



Welcome to UK News 10 February 2022
your weekly update from around CEMEX UK
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HEALTH & SAFETY

Are you Looking Out for NM/HA?



The Near Miss / Hazard Alert (NM/HA) reporting system is a fundamental part of our safety efforts and ensures that potential risks are spotted and resolved before they cause any issues.

The Health & Safety and Operational Excellence teams want to encourage more employees to report any risks they spot on site via this system.

To support with this, over the next few months we will share a number of resources that will help employees understand what a NM/HA is, how these can be reported, and what the impact of reporting these can be.

This week, we wanted to provide a useful poster which clearly details what a NM/HA is with some simple examples. Please display this on your sites and speak to your teams about it – help them to feel empowered to report anything they spot.

The poster can be found at the end of this document and in the downloads section of UK News website: www.cemexuknews.co.uk/downloads

What is a Near Miss or Hazard?

- A Near Miss is an incident that could have resulted in an injury or illness to people, danger to health, and / or damage to property.
 - Example from our operations: Driver not looking when reversing.
- A Hazard is an object or situation that has the potential to harm a person or cause damage to property.
 - Example from our operations: Unguarded conveyor with potential nip points.

Report a NM/HA by filling in a physical card or logging through the INTELEX system or speak to your Supervisor. Please also encourage contractors and visitors to highlight any Near Misses and Hazards, with a fresh pair of eyes they may spot something we have become accustomed to.

Thank you all for your commitment to our goal of achieving Zero4Life.



Global Safety Alert



In the incident described in the latest Global Safety Alert, a contract truckmixer driver sadly lost his life when his truckmixer overturned on hillside access track. As you will see, the driver stopped his vehicle when it strayed from the centre line of the access track as he reversed uphill, but on exiting the cab the truckmixer overturned, throwing him into neighbouring trees.

Please review the Alert with your teams, including employee and contract drivers, highlighting:

- The importance of collecting relevant information about specific delivery site hazards and ensuring we share this information with drivers.
- The need for vehicles to be fitted with all required safety features, maintained in good working order.
- The requirement for drivers to carry out Take 5 / MYSPACE assessments and highlight any concerns about delivery sites to their company contacts.

The Alert can be found at the end of this document and in the downloads section of UK News website: www.cemexuknews.co.uk/downloads, and should also be displayed on relevant noticeboards.

CEMEX Global Protocols require all Fatal Alerts to be communicated and Managers to capture the signature of employees and contractors to confirm they have received and understood the information and the control measures they need to adopt. In addition, operations are invited to observe a one-minute silence in memory of the deceased at the time of discussing a Fatal Incident Safety Alert.

Don't Forget: Enter the CEMEX Global Health & Safety Awards



Have you entered the CEMEX Global Health & Safety Awards competition for performance during 2021 yet?

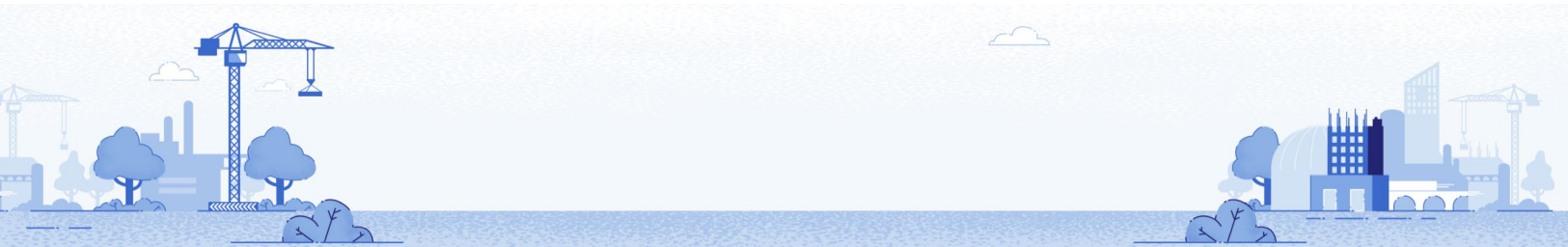
In addition to the Sector Awards, there is an opportunity for local teams across the operations to gain recognition for health and wellbeing activities, and contractor management via the following additional award categories:

- The 'Fit4Life Contribution Awards' for Health and Well-being activities, which includes the opportunity to submit COVID-19 innovative protection/prevention practices.
- Contractor Management Good Practices.

Entry is easy – complete a very simple single slide submission and then upload to the 2021 Global Health & Safety Awards Site (click [here](#)) by the closing date of Tuesday 15th February.

For more details and example entries, visit the download section of UK News [here](#).

This is a great opportunity for teams to share their good practices and gain some recognition – give it a go!





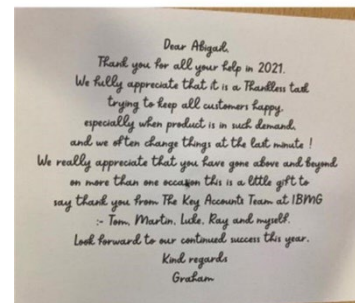
CUSTOMER CENTRICITY

Thank You Abi!



A big well done to Abi Deitch, Customer Service Agent, who has received very positive feedback and a big thank you for her continued hard work for our customer, Parkers.

As you can see from the note, they really appreciate how helpful Abi is despite the multiple amendments that sometimes need to be made to their orders. They have even sent Abi a little thank you package, which is a lovely gesture and shows how much they appreciate it!



Terri Charles, Head of Customer Service for UK, said: "It is a great acknowledgement to Abi's commitment to help take care of our customers and the wider team. We are very proud of her and the teams efforts collaborating well together to deliver a Superior Customer Experience."

Marcelo Espinosa, EMEA VP for Urbanisation Solutions, added: "Bravo to Abi, and to the entire team, well done!!

Our efforts to excel in caring for our customers will be even more critical this year – in a context marked by determined price increases while still facing production and supply chain challenges to meet demand. Making a difference in how we manage this complexity in Building Products will be key.

Thank you and congratulations once again to Abi for this relevant customer recognition, and to ALL the TEAM committed to deliver a Superior Customer Experience!"

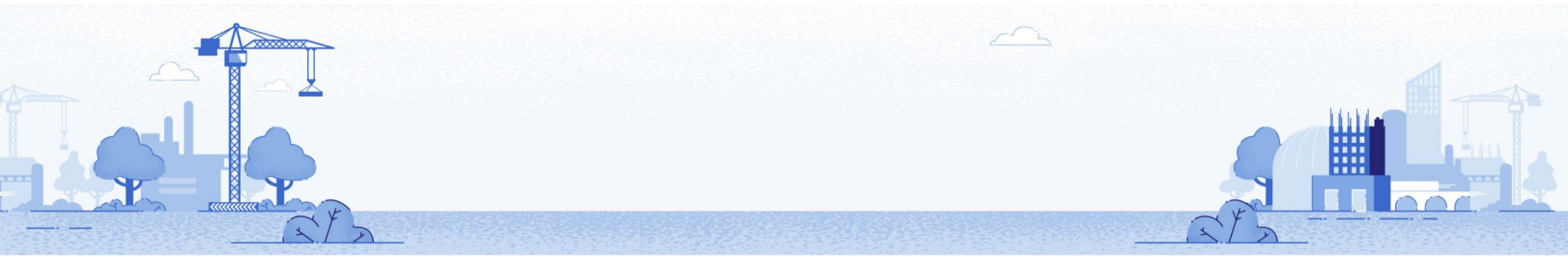
A View from Dove Holes



The last year was another record-breaking one for our Dove Holes quarry, with over 5.4million tonnes of aggregates produced, sales of over 5 million tonnes, and 2.8 million tonnes by rail for the first time ever. Additionally, $\frac{3}{4}$ million tonnes was dispatched via the fast track system, while rail loading issues have gone down to almost zero – an industry-leading figure!

Production Manager, Hayden Gill, reflects on the success of the past year: "The results from 2021 for Dove Holes are brilliant, and I am very grateful to the whole team for all they have done to achieve these results

When you take into consideration the challenges from the past year the results are even more impressive. The impact of COVID was still felt across the site plus it often meant we had to use different contractors – so our teams would have to work extra hard to train them and keep operations going. Additionally, due to supply issues repairs took longer than previously which added further pressure.



I want to thank everyone from all the sections of the business involved for the part they have played in our success – these records were broken through a real team effort, and even more importantly we completed the year safely, with no LTIs. Here's to breaking more records in 2022!"



PROFITABILITY

100 Days for Small Heath



This week our Small Heath Rail depot in Birmingham celebrates its first 100 days of operation. In this time, over 40 rail movements have been safely completed, and over 72,000 tonnes of material have travelled through the site.



To celebrate, we've created a short video showing the development of the site from beginning to end – we're all so proud to see how it transformed! Watch the video [here](#).

Dave Hart commented: "Thank you to everyone who worked so hard to get Small Heath ready to open, and to the site team who are now working safely there each day. The opening of this Rail depot allows us to better serve the Birmingham metro market while also reducing truck movements and CO2 emissions. Here's to another 100 days, weeks, months and hopefully years at Small Heath!"

Liebherr China Readymix Spares Finally arrive at Dagenham



Following a few UK logistical issues, Dagenham Readymix finally get their Liebherr spares and contribute to a 34% savings on previously UK supplied parts.

Further good news is that positive feedback on related items already supplied from China have performed well and repeat / new orders requests to follow.

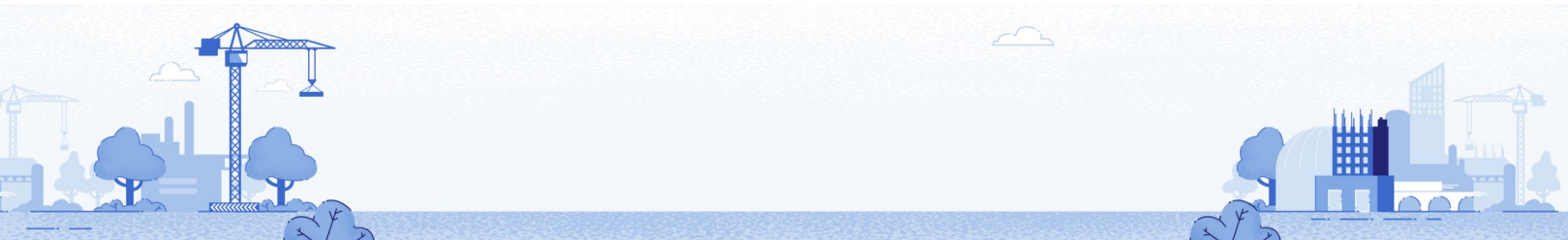
Jazz Cheema, Senior Negotiator for Procurement, commented: "Many thanks go to Readymix operations for testing, feedback and collaboration with WEM Procurement, without teamwork this would not have been made possible."

Second Weighbridge at Salford Boosts Service



As part of ongoing 5S efforts, the team at Salford Asphalt plant have added a second weighbridge to the site. This will ease congestion and also improve customer service on site.

Well done to the team for identifying and making this improvement!





CEMEX and Synhelion Achieve Breakthrough with Solar Energy



CEMEX and Synhelion have announced the successful production of the world's first solar clinker, the key component of cement, a significant step towards developing fully solar-driven cement plants.

Clinker is produced by fusing together limestone, clay, and other materials in a rotary kiln at temperatures nearing 1,500°C. Fossil fuels are typically used to heat the kiln and they are responsible for approximately 40% of direct CO₂ emissions of the process. Replacing fossil fuels entirely with solar energy is a gamechanger in the industry's efforts to achieve carbon neutrality by 2050.

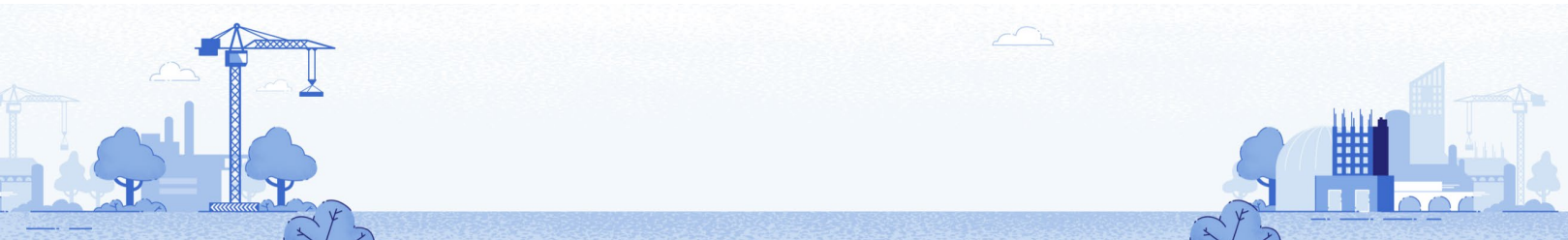
"The production of the first solar clinker is an exciting milestone for this transformational technology. It is proof of our commitment to deliver tangible outcomes through innovation to achieve our goal of delivering only net-zero CO₂ concrete by 2050," said Fernando A. Gonzalez, CEO of CEMEX. "CEMEX is building a better future, and that future must be sustainable."

The Synhelion and CEMEX R&D teams set up a pilot batch production unit to produce clinker from concentrated solar radiation by connecting the clinker production process with the Synhelion solar receiver. The pilot was installed at the Very High Concentration Solar Tower of IMDEA Energy, located in Spain. Synhelion's solar receiver delivers record-breaking temperatures reaching beyond 1,500°C. The solar receiver heats a gaseous heat transfer fluid and thus provides the necessary process heat for clinker production.

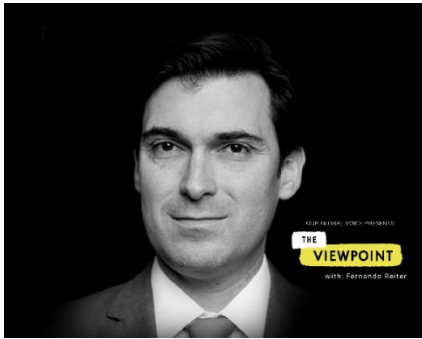
"Our technology converts concentrated sunlight into the hottest existing solar process heat – beyond 1,500°C – on the market," said Dr. Gianluca Ambrosetti, CEO and Co-Founder of Synhelion. "We are proud to demonstrate together with CEMEX one specific industrially relevant application of our fully renewable, high-temperature solar heat."

The pilot is the first successful calcination and, more importantly, the first successful clinkerisation ever achieved using only solar energy. The clinker was used to produce cement and was then further processed to produce concrete. In the next phase of their joint research and development project, CEMEX and Synhelion aim to produce solar clinker in larger quantities as they work towards an industrial scale pilot at a cement plant.

This initiative is part of CEMEX's Future in Action program, which focuses on reducing the carbon footprint of its operations and products to deliver globally net-zero CO₂ concrete by 2050. An essential part of this strategy is CEMEX Ventures and its R&D Centre in Switzerland. Through them, CEMEX is discovering and investing in the companies they believe will provide the proven, scalable technologies to achieve carbon neutrality.



Let's Talk About Sustainable Finance



In the latest episode of The Viewpoint, Corporate Financing Director, Fernando Reiter, talks us through the importance of Sustainable Financing and what we are doing currently at CEMEX.

This quick and informative video talks about how the Future in Action strategy is informing our financing strategy, and the wider impact of ESG on asset management.

Watch the video [here](#).

Please Help Support the Philippines



Are you able to donate to the Typhoon 'Odette' appeal for the Philippines? Your contribution will aid families to recover from this catastrophic tropical cyclone.

Donate [here](#)

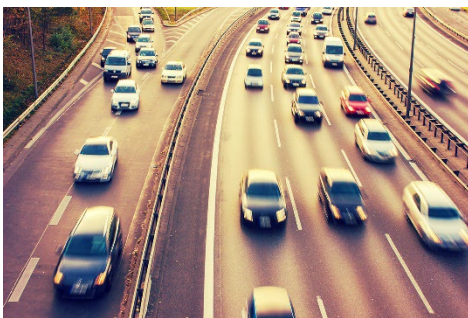
For every dollar you donate, CEMEX will donate another. Funds raised will support recovery activities through [Philippine Business for Social Progress](#), the largest business-led NGO contributing to sustainable development and poverty reduction.

Your donation contributes to building a better future. If you have any questions, please contact the Social Impact team.



EMPLOYEES

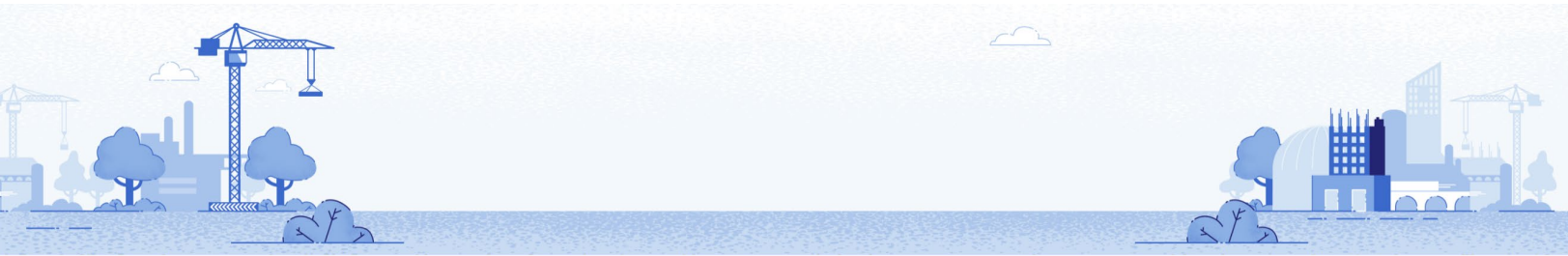
Reminder about Car and Van Fees



If you have a company car or van, please remember to ensure fees are appropriately paid for all parking, tolls, low emission zones and London congestion charges.

As we are now starting to receive new company cars and vans it's really important if your car or van was registered on a company account, please update with your new registration details as soon as possible. Any charges will need to be paid until this has been done to avoid future fines.

If you do not have your car or van registered on a company account, then please remember to pay all fees as normal.



Our Global Service Centre (GSC) is Evolving!



As part of the evolution of CEMEX's IT Services, we are integrating new solutions and technologies to continue improving your experience while better supporting our global operations.

We are very excited to share with you the improved Global Service Centre (GSC) that will be available during February 2022.

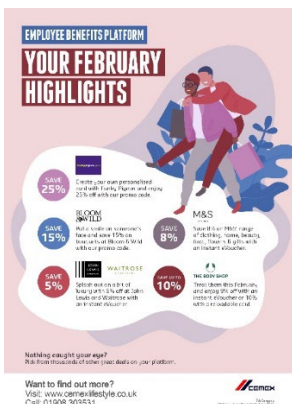
Here are some of the new features to come:

- Chat with a Help Desk agent through Microsoft Teams
 - Access to the Global Service Centre (GSC) directly from Microsoft Teams and start interacting with a Help Desk agent in your local language, including English, Spanish, German, French, Polish, Czech, Tagalog, and Arab
- Access the new digital IT services catalogue
 - An organised space where the IT services catalogue and support will be available as self-service
- Track the status of your requests anytime, anywhere
 - Supported by the new IT Service Management Platform (ServiceNow), you can keep track of your IT service requests in real-time

We continue moving forward seamlessly integrating and automating our end-to-end processes across all our locations to take our digital transformation even further.

Stay tuned! Soon you will receive more information on how to experience these new features.

February CEMEX Lifestyle Offers



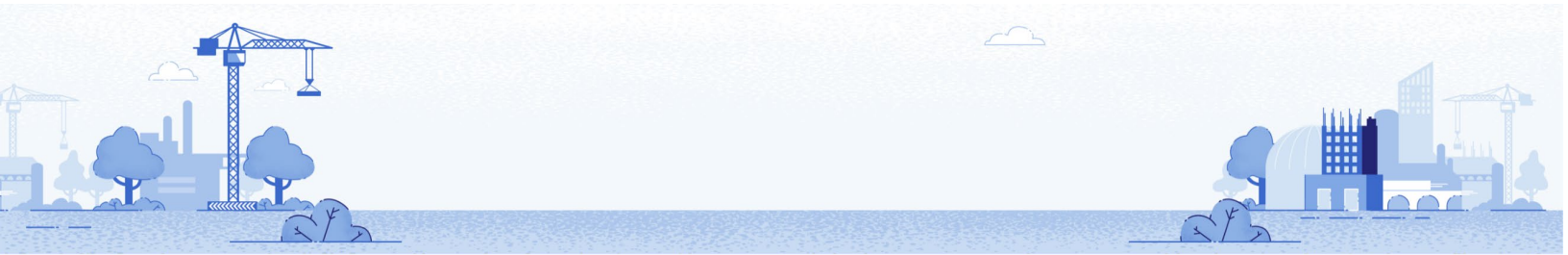
We want everyone to feel the love this February! Not only can you save on a whole host of products via the CEMEX Lifestyle platform to show your loved ones you care this month, the site is also celebrating 'Kindness Week' from 14th – 20th February.

Make sure to sign up and opt into email marketing before 13th February to get involved (plus, you never know, you might even receive a random treat in your inbox!).

Whether you celebrate Valentine's, Galantine's or simply not at all, it's always nice to show your appreciation to someone you care about (regardless of the day!) That's why CEMEX Lifestyle is encouraging kindness to everyone, including kindness to yourself, not just throughout February, but always!

Here's some fab ideas to start you on your kindness journey...

- Whether they're near or far, a card or thank you note is sure to put a smile on someone's face, especially if you've taken the time to personalise it with pictures or sentimental



messages. Make Funky Pigeon your go-to for greetings cards and save 25% with the CEMEX Lifestyle promo code.

- Perhaps you want to be a bit more lavish with a bunch of flowers or a nice meal in with friends or the family? You can save 15% off a beautiful bouquet from Bloom & Wild with the CEMEX Lifestyle promo code, 8% at M&S with an eVoucher, and 5% at Waitrose with an eVoucher or reloadable card.
- If you know someone who's stressed out, been through a tough time, or you're looking to just be kind to yourself, then check out the Bodyshop for a huge range of products for the perfect pamper sesh and enjoy 9% off with an eVoucher or 10% off with a reloadable card.

Any act of kindness, no matter how small, is ever wasted, and it doesn't even need to cost money; a little compliment or kind words of encouragement, a phone call or text to someone you've not spoken to in a while or just spending some time with someone struggling will all make a difference to making the world a kinder place.

#MakeKindnessTheNorm

Not yet joined?

Visit your [Employee Benefits Platform](#), click 'Join' and enter your credentials to start saving! Don't forget to opt into marketing emails too so you can be the first to hear about special offers, flash sales and more.

Update your Electronic Signature



Electronic signatures are an important way for colleagues, customers and those we interact with to easily find out contact details.

How up to date is your electronic signature? The Global team have created a handy article which details all the elements that should be in our signature to help us maintain consistent brand awareness.

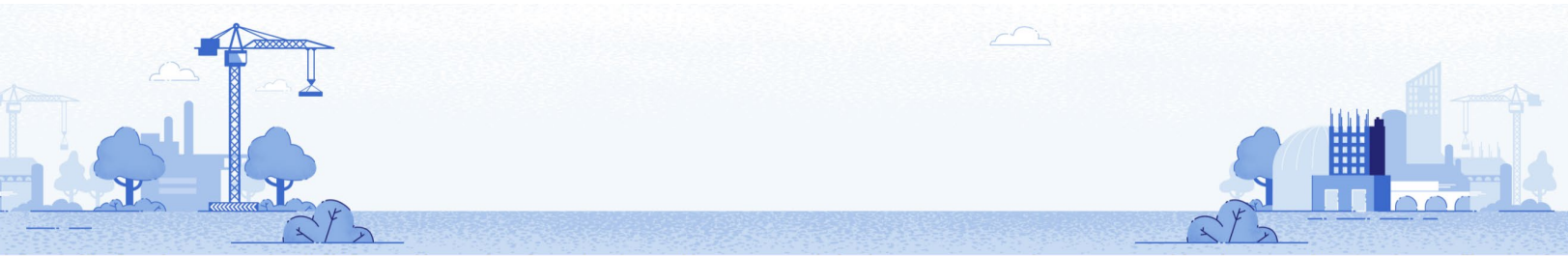
Read the article [here](#).

If you don't know how to update your email signature, we have a step by step guide available at the end of this document and in the downloads section of UK News website:

www.cemexuknews.co.uk/downloads

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
48-02-2022	Night Driver (Bulk Tankers)	Cement Logistics	Rugby	11/02/2022
49-02-2022	Plant Operative	UK Materials	Swinderby	15/02/2022



50-02-2022	Weighbridge Operative	UK Materials	Dove Holes	15/02/2022
51-02-2022	Transport Planner (Maternity Cover)	UK Materials	Rugby	15/02/2022
52-02-2022	Internal Sales Executive	UK Materials	Rugby	19/02/2022
53-02-2022	Operative	UK Materials	Somercotes	15/02/2022
54-02-2022	Operative	Asphalt	Bletchley	18/02/2022

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.

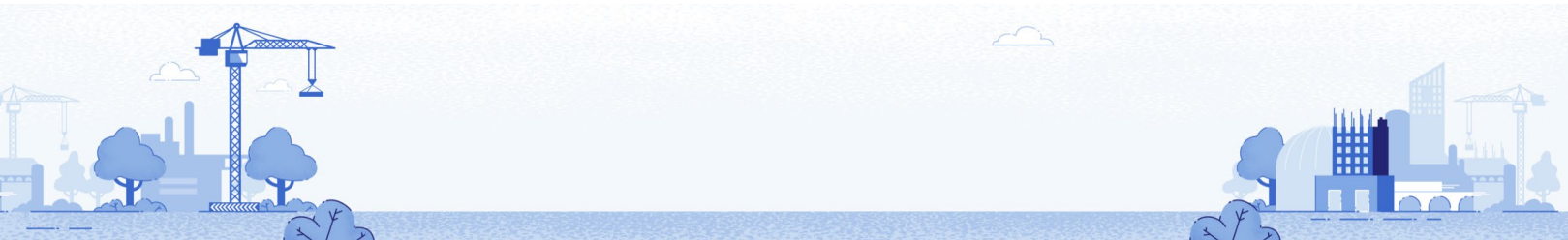
Employee Assistance Programme

Free, confidential support and counselling available for all employees

If you're worried about a work, family or personal issue then the Employee Assistance Programme can help, 24/7.

Support with everything from consumer rights to bereavement, depression & anxiety to childcare.

Visit www.lifestyle-support.co.uk (username: cemex / password: cemex) or call **0808 1682143**



WHAT IS A NM / HA?



Near Miss / Hazard Alerts are a fundamental part of our safety efforts and ensure that potential risks are spotted and resolved before they cause any issues.

A **near miss** is an incident that could have resulted in an injury or illness to people, danger to health, and / or damage to property.

Example:



Driver not looking when reversing

A **hazard** is an object or situation that has the potential to harm a person or cause damage to property.

Example:



Unguarded conveyor with potential nip points

Report by:

filling in a physical card,

or

logging through the INTELEX system,

(MOBILE APP AVAILABLE FOR EASY REPORTING)



or

Speak to your supervisor.



STOP THINK ACT

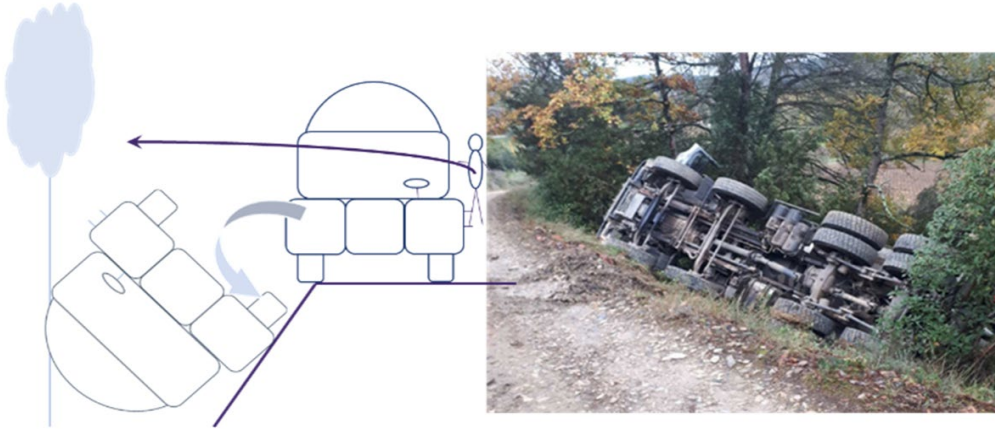


GLOBAL SAFETY ALERT

CONTRACTOR FATALLY INJURED

INCIDENT DETAILS

A contractor was reversing his readymix truck along a site access track in a rural area. After approximately 100m the vehicle deviated from the center line, however the contractor driver stopped immediately when alerted by the job site manager who was guiding him. He paused the rotation of the truck mixer drum and got out of his cab. At that moment, the truck tipped over on to the passenger side and the driver, who was then standing on the driver's side cab steps, was thrown to the opposite side of the truck and he collided with a tree.



- The truck deviated from the center of the road and stopped partially on the embankment in an unstable position
- The access road was uphill and without space to turn at the jobsite, requiring the driver to reverse along the 300m access road; however, the road was sufficiently wide and in good condition.
- The truck was not fitted with a rear-view camera, which would have provided the driver with an additional view of the access road.
- It appears there could have been a failure of concentration by the driver who deviated from the centre line of the access road when reversing.

February 1st, 2022

SA 2022 / 01

MANAGERS – KEY POINTS TO CHECK

- All trucks have the correct safety features, as required by our company standards and there is an audit process to identify any deficiencies.
- All drivers are trained and regularly reminded about how to make pre-maneuver assessments, the importance of double checking their reversing zone and how to reverse safely
- There is enough information about customer sites in terms of hazards and control measures to ensure a safe delivery and this information is transmitted to relevant drivers

ALL PERSONNEL – ACTION TO TAKE

- Always thoroughly assess your intended maneuver zone and then please double check to be sure it's safe
- Never reverse if you have any doubt about whether it's safe, or if your line of travel is unclear
- Report any hazard that you identify on customer sites and stop any delivery if you think it's unsafe
- Always maintain direct visual contact with a signaler when you are assisted during maneuvers



Look after yourself
and each other



Safe
Systems



Site
Safety

How to update your electronic signature

Our email is one of the vehicles with the most significant reach in terms of daily impressions, getting to a broad range of stakeholders. For that reason, we must use an email signature that shows an institutional image, avoiding using the signature to promote either internal or external campaigns.

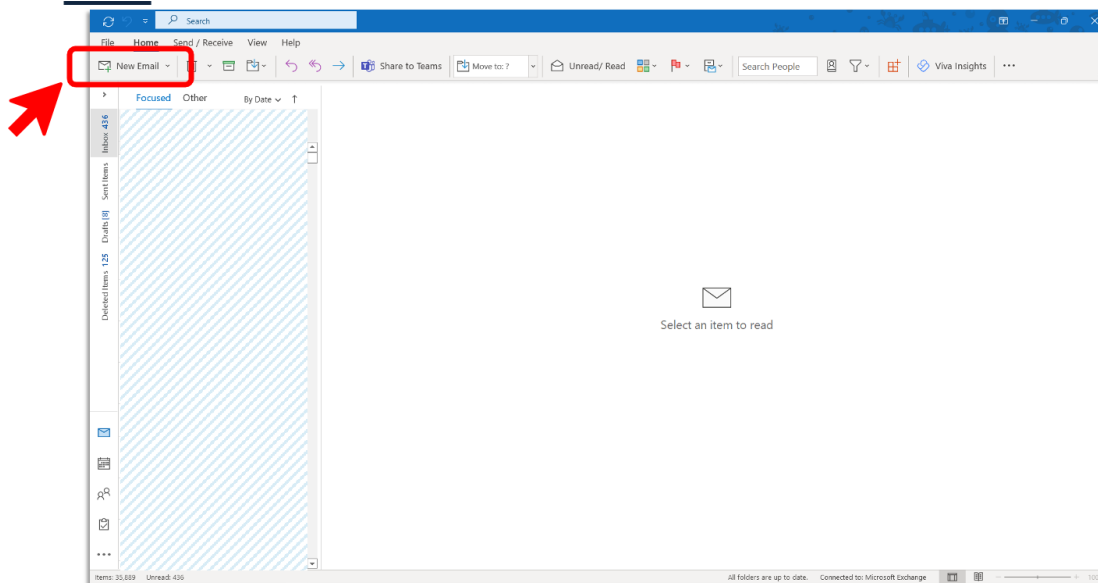
Please use our company's official electronic signature design to maintain consistent brand awareness through all of our digital outreach and help show our brand's strength to all our audiences.

Follow the next steps to easily update it:

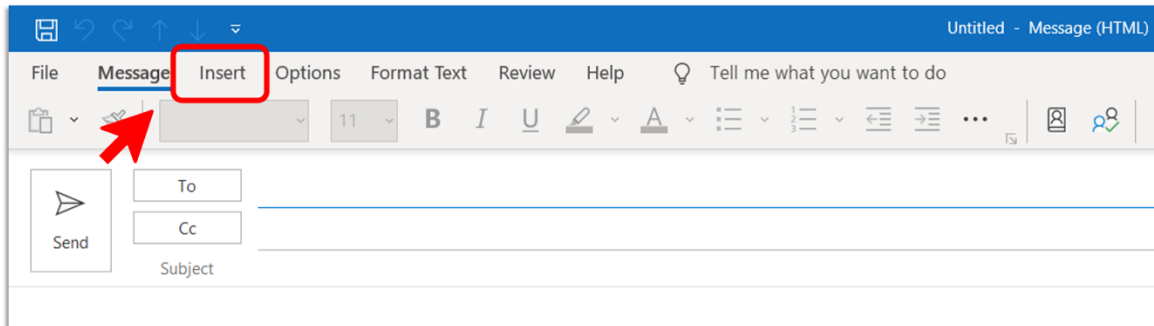
1. Open Outlook



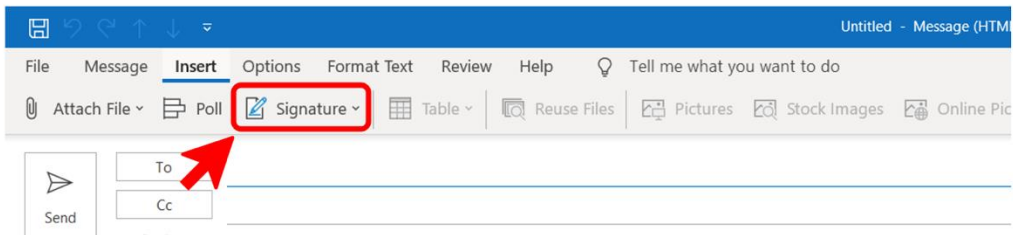
2. Create a New Email



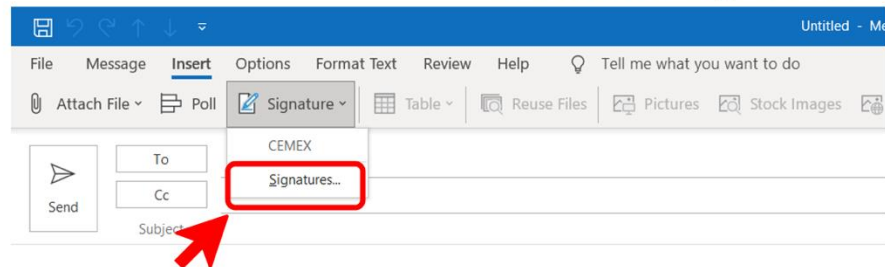
3. In the top menu, click on Insert



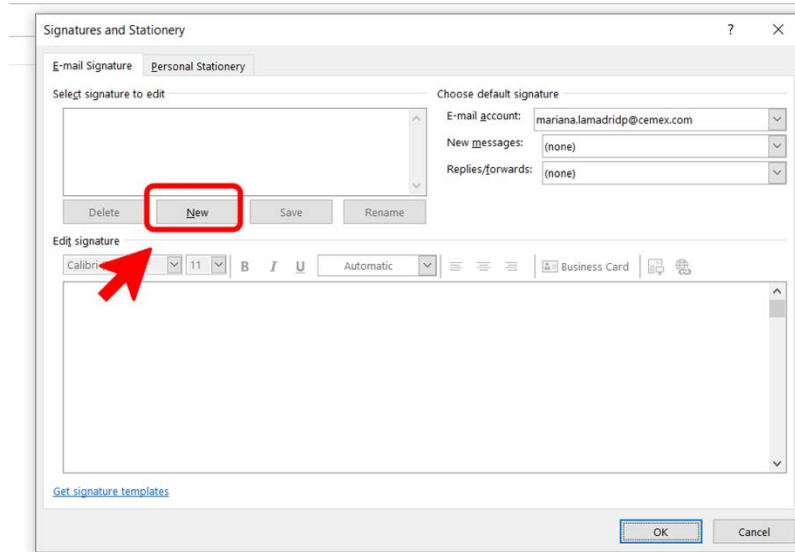
3. Click on Signature



and then on Signatures...

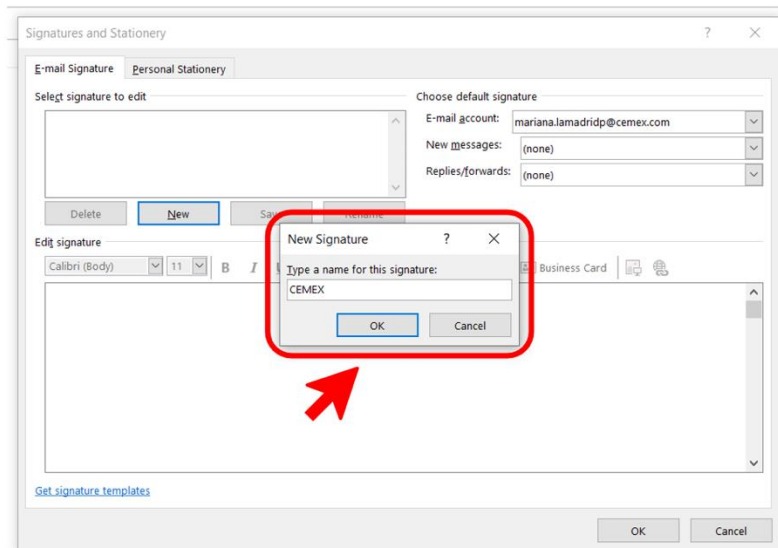


4. Create a New Signature



CORPORATE COMMUNICATIONS & BRAND

5. Name your signature (ex. CEMEX)



CORPORATE COMMUNICATIONS & BRAND

6. Copy the official CEMEX signature into the bottom box



Full Name

Position - Area

Of: (000) 000 0000 – CEMEX Net: 000000000

email@[cemex.com](mailto:email@cemex.com) | www.cemex.com

Follow CEMEX on [Twitter](#) and [Facebook](#)

Please consider the environment before printing this email.

7. Paste the official CEMEX signature into the bottom box



Signatures and Stationery

E-mail Signature Personal Stationery

Select signature to edit

CEMEX

Delete New Save Rename

Choose default signature

E-mail account: mariana.lamadrip@cemex.com

New messages: (none)

Replies/forwards: (none)

Edit signature

Arial 8 B I U

Full Name
Position - Area
Of: (000) 000 0000 - CEMEX Net: 000000000
pablo.reta@cemex.com | www.cemex.com
Follow CEMEX on Twitter and Facebook
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Get signature templates

OK Cancel

CORPORATE COMMUNICATIONS & BRAND

8. Edit your information



Signatures and Stationery

E-mail Signature Personal Stationery

Select signature to edit

CEMEX

Delete New Save Rename

Choose default signature

E-mail account: mariana.lamadrip@cemex.com

New messages: (none)

Replies/forwards: (none)

Edit signature

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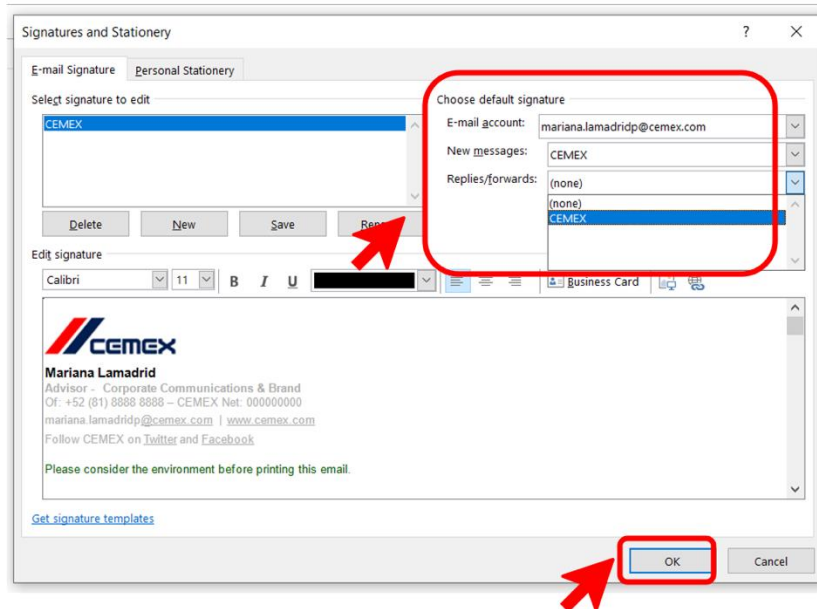
Mariana Lamadrid
Advisor - Corporate Communications & Brand
Of: +52 (81) 8888 8888 - CEMEX Net: 000000000
mariana.lamadrip@cemex.com | www.cemex.com
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Get signature templates

OK Cancel

CORPORATE COMMUNICATIONS & BRAND

9. Set as default

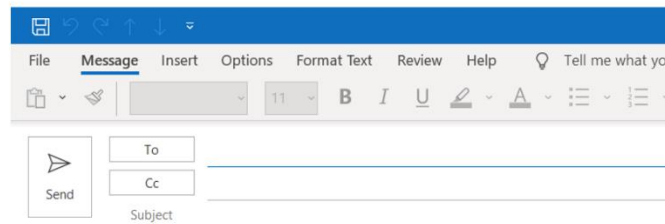


CORPORATE COMMUNICATIONS & BRAND

10. Click OK and you're all set!



Your official CEMEX signature should automatically appear each time you create a new email.



CORPORATE COMMUNICATIONS & BRAND