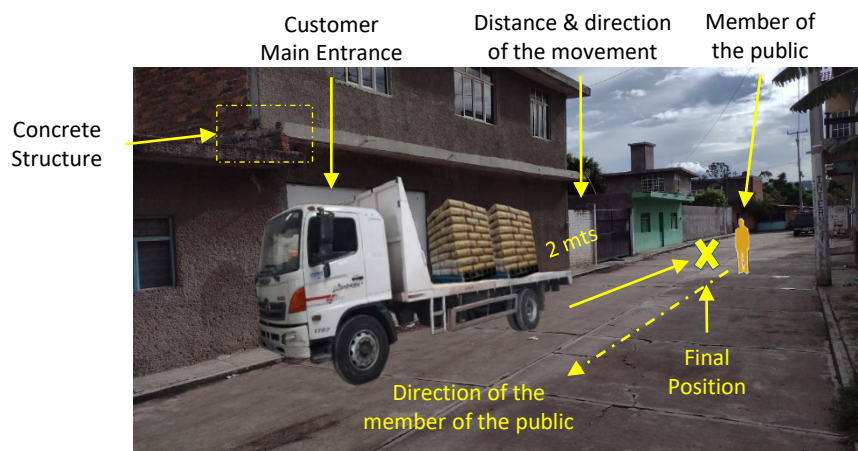


GLOBAL SAFETY ALERT

MEMBER OF THE PUBLIC FATALLY INJURED

INCIDENT DETAILS

After finishing a delivery at a customer's site, our driver needed to reverse his truck (by approx. 2 metres) to avoid colliding with part of an overhead concrete structure that was in front of him. During this movement, sadly, a member of the public who was walking on the street was hit by the left rear side of the truck.



KEY FINDINGS

- The driver didn't make a thorough assessment and check if it was safe to reverse
- The truck was missing several safety features e.g., a rear-view camera, proximity sensors, Class V mirror, etc.
- The member of the public was walking alone in the middle of the road, and he had significant vision and hearing impairments.
- The reverse alarm on the truck was working effectively, but the member of the public was not wearing his hearing aid at the time of the incident.
- The driver had not applied the vehicle isolation procedure. If he had, he may have noticed the pedestrian while removing his wheel chocks

MANAGERS – KEY POINTS TO CHECK

- All trucks have the correct safety features, as required by our company standards and there is an audit process to identify any deficiencies.
- All drivers are trained and regularly reminded about how to make pre-maneuver assessments, the importance of double checking their reversing zone and how to reverse safely
- Safe vehicle isolation procedures are understood by all drivers and always applied

ALL PERSONNEL – ACTION TO TAKE

- Always thoroughly assess your intended maneuver zone and then please double check to be sure it's safe
- Never reverse if you have any doubt about whether it's safe and your line of travel is clear
- Always follow the vehicle isolation procedure inside and outside our facilities
- Frequently review the safety features of your truck and contact your supervisor if something is missing or not working, making full use of the pre-start check process



Safety Checks



Other Road Users



Isolation Procedures



Site Safety