

Welcome to our first Operational Excellence (OpEx) news update!

At our Leaders' Orientation Session in March we agreed the roadmap for the deployment of OpEx and the next steps to introduce to all our business areas.




The days were hosted by Phil Baynes-Clarke, Mark Beagrie & Mike Andrews and the attendees were: Damien Allen, Dan Bateman, Sue Townsend, Paul Carey, Andrew Burne, Nigel Smith, Jason Barker, Steve Lankfer, Sean Page and Paul Crowther. Additionally, they were joined on Day 2 by Craig Hooper, Darren Eversedge, Vanessa Smithson and Stef Fox who shared experiences from their Cement and Aggregates CI programmes.

Value Adding and the 8 Wastes ..remembered by the acronym..

T I M H W O O D

In this update we explain the concepts of **value-adding** and **non-value adding** activities, the 8 different types of waste which suck the value out of our business, and how to identify and eliminate waste -

T **Transportation** – Excessive movement of materials, products & information from one location to another




W **Waiting** - Delays caused by shortages, seeking approvals, waiting for something to happen




I **Inventory** – Excessive raw, in-process or finished materials, products or information




O **Over Production** – Producing quicker or more than required on the assumption that we can sell it




M **Motion** - Excessive movement and / or poor ergonomics that force excessive reaching, twisting, bending




O **Over Processing** – Adding more value or putting more into the product or service than the customer is willing to pay for



H **Human Talent / People** – The untapped skills, knowledge and potential of our most important 'appreciating' asset



D **Defects** – An unplanned waste or fault, something not done 'Right First Time' or needs to be done more than once



Think about the 8 WASTES in your role and workplace....

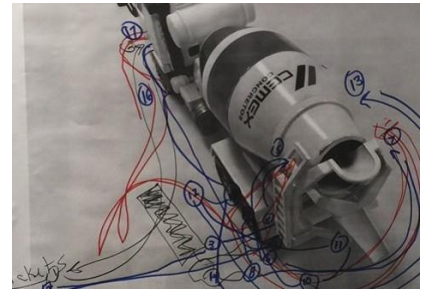


Do things get moved around or double-handled?

Do we ask for other peoples' ideas for improvements?



Does too much get made so that its put to stock or thrown away?

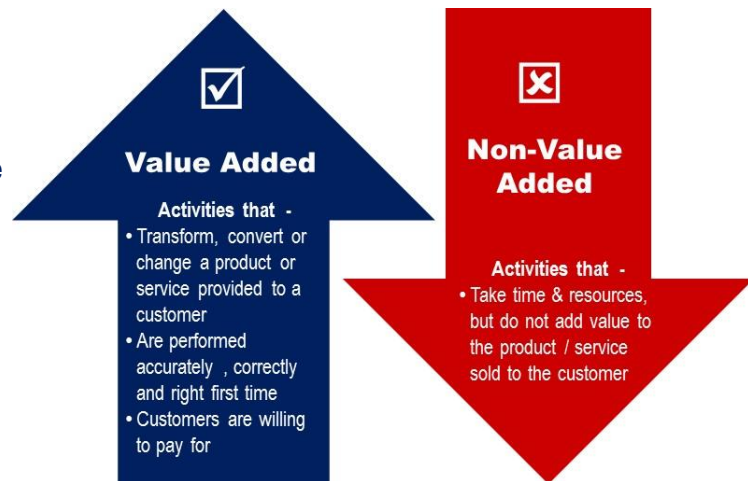


Is everything we do in a logical manner? Are equipment and supplies located correctly?

What ideas do you have to reduce some of the 8 wastes?

What's coming next ?

Through our UK Operational Excellence teamwork we will encourage and help people to eliminate the wastes that contribute to non-value adding activities and we'll be asking for your ideas



Ideas boards will be introduced at sites to help everyone identify wastes and clarify how to eliminate them. The mock-up attached shows how these will look – they will be finalised and produced for your use very soon

For more information, contact –

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