





Welcome to UK News 12<sup>th</sup> November 2020 your weekly update from around CEMEX UK

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#### **BEING THE BEST FOR FAMILIES**

#### Health & Safety Update | Winter Driving



Most of us drive, whether as part of our job role, for our commute or simply for a personal trip. As the winter months become embedded, temperatures and weather conditions will deteriorate. Therefore, we need to make sure we are ready for winter; breakdowns are more common during this time and road conditions can be really challenging, especially when snow and ice strike.

No matter how well equipped your own car is, if a lorry jack-knifes

ahead of you, you'll be stuck along with everyone else, so if you're driving, pack a winter emergency kit just in case.

In addition, adjust your driving style for the conditions! Just because the road speed limit may be 60 mph – that's not necessarily safe and appropriate for the conditions such as snow, ice, heavy rain and fog.

Please see our Winter Driving Guidance and Tips through the link <u>here</u> and watch the video <u>here</u>. Take the opportunity to share these with your teams and colleagues, and prioritise staying safe this winter.

Thank you for your support.

#### Zero Harm is Possible



Congratulations for a Zero Harm week last week. The whole EMEAA region returned to a week with zero LTIs and TRIs.

Adding to this positive news, we are also pleased to announce that Detmarovice Cement reached 15 years LTI free, UAE Supermix 10 years LTI free, Southwest Bohemia Materials in Czech Republic 5 years LTI free, and Castillejo Cement 1 year LTI free. These achievements are further evidence that zero is possible and are an inspiration to us all.



We have again seen a significant number of confirmed COVID-19 cases mainly across our European countries during the week. We remained focussed on following the protocols at work but it is also vital that we follow them outside of work because we have seen most cases where the virus has been contracted during social/family interactions. A summary of the week is below:

- 55 new cases were reported (15 Czech, 13 Poland, 11 France, 6 UK, 5 Croatia, 2 Germany, 2 Spain, 1 Philippines).
- There were 29 recoveries in the week.
- We now have 84 active cases, the highest since the pandemic began (31 Czech, 17 Poland, 11 France, 10 UK, 5 Croatia, 4 Spain, 3 Philippines, 2 Germany, 1 UAE).

#### Road Safety Week – No Need for Speed



Next week is the national Road Safety Week ( $16^{th} - 22^{nd}$  November 2020), and the theme this year is **No Need for Speed.** This is an opportunity for us all to reflect on our driving style and our speed – whether we drive as part of our job role, for our commute or simply for a trip to the supermarket!

Someone is injured on a UK road every four minutes, and speed contributes to one in five fatal crashes in the UK. Each year over 3,000 people are killed or seriously injured in accidents where 'exceeding the speed limit' or 'travelling too fast for the conditions' was recorded as a contributory factor by the police.

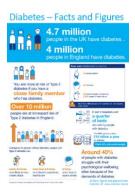
The impact driving too fast can have cannot be understated – a crash can be lifechanging for those involved and their family and friends.

We have a poster for display in your sites, with a presentation that can be used for road safety sessions with your teams. They can be downloaded from the UK News website: http://cemexuknews.co.uk/downloads

Please do share pictures and details of any meetings you have with colleagues on this vital subject – we would love to see them.

Next week, we will also be running a No Need for Speed competition – with prizes for the winners. Watch out for more information... Thank you for your support of this important campaign – UK Road Safety Group.

#### World Diabetes Day



Take Control of your Health – National Diabetes Day

A mammoth 4.7 million people have diabetes in the UK, that's roughly the same number of people who live in Birmingham, Manchester and Leeds combined.... or 7.2% of the UK's population.

- Each week diabetes leads to almost 2,000 cases of heart failure, 530 heart attacks, 680 strokes and 169 amputations.
- The NHS spends at least £10 billion a year on treating diabetes, which is 10% of its annual budget.



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• In some hospitals over quarter of all the beds are used by people with diabetes.

In many cases diabetes (type 2) is either avoidable or controllable through diet and exercise. Go to <u>www.diabetes.org.uk</u> for more information. Take control of your health.

Please share this information with your teams and encourage them to visit <u>www.diabetes.org.uk</u>.

Don't forget that this Saturday 14<sup>th</sup> November is World Diabetes Day.

#### **Driver Safety Matters**



If you would like to find out more about Haulier Safety News then download the latest Driver Safety Matters newsletter in the download section of UK News website: <u>http://cemexuknews.co.uk/downloads</u> A copy can also be found at the end of this document.

If you would like to contribute a story then please email: <u>sarah.murphy@cemex.com</u>

#### Safety Alert



This week there was a Safety Alert, shared with us by our colleagues in Israel, detailing a severe incident where a 35 year old contract Truckmixer Driver, who had worked on our behalf for five years, climbed onto the grid above a pump hopper, however, the grid gave way and one of the Driver's legs became entangled in the pump mechanism. Sadly, the Driver's leg had to be amputated below the knee in hospital... a life changing incident which will undoubtedly have a huge impact on the person and his family.

It would be easy to focus on the immediate cause of the incident and conclude that it was the Driver's fault, however, as with all incidents, undoubtedly the investigation team will look more deeply and consider whether there were any contributory factors... had the Driver had the appropriate training, including MYSPACE and STOP & THINK? Was this the first time the Driver had taken this type of risk or has others seen him do it before? Were there opportunities to STEP IN or did people turn a blind eye and walk by? Do we fully support our Drivers, following up on any concerns they raise about delivery sites, or is there a culture where making the delivery is paramount, whatever the circumstances?

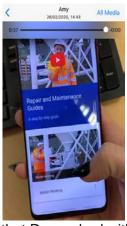
Please take the opportunity to discuss this Alert with your teams, in particular including all Truckmixer Drivers; while this incident involved a Driver and a pump hopper, similar scenarios could be envisaged involving processing equipment on site, where someone is injured while focussed on getting the job done. Please stress the importance of MYSPACE assessments and ensuring a STOP & THINK mentality. In addition, where we operate pumps in our business, we should inspect the hopper grids, and also ensure there is a regular maintenance scheme in place to ensure all safety devices are maintained in good order. Warning signage on the side of the hoppers should also be considered.



Please consider whether additional precautions are required to prevent further similar incidents across our operations, take any necessary actions, and also display the Safety Alert as appropriate on relevant noticeboards. The Alert can be found at the end of this document or in the download section of the UK News website: http://cemexuknews.co.uk/downloads

#### **BEING THE BEST FOR CUSTOMERS**

#### Lights, Camera, Action for Dry Silo Mortar



CEMEX Dry Silo Mortar (DSM) operate a network of Service Engineers to look after the 630 silos that we currently have either on site or in the process of getting ready to go to sites.

With COVID restrictions we are trying to minimise unnecessary journeys and avoid coming into contact with others as much as possible. Earlier this year before the first lockdown the DSM team made a number of videos to try and show the customer remotely how to deal with a number of the most regular reasons for being called out to repair the silos.

Both Amy Sammon from the office in Rugby (Director) and Darren Stevens, Service Engineer (part-time Actor), along with the Marketing team, put together some information videos. The following is feedback from a recent conversation a customer – the remainder of the story is in his words

that Darren had with a customer - the remainder of the story is in his words.

"I was contacted by our DSM office to speak with a customer who was having an issue with one of our silos. Our customer is Larsen (Pavement Construction Materials Provider) but the silos are used c/o South West Highways, based in Plymouth. I telephoned Tom Givvens, Project Manager South West Highways, who explained to me that the silo was not working properly. There was no product coming through the mixing chamber and he was convinced there must be a lump or something seriously wrong and requested an engineer attend site as soon as possible.

I asked Tom if they had been following our maintenance instructions which were given during our set up, and train procedure we gave at the start of the new site. I explained what was needed to be done. He questioned if that was something they should be doing. I explained it was a quite simple and safe task but he still wasn't convinced it was something they should be doing. He said he would go away and see if it was stated in our literature.

About half an hour later my phone rang and it was Tom Givvens in a surprised voice saying: "DARREN, is that you on YouTube?" I assured him it was, and we had a bit of a laugh about it. On YouTube he had found our short self-help videos on which are also on our CEMEX website. He said he was going to get his men to watch them in the morning and let me know how they get on. I spoke with them the next morning and they said the silo was working fine and that they were getting on with doing the same to their second silo.

	Cernex Dry Silo Mortar  Any Energy - 6 vides - Novies - Optimizing  Any Energy - Registered - Optimizing  Prior al O Phylics settings
	Blockages By Any Sarmon
-	A how to guide for silo issues by Amy Sammon
	Seized Water Pump by Any Sammon
	Water Pressure by Amy Samiton
	Buttertly Valve by Any Sammon
	Winter Working by Any Samoon

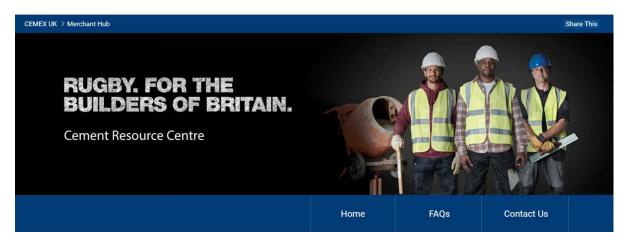
A great outcome saving time and money on an engineer attending site."



If you wish to see more of Darren in action, search on YouTube: 'How to repair a CEMEX silo' or the CEMEX UK website in the Dry Mortar section. This is an excellent piece of work, helping to deliver what our customer needs to get them back working quickly and preventing unnecessary journeys.

Well done Darren and Amy - I am sure the Oscars will follow !!!

#### A Merchants Hub – Supporting the Builders of Britain





CEMEX UK recently launched its Merchants Hub. This is a digital platform which provides a range of information about our bagged and cementitious products all in one place. It is designed for our Sales teams and merchants so that all the information they need is at their fingertips.

With the onset of COVID-19 and subsequent lockdowns and social distancing restrictions it was evident there would be a long period of time where customers would not be able to welcome sales visits as frequently as in the past. This would limit engagement on product training and information for their teams to be able to sell our products onto their end-users. The Project team needed to enable our Sales teams

with more digital tools and content to present virtually and more professionally.

The team involved in setting up the hub were the UK Marketing team: Paul Bradshaw, James Barnett and Selina Kalyan, along with Graeme Barton from the Cement Commercial team.

Selina commented: "The challenge was to create a resource area that was not visible to the general public domain but something the Sales team could use online and on video calls with customers, but also use to share files and content remotely and quickly."

The solution was our new Merchants Hub; a digital resource area built within existing CEMEX website framework, but not open to access for general searches or public find. It features new content created for the Sales team to use and share with customers including presentations, videos, FAQs, bag images, technical data and product fact sheets. Initially the prototype was developed in UK and then shared and developed with the team in Poland. It has potential for other countries to use this too now, which is very exciting."

Visit the hub at: https://www.cemex.co.uk/merchant-hub



#### **BEING THE BEST FOR SHAREHOLDERS**

#### St Albans Almost There....



Councillors have been given the initial go-ahead for 3.5 million tonnes of sand and gravel to be quarried from a 177 hectare site on the edge of St Albans. They gave a resolution to permit to the application – made by CEMEX UK Operations and Gascoyne Cecil Estates – subject to referral to the Secretary of State.

#### Salford Shifts 2 Millionth Tonne



This week the team at Salford rail depot sent their 2 millionth tonne to continuing operational sites in 2020. In 2019 they only moved 2.05 million tonnes to those sites all year.

Awesome achievement by the team. Well done.

#### **Another Great Cement Performance**



Cement Deliveries team saw another great out of hours performance this month with over 1,100 deliveries made to our internal and external customers. This represents over 25% of the total bulk deliveries in October and helps with Health & Safety, Customer service and fleet efficiency

Thanks to the Supply Chain Cement teams and to our Materials, Urban Solutions and Cement Commercial teams for their support in realising this performance.

#### **Development Grant Awarded**



CEMEX announced this week that its U.S. operations have been awarded a grant from the United States Department of Energy ("DOE") to research and develop innovative carbon capture technology at its Balcones Cement plant in Texas. The grant will be used to partially fund a feasibility study to implement this technology and is expected to be an important advancement towards CEMEX's ambition to deliver net-zero CO2 Concrete globally by 2050.

To find out more go to: www.cemex.com/media



#### **BEING THE BEST FOR COMMUNITIES**

#### Veterans Support Invaluable



CEMEX UK has supported the vulnerable veteran's charity, STOLL, over the last few months. The charity provides invaluable housing support and help for ex-servicemen and women. They sent us an update outlining exactly how important our support has been. In this the week of remembrance it is especially pertinent. To find out more go to: www.stoll.org.uk

Here is their summary:

Since the emergence of the pandemic, we have witnessed a dramatic rise in demand for our support services. Over 70% of our veterans were shielding or self-isolating due to underlying health conditions. The organisation had to implement an emergency plan which included:

- Support in line with social distancing
- Support around mental health issues with 50% of veterans suffering mental health issues and 25% with a PTSD diagnosis this has been a particularly challenging time
- Sadly, some veterans they support have died from COVID and they have had to help friend and family through this
- They have supported veterans who have lost their jobs due to COVID or fallen into financial difficulties
- Continued to provide online wellbeing activities to give support
- · Provided food parcels and domiciliary help for those who are shielding or self-isolating
- Increased their communication with veterans via on-line, written and telephone calls to check in on them.

Many veterans have been waiting longer to find housing due to COVID as housing is not coming up or understandably tenants not moving on. Many vulnerable veterans are, therefore, in temporary accommodation or sofa surfing. STOLL provides invaluable support for them.

Without the support of companies like CEMEX, STOLL would not have been able to do all this to help vulnerable veterans at this difficult time. Thank you.

#### **Natures Rewards**



Whilst life seems a bit haywire at the moment we can rely on nature to make the ordinary spectacular every now and again....

Philippa O'Leary took this magical image of the sunset over Halkyn quarry last week.



#### **BEING THE BEST FOR EMPLOYEES**

#### **WE'X Survey Extended**



The 2020 WE'X survey will now remain open until Sunday 15<sup>th</sup> November. If you haven't already done so be sure to take the opportunity to have your say, it's quick and easy to complete!

Remember the WE'X survey is open to everyone at CEMEX. If you don't have a company email simply scan the QR code or use the web link: <u>www.perceptyx.com/cemex</u> for access.

The survey is completely confidential.

#### Further information about the WE'X Survey:

Due to the ongoing COVID-19 pandemic and the need for caution when passing items between each other, employees are encouraged to complete the survey via their PC or individual mobile device. Where it is necessary to use shared workstations, tablet devices or mobile phones, it is important that physical distancing (2 metres), personal hygiene and other protective measures are followed.

In particular wash/sanitise hands before and after use, avoid skin to skin contact, disinfect the workstation area/equipment after each use, follow maximum room occupancy requirements and wear a face covering as necessary... "Mask & Move".

#### It's Official....



Lewis Coxon has officially received his award from the Institute of Quarrying (IoQ).

Unfortunately, due to COVID the loQ had to cancel the winner's lunch so we worked with them to get a presentation carried out at Hatfield quarry.

Lewis was presented with his award and cheque by Steve Coles.

#### Supply Chain Organisational Update



Following the announcement in October of a restructure to the Supply Chain organisation, please find below the teams reporting to Carl Milton (Cement Logistics Manager) and Rob Wilkinson (Logistics Manager Aggregates and Asphalt).

Cement Logistics - reporting to Carl Milton

Dan Bateman – Strategic Haulage Manager Barrie Flitton – Cement Logistics Manager, Rugby, Tilbury and Terminals



Gary Burgess – Cement Logistics Manager, Rugby Chris Shaw – Quality, Standards and Procedures Manager

Aggregates and Asphalt Logistics reporting to Rob Wilkinson

Les Grabarz – Logistics Manager, North West/North East/Yorkshire

Mike Roe – Logistics Manager, Dove Holes

Mark Fennell – Logistics Manager, Home Counties

Ian Phoenix - Logistics Manager, Midlands, Lincs/SW

Dave Dench - Logistics Manager, London & SE

Rob Brian – Planning & Customer Service Manager – Preston Brook (North West/North East/Yorkshire & Dove)

Liz Dixon – Planning & Customer Service Manager – Rugby (Home Counties / Midlands / Lincs / SW / London & SE)

In addition, Jane Walsh is appointed Supply Chain Manager Aggregates & Asphalt reporting to Dave Hart.

These appointments are all with immediate effect. We congratulate those individuals who have taken on new roles and wish them every success with their new responsibilities.

#### **Change of Registered Address on Emails**



Please can you all check your email signatures to ensure that you have the correct address listed for CEMEX UK. We are no longer listing Thorpe as our HO but the Rugby office.

See below for the address and how to change your signature: CEMEX House, Evereux Way, Rugby Warwickshire, CV21 2DT.

To change the address in your signature simply type: Signature into the search bar at the very top of your outlook page, click on 'signature', on the

dropdown box click on 'signatures', then your current signature will show and simply click and edit the information on your email signature, press OK and you are done.

#### Calling all Photography (and Concrete) Fanatics



Enter the GCCA's #ConcreteInLife photo competition for the chance to win up to \$10,000 Pota pictue er short video feutring concrete on instagram or 'Nitler, tagring us (@thegca or @thegCCA) and using the harkag #ConcreteNife Include the harkaf or the category you would like to enter #Utbacconcrete, #ConcreteInfastructure, #ConcreteInDallylife, or #ConcreteInIfeVideo and tel u about your submission

- <u>#concreteindailylife</u>
- <u>#concreteinlifevideo</u>

The Global Concrete and Cement Association (GCCA) is launching its Global Photography Competition #concreteinlife again this year, where you can share photographs or videos showcasing Concrete in your everyday life for the chance to win up to **\$10,000**.

#### What do you need to do?

Post a photograph on Instagram or Twitter using the hashtag <u>#concreteinlife</u> and then include the hashtag for the category that you want to enter:

• <u>#urbanconcrete</u>

• <u>#concreteinfrastructure</u>



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You should also tag the GCCA on Instagram (@the.gcca) or Twitter (@thegcca).

Please **do** follow COVID-19 restrictions and guidelines in your area. The competition closes on 18<sup>th</sup> November. Good luck!

For more information, visit their website: https://gccassociation.org/concrete-in-life-2020/

#### **Internal Vacancies**

IVC Ref	Position	Company	Location	Closing date
153-11-2020	Fitter	Materials UK South	Dagenham Wharf	19/11/2020
154-11-2020	Mobile Fitter	Materials UK Midlands	Rugeley Quarry	20/11/2020
155-11-2020	Relief Plant Manager	Materials UK South	London	18/11/2020

For further details on other roles and a full listing of other vacancies, together with information on how to apply, please log on to CEMEX Shift > My Services > Internal Vacancies>New IVCs.

We would love to hear from you for the next edition To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@cemex.com</u>

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.







# ROAD SAFETY NEED TO SPEED

# 16-22 NOVEMBER 2020

# **REMEMBER There is NO Need to Speed**

- Speed contributes to one in five fatal crashes in the UK
- Someone is injured on a UK road every four minutes
  In GB in 2018, 186 people were killed in crashes involving someone exceeding the speed limit, with a further 1,505 seriously injured and 5,500 slightly injured

### Watch the video through the QR code



## Thank you for helping to keep our communities safe.



#### The Latest News from The Road Safety Group

November 2020



We always support National Road Safety Week, sponsored by the Road Safety Charity – BRAKE. This year's theme is speed and the fact there is No Need to Speed! Taking place between 16-22 November Road Safety Week 2020 will encourage everyone to learn the what, the why, and the where of speed and will highlight that whether someone is walking to school, cycling into town or driving for work, the speed of traffic matters to their safety. We are sharing our awareness materials with you to discuss with your drivers or you can register directly on their website. If you run a campaign, please share this with us. http://www.roadsafetyweek.org.uk/action-pack

# It's a Rollover - and there's NO Winners!



Within our region, particularly France and Israel, we have had a number of mixer rollovers, including one in France last year which sadly resulted in the death of a 8 year old boy. We are therefore carrying out 2 projects with external companies with an aim to eliminate concrete mixer rollovers. One is based on a GPS/Telematics system and the other on an inclinometer type system. We have made improvements in reducing tipper rollover incidents

and we are now ambitious that we can make a difference in the Industry with mixer rollovers. We will keep you up to date on our progress. This was an incident last year in Blackpool at a speed of less than 20 MPH - it took less than 3 seconds to rollover!



# **ARE YOU READY FOR WINTER?**

Some of the items to check:-It's that time of year when we need to make sure we are **Tyres** ready for Winter – whether **Battery** that be on site with extra E- Coolant salting regimes to reduce slips, Antifreeze trips and falls or with our vehicles. Are your vehicles **Wiper Blades** Winter Ready? Here are a few **Fluids** items your vehicles and drivers Lights WINTERCHECK should be alert about. In addition, it's always good Things to pack: practice to carry an Emergency Kit – you never Warm clothes know when you may break Water down or get stuck in the bad Ice scraper Snow shovel weather. Drivers should plan routes to favour major roads, which are more likely Torch **Blankets** to be cleared and gritted De-icer Food and try and avoid narrow Boots roads which may have soft Fully charged mobile phone (and car charger) verges.

# A note from The Road Safety Team

We hope you found our 2<sup>nd</sup> issue of the Driver Safety Matters useful and informative. Please do share your ideas and Good Practices to spread across our wider haulage community. Thanks to A&R Burnett for sharing their newsletter.

One area we are keen to improve on is incident reporting on the road and get a better picture of road traffic collisions within our industry.

A detailed report of Annual road casualty statistics has recently been published for 2019; however this is the larger industry and not specific to our area.



#### https://www.gov.uk/government/collections/roadaccidents-and-safety-statistics

We ask that in order we can gain an Industry picture that you report on the road incidents during the time you are operating for CEMEX to see if we are better or worse than the national statistics to see if we can learn from these incidents. **Stay Safe and Stay Healthy!** 



# **SAFETY ALERT**





## **Contractor LTI – Concrete pump injury**

#### **DETAILS OF THE INCIDENT**

Readymix truck driver (contractor) was working on a construction site, he noticed that there was a part of concrete that was trapped on the concrete pump grill\guard (Concrete truck belongs to another contractor), while nobody was around he decided to climb on the concrete pump and tried to break the concrete with his leg, it was found later that the guard was broken and the contractor's leg entered into the moving parts of the concrete pump which caught his leg and later caused it to be amputated in the hospital (Below the knee).

#### **KEY FINDINGS**

- The driver decided to perform a high risk activity even though it is not his job.
- Drivers were instructed and trained to keep a safe distance from the concrete pumps after we experienced a few incidents in the past.

### **HOW COULD THIS HAVE BEEN AVOIDED?**

- Keep safe distance from Concrete pumps.
- "Stop and Think" before starting to perform any task.
- Call the concrete pump operator to solve the problem.

#### **KEY REVIEW POINTS**

• Make sure all drivers are aware of the many risks involving the work around and close to concrete



Area where the leg of the driver entered the moving parts



# Look after yourself and each other

Don't let anyone act unsafely, always stop unsafe practices.

#### Tools and Equipment

Use the right, well maintained, tools/ equipment for the job. Never make do.

#### **Safe Systems**

Follow safe systems of work, site rules, signage and traffic signals.

