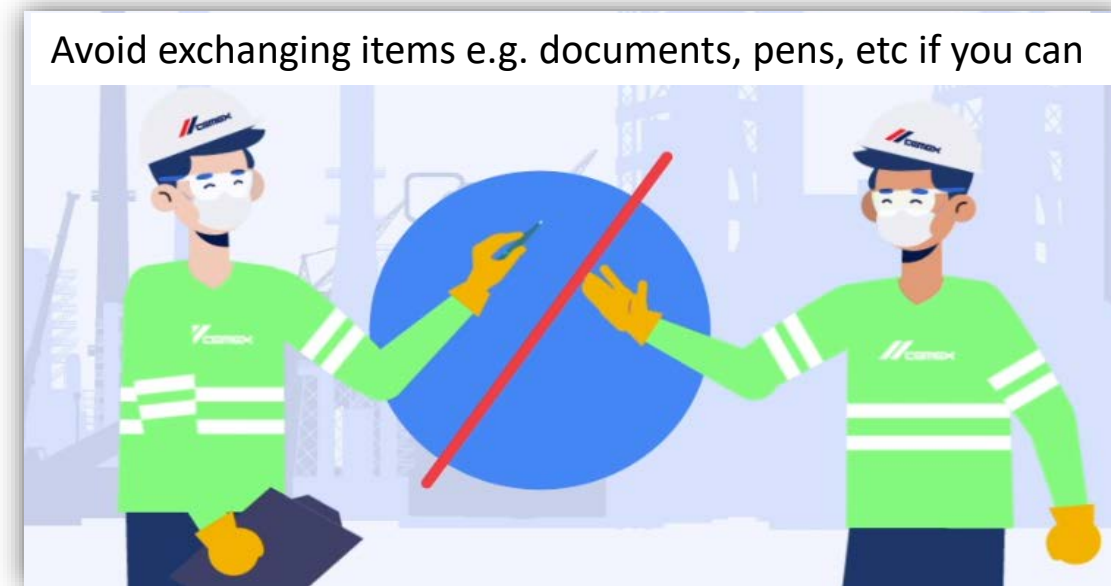


GLOBAL COVID-19 ALERT

INCIDENT DETAILS

A contractor at a Logistics distribution center informed his line manager that he had a cough and sore throat and proceeded to get checked at the local hospital where they said he had a respiratory infection. Five days later, he noticed he had a fever and some difficulty breathing, so he decided to go to another hospital where he had a test and was advised to quarantine at home. The result was positive for COVID-19 and he was asked to return to hospital for treatment. Over the next 2 days his condition became worse and he needed oxygen to help him breathe. After another two days he was moved to an Intensive care unit, where sadly, he passed away.



KEY FINDINGS

Although it wasn't possible to confirm where the contractor caught the virus, the investigation team identified the following opportunities to further strengthen controls:

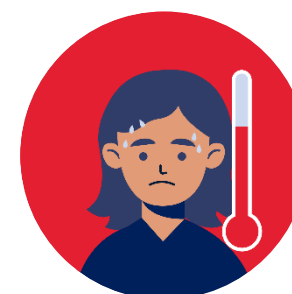
- Drivers were exchanging documents and other items with each other
- Some additional sanitization opportunities were identified e.g chairs, door handles, etc.
- While the contractor had received training about the necessary controls, the relevant Playbook training had not taken place (although it was scheduled)
- The Contractor reported his symptoms to his line manager and followed the local recommendations, In the early stages of his treatment, the contractor was transferred between 3 hospitals and the level of attention to his condition was described as varied

MANAGERS – KEY POINTS TO CHECK

- Our Key Behaviours that Save Lives are communicated and regularly reinforced with all employees and contractors
- The Hygiene & Safety Protocols are implemented in operational sites/areas
- People are aware of the need to report COVID-19 related symptoms or when they have been in contact with someone else that has or is suspected to have the virus.
- Quarantine controls are implemented immediately when someone reports symptoms or contact with other suspected cases.
- Contact tracing is implemented to identify who else needs to be in quarantine.
- Measures are in place to eliminate or reduce the exchange of items between people
- The COVID-19 Coordinator for the site is carrying out regular inspections to ensure control measures are in place and followed by all personnel.
- Thorough cleaning and sanitizing regimes are in place, especially for items and in areas of frequent use

ALL PERSONNEL – ACTIONS TO TAKE

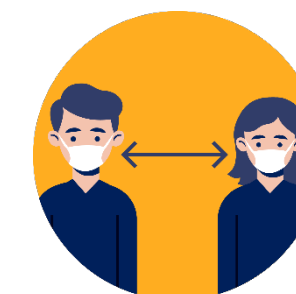
- Always place yourself in quarantine immediately and inform your supervisor if you develop COVID-19 related symptoms or if you have been in contact with another person who has symptoms or has been confirmed to have the virus.
- Avoid exchanging and sharing the same items. If it's unavoidable for some reason, always follow the cleaning and personal hygiene measures that are in place and when necessary, wear gloves as well.
- Always follow our 4 Key Behaviours that Save Lives! Follow them at work, at home and everywhere. Encourage your family members to do the same to keep them safe as well!



Identify and Inform



Personal Hygiene



Physical Distance



Protect your self & Others