

## COVID-19 Update for UK Employees | 27/11/2020

### Outbreaks in the Workplace

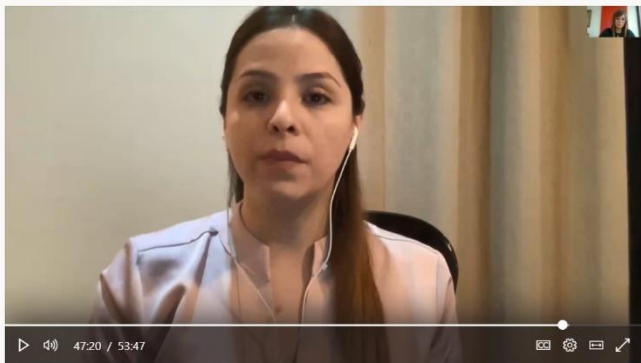
As the number of cases across the country rises, we urge all employees to be extra cautious, particularly if they display any of the potential symptoms or anyone they live with does – please do not come into work if you have symptoms.

The wellbeing of our colleagues is our number one priority, but we must also be alert to the impact an outbreak could have on the business. We have seen examples both inside and outside our industry where an outbreak of the virus has led to an interruption in business and this can affect people’s livelihoods.

The best way to prevent an outbreak continues to be following our COVID-19 Protocols precisely and without allowing any complacency or fatigue to set in. By doing this we can look after our people and our business, and also that of others we come into contact with.



### Employee Testimony of Coronavirus Experience



The Health & Safety team have shared a powerful video with us from our colleagues in Central. The video features a testimony from Dulce, an Advisor in Mexico. Several members of Dulce’s family caught the virus and it led to her parents and brother being hospitalised. While Dulce has recovered, her brother continues to suffer the effects and she urges everyone to be overcautious about the risk Coronavirus presents and in particular, stick to physical distancing measures.

Her testimony reminds us that while staying at home and missing friends and family is hard, the virus itself is worse.

You can watch the video [here](#).

### New Tiers After England’s Lockdown

We are sure all employees will have seen the news this week about the planned changes to the tier system. These still need to be agreed in Parliament, and we understand a vote will take place on Tuesday 1<sup>st</sup> December to determine if the Government’s plan will proceed.

Once the vote has taken place, we will consider as an RRT and update employees accordingly.

### Employee Assistance Programme

**Free, confidential support and counselling available for all employees**

If you’re worried about a work, family or personal issue then the Employee Assistance Programme can help, 24/7.

Support with everything from consumer rights to bereavement, depression & anxiety to childcare.

