

# GLOBAL SAFETY ALERT

## CUSTOMER FATALLY INJURED AT LANDFILL SITE

### INCIDENT DETAILS

After unloading waste material at a company landfill site, a customer experienced a mechanical problem with his truck, which prevented it from moving. The customer descended from his vehicle to try to fix it himself, but our supervisor in the area informed him such activities are forbidden and that he would need to return to his truck cab and wait for some arranged transport to take him off site. However, after the supervisor moved away, the driver started the engine and tried several gears, but the truck did not move. Then, with the gear still engaged and the brake system off, he climbed down from his vehicle and began inspecting each axle to see if he could identify any fault. While in the line of fire between two axles, suddenly the truck moved forward, running over the customer.



Line of fire

Reconstruction of customer's position using an old isolated vehicle

### KEY FINDINGS

- The customer was informed about the site safety rules, in cases of mechanical failure, but he didn't follow them.
- When the customer tried to attend to his vehicle, he was asked to stop by the area supervisor on two occasions, but he was not escorted away from his vehicle.
- While positioned in the line of fire between the two axles, it seems the customer managed to free something, or the problem suddenly resolved itself. Tragically, he had left his truck engaged in 1<sup>st</sup> gear without any brakes applied and the truck moved and rolled over him.
- The customer did not apply any vehicle isolation practices to prevent it from moving.

### MANAGERS – KEY POINTS TO CHECK

- All drivers, employees, contractors & customers, are informed about the site safety procedures, including the restrictions for mechanical failures in our facilities.
- Supervisors are aware of the need to oversee the cessation of any unsafe practices or breaches in rules, accompanying the person away from the vehicle for their safety when necessary.
- Effective vehicle isolation practices (LOTOTO) are in place and strictly enforced.
- All drivers are trained in the key functionality principles of their vehicle, their maintenance limitations and the safe procedures for what they are allowed to do.

### ALL PERSONNEL – ACTION TO TAKE

- Always follow the site safety rules and procedures – they are there to keep you safe!
- If a supervisor, or colleague, asks you to stop what you are doing because it's unsafe, please follow their request. They are trying to keep you safe!
- If you are unsure about any aspect of your vehicle, always ask your supervisor. Never carry out unauthorized vehicle maintenance and always apply the safe vehicle isolation practices (LOTOTO) before carrying out any work.
- Please remember, always follow the safety procedures, **your family are waiting for you at home!**



Safety Checks



Isolation Procedures



Safe Systems



Remember