

We're here to help!

Contact us via Microsoft Teams Chat



Open the **Global Service Center (GSC)** app

1

Start interacting with a Help Desk Agent by just **typing hello!**

2

Choose the **language of your preference**

3

Receive the help you need

Global Service Center Chat Files Info About

10:01AM
Hello!

Global Service Center 10:02 AM

Hi, John. Welcome to Global Service Center.

2

English Spanish French German
Polish Czech Arabic

Global Service Center 10:05 AM

Thank you for contacting the Global Service Center. My name is Jane. How can I help you?

3

10:05 AM
Hi Jane, I get an error when trying to log in into SAP, can you help me review this behavior?

Global Service Center 10:07 AM

I have reviewed your case and your account was locked, I've fixed it. Can you try to log in again?

10:09 AM
I am able to access SAP again, thank you!

Benefits:

- ✓ Connect instantly anytime, anywhere
- ✓ Personalized service 24/7
- ✓ Get faster response
- ✓ Keep your conversation history

