

# GLOBAL COVID-19 ALERT

## INCIDENT DETAILS

A contractor, who was a sales representative, noticed that he was starting to experience a dry cough, sore throat and runny nose. He reported this to his supervisor, who asked him to go into isolation at home. Over the next few days his symptoms persisted and then became worse, with added breathing difficulties, so he went to see a medical specialist who referred him to be hospitalized for oxygen support. A test result confirmed he was positive for COVID-19 and he was transferred to another hospital. Unfortunately, his health condition deteriorated requiring him to be admitted into intensive care where he was intubated. He remained hospitalized for the next 23 days, experiencing ups and downs with his condition, but sadly he then passed away.

Watch the **Behaviors that Save Lives** video - Family



You can scan QR Code with your mobile phone or click on the following link:  
<https://cmx.to/3eMcOo1>



## KEY FINDINGS

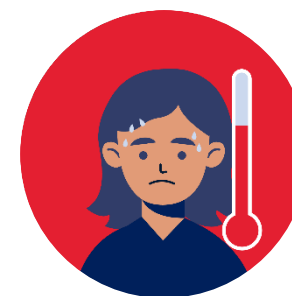
- The contractor used public transport to commute to and from work.
- The contractor's partner was also tested positive for COVID-19 and it's believed his partner may have been the first to have the virus.
- The investigation team concluded the most likely source of infection was outside the company facilities (public transport, home, etc.)
- The contractor visited different doctors and had to be transferred to a different hospital to provide additional treatment once beds became available.

## MANAGERS – KEY POINTS TO CHECK

- Our 4 key Behaviors that Save Lives are effectively communicated and regularly promoted to all employees and contractors.
- Additional efforts are being made to engage with family members on the Key Behaviors as well, to support them and to help avoid the potential for contagion in the home and through social occasions.
- Employees and contractors are encouraged to use their own transport and avoid public transport as much as possible, especially during peak times.
- The availability of local medical support is monitored to help provide advice, as needed, to our employees and contractors.

## ALL PERSONNEL – ACTIONS TO TAKE

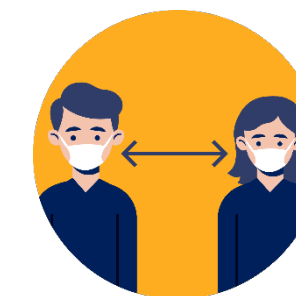
- Whenever possible, avoid using public transport for your commute, especially during peak times.
- If public transport use is unavoidable, always apply the relevant elements of Key Behaviors e.g. physical distancing, use a face mask/cover, wear gloves/wash your hands and disinfect personal items
- Inform your supervisor and isolate immediately if you have developed any COVID-19 symptoms or if you've been in contact with a confirmed/suspected case.
- If family members in the same household are ill set up an area where they can safely isolate themselves – tell your supervisor and self isolate as well
- Always follow our 4 Key Behaviors that Save Lives!



Identify and Inform



Personal Hygiene



Physical Distance



Protect Yourself & Others