



UK NEWS



Welcome to UK News 19th May 2022
your weekly update from around CEMEX UK

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HEALTH & SAFETY

Building Products Celebrate 1 Year LTI Free



We are proud to celebrate that UK Building Products has achieved Zero LTIs for 1 year.

Congratulations and thank you to everyone who works in Building Products for your dedication to looking out for one another and keeping everyone safe.



LTI milestones demonstrate that ZERO is possible, especially in challenging environments and working processes. With the right level of focus and attention to Health & Safety, our Zero4Life objective can be met and sustained.

Salford Health & Safety Improvement

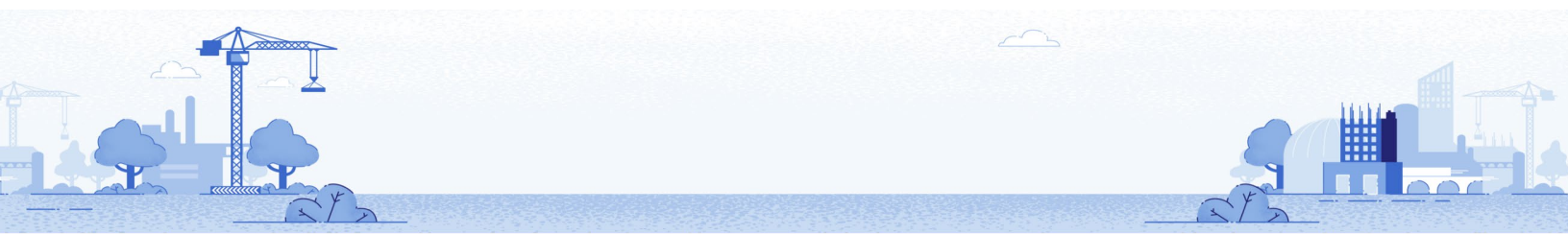


At Salford Rail depot improvements have been made during repair work to the B plant dryer tilt table. The improvements will reduce the frequency of future repairs and therefore reducing the risk involved in repair works.



The tilt table controls materials in the dryer, being discharged into the mixer box. The continual contact with hard stone and limestone wears the table which, over a period of time, becomes damaged and warped. The worn table was fitted with a new Tungsten Carbide Linear plate; this will reduce wear for a significantly longer period of time than previously.

This is a great example in how CEMEX is investing in a safer future.



MPA Award for UK Rail Team



At last year's MPA and British Precast Health & Safety Awards the award for Most Improved in the Other Businesses Category was awarded to CEMEX's UK Rail & Sea team – Mark Grimshaw Smith, Tracey Millen, Nicola Drabble and Nicholas Watson.

Last week while at Dove Holes, Supply Chain Director, Dave Hart, was proud and delighted to finally present the team with their Award.

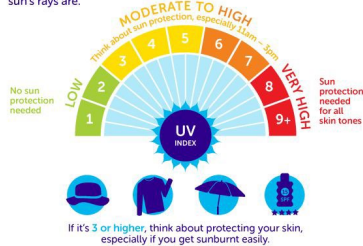
Dave commented: "It was a great visit to Dove Holes and I was proud to present the team with the Global Health & Safety Award for Rail. A great team effort supported by Materials and Urban Solutions."

Congratulations to the team!

Staying Safe in the Sun

DON'T LET SUNBURN CATCH YOU OUT

Check the UV index at www.metoffice.gov.uk/uv to see how strong the sun's rays are.



LET'S BEAT CANCER SOONER
cruk.org



In April we were delighted to announce that our Charity of the Year, as voted for by you, was Cancer Research UK.

Over the coming year we hope to use our internal fundraising platform to assist Cancer Research UK. We will also be raising awareness of some of the important work the charity is doing and sharing information and resources to help keep you safe and healthy.

This month we are highlighting the importance of Sun Safety.

For colleagues who spend a lot of time working outdoors, it is important to stay protected from the sun, particularly between 11am and 3pm.

Did you know – the sun's UV rays are strongest when your shadow is shorter than you!

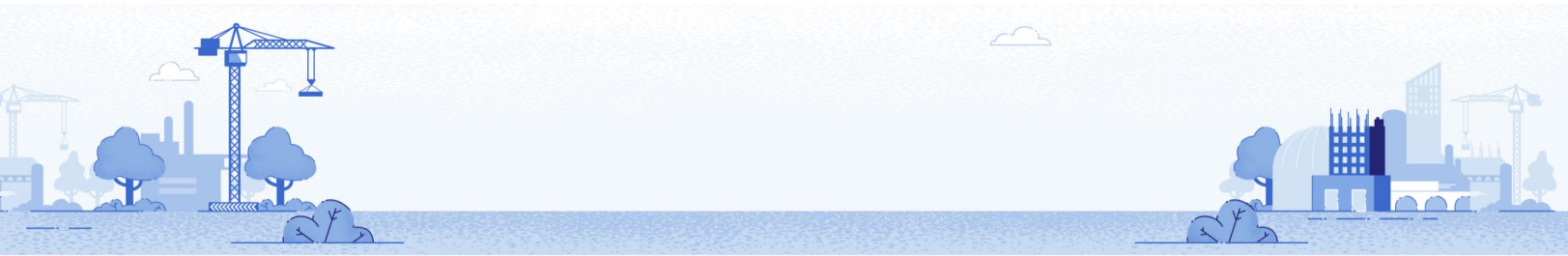
Too much ultraviolet (UV) radiation from the sun or sunbeds can damage DNA in your skin cells and cause skin cancer. In the UK almost 9 in 10 cases of melanoma skin cancer could be prevented by staying safe in the sun and avoiding sunbeds.

The best way to stay safe in the sun and protect your skin is to use shade, clothing and sunscreen. Shade and clothing are better than sunscreen at protecting your skin.

Sunscreen shouldn't be used to spend longer in the sun but can be useful for protecting the parts of skin not covered by clothing or shade.

Here are some Sun Safety tips:

- Spending time in the shade, especially between 11am and 3pm in the UK.
- Covering up with clothes, a wide-brimmed hat and UV protection sunglasses.
- And using a sunscreen with at least SPF15 and 4 or 5 stars. Use it generously, reapply regularly and use together with shade and clothing.



We have created a poster with some useful infographics – please print and display around your workplaces. You can find the poster at the end of this document and in the download section of the UK News website: www.cemexuknews.co.uk/downloads

Final Reminder - MPA Health & Safety Awards 2022 – Closing Soon!



The MPA's Health & Safety Awards 2022 are now open and calling for entries. **Closing date for entries is 20th May.**

These long established and highly acclaimed awards play a pivotal role in preventing serious injuries and fatalities within the mineral products industry.

They enable us to learn about and share the innovations and good practice that members have pioneered to improve health, safety and wellbeing in the workplace. They also provide a unique opportunity for members to recognise and celebrate the vital role that individuals – their staff, including young leaders – have played in achieving a safer and healthier work environment.

MPA urges its members and those working with them to submit their entries for these awards.

For full details on how to enter, check out our previous UK News story [here](#).

Please feel free to contact Tony Entwistle (tony.entwistle@mineralproducts.org) or David Yelland (entries@mpahsawards.org) for more information.



CUSTOMER CENTRICITY

CEMEX Go Go Go

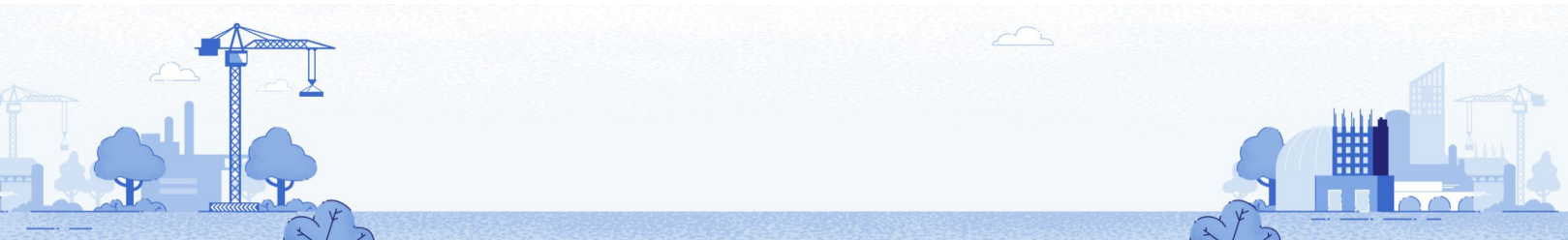


Last week Alex Salisbury and Charlotte Sanson from the Digital Innovation UK team, supported by researchers from the wider global business, had a fantastic research session with one of our valued customers, Technic Concrete Floors Ltd.

The aim of the session was to understand how frequently the customer uses provisional orders and how this can be implemented into our CEMEX Go tools. The group discussed future developments to CEMEX Go's ordering channels and the feedback was really valued.

Technic Concrete Floors' Purchasing Manager fed back that CEMEX Go has transformed his experience dealing with CEMEX. He said that it was essential to his ordering processes and, being able to digitally confirm orders, will save his business time. The key benefits being the level of visibility and transparency the tools give, making ordering and tracking deliveries much more efficient.

There are now further sessions planned in the coming weeks potentially with two more key customers.





Back to School for Dove Holes Night Shift Team



When a local primary school Head Teacher approached the waiting parents in the school yard he probably wasn't expecting the positive response he received. He was hoping to get some parental help in tidying up the school play area which had become very 'tired' looking.

One of the waiting parents was Rick Hughes who works the night shift at Dove Holes quarry. Rick explained the lend-a-hand scheme and that as several of the Dove Holes quarry staff have children that attend the school, it would be a benefit for all concerned.

It was decided that several staff from Dove Holes would attend the school during the Easter holidays with pressure washers, shovels, a good stiff brush or two and plenty of elbow grease.

The main focus of the day was to tidy up all the dead leaves and litter and to remove the algae off the play ground which was becoming unsightly and slippery. The CEMEX team also managed to tidy and weed several flower beds as well as making several runs to the local recycling centre.

Rick Hughes, who organised the event, commented: "It's very satisfying to get back out and give a little bit back to our community whilst benefiting our children at the same time. The gratitude shown by the school and parents has made it all worthwhile and I hope this event will encourage more people to arrange such a day."

Want to get involved?

If you have been inspired by the Dove Holes Night Shift team and want to get involved in lend-a-hand, check out our article from last week's UK News for all the details. Click [here](#).

To find out more about CEMEX UNITE's lend-a-hand initiative please our video [here](#).

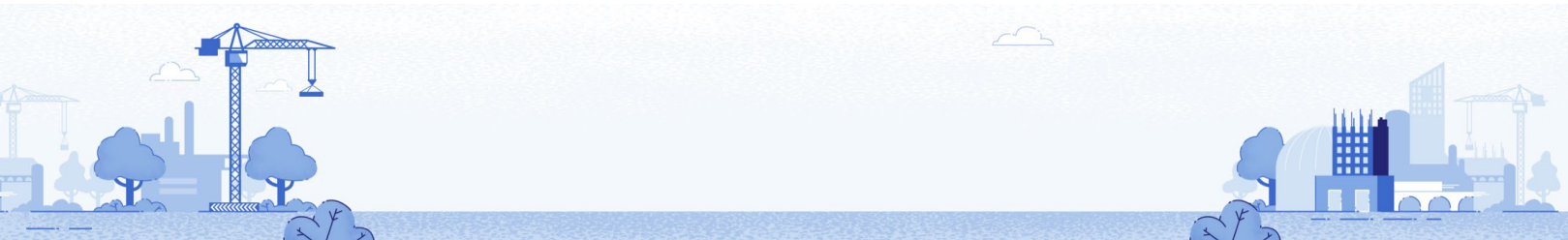
Do not hesitate to contact socialimpactuk@cemex.com if you want to know more and be sure to share details and photos of any volunteering you do with the comms team!

Supporting Charitable Activities



Many of our CEMEX colleagues take part in charitable activities to help individuals and groups in need. Aman Pabla from the Marketing team takes her son to baby sensor classes and this year the group is hoping to raise funds to support Tommy's ground-breaking research into the causes of miscarriage, stillbirth and premature birth and to help find the treatments necessary to support families.

Aman's son will be doing six very tricky challenges dressed in a Wild West outfit at their baby sensory class. You can support them by



sponsoring Aman and her son, and together help save babies' lives. Click [here](#) to make a donation. Thank you.

You can read more about the Tommy's Sensathon here: www.tommys.org/sensathon

Rail Video Filming



Last week the UK Communications team joined our film crew at various CEMEX Rail depots across the UK, to film a video showcasing how rail freight is of increasing strategic importance to our business inline with our commitment to using more sustainable modes of transport, reducing CO2 and demonstrating our Future In Action strategy.

Thanks to David Hart, Mark Grimshaw-Smith and Hayden Gill for their time and patience during filming, along with Philip Ernest Repton, Mark R Brown, Edgaras Dapsauskas, Gareth John Fenna, Nicola Drabble, Nicholas Watson plus many others supporting Sarah Murphy and Tina Baxter at Luton, Dove Holes, Salford and Small Heath throughout the week.

Watch this space to see the final film coming to your screens soon!!



PROFITABILITY

Tight Timelines for Dove Holes Investment Project

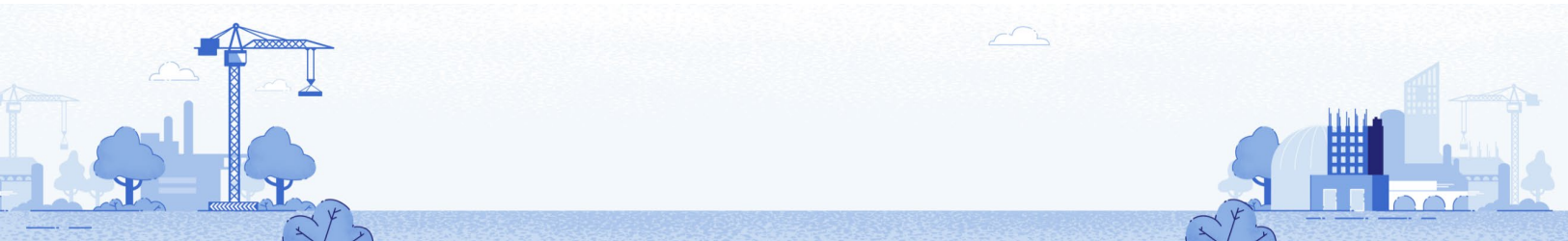


Over the Easter Bank Holiday weekend the team at Dove Holes quarry undertook a massive investment project to replace the 26 tonne rotor using 500 tonne crane.

The overall investment cost £500,000 and was completed to very tight timeline, in just six days! The job has only been done twice in the last 25 years.

A massive thanks to everyone involved, from employees and contractors working over the Easter Bank Holiday, those in Planning and those controlling the various teams and aspects of the job. A fantastic team effort and fantastic achievement.

Production Manager Dove Holes, Hayden Gill, documented the six day project – click [here](#) to see how the project was achieved.



Quality Matters – Quality Policy Review



Here is another important Quality Matters communication for review, discussion with your teams, and display on the Quality Noticeboard at all locations.

The Quality Policy has been reviewed as a part of Quality Management System review process and has been amended to align with the CEMEX value creation model and key priorities of the organisation.

The Quality Policy encompasses all operations, evidencing the importance of following established procedures and processes to ensure product and service quality continues to set us apart in the market.

You can read the Quality Policy 2022 at the end of this document and in the download section of the UK News website: www.cemexuknews.co.uk/downloads



EMPLOYEES

Fascinating Feldbinder Visit



This week our Cement Driver Apprentices visited Feldbinder at their operation in Sutton Bridge, near Spalding.

Feldbinder are one Europe's largest manufacturers of specialist bulk transport containers and one of the main suppliers of our articulated bulk cement tankers.

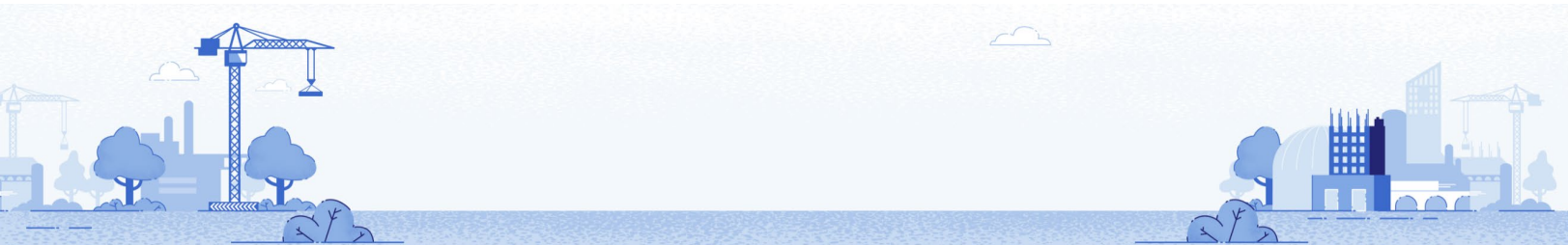
Richard Bates from Feldbinder gave the group a tour of the factory and a fascinating insight into how these pressure vessels are designed, constructed and repaired.

The group asked lots of questions and enjoyed this unique opportunity to see the inside and workings of these key pieces of equipment.

The group were supported by three of the driver training mentors and even those with many years of experience said that they gained valuable knowledge on the day.

Everyone said it was a very educational and worthwhile experience and gave the Apprentices key operational experience.

Thanks to Darrell Collins who organised the visit.



Thanks For Your Effort – April Winners



Congratulations to April 2022's Thanks For Your Effort Winners – the Liverpool Docklands Asphalt Team, for their rapid response with first aid and aftercare when a third-party tipper driver badly injured his hand.

The team was made up of Lee Millington, Phil Barker, Ian Speakman and Carl Edwards.

At Liverpool Docklands on Tuesday 8th March a third-party tipper driver had a finger amputated whilst undertaking his pre-trip checks. This was a significant injury that confronted the team first thing in the morning. The four Operatives helped perform first aid to stem the bleeding and intervened twice when the injured party started to slip into shock.

To compound the issue further no ambulances were available and they took it upon themselves to get him to hospital. They even went to the local Tesco at the request of the hospital to get some ice to help preserve the finger.

Rob Wilkinson, Logistics Manager Supply Chain/Logistics, nominated the team and commented: "The intervention of the four individuals was above and beyond. Their professionalism was exemplary and cool, calm heads ensured no further medical issues were sustained by the driver.

To be confronted by the situation that faced them that morning and to deal with it in the manner they did was special and worthy of recognition. It's a privilege to know we have these kinds of people working amongst us."

Thanks For Your Effort – April Nominees



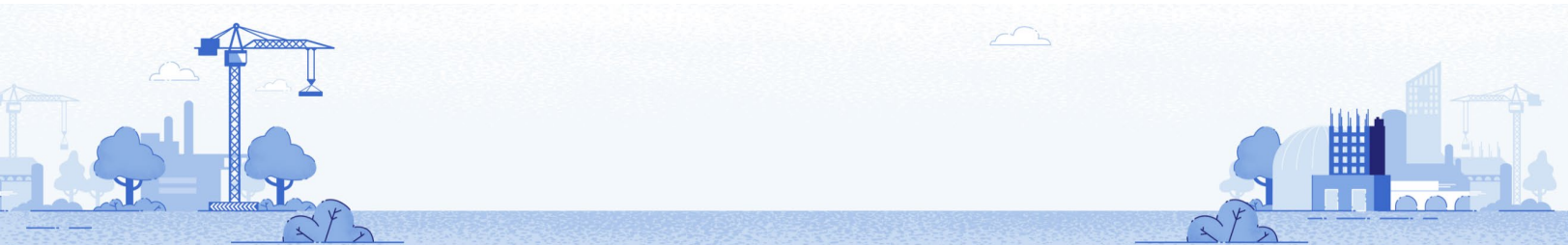
More thanks go to our fantastic colleagues nominated for the Thanks For Your Effort award for showing exceptional dedication and going above and beyond their day jobs. They are:

Hugh Reynolds, Supply Chain Compliance Officer, Supply Chain

Hugh has once again this year successfully managed and completed our FORS Silver and Gold renewal submissions for Supply Chain. This year we were faced with an additional

complication that due to COVID we were unable to carry out the Back to Work training for Safe Urban Driving which is a compulsory element for the accreditation. Hugh engaged with the FORS Management team and agreed a compromise and then coordinated with the ALMs to carry out an e-learning module with the entire driver workforce. This in itself was a significant effort and added a large amount of work to an already labour-intensive submission.

A big thanks to Hugh for his personal safety leadership.



Jordan Sutton-Briggs and Martin Simons, Sales Executives, Materials Readymix/Northwest

In the Northwest the Readymix Commercial team have been two Sales Executives down since the start of the year, but significantly in March. This was a challenging month with a high volume budget to achieve as well maintaining commercial strategy, along with the Commercial Manager going off work for three weeks, and also the added pressure of three new starters in the team.

Jordan and Martin worked tirelessly to maximise customer satisfaction and overcome supply chain challenges; working from dusk till dawn and out of hours to help ease the problems. They found themselves having relentless high level customer demands, however, they went above and beyond supporting the business and the General Manager to ensure they met their business objectives under extreme pressure.

As part of their commitment locally to deliver a superior customer experience everywhere, every time, and responding to feedback from customer each day, they maintained a service promise for all customers. Also, by offering a complete service solution if issues arose and working close with the Preston Brook Shipping team with high level comms, they showed excellent collaboration skills between CEMEX departments whilst demonstrating adaptability to work close with our customers at the 'sharp end'.

Well done Jordan and Martin.

Dann King, National Support Systems Specialist, Supply Chain

Dann ensured integration from SAP CRP to SRP was completed smoothly throughout the night at Rugby Cement plant. He supported teams with the change in systems, setting up profiles, variants, reports for users – above and beyond what is required in his daily role.

Tickets raised throughout the night affected by the SAP changeover were still able to be recorded. Users were able to have a smooth transition with help of Dann's guidance.

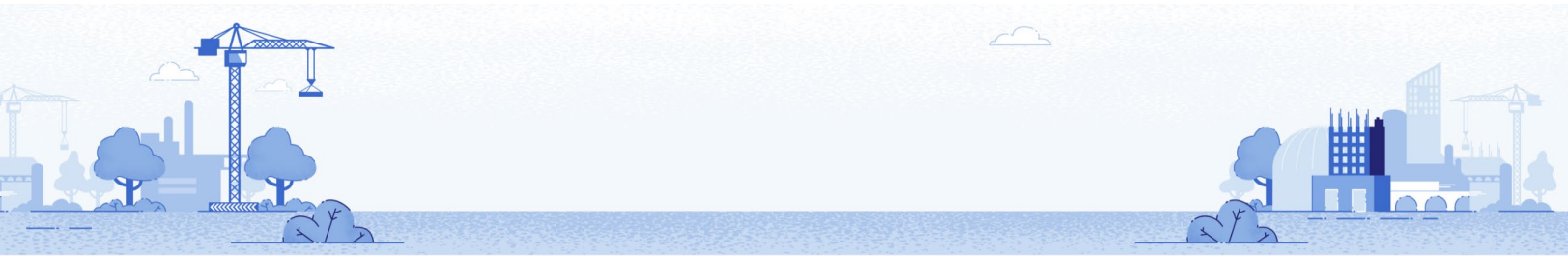
Well done Dann.

Dan Bateman, Strategic Haulage Manager, Supply Chain

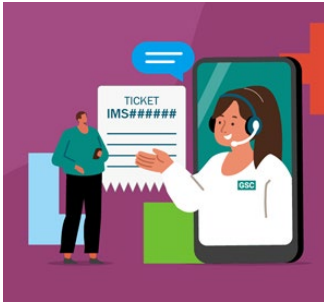
Dan's personal passion for safety leadership has been exhibited through his coordination of the 2022 Haulier Health & Safety Virtual Leadership sessions. In total five separate sessions were held engaging with over 100 hauliers who move products on our behalf. The sessions covered Health & Safety performance, Mental Health, Global Vehicle Safety Features and an insight into the Zero4Life training we are delivering to our employees. There was excellent interaction and discussion amongst the attendees on all the topics. The sessions were well received by the hauliers.

These sessions take an awful lot of planning and coordinating and Dan took the lead in preparing the material and organising the events ensuring everyone was kept informed of their roles and responsibilities.

A big thanks to Dan for his personal safety leadership.



Global Service Centre (GSC) New Ticket



We are improving your experience with GSC. Understanding ticket categories allow us to provide you with faster and more accurate resolution times.

Learn about the new types of tickets used to get IT support.

- Interaction (IMS#####) – A ticket that is automatically created every time you contact GSC. Depending on the requirement, the ticket can be categorised into an incident or a request.
- If the interaction is an inquiry, the ticket number will be resolved and closed immediately. Examples: “What are the GSC local phone numbers?”
- Request (RITM#####) – A ticket that is created when you request a service from any of our IT Support teams.
- Examples: Create a user, Assign a role, Enable a new configuration, Schedule a new job...
- Incident (INC#####) – A ticket that is created when something needs to be fixed. Examples: “I can’t print”, “My user is locked”, “I can’t see the trucks on the Track app”, “Customer can’t see orders” ...

You can contact us through any of our channels, we’ll help you resolve your issues quickly and easily. You can find support from a Help Desk Agent through the following channels:

- Microsoft Teams Chat
- ServiceNow Portal
- Email: GSC Europe gsc.europe@cemex.com
- Phone: GSC Directory

Supplier Invoice Backlog on SAP SRP



Please be aware that presently we have a supplier invoice backlog of around 8,000 invoices.

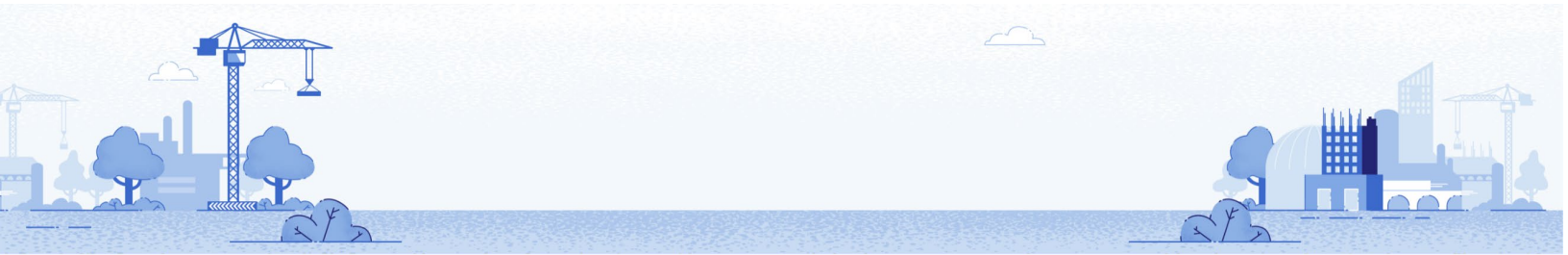
The Accounts Payable team are working through these as quickly as possible in the new SAP SRP system.

The likelihood is that the backlog will take around three months before it is cleared with more invoices arriving on a daily basis.

Undoubtedly this is causing an increase in queries which the team are trying to deal with. Please be patient and understand that there will be delays.

If a supplier does contact you about overdue invoice payments then you need to contact in the first instance the following group of people:

Laxmi.Meena@ibm.com Laxmi Meena



Irfan.Allam@ext.cemex.com Irfan Allam
Ankush.Kumar@ext.Cemex.com Ankush Kumar
Chisen14@in.ibm.com Chiranjit Sen
Vivek6@in.ibm.com Vivek Jain
Ncrvendor.recon@cemex.com

If you need to escalate, or if it is urgent, please email alan.venning@cemex.com

The team will be able to get a status of where the invoices are in the system and what needs to happen to get them processed and paid. They can then assign resources to clear them based on criticality and impact to the business.

The focus is to try and avoid any impact to the business, but your help is needed to help prioritise and identify those payments that simply cannot wait.

If anyone is struggling with workflow issues then please revert to the email sent by GB Communications on 3rd May. Thanks for your understanding.

Help & Resources for SAP SRP



It has now been a month since our move to the new SAP SRP system, which is hosted in the Cloud; providing increased security and functionality. As we have reached our first month end SAP users will start to see more supplier invoices in their SAP workflow, and it is important that people stay on top of this.

To support we wanted to share a reminder about where to go for help and a list of resources that may be useful.

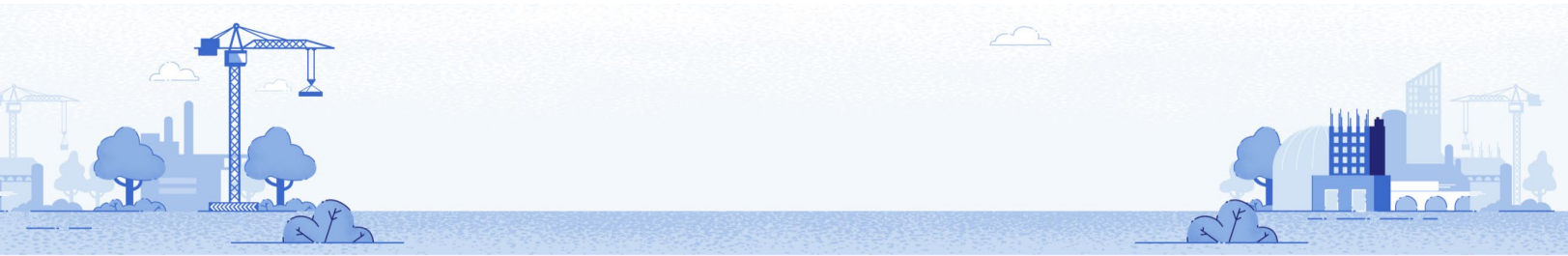
- **If you have any errors or issues, please create a service request through the GSC in the normal way.** Be sure to state that the issue relates to UK SAP SRP and provide your business or functional area – this will then be passed to our Project Team for resolution.
 - If the issue is critical – please also contact your Supervisor.
- GSC can be contacted by phone: 0114 3921234, email: gsc.europe@cemex.com or Microsoft Teams Chat: Global Service Centre
- If you have an urgent query related to Procurement or P2P, there is a live 'war room' hosted on Teams that can be joined between 10am and 12noon every working day for immediate support - [Click here to join](#)

LINKs for PO processes:

- POs Migrated [LINK](#)
- PO Policy [LINK](#)
- VIM management PO WF [LINK](#)

ZEUP webinars and guides

- ZEUPs creation guide [LINK](#)
- UK Approval routes ZEUP + REQ2 [LINK](#)
- ZEUP creation Webinar [LINK](#)
- ZEUP approvals webinar [LINK](#)



NON PO guides

- NON PO Vendors [LINK](#)
- NON PO routes in SAP SRP [LINK](#)
- UK VIM Authorisation NPO WF [LINK](#)
- VIM Authorisation NON PO webinar [LINK](#)

VIM

- VIM Roles Manual guide [LINK](#)
- Scanning and archiving process guide [LINK](#)

Please only contact Alan Venning or Tomas Hozik if it is a query related to NONPO numbers, or an emergency as they are not able to support with all questions.

Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
141-05-2022	Shift Manager	Cement	Tilbury	20/05/2022
142-05-2022	Weighbridge Operative	Materials -Aggregates	Dove Holes	23/05/2022
143-05-2022	Shift Foreman	Concrete Products	Northfleet	31/05/2022
144-05-2022	Collections Analyst x 2	GES	Stockton	01/06/2022
145-05-2022	Planner	Supply Chain	Preston Brook	27/05/2022

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.

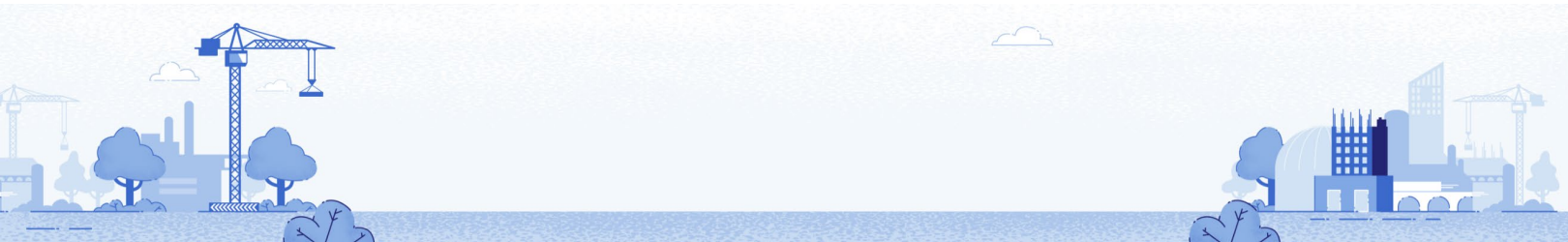
Employee Assistance Programme

Free, confidential support and counselling available for all employees

If you're worried about a work, family or personal issue then the Employee Assistance Programme can help, 24/7.

Support with everything from consumer rights to bereavement, depression & anxiety to childcare.

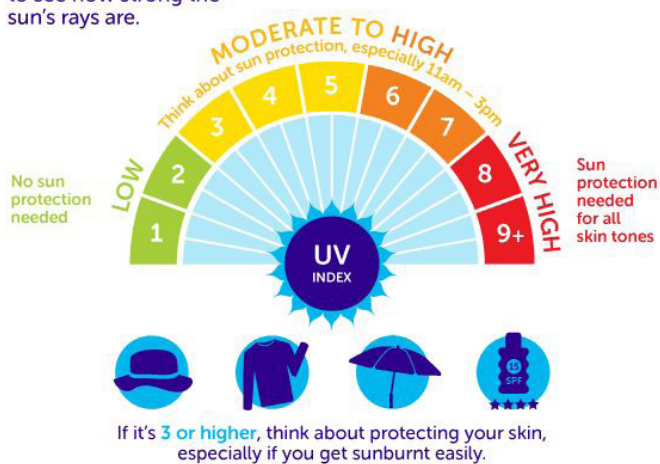
Visit www.lifestyle-support.co.uk (username: cemex / password: cemex) or call **0808 1682143**



STAY SAFE IN THE SUN

DON'T LET SUNBURN CATCH YOU OUT

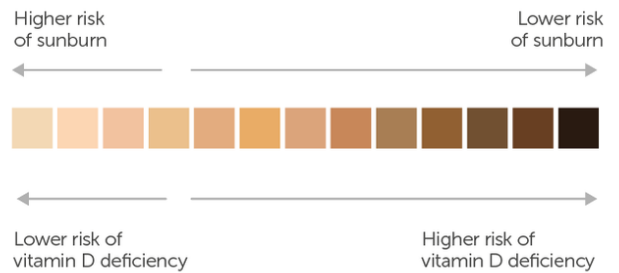
Check the UV index at www.metoffice.gov.uk/uv to see how strong the sun's rays are.



LET'S BEAT CANCER SOONER
cruk.org



Vitamin D and risk of sunburn – getting the balance right



The amount of time you need in the sun to make enough vitamin D depends on your skin type. Remember to protect your skin before it burns.

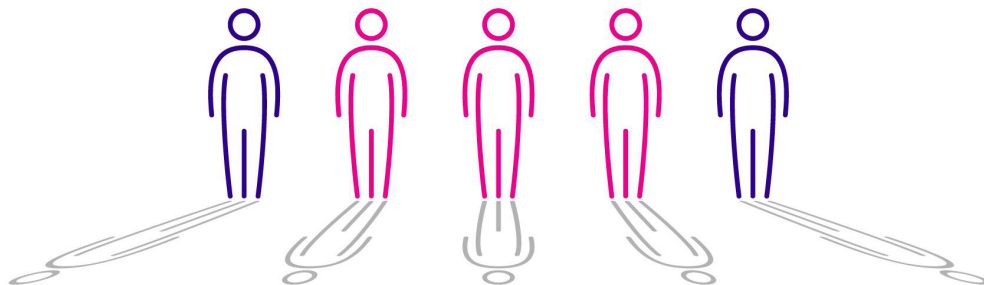


Together we will beat cancer



The sun's UV rays are **strongest** when your shadow is **shorter** than you.

Middle of the day 11am – 3pm



Together we will beat cancer



OUR QUALITY POLICY

CEMEX's Global Mission is to create sustainable value by providing industry-leading products and solutions to satisfy the construction needs of our customers.

We do this to in order to build a better future through living our values of ensuring safety, focusing on customers, the pursuit of excellence, acting with integrity and providing sustainable solutions.

In the UK, CEMEX creates value through sharing these values with all of our stakeholders, represented by Employees, Customers, Shareholders & Investors, Communities and Suppliers.

CEMEX in the UK has developed its Quality Policy in accordance with this overarching organisational mission.

Customer service is a top priority after Health and Safety. Service is critical to our business and providing excellent customer service is ingrained into every last detail of our business processes.

Across all our business units we measure the effectiveness of that service, our specific business objectives and key performance indicators underpin our activities in these areas to ensure we can measure how we are meeting the commitments we have made.

We are committed to ensuring that the Quality Management System is continually improved and will ensure that the performance of our products meets specifications with continuous quality controls.

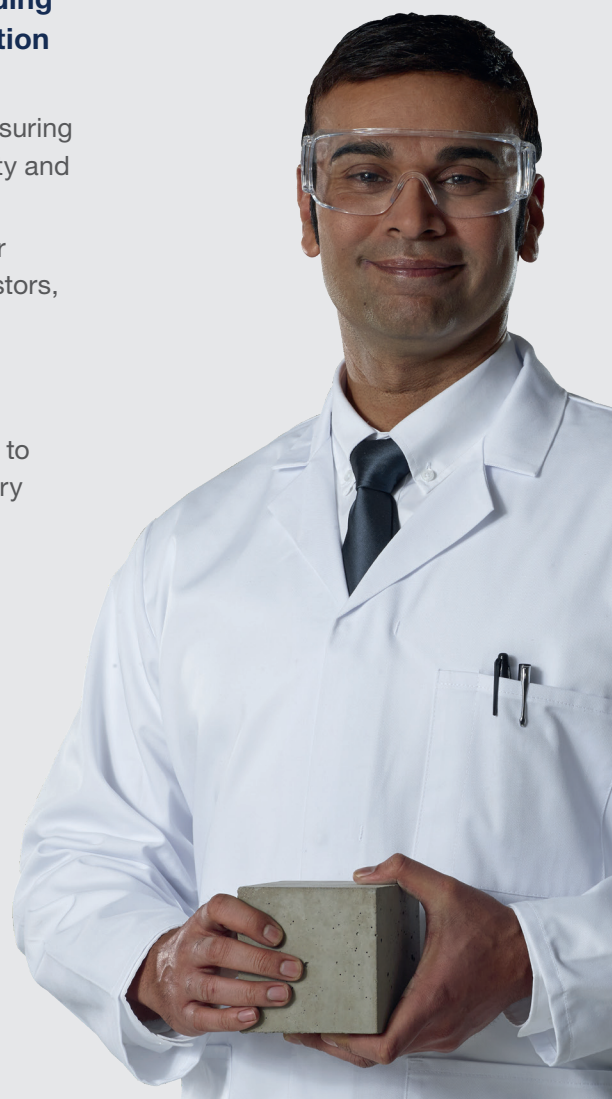


Steve Crompton
Director - Quality & Product Technology



Philip Baynes-Clarke
Director - Cement Operations UK

21st January 2022



www.cemex.co.uk