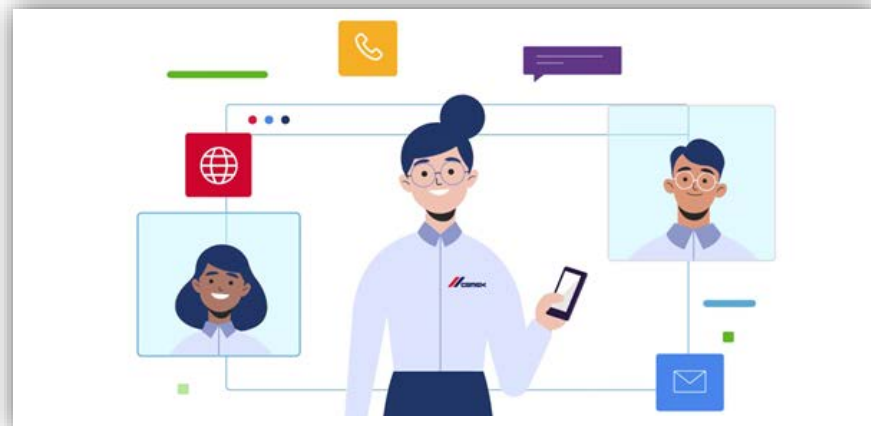


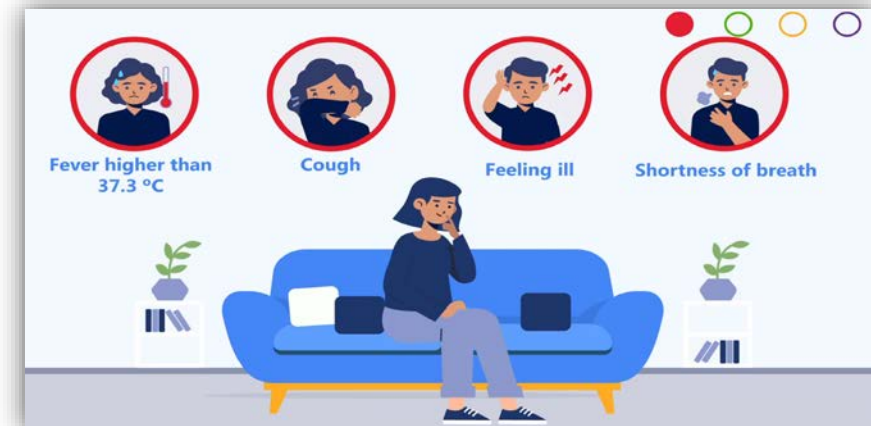
GLOBAL COVID-19 ALERT

INCIDENT DETAILS

One Friday, a sales representative mentioned to a colleague that he had some discomfort with his throat and his head was aching, but in believing an allergy was the cause, he did not report anything to his supervisor or in his Health Check app. After the weekend, his symptoms continued and by the Tuesday he had also developed a fever and some nasal congestion, so he decided to go for a check at the local hospital and to report his condition to his supervisor. He received a thorough examination and it was decided he should remain hospitalized due to mild pneumonia and a suspicion of potential COVID contagion. Over the next 9 days, our employee developed further health complications, so he was transferred to another hospital and placed in ICU on a respirator. His health condition experienced ups and downs during the following 18 days and sadly, our employee then passed away.



Remain in close contact with your customers by remote means of communication when possible



Inform and isolate immediately if you or a family member at home develops COVID-19 related symptoms

KEY FINDINGS

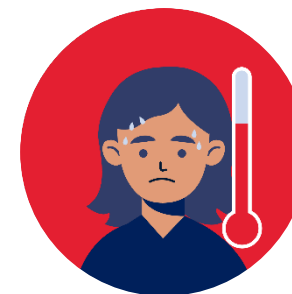
- The week before the first symptoms appeared, our employee received a negative PCR result, so it's believed that he may have then thought his symptoms were nothing of concern.
- With a delay in reporting his initial symptoms, self-quarantine was not implemented immediately, although it appears, he did not pass the virus to anyone else. Six business days before being hospitalized, the employee visited several customer sites, all of them were contacted, and no one reported confirmed or suspected cases.
- Medical assistance was delayed, because support was not requested for at least 4 days after having the first symptoms.
- The first hospital was not equipped to continue treating him, so he was transferred to another.

MANAGERS – KEY POINTS TO CHECK

- People are aware of the need to report COVID19 related symptoms as soon as possible.
- Our 4 key Behaviors that Save Lives are effectively communicated and regularly promoted to all employees, contractors, and shared with customers as well.
- Customers are asked if they would be happy to meet virtually rather than physically.
- Proactive measures are in place to help identify and guide people on where to receive the correct medical attention.
- A precautionary approach in favor of self isolation and monitoring is always adopted if there is any remaining doubt about a diagnosis.

ALL PERSONNEL – ACTIONS TO TAKE

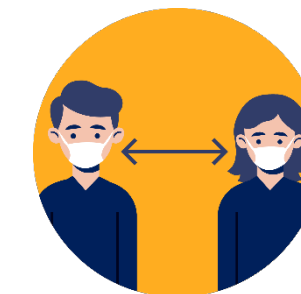
- Always self isolate and inform your supervisor immediately if you develop COVID-19 related symptoms or if you have been in contact with a positive/suspected case.
- If possible, use virtual media to communicate with your customers and other colleagues.
- Always inform your supervisor and keep him/her updated if you have obtained or are looking for medical care. This will help them to support you if needed.
- Never become complacent, family members and friends can also be a source of contagion and it's very important that you always keep your guard up!
- Remember, our 4 Key Behaviors that Save Lives are not just for the workplace, always follow them at home and in your other day-to-day activities as well.



Identify and Inform



Personal Hygiene



Physical Distance



Protect Yourself & Others

GLOBAL COVID-19 ALERT

INCIDENT DETAILS

An employee, who was a truck driver, was asked to quarantine at home after reporting several symptoms during the workplace screening process. Despite this, he decided to continue with some private activities, which involved other work at the weekend and interacting with members of the public. It was challenging to stay connected with our employee during this period, but after a few days, during a discussion with a relative, we were told he had been to the hospital because he was beginning to have breathing difficulties. It appears his health condition started to deteriorate further, so he was taken to another hospital where he then suffered organ failure and sadly, he then passed away.



KEY FINDINGS

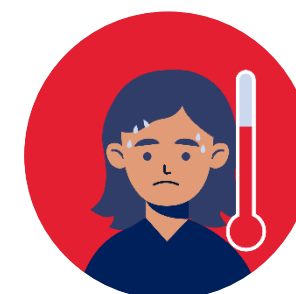
- We believed our employee may have become infected during his social activities
- Instead of remaining in quarantine, he continued to interact with other people. We are not aware of others catching the virus from him, but the potential was present.
- The company medical staff had some difficulties in keeping in regular communication with the employee and his relatives.
- Despite our employee's condition becoming critical he initially refused to be intubated. As his condition became even worse, his family stepped in and agreed to the procedure.

MANAGERS – KEY POINTS TO CHECK

- Quarantined employees and contractors are aware of the importance of remaining at home and following local restrictions and control measures.
- Our 4 key Behaviors that Save Lives are effectively communicated and regularly promoted to all employees and contractors.
- Effective Initiatives are in place for engaging with families to raise their awareness and to help protect them as well.
- Proactive measures are in place to help identify and guide people on where to receive the correct medical attention.
- A company representative is appointed to keep in regular contact with family members in cases when an employee has been admitted to hospital.

ALL PERSONNEL – ACTIONS TO TAKE

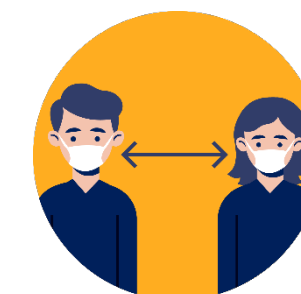
- Always inform your supervisor immediately if you or one of your family members develop COVID-19 related symptoms or if you have been in contact with a positive/suspected case
- If you are in home quarantine, always abide by the restrictions and do not interact with others. Ask family members to help with errands etc. where possible
- Consult with a medical expert and always follow their medical recommendation and treatment.
- Remember, our 4 Key Behaviors that Save Lives are not just for the workplace. Always follow them at home and in your other day-to-day activities as well!



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Physical Distance



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GLOBAL COVID-19 ALERT

INCIDENT DETAILS

A third-party contracted crew member of a vessel, who was working as a cook, started to feel unwell with a headache and some breathing difficulties while travelling towards a port. Upon arrival, he was taken to a local private hospital where he received medical attention and a COVID-19 test, which later proved to be positive. He was transferred to another hospital that was dealing with COVID patients to continue his treatment and after several days of being there his condition became worse with kidney failure occurring and sadly, he passed away shortly after.

Watch the Behaviors that save lives video



You can scan QR Code with your mobile phone or click on the following link:

<https://cmx.to/2CPrDJb>



KEY FINDINGS

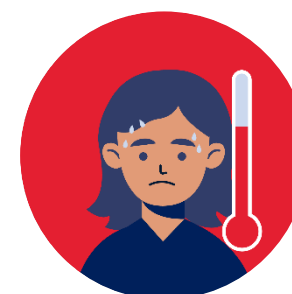
- It's unclear where the contagion took place and all other crew members tested negative. One possibility was through the food supplies that were replenished at another port. However, there did not appear to be any human contact during the collection process.
- The virus could have been on the packages of some supplies and transferred when our contractor touched them. Perhaps by touching the surfaces and then his face without following any personal hygiene practices established by the Contractor.
- The crew member was 67 years old and would have therefore been in a higher risk category for being more effected by the virus.
- Although CEMEX had no active role on hiring the crewmembers in this particular case, Contractors were urged to implement strict sanitary measures to ensure all of their employees were safe.

CEMEX MANAGERS – KEY POINTS TO CHECK

- Our 4 key Behaviors that Save Lives are effectively communicated and regularly promoted to all CEMEX employees and contractors.
- Employees and Contractors are always reminded to follow the personal hygiene behaviors and practices including washing their hands and keeping their workplace clean. Contractor companies are requested to implement such measures for their employees.
- Managers have control measures in place for people to clean and disinfect goods and materials to prevent contagion.
- Managers are proactively evaluating and identifying employees and contractors that could be classified as vulnerable due to the virtue of their age, pre-existing health condition, etc. Contractor companies are urged to take similar measures when hiring staff.

ALL CEMEX PERSONNEL – ACTIONS TO TAKE

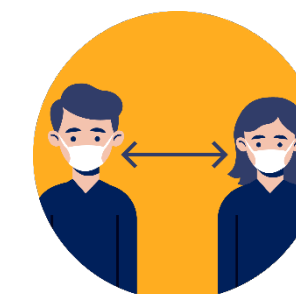
- Wash your hands thoroughly and regularly, especially after touching surfaces and avoid touching your face.
- Clean and disinfect deliveries, packages and groceries before bringing them into your workplace/home
- Always inform your supervisor immediately if you believe you could be considered a vulnerable worker because of your age or pre-existing health conditions, etc.
- Remember, always follow the 4 Key Behaviors that Save Lives at work, home and in your other day-to-day activities as well!



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Personal Hygiene



Physical Distance



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