations go out to all the Area finalists - if you want any further information, then please contact either the sites direct or Mark Beagrie.

One CEMEX Operational Excellence



We will be launching our One CEMEX Operational Excellence programme throughout all the UK businesses with a training workshop on the 13th and 14th March 2018 in Rugby. Here, we will take representatives from the CEMEX UK businesses who have not yet started their journeys on Continuous Improvement and explain the basic principles, show how these principles have been adopted in both Aggregates and Cement businesses, then start to formulate our CI plans to take this forward.

Phillip Baynes-Clarke, VP Cement Ops & Rugby Plant Director, will be leading the session and he will be supported by Mike Andrews, Quality & CI Manager at Rugby Cement, and Mark Beagrie, Aggregates CI Leader, who have been busy creating and refining the presentations for the workshop.

Save The Date For CEMEX Day

CEMEX DAY 2018 Live Webcast

CEMEX Day is an annual event where our Executive Committee updates the financial community about our operations, vision and strategy. This year, CEMEX Day will take place on March 15 and will be available via live webcast.

Date: Thursday, March 15, 2018
Time: 8:30am CST / 8:30am EDT
 8:30 America's Central Time (GMT-05:00) to 12:30 Eastern Standard Time (GMT-04:00)
Duration: 7 hours

[View agenda](#) [Click to connect](#)

*An on-demand replay of the webcast will be available following the event, allowing you to watch the presentations at your convenience.

CEMEX day is an annual event where our Executive Committee updates the financial community about our operations, vision and strategy. This year it will be on the 15th March and available via live webcast.

Time: 12.30pm, duration 7 hours. There will be a live link available via these links:

To view agenda: <https://www.cemex.com/es/cevex-day-2018>



Click to connect: <https://livestream.com/ICENYSE2/CemexDay2018>

An on-demand replay of the webcast will be available following the event allowing you to watch the presentations at your convenience.

BEING THE BEST FOR COMMUNITIES

Snowden Conquered (almost)...



Congratulations to the intrepid team from Preston Brook who braved the bad weather the weekend to climb Snowden. They were raising money for Alder Hey childrens hospital and have raised a magnificent £3,000! 15 colleagues climbed in total.



They didn't quite make the summit due to snow and hope to go back in a few months to complete the climb.

Rugby MP Talks Climafuel At Rugby



Last week Rugby MP, Mark Pawsey, was filmed by ITV about how Suez UK turn waste (including plastic packaging) into valuable fuel for use in our Rugby Cement Plant, reducing our need for fossil fuels.

It's great to be getting some national coverage for alternative fuels in action...

Back In The Day.....

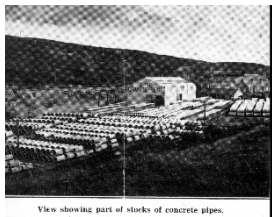


Les Grabarz, Area Logistics Manager NW, was sent these old photos of Shap Quarry.

There are very few of the original buildings from the picture left today. The school, however, is still there and has been made into a house which overlooks the Wet Sleddale Dam.



Les comments: "My mother used to go to the same school at Wickersgill and used to bring the milk up to the works with the Co-op."



It's quite special to be part of a company with such a long heritage.

BEING THE BEST FOR EMPLOYEES

Local Rugby MP Meets Our Apprentices



Local MP, Mark Pawsey, has visited three of CEMEX's apprentices based in Rugby - Luke Low, Jamie Collins and Joshua Sargent - to find out about the opportunities an apprenticeship offers.

Mark's visit came during National Apprenticeship Week 2018 which celebrates the great benefits to both employers and young people that apprenticeships offer. Since 2010 there have been over 6,700 apprenticeship starts in Rugby with over 1,000 new apprentices starting in 2016-17.

During Mark's visit to CEMEX he was joined by Barrie Flitton, CEMEX's Cement Logistics Operations Manager, and Dave Hart, CEMEX UK Logistics Director, to speak to three of the firm's apprentices who are nearing the end of their 12 months training programme at their Rugby site. Luke, Jamie and Joshua all spoke about how they had worked closely with experienced drivers to secure their HGV license and learn the tricks of the trade, including unloading the full cement tankers at their destination.

Speaking after meeting the apprentices, Mark said: "It was very clear from meeting the longstanding members of staff at CEMEX helping to deliver apprenticeship training how enthusiastic they are about offering a new generation the skills the experience that they have built up over the years. However, as was highlighted by Barrie Flitton, young apprentices often bring a new set of skills with them, including a familiarity with modern technology which CEMEX are increasingly incorporating into their vehicles."

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
085-03-2018	Responsible Business Specialist (CSR)	Communications & Public Affairs	Rugby	16/03/2018
087-03-2018	Plant Manager	Readymix Southern	Chiswick Plant West London	15/03/2018
089-03-2018	LGV Class 2 Driver	Logistics	Angerstein Wharf	22/03/2018
090-03-2018	Accounts Receivable Team Member x 2	BSO – Commercial Administration	Stockton Office	14/03/2018
092-03-2018	Shipper/Planner South East, South Coast Area	Readymix Southern	Thorpe Office	22/03/2018
093-03-2018	Fitter Fabricator	Aggregates South West and Wales Region	Freemans Quarry	16/03/2018



For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com or call us on 01932 583 217/006

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.





FOUR WEEKS TO



Your weekly CEMEX Go pre-launch update – 13 March

New CEMEX Go Videos – with UK voice-over !

To help with communicating the features and benefits of CEMEX Go to all our audiences – us, our drivers, our customers – we have improved the existing CEMEX Go videos with a British voiceover. There were some comments about unfamiliar accents and we thought these would be more friendly and local for our business. These will be uploaded shortly to YouTube for everyone to use.



It's a hat-trick for Packed Cement

Great news from Tamsin, Amanda and Kirsty who have been working with their colleagues in packed cement and successfully signed up the following customers for the initial release. AW Mobbs was our first packed cement customer shown here with Amanda and Andy Mills. They see ordering and invoicing as the most attractive features. Amanda also reports the successful sign-up from Guildford Tipper Hire and Essex Groundwork Supplies. A delighted Graeme Barton said "Well done team – that's our hat-trick!"

Customer pre-registers for CEMEX Go at Ecobuild, 6-8 March

It was a very successful Ecobuild for CEMEX at the Excel Centre in London's Docklands last week, and our marketing and sales teams ensure pride of place on our stand for demonstrations and videos of CEMEX Go for potential customers. Robert Hodgkinson who is a quantity surveyor from Derby expressed his interest in CEMEX Go as he visited one of our two stands. He wanted to pre-register so we passed on his details to the Digital Support Team. If any other customers express similar interest – there is a live page on our website at this link - <http://www.cemex.co.uk/cemex-go.aspx...and> watch this space for news of our new www.cemex.co.uk website coming very soon



Change to dates for Instructor-Led Training

There were Instructor-Led Training dates planned in late March but these are being re-scheduled to be sure of having a working Quality Environment in CEMEX Go with reliable data. This training was booked for 5 venues and around 120 people and will now take place week of April 9th. We expected this however other testing has taken precedence for now. We are still on track with NovoEd On Line Training..

