



## Welcome to UK News 5<sup>th</sup> Dec 2018 your weekly update from around CEMEX UK

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#### **BEING THE BEST FOR FAMILIES**

#### **Falls From Height Can Be Fatal**



Falls from height are the number one cause of fatalities in the UK. Tragically a Network Rail contractor recently died from a fall and Network Rail kindly shared their safety bulletin with us, so that we can spread awareness with you too. Here is an account of the incident:

A 20 year old member of a telecom's installation team working for a principal contractor died in a fall from height. The accident occurred at Bearsden Station,

Glasgow during work to renew the public address system. The colleague was fatally injured when he fell from a step ladder during a cable pulling operation. The cable drum had been deployed using a piece of metal conduit, which was left in the centre of the drum when the drum was on its side. The colleague struck the conduit and died from his injuries.

This is a tragic incident and please can you all share this story from Network Rail with your teams. Think before you start every task and always step in if you see anything unsafe.

It was very courageous of Network Rail to share this with us, and we can all learn from others to continue each day to make our lives safer.

#### Alone And Safe – New Safety Support For Our Lone Night Drivers



Imagine, you are driving a Cement Tanker alone at 1am. You arrive on site, alone, unlock the gate to drive in. It's dark, cold, and raining the surface is uneven – you lose your footing, fall awkwardly and break your ankle. No one is there to help you and your mobile phone is up in the cab. You lie there wondering how you are going to get up and get help...



If you had a blackline safety device, you'd be able to.

The UK has introduced the first ever safety device for our lone, Night Cement Tanker Drivers - both CEMEX and Agency Drivers. The new gadget is worn like a badge. It tracks the driver via GPS and acts as a safety alert if they have an accident. Should the Driver get into trouble they can either press a button to raise the alarm, or the 'man down' function automatically senses if they fall and raises the alarm.

Barrie Flitton, Operations Manager Logistics, commented: "The idea for this came from the workforce, and everyone benefits from greater peace of mind that our lone workers are safe."

There is a short video about the new device: https://youtu.be/BtzSTnIUib4

#### **Hyndford Quarry 14 Years Without An Incident**



Many congratulations to the team at Hyndford Quarry who reached an impressive 14 years without an LTI.

Keep up the vigilance.

#### **Expect The Unexpected**



Over the weekend we learnt about an incident involving one of our competitors which, while not related to our operations, is worthy of note. One of our Assistant Managers was following a tipper truck early on Saturday morning as it was on its way to collect material from the competitor's Quarry, when the truck struck a pedestrian who we believe may have been asleep at the side of the road. It has been reported that wheels on the back axle of the tipper went over the pedestrian's legs as the driver tried to avoid the collision. Our colleague provided support to the

injured person and the driver at the scene.

The incident is a reminder for us all to expect the unexpected while driving, follow the Driving Essentials, and ensure we are Fit and Alert at all times. Support has been offered to our colleague after witnessing such a serious incident.

#### **Please Remember Your Self Assessments**



Managers should be aware of the requirement to complete their Health and Safety Management System Self-Assessments on INTELEX by the end the year, and develop local improvement plans by 18<sup>th</sup> January 2019. If we are to gain maximum benefit from this process and ensure we have robust plans that will help prevent future injury, it is important that this exercise is undertaken thoroughly and objectively, and not regarded as a simple "tick box" exercise.

Should any Managers or Supervisors require any support with the process, the Health and Safety team are available to provide advice.

#### Slips, Trips And Falls

Avoid slips, trips and falls



Please remember to take extra care in the wet and slippery winter weather. Andy Taylor circulated a Safety Alert this week regarding a fall in the UK on some stairs resulting in a shoulder injury. However, as you will see from the Alert, his injuries could have been far worse if he hadn't been holding the handrails.

Many people underestimate the risk of injury from falls on steps and stairways and fail to maintain 3 points of contact. This risk was highlighted in the news only last week, where it was reported that 21 year old GB rower, Anna Thornton, is in a coma and described as in a "stable but serious condition" after falling down some stairs at her college in the US: <a href="https://www.bbc.co.uk/news/uk-england-nottinghamshire-46388577">https://www.bbc.co.uk/news/uk-england-nottinghamshire-46388577</a>

When reviewing these Alerts with your teams, in addition to stressing the importance of Near Miss/ Hazard Alert reporting and taking appropriate short-term action where hazards are identified, you may want to discuss the following points intended to help keep us safe of stairways:

- Do you ensure you wear suitable footwear, with good grip and securely fastened?
- Do you look where you are putting your feet?
- Do you maintain 3 points of contact on steps and stairways, always holding the handrail?
- Do you avoid using mobile phones and other distractions on stairs?
- Are stairs in good condition and kept free of clutter?
- Is lighting suitable?
- Are procedures in place to grit external stairways in winter?
- Do you STEP IN and Speak Up if you see colleagues, friends or family members not holding handrails?

THINK – It is estimated that over 1,000 people die every year falling on stairways in the UK. Stairs are the place where most deaths and serious injuries happen in the home... make sure it's not someone you know! Please discuss these Alerts with your colleagues and consider if there is anything more you should be doing to keep yourself and them safe, also please display the Alerts on noticeboards.

Useful guidance from the HSE on avoiding slips and trips in the winter:
<a href="http://www.hse.gov.uk/logistics/slips-trips-bad-weather.htm#utm\_source=govdelivery&utm\_medium=email&utm\_campaign=digest-29-nov-18&utm\_term=seasonal-weather&utm\_content=slips-trips">http://www.hse.gov.uk/logistics/slips-trips-bad-weather.htm#utm\_source=govdelivery&utm\_medium=email&utm\_campaign=digest-29-nov-18&utm\_term=seasonal-weather&utm\_content=slips-trips</a>

#### **More Safety Savvy**



Well done to the team Scotland who held another Safety Savvy session last week.

Ronnie Simpson, Trainer, commented: "Another fantastic session with



great participation and interaction by all - next step by many on the journey of Zero Harm."

The NE team also took part in another great session in Stockton last week as well as some of our building products contractor partners. The NW had sessions in Salford and Preston Brook too.

Colchester also had a great session last week led by Stewart Macrae, who commented: "Some coherent and challenging opinions offered, in particular, on the subjects of vehicle accidents and distractions. It's always more fun when your audience is engaged.... thank you Colchester...."



#### **BEING THE BEST FOR CUSTOMERS**

#### 2,000 Go Customers In The UK



Big milestone news – last week the UK passed the 2,000 customers on Go marker. Stuart Keighley sent out a congratulatory email to everyone who has made it happen. Here is the summary:

I would like to **congratulate and thank our UK Team** for their efforts in making this possible. We are well on our way to transforming how our Customers can do business with us,

providing a mobile anytime solution for their needs.

It feels the right time to highlight performance so far and bring you up to date with the challenges which we face in coming weeks and into 2019.

Today we have over **2,000 Customers On Board and using (Adopting) CEMEX Go** and 700 Registered but not yet On Board and Adopting. There are plenty more customers who can benefit too.

There is more functionality to show to customers and a further roll out to include Aggregates early next year.

We have to keep working hard next year, but we need to take a moment now to appreciate how far we have come and how all the hard work so far is paying off."

#### **Attracting Builders Merchants At NBG Conference!**



Vicki Elliott sent in this pic of Amanda and Graeme wowing our merchant customers at the National Buying Group (NBG) Conference held recently in Manchester - NBG is a merchant buying group whose members buy our bagged cement.

Vicki reported there were three new registrations in the first hour and commented: "This was a great opportunity to showcase the benefits of CEMEX Go and we had multiple order requests from the day."

Remember for quick solutions please call our Digital Support Team on 0345 155 1825.

#### **Welcome To CEMEX iCollect**



At CEMEX we continue to lead the way in digitalisation of our industry by enhancing the benefits and tools we offer our customers. The CEMEX iCollect app has been developed with the collect customer in mind.

It has a range of useful features including plant locator, material calculators and quote request functionalities. There are more exciting tools already being developed such as plant breakdown alerts and augmented reality calculators which will ensure CEMEX iCollect is the app of choice for collect customers.

Working as ONE CEMEX, the UK business is also developing an incentive scheme that offers rewards through the use of the CEMEX iCollect app.

Garry Gregory, Asphalt & Paving Director, commented: "CEMEX iCollect is the next positive step towards improving our customers experience by way of offering digital solutions."

CEMEX iCollect will be available on the app and Play Stores next week.

#### **Wembley Pour**



The Wembley RMX Plant team are doing a great job supplying the "Wembley EO3" project which are new apartment blocks next to Wembley Stadium.

We supply Getjar with slipform concrete and there are four cores going up. Kevin D'souza designed the mixes to suit customer requirements especially in the winter weather, and the mixes are being supplied from our Wembley Plant.

#### BEING THE BEST FOR SHAREHOLDERS

#### **Lastest News From The MPA**



Catch up with the latest industry news from the MPA newsletter.

Please **click here** to view it online

#### **Important Ethics And Compliance Message**



If you were unable to join the live video webcast, where our CEO shared an important message regarding ethics and compliance, you can watch the replay using this link.

**WEBCAST** 

Remember to connect through VPN or CEMEX Network before clicking on the link: https://cmx.to/CEOwebcast

#### **Data Audit Passed with Flying Colours**



CEMEX is seeking ISO 27001 certification to ensure that we have robust processes in place to meet our stringent Data Protection Legislation (in the UK - GDPR and Data Protection Act 2018). CEMEX businesses in Mexico and Columbia have already achieved this accreditation and now audits by external consultants are taking place throughout our European operations.

We had our audit in the UK and are pleased to report that we passed with flying colours.

Vish Puri, Legal Director commented: "My thanks go to the UK Data Protection Team for supporting us by responding promptly to our frequent requests for information.

We will need to participate in annual audits to maintain our accreditation. Data Protection is a critical part of our Global Compliance Programme and there are serious PR and financial implications if we get it wrong. We cannot afford to be complacent."

#### BEING THE BEST FOR COMMUNITIES

#### It's Chriiiiiiiiistmas.....



Sponsor the team at Taffs Well Quarry who are again going to be taking part in the 'Save The Childrens Christmas Jumper Day' this year. The photo from last year shows a nice array of nifty knits....

Please support the team by texting TEAMTAFFS to 70050 to donate £2.

Last year they raised £197 which they are hoping to beat this year. Please give generously! We are looking forward to seeing this year's jumpers!

#### **Hope4 Christmas Appeal**



Hope4 Rugby are starting to make Winter Packs for those in need and would love donations from anyone looking to have a #WinterClearout!

They would be grateful for donations of:

- Bags and rucksacks, even drawstring bags to put everything in!
- Small sizes of mens jeans, 28, 30, 32 waist
- Coats
- Underwear
- Socks
- Thermal gloves
- Hats
- Scarves

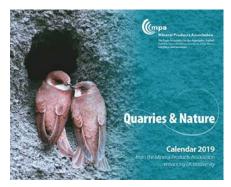
Clothes don't have to be new, just clean and usable!

First aid kit; plasters, micropore tape, gauze, foot & heel gel. Nail clippers and file. Sleep mask, ear plugs, travel toothbrush, toothpaste, deodorant.

Thermal cup with tea bags, sugar and dried milk sachets. Chocolate bar, foil blanket and wet wipes.

Please drop them into the Hope4 Centre at 8 Newbold Road (you can see their building from the offices) or if you wish, please leave at Lou West's desk on Floor 5 and she will take them over.

#### **Quarries And Nature Calendar 2019**



The MPA's 'Quarries and Nature Calendar' brings together images from the MPA's Nature Photo Competition for employees from our member companies and volunteers based at RSPB and Wildlife Trust nature reserves which are former Quarries.

This stunning collection is the perfect desk top addition for anyone.

10 calendars for £25 + VAT. Orders are in batches of 10, this is the minimum order quantity. To order your copies please email to Rhian Geary at: rhian.geary@mineralproducts.org

The deadline for calendar orders is Monday 10<sup>th</sup> December 2018.

#### **BEING THE BEST FOR EMPLOYEES**

#### **European Organisational Changes**



As announced previously, CEMEX Europe has evolved to a new organisation structure beginning 1<sup>st</sup> October. The transition is moving forward accordingly, and on schedule to be completed before the year-end.

The document on Sharepoint describes the organisational structure and appointments of the direct reports of the functional area leaders. The final HR organisation will follow shortly.

These changes will be effective immediately.

We congratulate these executives and wish them success with their new responsibilities.

Once again, thank you all for your commitment and support during this transition. Please extend this message to others for whom it may be relevant.

#### **December Lifestyle Offers**



It's beginning to look a lot like Christmas.... take advantage of money saving offers from lots of retailers and entertainments via the CEMEX Lifestyle website – including Argos, Tescos, M&S and Thomas Cook. It is open to all CEMEX UK employees.

This month's competition is to win a trip to Disneyland Paris by booking cinema tickets to the season's hottest new releases. Please visit: **www.cemexlifestyle.co.uk** and search cinema to get your tickets. The

<u>www.cemexlifestyle.co.uk</u> and search cinema to get your tickets. The competition runs until 31<sup>st</sup> December.

See the posters at the end of the document or in the download section of UK News for the latest information for your noticeboards.

#### **Internal Vacancies**

IVC Ref	Position	Company	Location	Closing date
406-11-2018	Transport Planner	Readymix Northern	Sheffield Office	06/12/2018
407-11-2018	Weighbridge/Admin Clerk	Aggregates Midlands	Ryall Quarry	05/12/2018
408-11-2018	Technician	Building Products	West Calder Block Plant	05/12/2018
409-12-2018	Readymix Technical Manager	National Technical	London	11/01/2019

410-12-2018	Readymix Technical Manager	National Technical	Area 15	11/01/2019
411-12-2018	Screed and Mortar Sales Executive	Readymix Southern	Southern Region – Area 20	12/12/2018
412-12-2018	Sales Executive	Readymix Southern Area 20	TBC – likely Gloucester and Oxford	10/12/2018
413-12-2018	Plant and Field Technician ***Temporary***	Readymix Home Counties	Home Counties - Bedford	17/12/2018

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

#### We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <a href="mailto:gb-communicationsandpublicaffairs@cemex.com">gb-communicationsandpublicaffairs@cemex.com</a>

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg). Thank you.

# MONTHLY COMPETITION

Win a family trip to Disneyland Paris





PURCHASE A CINEMA ECODE FROM YOUR BENEFITS PLATFORM THROUGHOUT DECEMBER FOR A CHANCE TO WIN AN UNFORGETTABLE JOLLY HOLIDAY.

Visit www.cemexlifestyle.co.uk and search 'Cinema' to get your tickets.

Competition runs 1st December - 31st December. TECs apply.

**CINEMA BENEFITS** 





# **DECEMBER OFFERS**

## Great discounts on big brands



Wow! Check out this promotion!



Save a fantastic 8% when you purchase an eVoucher or load or order an Argos reloadable card between 3<sup>rd</sup> – 9<sup>th</sup> December.

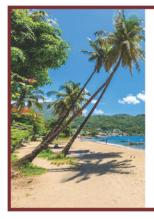
SAVE 8%

## M&S

EST. 188

Save 10.5% at M&S when you load or order a reloadable card between 3<sup>rd</sup> - 9<sup>th</sup> December.







Looking for your next holiday? Save 7% at Thomas Cook when you load or order a reloadable card between 3<sup>rd</sup> - 16<sup>th</sup> December.

**SAVE 7%** 



Save 12% when you purchase an eVoucher or load or order a PizzaExpress reloadable card between 3<sup>rd</sup> - 9<sup>th</sup> December.



# Wyevale garden centres For every £50 you load or order on a Wyevale Garden Centres reloadable card between 3<sup>rd</sup> - 31<sup>st</sup> December you'll receive an extra £5.



Save 5% at Tesco when you load or order a reloadable card between 4th - 9th December.



Visit your benefits website at www.cemexlifestyle.co.uk today and enjoy savings from over 9,000 offers or call 01908 303 531 and speak to one of our team





## Safety Bulletin

A serious incident has taken place



#### Fatal accident – fall from height

Issued to: All Network Rail line managers,

safety professionals and RISQS

registered contractors

Ref: NRB 18/10 Date of issue: 08/06/2018

Bearsden Station, Glasgow Location:

Contact: David Burgess, Principal

Workforce Safety Specialist



#### **Overview**

At around 09:30 on 5 June 2018 a 20 year old member of a telecoms installation team working for a principal contractor died in a fall from height. The accident occurred at Bearsden Station, Glasgow during work to renew the public address system.

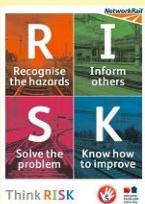
The colleague was fatally injured when he fell from a step ladder during a cable pulling operation. The cable drum had been deployed using a piece of metal conduit, which was left in the centre of the drum when the drum was on its side. The colleague struck the conduit and died from his injuries.

#### **Discussion Points**

While we are investigating the incident please discuss the following with your team:

- How do you ensure that work at height is planned and the right equipment
- How do you decide what is the right equipment to undertake a work at height task (eg powered access, scaffold, podium ladder, etc)?
- Why must proprietary equipment, such as drum skids and A-frames be used to assist in the cable pulling or deployment rather than pipes or other bars?
- Which of our lifesaving rules could prevent a repeat of this accident if implemented in the planning stages and on site?

Has your team held a Think RISK session to help you better understand the approach and why it matters?





Copies of Safety Bulletins are available on Safety Central

#### Display Until 04.01.19



## Look after yourself and each other

Don't let anyone act unsafely, always stop

#### Housekeeping



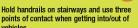
Keep designated access routes and work areas tidy and free from trip/slip hazards.

### Incident/Hazard alerts



Report all incidents/hazards immediately.

#### Get a grip







#### **FALL ON STAIRS RESULTS IN SHOULDER INJURY**

**UK SAFETY ALERT** 

#### **DETAILS OF THE INCIDENT**

An employee was descending a set of metal stairs, when approximately five steps from the bottom, he slipped forwards. His left hand came away from the hand rail, while his right hand remained on the other rail. The forward momentum of his body and his right hand retaining it's grip, caused his body to twist to the right, jolting his shoulder. Initially, although in pain, he thought he had only pulled / strained his shoulder but the pain gradually got worse, so he visited the local walk in centre, before being transferred to the local hospital for X-rays. He was diagnosed with a dislocated and fractured right shoulder, which had to be manipulated back in place, before he spent the night in hospital.

#### **KEY FINDINGS**

- The employee's injuries were bad enough, but the fact that he had hold of the handrails potentially saved him from far worse injury.
- The employee had suffered a serious crush injury to his left arm at a previous employer, which weakened his mobility / strength in this arm and hand, and may have contributed to him letting go of the handrail.
- Stairs and boots on investigation were found to be suitable and sufficient and free from grease / dirt





#### **KEY REVIEW POINTS**

Look after yourself and minimise the potential injury:

- Do you ensure you wear suitable footwear, with good grip and securely fastened?
- Do you look where you are putting your feet?
- Do you maintain 3 points of contact on steps and stairways, always holding the handrail?
- Do you avoid using mobile phones and other distractions on stairs?
- Are stairs in good condition and kept free of clutter?
- Is lighting suitable?
- Are procedures in place to grit external stairways in winter?
- Do you STEP IN and Speak Up if you see colleagues, friends or family members not holding handrails?

THINK – It is estimated that over 1,000 people die every year falling on stairways. Stairs are the place where most deaths and serious injuries happen in the home...Make sure it's not someone you know!