

## **VPN Validation Guide**



# Try by browsing any internet page





\*If the Cisco AnyConnect software is not installed, follow the installation guide. https://cmx.to/vpninstallationguide





### How to access CEMEX network using Cisco AnyConnect Secure Mobility Client

### Type vpn.cemex.com or backupvpn.cemex.com and click Connect



#### Introduce your CEMEX Id and password in the connection form

🕙 Cisco	AnyConnect	vpn.cemex.com	×		
	Please enter your username and password.				
_	Username:	uleons			
	Password:				
		OK Cancel			

#### Accept the connection disclaimer

Cisco AnyCo	onnect			
III Warning The use of administrati system exp that if such CEMEX wil enforcemen	III this system may be m ve and security reaso ressly consents to suc monitoring reveals ev provide the evidence the officials.	onitored and recorded ns. Anyone accessing sh monitoring and is ad vidence of criminal activ e of such activity to law	for this vised vity, v	<
		Accept	Disconnect	

Try to access http://myshift.cemex.com to validate the connectivity



# In case that you have issues with the connectivity to the VPN, please call to the help desk to fix your issue.

Help Desk America Email: gsc.america@cemex.com

Help Desk Europe

Email: gsc.europe@cemex.com

### Help Desk Asia

Email: gsc.asia@cemex.com

### Help Desk USA

Email: gscusa@cemex.com

### **TOLL FREE NUMBERS**

Czech Republic – 800050040	Germany – 080007240409	Poland – 800702847
Egypt – 0800000891	Hungary – 0680981519	UAE – 80004441839
Finland – 0800774078	Latvia – 080004912	United Kingdom – 08007831603
France – 800702847	Mexico – 018000205555	USA – 18002645342

Help Desk Global Directory:

https://cemex.sharepoint.com/sites/ProcessIT/SitePages/Help-Desk-Global-Phone-List.aspx

### P&IT