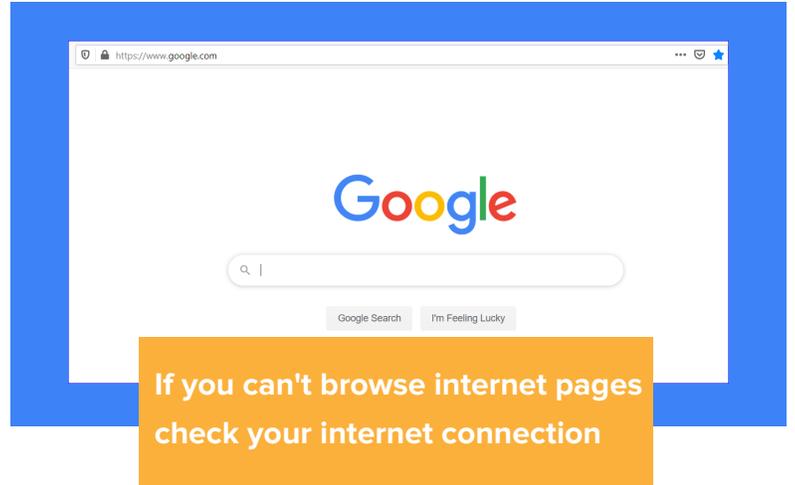


VPN Validation Guide

STEP 1

Try by browsing any internet page

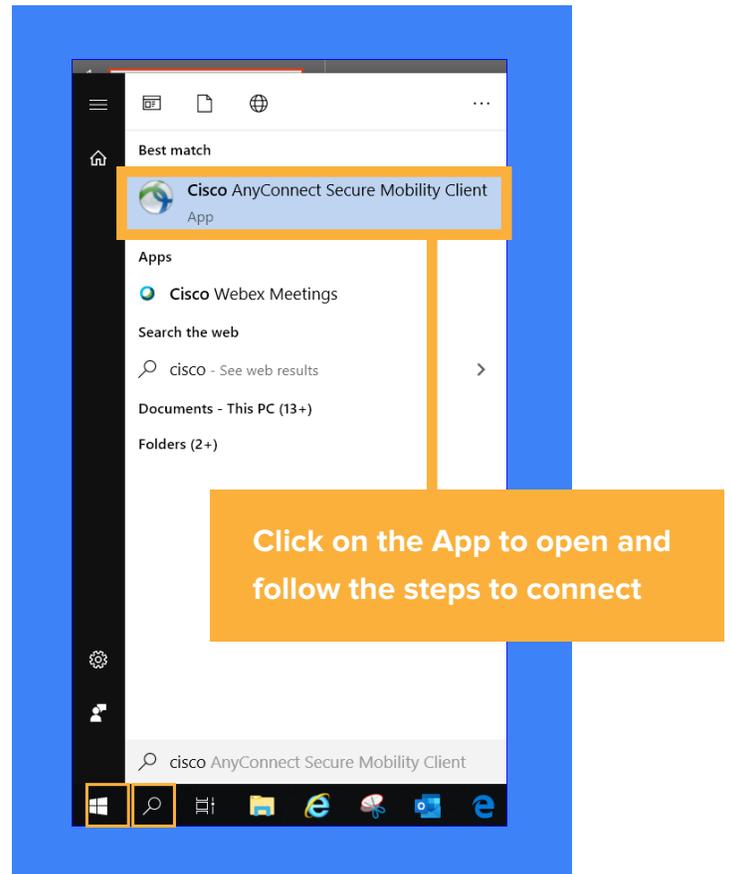


STEP 2

Validate that the Cisco AnyConnect Secure Mobility Client is installed

Click on the Windows key or in the Search icon and type:

Cisco AnyConnect



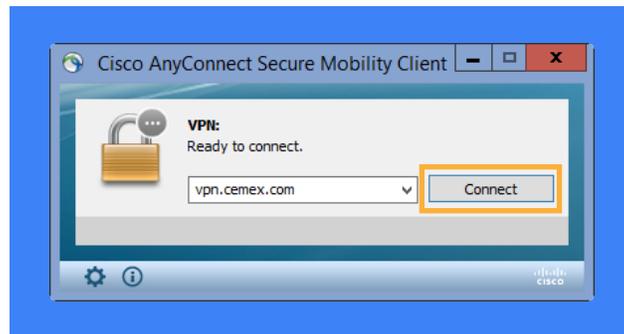
*If the Cisco AnyConnect software is not installed, follow the installation guide.

<https://cmx.to/vpninstallationguide>

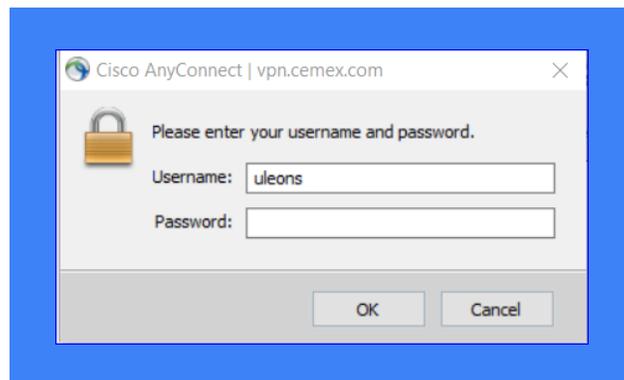
STEP 3

How to access CEMEX network using Cisco AnyConnect Secure Mobility Client

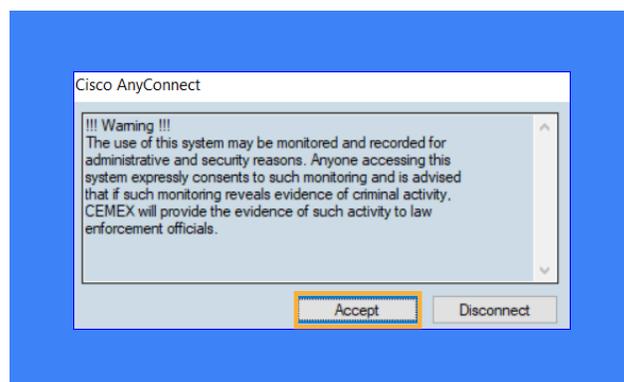
Type vpn.cemex.com or backupvpn.cemex.com and click Connect



Introduce your CEMEX Id and password in the connection form



Accept the connection disclaimer



Try to access <http://myshift.cemex.com> to validate the connectivity

**In case that you have issues with the connectivity to the VPN,
please call to the help desk to fix your issue.**

Help Desk America

Email: gsc.america@cemex.com

Help Desk Europe

Email: gsc.europe@cemex.com

Help Desk Asia

Email: gsc.asia@cemex.com

Help Desk USA

Email: gscusa@cemex.com

TOLL FREE NUMBERS

Czech Republic – 800050040

Germany – 080007240409

Poland – 800702847

Egypt – 08000000891

Hungary – 0680981519

UAE – 80004441839

Finland – 0800774078

Latvia – 080004912

United Kingdom – 08007831603

France – 800702847

Mexico – 018000205555

USA – 18002645342

Help Desk Global Directory:

<https://cemex.sharepoint.com/sites/ProcessIT/SitePages/Help-Desk-Global-Phone-List.aspx>