



Welcome to UK News 18th March 2020
your weekly update from around CEMEX UK

View UK News on: www.cemexuknews.co.uk

Follow us on twitter too: @CEMEX_UK

BEING THE BEST FOR FAMILIES

Ditch The Lift And Take The Stairs....

Stair climbers have stronger hearts. Cardi-O says take the stairs and not the lift!

Calorie burn	
40	200
Cal per day	Cal per week
800	9.6k
Cal per month	Cal per year

Benefits of taking the stairs:-

- ✓ Builds and tones muscles.
- ✓ No special equipment.
- ✓ May be incorporated at any point throughout the day.
- ✓ Burns fat and calories.
- ✓ Increases heart rate.
- ✓ Builds lower body muscle mass.
- ✓ Reduces cholesterol levels.
- ✓ Increases stamina and energy.

One of the simplest ways to improve your heart health is to use the stairs. Ditch the lift and use the stairs whenever you can. Even if it's only one floor up and then take the lift! Try and increase your steps every day.

Did you know it can burn on average 40 calories a day or 200 a week just taking the stairs! It gets your heart rate up and increases your stamina. It doesn't need any special equipment or time out of your day.

Little changes make a big difference...

Confined Space Rescue Drill At Braintree DSM



Last week the team at Braintree saw 30 Fire Fighters/Specialist Rescue Operatives descend on Braintree DSM plant to complete a Confined Space Rescue drill.

Roger Taylor, DSM Ops Manager, commented: "To gain access to the site you have to get through six locked gates and we sometimes have drivers sleep in their cabs overnight. Kevin Hyams, Dry Silo Engineer, recognised the hazard of drivers being locked in and raised a NMHA card."



Roger had another concern that a postcode for the quarry did not exist and was worried that the Fire Brigade would not know where to go in a real emergency. So, he invited Essex Fire and Rescue to the plant so that they could update their response file to the site. The file automatically gets displayed in the cab of the fire engines in an emergency and this will notify the Fire Fighters of any instructions on how to enter the site and any harmful or flammable products on site.



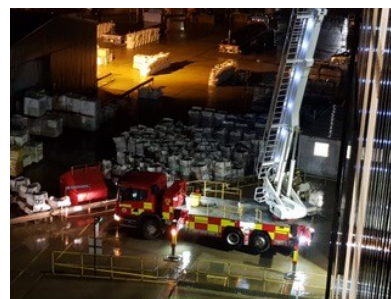


Paul Adams, Fire Chief for Braintree fire station, was very impressed with our emergency readiness and asked if they could carry out a Confined Rescue drill, one to test their response and two to test our procedures. The idea was that only Paul knew the layout of the plant and what we were intending to do, the rest of the team just knew it was a training drill but didn't know what to expect including getting through six locked gates.

Lee Liggan, Plant Manager for Braintree DSM, prepared the silo before the Fire Brigade got there and lowered a dummy down under controlled circumstances. Lee was also the first contact when the Fire Brigade got on site, it is crucial the first contact gives clear and precise information on what has happened to

minimise any reaction times. We have taken a video on the rescue and will circulate when it has been edited. Thank you to James Fairclough and the Marketing Department for organising the videographer.

Even though Roger had organised the rescue with the Brigade, he couldn't believe how many people and machines needed to turn out to rescue one person. Roger commented: "We had two fire engines, a truck loaded with specialist rescue equipment, a ALP (Articulated Lifting Platform), a hazardous material response truck and numerous other vehicles. It was very impressive to see how everyone knew their job, their own procedures were obviously very well drilled. No one was allowed in/out of the building without being checked in/out, instructions were clearly communicated, their equipment was the best you can get."



One thing that surprised Roger was how long it took to get set up and ensure all controls were in place before a rescue person was allowed to enter the confined space and attend to the injured party, in a real situation this would feel like an eternity. But this is the same of our "Stop and Think" ensuring all hazards have been identified and controls put in place before continuing. Roger concludes by saying that: "There is no point attempting to save someone if the rescuer is going to get hurt."

Always Waiting....



Well done to the team at Hatfield quarry who are trialling 4 NMHA reporting stations.

The aim is to increase NMHAs and VFLs reporting with a tablet that only operates the intelx app and is continually logged in ready to use at any minute.

Zero Harm for life...



Office And Contractor Safety Alerts



Safety Alerts detailing two Lost Time Injuries suffered by colleagues as a result of falls in the UK last month have been circulated. In both cases the injured persons suffered serious injuries that will keep them off work for some time.

In the first incident, a contract cleaner suffered a 6" to 8" deep wound to her calf when the office front door she was passing through collapsed; the cleaner had been made aware the door was faulty and advised not to use it, but apparently didn't follow this instruction. This is one of a number of office related incidents in recent years across the Europe Region. It is a reminder of the importance of ensuring our safety comes first in all our workplaces, including offices, and the need to ensure robust contractor management arrangements are in place for all contractors. The Alert includes a number of Review Points that can be applied across the business, including: the need to follow safe systems / rules and instructions, the requirement for exclusion warning barriers to prevent access to hazard areas, and whether preventative maintenance schemes cover all necessary equipment and buildings.

The second Alert outlines an incident where a company Electrician broke his arm as he stepped down from a pontoon that had been brought to shore for maintenance work. While there had been good preparation for the work, the incident highlights the need to consider access requirements for all activities being carried out and the benefit of involving everyone who will work on a task in the planning phase.

We wish our colleagues full and speedy recoveries from their injuries.

Please discuss these Alerts (at the end of this document) with your teams, including contractors, and where gaps in control measures are identified, ensure actions are implemented to minimise the risk of further injury.

Safety Alerts should also be posted on notice boards.

HEALTH AND SAFETY INFORMATION AND RESOURCES CAN BE FOUND AT THE FOLLOWING LOCATION <https://cemex.sharepoint.com/sites/UKHealthandSafety>

Somercotes Mixed Emotions



Last week saw a day of mixed emotions at Somercotes Rail. They belatedly marked the success of their 15 year LTI free milestone from September 2019 with commemorative jackets for employees.

Sadly, they also held a stand down in support of our customer,

Network Rail, to reflect on the double fatality in 2019 when two Network Rail employees were tragically killed when struck by a train during maintenance work on track.

Our hearts go out to those families affected by this devastating incident.



BEING THE BEST FOR SHAREHOLDERS

CEMEX Signs UN Women's Empowerment Principles



CEMEX announced its commitment to gender equality by becoming a signatory to the UN Women and UN Global Compact's Women's Empowerment Principles ("WEPs"). The WEPs, along with the company's existing diversity and inclusion guidelines, serve as further guidance for CEMEX to promote equality in the workplace, marketplace, and community. CEMEX believes that women's empowerment benefits not only individuals but also society as a whole, allowing for economic and social growth, as well as healthy competition.

CEMEX works globally with different institutions on implementing several initiatives with the common goal of promoting education, encouraging social entrepreneurship, and providing tools for empowering women in the cities and communities in which we operate.

Please read the complete press release: <https://cmx.to/3cPDogI>

BEING THE BEST FOR COMMUNITIES

Kindness And Support

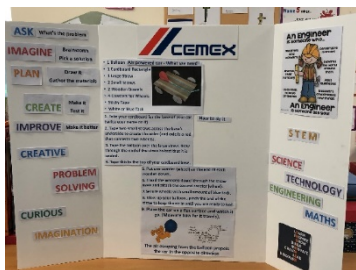


It is more important than ever right now to practice kindness and do what we can to care for those that are most vulnerable. Let's ensure that we are supporting each other and our local communities.

As always, our main priority is the health and safety of our employees. If your team has a plan in place to provide support to each other (whilst ensuring following government guidelines)

through this time of turbulence, please share by emailing in your activities to Andlyn White andlyn.white@cemex.com and Comms so we can help to spread the positivity and forward to the rest of our teams at CEMEX.

STEM Ambassador Careers Day



On 3rd March Rachel Muller, Environmental Coordinator – South Ferriby, attended a Careers Day at St Peters COE Primary, a local school, to represent CEMEX as a STEM Ambassador.

There were people who represented the Humberside Police, Humberside Fire and Rescue, along with Phillips 66, a writer, Lincolnshire Wildlife Trust and a Prison Warden.





Rachel commented: "I completed my talk to several groups of Year 4 pupils about engineering. During the talk we had a craft section where the children made air powered cars to show Newtons 3rd law of motion (for every action there is an equal and opposite action).

The children thoroughly enjoyed making the cars and were really pleased they got to take them home at the end."

Here are some photos of the day....

Friday Is The International Day Of Happiness



Whilst it is tempting to give in to the negative and uncertain news we are constantly hearing and living through it is important for our mental health to look at the positives in life too. Take five minutes out of your day each day to focus on the positives and create your 'attitude of gratitude'. You could even share your happiness with others by talking about what you are most grateful for.

I'm grateful for the beautiful daffodils in my front garden – how can they be so yellow?

Attracting Builders Of The Future



With 168,500 construction job opportunities being created by 2023, CITB (Construction Industry Training Board) has launched a new campaign to help get more young people on the tools.

The industry needs to change the hearts and minds of under-25s to address the skills shortage, as 71% of them are currently turned off by construction jobs according to research.

So, Future Made is a new campaign to change their perceptions of construction – but if you're reading this, you likely won't see Future Made.

Instead, social media influencers will be posting content on their platforms to show young audiences their adventures in trying out bricklaying, roofing, painting and decorating and more as part of the campaign. Day-in-the-life videos of inspirational young bricklayers, carpenters, painters and decorators will also be promoted to young people on their favourite social media.

Anjali Pindoria, 24, is a Project Surveyor with Avi Contracts and has submitted one such clip to the campaign. She said: "I absolutely love coming on site. Not only do I learn new carpentry and joinery elements, but I also get to learn about construction in general, you get to see the different parts of the logistics and you just get to be inquisitive about what is going on on site."

Billie-Jo Judd is a 22-year-old plasterer who also has made a Future Made video. She said: "It's always something new, I just love it, it's amazing, it's probably the most therapeutic job in the whole world. The reaction from the customers is probably the best feeling ever."



Watch [Anjali \(External link - Opens in a new tab or window\)](#), [Billie-Jo \(External link - Opens in a new tab or window\)](#), [Mimi-Isabella Nwosu \(External link - Opens in a new tab or window\)](#), [Verse Abudar \(External link - Opens in a new tab or window\)](#), [Lauren Holland \(External link - Opens in a new tab or window\)](#) and more on the Future Made content hub.

During a small-scale test phase last autumn posts received over 88,000 views in one month, with over 16,000 engagements. Content showing the positive experiences in the industry of their peers will attract young people, before being directed to detailed information on applying for apprenticeships and to local training providers on [Go Construct \(External link - Opens in a new tab or window\)](#).

BEING THE BEST FOR EMPLOYEES

COVID-19 Update For UK Employees



Thank you to everyone for your professionalism and commitment as we work together to manage this unprecedented COVID-19 pandemic. We continue to operate our business as normally as possible, working alongside our customers to ensure all everyone is kept safe and healthy. The construction sector is a vital part of the UK economy and we must maintain a close focus on our customers to keep our

business and the UK economy on track.

We are continuing to monitor the development of the Coronavirus in the UK. Currently there are 1,950 cases confirmed across the UK; 50,442 have been tested to date.

However, following the Cobra meeting on Thursday 12th March 2020, the Government's approach to testing for the virus has changed. Only those in hospital will be tested, meaning the real number of cases is likely to be higher.

CEMEX UK will follow the UK Government guidelines wherever possible and asks all its employees to do the same. Our updated process for monitoring the outbreak and implementing preventive measures to reduce the risks to the CEMEX community is below.

UK RRT

The UK has a dedicated Rapid Response Team (RRT) which is closely monitoring the situation and will keep you regularly updated on any developments. The team is made up of representatives from different business units and is chaired by Carl Platt.

The UK RRT is responsible for considering all the available advice and determining the most appropriate approach to help UK based employees through the COVID-19 challenges. It is important all staff follow the advice from this forum as opposed to other overseas decisions, which are often based on data sets and scenarios as yet inapplicable to the UK. Please be assured the UK RRT is taking measured account of all advice available from CEMEX globally.

Suspected Cases of Coronavirus

In line with Government advice, anyone who has a new, continuous cough or high temperature (over 37.8°C/100F) should self-isolate for 14 days. Individuals who live on their own should self-isolate for seven days.



If you are at home and have these symptoms:

- Do not come into work.
- Contact your Line Manager, who **must** complete the Health & Safety online form and report to their local Health & Safety Specialist. The form is located here:
<https://forms.gle/WKDAFDdX81nRPTdz9>
- The Health & Safety team will need details about symptoms, travel history, business area etc.
- Keep in touch with your Manager about your symptoms.
- In line with government advice, visit <https://111.nhs.uk/covid-19> - do not call 111 or visit any medical location if symptoms are minor.
- If your symptoms become more severe, call NHS 111.
- Line Managers **must** report any positive cases to the Health & Safety team via the online link and also directly to their local Health & Safety Specialist.
 - Visit: <https://forms.gle/WKDAFDdX81nRPTdz9>
 - Contact Kathy Willcox: katherine.willcox@cemex.com with any questions.
 - All previous reports to Kathy Willcox have been logged already.

If you are at work and display these symptoms:

- Inform your Manager or Supervisor.
- Return home immediately and follow self-isolation procedure as detailed above.
- Further details on how to self-isolate can be found here:
<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-people-with-confirmed-or-possible-coronavirus-covid-19-infection>
- If an employee is suspected to have Coronavirus, their workstation will need to be disinfected and this will be managed locally. Further guidance is being prepared on this.

Confirmed/Suspected Cases of Coronavirus – Cohabitant

In line with Government advice, if you live with someone who is confirmed or suspected to have Coronavirus, you and your whole household must self-isolate for 14 days. If you develop symptoms, follow the advice previously given for suspected cases.

Working From Home

In line with Government advice, Managers and Supervisors are asked to consult with their teams and identify opportunities to enable employees to work from home where possible, while still maintaining business continuity. We will seek to minimise risks to individuals, while avoiding disruption to the business where possible; however, in the interest of safety, it is important that visible leadership is maintained across our operations.

Travel Restrictions

Avoid all unnecessary travel, both in the UK and overseas.

Overseas Business Travel:

Outbound – All travel is restricted unless you have written approval from business unit Vice President and UK Security.

Inbound – Essential travel only, requires written approval from business unit Vice President, UK Security and relevant UK Director. If you are expecting a visitor from overseas, please report this to your business unit Vice President and UK Security.



Overseas Personal Travel:

Follow government advice – detailed here: <https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

Employees and contractors are also encouraged to follow the additional Government Guidelines relating to avoiding gatherings and crowded places, such as pubs, clubs and theatres, and “unnecessary” visits to friends and relatives in care homes. By taking proactive action now, hopefully we can help minimise the consequences of the ongoing pandemic, thereby helping to look after ourselves and our loved ones.

Returning from Overseas Travel

In line with Government advice, self-isolation is not automatically required when returning from overseas travel. It is only needed if you or someone in your household is displaying any of the symptoms mentioned above. If symptoms appear, follow the advice provided previously in this update.

UK Travel:

Avoid all unnecessary UK travel – consider holding meetings via Skype, etc rather than face to face.

- Reduce or reschedule optional visits to our sites while striving to maintain normal operations – for instance, customer meetings on site.
- Minimise attendance at gatherings with more than 100 people unless necessary.
- Managers are to keep UK travel under review.
- Follow social distancing guidelines and hygiene best practice.

Wherever possible, we should maintain business as usual, while also being considerate of our fellow colleagues, customers and suppliers and limiting the potential risk to others. It is very important to follow good hygiene practice:

- Frequently wash hands for about 20 seconds, using soap and hot water or a sanitiser gel.
- Use a tissue for coughs and sneezes, or your sleeve if you do not have a tissue.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are unwell.
- Avoid greetings which involve physical contact.
- Use only your cell phone, computer keyboard, mouse, etc., not anyone else's.
- Please keep your workspace as clean as possible.

We understand that this is concerning for many, particularly those who have underlying health conditions or work in roles with a lot of person to person contact (for instance in our weighbridge offices).

- Please raise any health concerns with your manager and the Health & Safety team.
- Request all those who visit our sites also follow good hygiene practice.
- Speak to your Manager about any specific risk assessments you feel are needed.
- Assess and uplift the cleaning procedure at your site and explore any ways this could be improved with management. Consider communal areas, opening doors, elevators etc.

We ask all employees commit to our first priority: Health & Safety. Please be a proactive ambassador of all the measures listed above and work with your team to stay safe.



If you have any questions please speak to your Manager or contact the Health & Safety team.

As you can appreciate this is a very fluid situation and further regular updates will be communicated as the situation develops. This information was up to date at time of publication and may be subject to change.

Updated information on Coronavirus can be found at:

<https://cemex.sharepoint.com/sites/coronavirus>

A dedicated UK Sharepoint for Coronavirus will launch shortly – further details to follow.

47 Years For Alistair Kerr



Whilst not an 'official' long service milestone, Alistair Kerr, Aggregates Relief Manager in Scotland, celebrates an impressive 47 years with the company. We asked Alistair for a few details and impressions from his long career.

"I think that the biggest change I have seen is in health and safety. When I started in quarrying you were not supplied with any PPE you had to supply everything yourself! You did not have to wear a hard hat or PPE when I started. It's a change for the better!"

Alistair has seen a lot of different companies come and go over the years: "I started with Spring Bank Sand and Gravel company which was a family run business in Bridge of Allan near Stirling in March 1973. I was a machine operator at Blair Drummond quarry near Doune. I also worked at Argaty quarry near Doune and at the Doune quarry which is now Doune Ponds Nature Reserve.

I was transferred to Cambusmore quarry in 1980 and became Plant Foreman and worked at the face operating mobile plant. In 1992, Alexander Russell PLC took over Spring Bank and in 1989 I became the Assistant Manager at Cambusmore.

Then RMC took over us over and my Manager at the time was Andrew Crombie who is now my Ops Manager. I became Manager in 2004 when Drew got promotion to Ops Manager for Aggregates in Scotland, then CEMEX took over RMC.

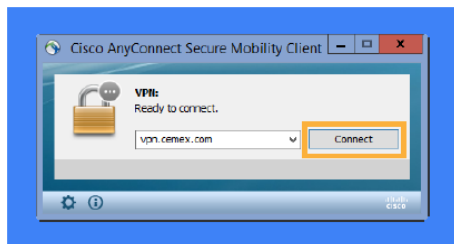
After a serious illness in 2013, when I was off work for six months, I returned fully recovered in January 2014. I celebrated my 65th birthday in April of that year and was then transferred to Loanleven quarry as Manager. In 2018 I became Relief Manager for Scotland working on projects for Drew and covering Managers holidays.

I have really enjoyed my time in quarrying and hope to for a wee while yet!"

The picture shows Alistair with his wife, Anne, in his full Scottish finery at a nieces wedding!



Using The VPN At Home



We want you to have a great experience while working remotely.

Here are some tips to optimise these resources and make the best use of them.

The VPN is a connectivity software that allows you to navigate the internal CEMEX network without the need to be at CEMEX premises. However, you should only use it while performing

specific tasks.

Here is a list of dos and don'ts:

DO use the VPN while working on:

- SAP and RMS
- Provisio / Front End
- Command / APEX
- Shift

AVOID using the VPN while working on:

- Email
- Skype for Business
- Office Documents
- Other Office 365 applications (SharePoint, OneDrive, Teams, etc.)

Consult the applications list [here](#)

Please make sure you disconnect from the VPN when you finish using the applications.

Contact Global Service Centre (GSC) via email or phone for any questions: Help Desk Europe
gsc.europe@cemex.com

Free Online University Courses



Want to find out more about a subject for free? There are a whole host of free online courses that CEMEX employees can have access and opportunity to do in their free time.

Please find the following platform link with many free courses from top universities around the world available right now -
<https://www.classcentral.com/subjects>

Also don't forget CEMEX UNIVERSITY for all employees with additional and institutional courses -
<https://www.cemexuniversity.com/>



Support To Quit From CEMEX Lifestyle



Following on from last week's National Stop Smoking Day CEMEX Lifestyle has produced two posters for you to put up reminding us why stopping smoking is a great idea. They can be downloaded by visiting the website: www.cemexlifestyle.co.uk

They also have a phone number for you to ring for 'in the moment' support if you are quitting and finding it really hard. You can call: 0800 168 2143 for further help and advice.

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
56-03-2020	Relief Plant Manager	Materials UK South	Surrey, Sussex & South Coast	27/03/2020
57-03-2020	Multi Skilled Operative	Materials UK North	Moota Quarry	27/03/2020
58-03-2020	Plant Manager	Materials UK North	Goole	27/03/2020

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email: gb-communicationsandpublicaffairs@cemex.com

If you can, please include a photo too (taken in super fine setting and saved as a jpeg).
Thank you.



SAFETY ALERT

UK SA02/2020 – 16.03.2020

Display Until
30.04.2020



CONTRACT CLEANER INJURED IN FALL AT OFFICE ENTRANCE

DETAILS OF THE INCIDENT

A subcontract cleaner suffered a deep laceration to the back of her calf whilst carrying refuse bags out of an office building entrance.

An issue with the top front door support mechanism had been identified shortly before the incident. Instruction was given that the door was not to be used; however, this instruction was not followed and, in the short period prior to temporary controls being put in place, the cleaner exerted a backwards force against the door whilst carrying two bags. The door collapsed totally from its support mechanism to the ground, the cleaner also fell backwards onto the door, sustaining her injuries; her wound was deep, 6" to 8" long and will take some weeks to heal.

KEY FINDINGS

- There was no prior notice the door support mechanism was failing.
- Verbal instruction to prevent access and egress was not followed.
- The incident could have been worse if this occurred out of hours.
- The injured person used a backward movement to open and exit the door.
- The office preventative maintenance schemes do not incorporate the doors.

KEY REVIEW POINTS

- Always follow safe systems / rules and instruction.
- Keep a safe distance away from known hazards.
- Report all incidents and any unsafe situations & hazards as soon as they become known.
- Have available exclusion warning barriers to prevent access to hazard areas.
- Consider what preventative maintenance is required on doors and entrance barriers.
- Avoid / minimise manual handling of waste bins and bags, and consider the travel route, the individual, the load and environment.
- Manage late working in offices and out of hours emergency procedures.



Location of where door dropped from frame pin

Look after yourself and each other



Don't let anyone act unsafely, always stop unsafe practices.

Tools and Equipment



Use the right, well maintained, tools/equipment for the job. Never make do.

Safe Systems



Follow safe systems of work, site rules, signage and traffic signals.

Incident/Hazard alerts



Report all incidents/hazards immediately.

Manual Handling



Use mechanical aids or ask for help to reduce risks.



SAFETY ALERT

UK SA03/2020 – 16.03.20

Display Until
30.04.20



FRACTURED ARM FOLLOWING SLIP, TRIP & FALL

DETAILS OF THE INCIDENT

A pump mounted on a pontoon in a fresh water lagoon required maintenance and it was decided to pull it ashore for safer access. An area was constructed and the pontoon was successfully pulled out of the water. Later, an Electrician went to examine an electrical terminal box located on the pontoon following reports of possible damage to the wiring. To gain access to the box, the Electrician stepped on to the pontoon and after completing the task proceeded to step off. At this point he slipped and as he fell put out his hand to break the fall, which resulted in a fracture to his left Humerus.

KEY FINDINGS

- The initial task of removing the pontoon from the lagoon was well planned with a worksafe completed and the job controlled with a Permit to Work.
- The design of the pontoon did not allow for easy access to the terminal box.
- The electrical examination was not covered by the task planning and was not subject to a worksafe, as it was considered routine.
- The pontoon was positioned against a bank which provided level access away from the water's edge and prevented the need to climb up.
- Ground conditions were wet and the area used for access was muddy.

KEY REVIEW POINTS

- Is the full extent of a job considered in the planning, such as access and egress to any work areas.
- Whilst a task may be considered routine, the circumstances in which it is carried out may not be. A worksafe should be used when for example access/egress may be difficult.
- When equipment is moved any subsequent work or access should be considered when placing it in its final/temporary position.
- Work on or near water should be properly assessed and life preservers worn where there is a risk of falling in water.

Pontoon and terminal box



Access/egress point



Look after yourself and each other



Don't let anyone act unsafely, always stop unsafe practices.

Tools and Equipment



Use the right, well maintained, tools/equipment for the job. Never make do.

Safe Systems



Follow safe systems of work, site rules, signage and traffic signals.

Incident/Hazard alerts



Report all incidents/hazards immediately.

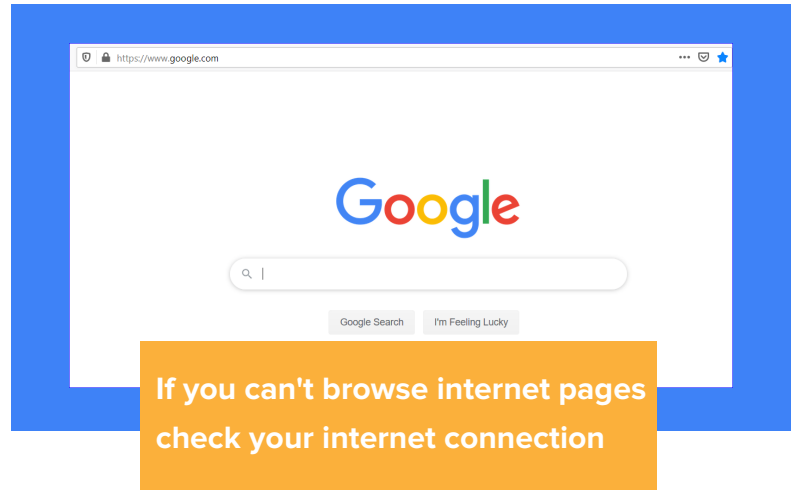


VPN Validation Guide

STEP

1

Try by browsing any internet page



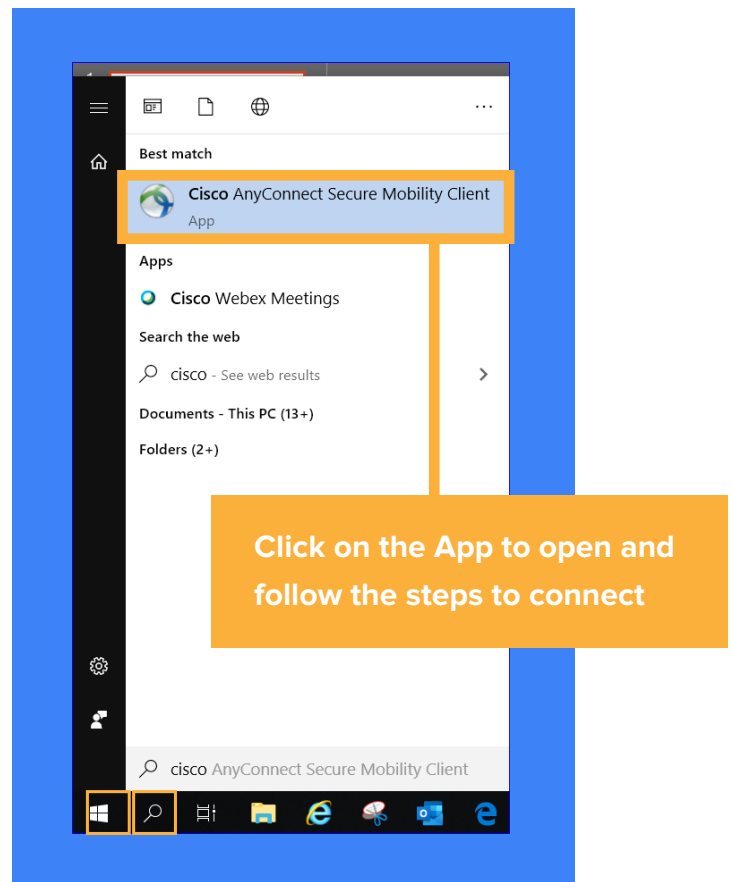
STEP

2

Validate that the Cisco AnyConnect Secure Mobility Client is installed

Click on the Windows key or in the Search icon and type:

Cisco AnyConnect



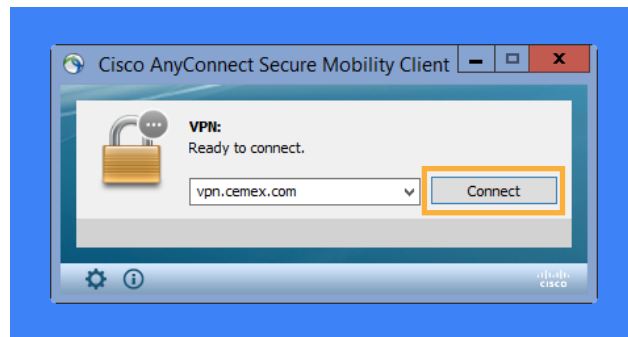
*If the Cisco AnyConnect software is not installed, follow the installation guide.

<https://cmx.to/vpninstallationguide>

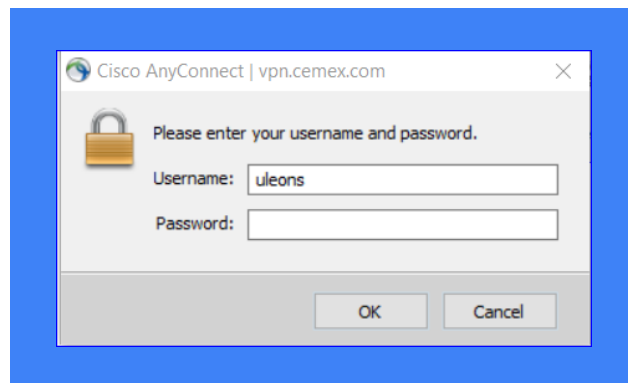
STEP 3

How to access CEMEX network using Cisco AnyConnect Secure Mobility Client

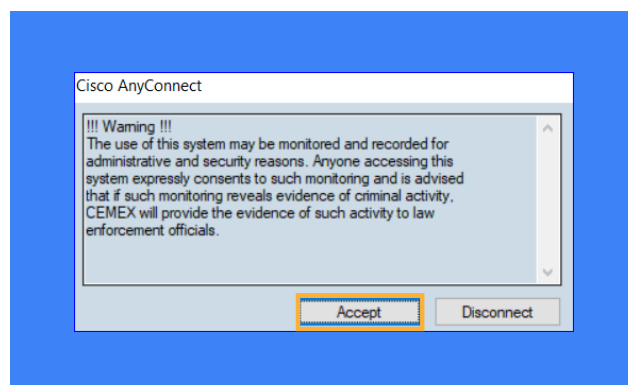
Type vpn.cemex.com or backupvpn.cemex.com and click Connect



Introduce your CEMEX Id and password in the connection form



Accept the connection disclaimer



Try to access <http://myshift.cemex.com> to validate the connectivity

**In case that you have issues with the connectivity to the VPN,
please call to the help desk to fix your issue.**

Help Desk America

Email: gsc.america@cemex.com

Help Desk Europe

Email: gsc.europe@cemex.com

Help Desk Asia

Email: gsc.asia@cemex.com

Help Desk USA

Email: gscusa@cemex.com

TOLL FREE NUMBERS

Czech Republic – 800050040

Germany – 080007240409

Poland – 800702847

Egypt – 08000000891

Hungary – 0680981519

UAE – 80004441839

Finland – 0800774078

Latvia – 080004912

United Kingdom – 08007831603

France – 800702847

Mexico – 018000205555

USA – 18002645342

Help Desk Global Directory:

<https://cemex.sharepoint.com/sites/ProcessIT/SitePages/Help-Desk-Global-Phone-List.aspx>