

AGENCY DRIVER LTI - FALL WHEN GETTING OUT OF CAB

DETAILS OF THE INCIDENT

An agency driver was delivering to an external customer during his period of training with another driver. As he exited the cab, he appeared to miss the bottom step and fell to the floor, banging his head. The site called an ambulance as there were concerns the driver lost consciousness momentarily. When taken to hospital, he was diagnosed with 1 broken collarbone (clavicle). He visited hospital 7 days later for a routine check up and was diagnosed with a further break to his other collarbone.

SAFETY ALERT

KEY FINDINGS

- The driver had 15 years experience driving coaches which have lower access steps.
- The driver had originally trained on a cab which had 2 steps. This particular vehicle had 3 steps as it had a higher cab, and it appears the driver thought his next step was to the ground and therefore lost his footing when egressing.
- The driver didn't maintain 3 points of contact, as he was holding the steering wheel and the delivery paperwork with his left hand when getting down from the cab.

HOW COULD THIS HAVE BEEN AVOIDED?

By maintaining 3 points of contact and holding onto the grab handles while egressing the cab.

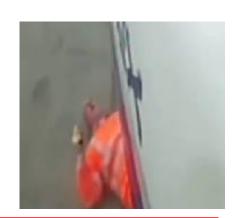
Being aware of the step configuration of the vehicle.

KEY REVIEW POINTS

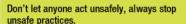
- Reinforce Get a Grip through Slip, Trip and Fall campaign.
- Remind drivers not to hold objects when getting in / out of the cab i.e. paperwork, phones, bags etc.
- Remind drivers who drive numerous vehicle with different step configuration to be aware of the number of steps; mostly relevant when getting out backwards because steps not clearly in view.



Incorrect handhold for the driver and final landing when driver fell



Look after yourself and each other



Get a grip



Hold handrails on stairways and use three points of contact when getting into/out of

Safe Systems



Follow safe systems of work, site rules, signage and traffic signals.

