



Welcome to UK News 26th Sept 2018
your weekly update from around CEMEX UK

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CARING FOR FAMILIES

Another Week Injury Free – Keep It Up



Despite the adverse weather across much of the UK last week, with an Amber Warning of high winds, we were able to return a second consecutive week of ZERO Harm performance. We had no new Lost Time Injuries (LTIs) or Recordable Injuries (TRIs).

Thanks go to everyone for looking after themselves and taking the necessary precautions to keep each other safe.

On a disappointing note, we have had to ban a contractor who was found working on live processing plant without following the necessary procedures or isolating the equipment; the same contractor suffered a Medical Treatment Injury earlier in the year when he used a fixed blade knife to cut towards himself and suffered an injury that required stitches. While having to dismiss someone from a site is very regrettable and to be regarded as a last resort, there are circumstances when it is necessary to keep them and the people they work alongside safe.

Stoptober Is Back From 1st October



Stoptober, the 28-day stop smoking campaign from Public Health England, is back from 1st October.

Stoptober has driven over 1 million quit attempts to date

and is the biggest mass quit attempt in the country. It is based on research that shows that if you can stop smoking for 28-days, you are five times more likely to stay smoke-free for good.

There are lots of ways to quit and Stoptober can help people choose what works for them. You can quit using medication (including nicotine replacement therapies such as patches and gum) or e-cigarettes. Stoptober offers a range of free support to help people on their quitting journey including an app, daily emails, Facebook Messenger and lots of encouragement from the Stoptober online community on Facebook. In addition, people can get expert face-to-face advice from local stop smoking services. Those who use stop smoking aids and who get face-to-face support from their local



stop smoking services are up to four times more likely to quit successfully. A 'Look After Your Lungs' poster can be found at the bottom of this document or downloaded from the UK News website.

Please visit the following link for more information: <https://www.nhs.uk/oneyou/be-healthier/quit-smoking/stoptober/>

Safety Savvy Summary



Well done to Stewart Macrae and the team for reaching 13 more Safety Savvy souls in the South East.

Stewart commented: "Thanks to all for partaking in an open and honest workshop. ZERO Harm - No Bystanders Please....."



14 colleagues in Sheffield also went to a Safety Savvy session last week. Nigel Smith said: "They were a great group with openness and thoughtful reflections sharing personal stories and experiences."

Space On Safety Savvy Sessions In Lincolnshire



To all Business Areas in the Lincolnshire Region. There's still time to book places on the Lincolnshire round of Safety Savvy Workshops in October at The Ropewalk - Barton On Humber.

Click on the link to book tickets -Tuesday and Thursday mornings with lunch too.

Be Safe, Be Savvy, book on now!

<https://www.eventbrite.co.uk/e/safety-savvy-training-uk-tickets-48326895044>

National Fitness Day!



Did you know that Wednesday 26th Sept is officially National Fitness Day?

Everyone is encouraged to make it the most active day of their year... if you missed it never mind, get active anyway. With winter coming it's tempting to get ready to 'hibernate' and do less but plan ahead and decide what activity you can do even when the weather is against you.

Stuck for ideas?? Go to www.nationalfitnessday.com for some ideas or the NHS website: www.nhs.uk/live-well/



Institute Of Quarrying Wellbeing Online Webinar – Thursday 27th September 12.30pm



The Institute of Quarrying is running a Wellbeing Webinar on Thursday 27th Sept at 12.30 to 1pm which uncovers the importance of wellbeing at work and its relationship to safety, leadership and engagement. The presenter is Dr Carolyn Yeoman, Organisational Psychologist and Operations Director of OCAID Wellbeing Ltd. She is an organisational psychologist with significant experience in the Health, Safety and Wellbeing field.

To register click here <https://register.gotowebinar.com/register/3465834765736419586>

Wellbeing is an overused term which means all things to all people and it tends to be ill-defined and misunderstood. It's often the 'soft and fluffy' side of wellbeing which is the focus of interventions and whilst such interventions are beneficial to individuals, they're unlikely to result in long-term sustainable organisational effects. Organisations need to address wellbeing in the same way as they address safety, by identifying and eliminating the primary risks to wellbeing. We also need to start thinking about wellbeing in a different way and recognise the crucial role wellbeing has as a business improvement tool.

The webinar focuses on:

- What wellbeing is and its relationship to safety, leadership and engagement
- Why organisations should focus on Creating wellbeing TM rather than managing stress and psychosocial risk!
- The Yeoman Bizzell Wellbeing Culture Development Model
- How to develop wellbeing cultures
- Assessing wellbeing and engagement
- Wellbeing Interventions

Macmillan Coffee Morning This Friday



Look out for a coffee morning near you this Friday and buy a coffee to support the amazing work done by the Macmillan Cancer Support Organisation.

CARING FOR CUSTOMERS

1,000th UK Customer For Go



We're delighted and proud to announce that CEMEX Go – our new digital solution for customers – is now helping more than 1,000 customers across the UK work better, faster and smarter. We hit this important milestone on 21st September which is just over five months since our Go-live in Readymix and Cement in mid-April.

Stuart Keighley congratulated our teams saying: "Fantastic – well done everyone – this is a super milestone for the UK and a great effort! Thanks for all your support!" Graham Russell,



CEMEX Go coordinator for the Europe region, added his congratulations saying: “The first 1,000 are the hardest..... looking forward to smashing through the 2,000 level very soon now with the improved functionality of CEMEX Go and the involvement of the full Sales Team.”

Talking Go – Adoption Workshops In Full Swing



A key part of our UK plan to increase CEMEX Go Customer Adoption are our 15 Workshops for Sales Executives – these give detailed support and role-play explaining current functionality and how to target Customers for Adoption improvement. Here's the latest update:

- 5 x 6-hour Workshops completed in last two weeks with 40 Sales Executives.
- 10 more to come in next two weeks.
- Big thanks to Amanda, Kirsty, Laura and our Business Leaders for delivering these so effectively at regional locations.
- These prepare us for a step-change in Customer On-Boarding and Adoption to take us closer to On-Boarding and Adoption targets.

Customer Quotes Of The Week.....



What are our customers saying about CEMEX Go?

M.S. Watson, Durham – “The service received from CEMEX has elevated to the next level with CEMEX Go and made my life so much easier with placing orders and tracking.”

Cooper Specialist Groundworks – “Placed an order for Friday and had it confirmed and tracked the load due to site this afternoon - very impressed with the fast response and visibility of our loads.”

Team Manchester Keeps Delivering



Well done to the team in Manchester for delivering quality and service to Cara Construction at the Landmark building, off St. Peter's Square, Manchester.

We are supplying our Advanced Flooring mix, with steel fibres, to give the client a bespoke solution.



Best For Horses Too!



Anthony Coleman, Commercial Sales Exec in the NE, reported an unusual job this week – the team just finished a swimming pool for horses' physio! - helping them to recover from injury.

Well done to Tony and the Catterick team!

CARING FOR SHAREHOLDERS

Kiln 2 To Be Back In Action At South Ferriby



It is planned that the second kiln at CEMEX's South Ferriby Plant in North Lincolnshire will commence production in November 2018. This significant move marks the return to full production at the Plant, with both kilns operational. The investment in the kiln highlights the company's confidence in the long-term potential of the UK building materials market.

The kiln has a capacity of 1,000 tpd (tonne per day) and was installed in 1973. Over the years there has been significant investment to ensure compliance with environmental legislation and modernisation. Most recently this has included all new electrical infrastructure, control system and instrumentation. The Plant continues to use alternative fuels to assure the on-going sustainability of the manufacturing process and it was this kiln that was the first in CEMEX globally to achieve 100% alternative fuel usage in 2011. Its sister kiln is currently in operation and has the same production capacity. Together, the Plant has a capacity to produce over 700,000 tonnes of Cement per year.

CEMEX's UK Cement production is at three locations - its largest production is at the Rugby Plant in Warwickshire which was commissioned in 2000. This is complemented by an import terminal and grinding mill at Tilbury, close to the South East market with South Ferriby Cement transported to the North of the country.

Europe Re-Organisation Update



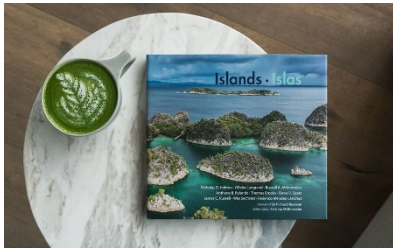
Following the organisation changes in CEMEX Europe, recently announced by our CEO, the appointments of the direct reports of the CEMEX Europe management team were announced this week. The organisation announcement for the functional areas will follow shortly.

These changes will become effective on 1st October. We congratulate these Executives and wish them success with their new responsibilities.

Thank you all for your commitment and support during this transition. Please extend this message to others for whom it may be relevant.



CEMEX Presents 26th Volume Of Nature And Conservation Book Series: “Islands”



CEMEX announced the release of “Islands,” the sixth edition of CEMEX’s celebrated Nature Series. This inspiring and brilliantly illustrated volume continues the more than two-decade tradition of CEMEX’s Conservation Book Series, elegantly underscoring the biodiversity richness of our world’s magnificent islands.

Covering only five percent of the land on our planet, islands are home to an estimated 20 percent of the world’s bird, reptile, and plant species, as well as the most astonishing examples of species’ evolution. Today, however, islands are home to almost 40 percent of all known critically endangered animals, as a result of major threats such as invasive species, habitat loss, and climate change.

Read the complete press release: <https://cmx.to/2DsQ9Q7>

CARING FOR COMMUNITIES

The Best Tree In England – Your Vote Needed!



Our 800 year-old Oak tree needs your votes! The ‘old electric oak’ up in Wickwar is in the running for the Woodland Trust’s tree of the year award.

You may remember Frank Hogg and his granddaughter who saved the tree from the chop earlier this year. The local electricity company needed to cut the tree which had grown over the electricity cables in its canopy. After talking with the local council and the power company a compromise was reached – the tree is now protected and the power cables on much taller poles!

All you need to do is to log on via:

<https://www.woodlandtrust.org.uk/visiting-woods/tree-of-year-2018/england/> and register your vote.

Wick Floors Earn Their Lend-A-Hand Badge



Earlier in the week a team of willing volunteers and Nathan Kite, from Wick Floors, lent a hand at the local scout headquarters. The building is used for all scout activities for girls and boys between the ages of 6 – 18.

The team spent an enjoyable day painting the ceilings and walls, removing weeds and clearing footpaths.



Riverside Visit To Rugby Plant



We hope the boys and girls from Riverside Academy enjoyed the site visit to CEMEX Rugby Cement Plant recently.

It was perfect weather for the tour and some great views of Rugby and Warwickshire.

Beach Lend-A-Hand



Well done to Rob Wilkinson and the team for a great lend-a-hand helping with the big beach clean up at Clevedon pier.

CARING FOR EMPLOYEES

The GDPR “Big Bang” Has Happened....



The General Data Protection Regulation (or GDPR) “big bang” has happened and the new regime is in place. Armed with its new powers, the Information Commissioner’s Office continues to take a keen interest in ensuring that organisations are abiding with the new rules. Accordingly, CEMEX continues to develop a strong and effective framework to comply with its responsibilities under GDPR and the Data Protection Act 2018 which is the related domestic UK legislation.

The UK Legal Team has been working with colleagues across the CEMEX community before and after the 25th May deadline to ensure our continued compliance with the new laws. There is now an even bigger emphasis on the protection and security of personal data and any breaches need to be reported to the Information Commissioner’s Office. To build on the security of our information systems, we are also working towards ISO27001 Certification which emphasises our commitment to ensuring any data held by CEMEX is as secure as possible.

As you will be aware, individuals now have a number of new and enhanced rights including requesting access to data we hold, a right to change or erase data in certain circumstances and a right to withdraw consent in certain circumstances. It is important that you tell us immediately of any request you receive regarding the new laws. We have a dedicated email address where you can send any data protection related queries or requests to: dataprotectionuk@cemex.com

It is also important that you tell us of any new technology in the pipeline that is being developed in the UK that involves the processing of personal data as we will need to carry out a *data privacy impact* assessment to ensure compliance.



We are all responsible for compliance with GDPR and the failure to ensure compliance with the new laws could result in large fines and negative publicity for CEMEX so please ensure you read and are familiar with the global 'Data Protection and Privacy Policy' which is available on Shift.

Remember – any correspondence, queries, complaints or questions you receive on GDPR or the Data Protection Act 2018 should be forwarded to the UK Data Protection Team at: dataprotectionuk@cemex.com

Thanks For Your Effort Grimsby



We are delighted to tell you that the winners of the August 2018 TFYE Award are the Grimsby Asphalt Plant Team.



The Award goes to Andy Webster and the Grimsby Team for their commitment to resolving a plant breakdown late into a Friday evening in order to be able to supply a customer the following Saturday morning. This particular nomination received two separate submissions along with positive feedback from the customer, Hemswell Surfacing.

"We always receive good service from the whole team at Grimsby and they are a pleasure to deal with. On this occasion though they have gone that step further in our eyes. We feel we have received excellent service and would like to go on record and express our thanks."

THANKS FOR YOUR EFFORT RECOGNITION SCHEME

When an individual/team demonstrates one or more of our values they may be nominated for recognition. Monthly winners are recognised in UK News and the Team Talk. All employees are eligible and able to nominate; the monthly winners receive store vouchers to the combined value of £100.

Also, Many Thanks For Your Effort To.....



There are some great nominations for this month. Thank you to all of you who have proved yet again what an awesome bunch of people work for CEMEX UK.



Barrie Flitton and John Rushton from National Logistics and Supply Chain who worked with UK tyre partners, Continental, to develop a tyre pressure monitoring system that would enable CEMEX to increase the safety of our tanker fleet and our reliability in delivering to customers. The CPC system has been fully rolled out across our Cement Tanker Fleet and has resulted in eliminating road side tyre blow outs and reduced call outs by ~70%. The entire team of ~150 staff, headed up by Barrie Flitton (Operations) and John Rushton (Fleet Maintenance), have embraced the new tyre system and worked relentlessly on reducing the impact of tyre issues on safety, fleet availability and ultimately customer service.



Matthew Cooper, Transport Planner, Cement Logistics. Whilst on-call for planning over the weekend of 14th July, Matthew went over and above the requirement of the on-call planning role to ensure a collect customer at Tilbury was supplied with the material they had ordered.



The mill staff at Tilbury contacted Matthew at 4.15pm on the Saturday to advise they did not have the information required to load the vehicles; a further nine vehicles arrived for loading, resulting in calls to Matthew from 4.15pm throughout Saturday evening/early hours of Sunday morning (from 3.05am until 11.15am!). Matthew processed the vehicle registration, trailer and driver information on behalf of Despatch and sent the tickets for printing. This allowed the mill staff to load the vehicles and the customer to leave with the material.

Tracey Shilcock, Adrian Leigh and Andrew Fletcher, Asphalt North West Area. On Saturday afternoon a call was received from the Local Sales Rep, Tom Crutchley. He had received a call from Pronin (a new customer) who had been let down by one of our competitors. Could we possibly get them 140 tonnes of HRA on the Sunday morning? Adrian then took charge and pulled a team together at short notice. Two of the lads normally work nights but volunteered to help as due to holidays, etc the normal operatives could not work.

Frank Kehoe, Sales Manager, Asphalt Liverpool Docklands. Late afternoon on Thursday 25th July the Liverpool Docklands Asphalt Plant experienced a major breakdown because of a broken screen deck. It was immediately identified that without this large, heavy and essential piece of machinery the Plant would not be able to operate. After a number of phone calls to suppliers and contractors it was becoming clear that the Plant wouldn't be open for business for a week and some estimates put the closure up to ten days. However, Frank believed that through his contacts, knowledge and experience that he could mobilise people and equipment to limit Plant downtime to a minimum. Throughout Friday 26th Frank worked tirelessly to book contractors, cranes, a new screen deck and professional operatives to arrive on site the next day with the aim of completing the job on Sunday. Frank gave up his weekend to oversee the work and thankfully the Plant was operational on Monday morning.

Alex Maybury, West Midlands Driver, Asphalt and Aggs. Alex is a fantastic ambassador for the company. He has passed on two customer contacts to the Sales Rep, Hannah Davis, who has had amazing feedback from customers on Alex. Hannah commented: "Alex always goes that extra mile in connecting the customers that I haven't spoken to. I find it so nice and really helpful that he goes out of his way to do that. It is two customers now he has connected me with in a month. Ever since I started on Washwood Heath in November Alex has been so very welcoming and so positive whenever I've bumped into him at the Plant or out on site, so that's why he deserves a Thanks for the Effort!"

Lesley Soar, Weighbridge Operative, Aggs Midlands. Tattershall Quarry has a lot of local competition and so introduced a loyalty scheme to customers. Lesley not only took on board but set about promoting it to all the drivers who came in for materials. Over the last four months they have seen an increase in collect customers both large and small. Customer feedback is that the drivers are asking to come in to our Quarry whenever and wherever possible.

Thank You And Goodbye David



Rugby Works said farewell to long serving employee, David Hatfield, at the end of August. Dave retired after 44 years dedicated service and was given a great send off by the Packing Plant team during his final day.

Dave started out as labourer for Rugby Cement at Southam Works back in 1974. Throughout his career he built great knowledge and expertise of packaging whilst working at the

Packing Plant at Southam before finishing up his time at the Packing Plant at Rugby Works.



We expect Dave to make the most of his newly found free time by walking his dogs and putting the finishing touches to his classic American pick-up truck (when he is not cleaning up in pub quizzes - that is)! Everyone at Rugby Works wishes him a well-deserved and happy retirement.

Outstanding Exam Performance



Congratulations to the latest Institute of Concrete Technology 'graduates' who have successfully completed their exams and courses. The examinations took place recently at CEMEX House, Rugby office with candidates from across the UK businesses taking part.

To complete the programme candidates, must undergo fortnightly assignments and an end of programme examination whilst keeping on top of their day jobs. This is a great achievement for each of the successful candidates gaining an internationally recognised qualification.

The Planning and Development team are extremely pleased to announce the latest set of results from CEMEX candidates.

Successful candidates were:

Candidate	Business	Course
Andlyn White	Readymix	General Principles
Brandon Smith	Readymix	General Principles
Daniel Buckland	Readymix	General Principles
Thomas Glasscoe	Readymix	General Principles
Francis Eni	Readymix	General Principles
Jack Tipper	Admixtures	General Principles
Lewis Reavey	Readymix	General Principles
Marek Behnke	Readymix	General Principles
Victoria Vincent	Readymix	General Principles
Sean O'Donnell	Aggregates	Practical Applications
Natalie Wood	Aggregates	Aggregates in Construction
Joanne Beales	Aggregates	Aggregates in Construction
Simon Cummings	Asphalt	Aggregates in Construction
Liam Hare	Readymix	Aggregates in Construction

The latest cohort of candidates started on 10th September but it's not too late to register.

The courses benefit staff from all areas of the business including technical, sales and operations as well as employees within our customer contact centres.

For more information, please click on the link below:

[ICT Course Outline and Learner Agreement](#)

Line Managers - please send your nominations to:

[GB-Cemex Learning/GB/Cemex](#)



On Their Way



Congratulations to apprentice drivers, Dan Edwards (Norfolk) and Nigel Cage (Angerstein), for being the most recent apprentices to pass their LGV 2 practical and Mod 4 tests last week – first time around!

Well done and keep up the great work.

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
345-09-2018	Wharf Operative (Nights)	Aggregates Southern	Dagenham Wharf	05/10/2018
346-09-2018	Wharf Supervisor (Days)	Aggregates Southern	Angerstein Wharf	09/10/2018

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.





LOOK AFTER YOUR LUNGS

Lungs are very important organs for the human body. They help us inhale oxygen and to exhale carbon dioxide. Oxygen is important for our survival as it is the main fuel for our body. Make sure you keep your lungs healthy and fit.