



Welcome to UK News 29th September 2022
your weekly update from around CEMEX UK
View UK News on: www.cemexuknews.co.uk

You can also follow us on our social media channels



HEALTH & SAFETY

Latest Safety Alert Video

SAFETY ALERTS



All five of our most severe injuries this year in the UK have involved LGV Drivers or Mobile Equipment Operators, with four of the five resulting from slips, trips and falls.

This Video Safety Alert includes footage of one of these incidents, where a driver fell as he got out of his cab; it clearly highlights the potential severity of a fall when

getting on / off a vehicle, with concerns the driver lost consciousness momentarily as a result of the fall and suffered fractures to both collarbones. You can watch the video [here](#).

The investigation concluded that since the step configuration was different to other vehicles he had driven, the driver may have lost his footing when he thought he had stepped down to the ground but was still on the cab steps. If the driver had maintained three points of contact, with a firm grip of the grab rails, rather than the steering wheel, he may have been able to prevent such a serious fall.

Please review the Alert with your teams, particularly drivers and mobile equipment operators, highlighting the need to “Get a Grip” and maintain three points of contact when getting on / off vehicles... not using the steering wheel as a hand hold, or carrying anything at the same time. It is important that drivers and operators familiarise themselves with the configuration of steps and grab rails before operating different vehicles.

We can all help avoid this type of incident, if we STEP IN and remind anyone we see who is not maintaining three points of contact to “Get a Grip”, whether that’s when getting on / off a vehicle, using ladders, or on steps and stairways.

Please let’s all look after ourselves and each other.

Before starting any new task always **STOP, THINK...& CHECK** it is safe, and always **STEP IN** if you see anything unsafe.

Time for your Winter Flu Vaccinations



With temperatures dropping as we go into October why not be prepared and go and get your flu jab?

Flu is an unpredictable virus that can cause mild or unpleasant illness in most people. It can cause severe illness and even death among vulnerable groups including older people, pregnant women, and people with an underlying health condition.

Over time, protection from the injected flu vaccine gradually decreases and flu strains often change. So new flu vaccines are produced each year which is why people are advised to have the flu jab and need it every year too.

The flu vaccination is important because:

- while flu is unpleasant for most people, it can be dangerous and even life threatening for some people, particularly those with certain health conditions
- more people are likely to get flu this winter as fewer people will have built up natural immunity to it during the COVID-19 pandemic
- if you get flu and COVID-19 at the same time, research shows you're more likely to be seriously ill. By getting the flu vaccine, you reduce the risk of becoming a burden on the already overstretched NHS.

Some people in the higher risk categories get the immunisation free via the NHS. For others the jab is widely available through local pharmacies or local GPs.

There is also evidence to suggest that the flu jab can reduce your risk of having a stroke.

Some people may be eligible for both the flu and the COVID-19 booster vaccines. If you are offered both vaccines, it's safe to have them at the same time.

Where to get the flu vaccine

You can have the NHS flu vaccine at:

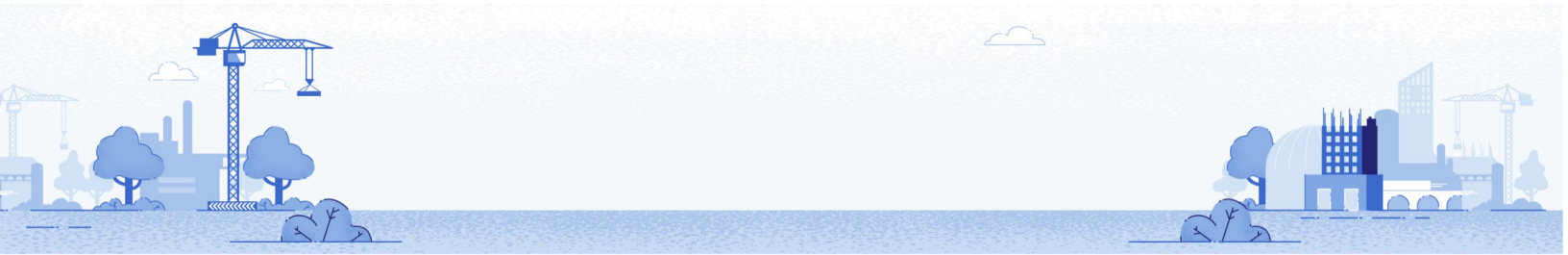
- your GP surgery
- a pharmacy offering the service – if you're aged 18 or over
- some maternity services if you're pregnant

Sometimes, you might be offered the flu vaccine at a hospital appointment.

As well as flu vaccinations, you should make sure all your 'jabs' are up to date; not only those you had as a child, but if you are planning to travel abroad. Ask your doctor which vaccines are right for you.

As usual, CEMEX will reimburse the cost of the vaccination for those that are not entitled to a free jab.

All that employees have to do is provide their Line Manager with an itemised receipt and they will arrange for you to be reimbursed the cost of up to a maximum of £20.



Note for Managers: Requests for reimbursement should be sent to the HR Admin team on 'gb-hrcentraladmin@cemex.com' with a copy of the receipt advising approval for the named individual.

Dates for Institute of Quarry Health & Safety Conferences



The Institute of Quarry is holding their Annual Health & Safety Conference across three locations in Derbyshire, Yorkshire, the Midlands, between October and December.

You can see the full agenda at the end of this document and in the UK News download section: www.cemexuknews.co.uk/downloads

If you are interested in booking a place, head over to the Institute of Quarrying website here: <https://www.quarrying.org/health-safety-cpd>

Conference dates and locations:

- 5th October – Derbyshire Branch Technique Stadium
- 3rd November – Yorkshire Branch Holiday Inn, Darlington
- 1st December – Midlands Branch Ullesthorpe Court Hotel & Golf Club

Our New Global Wellbeing Model



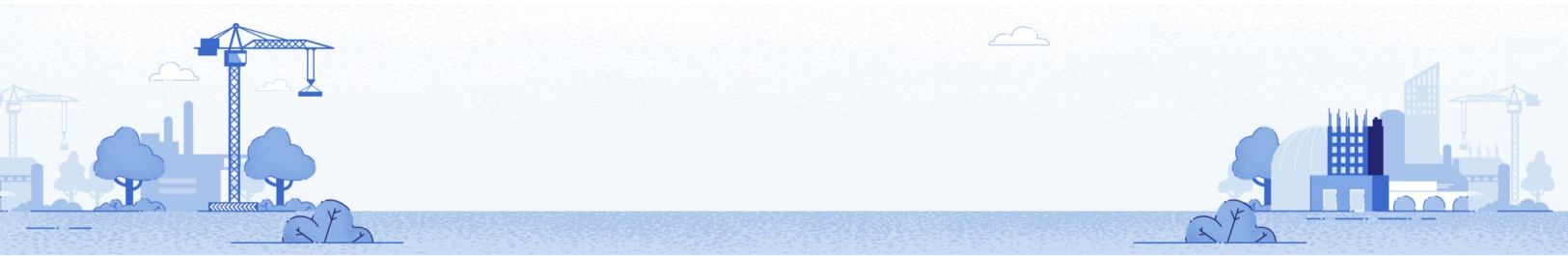
This month we introduced our new Wellbeing model which aims to provide clarity, consistency, and common understanding with our approach throughout CEMEX. The introduction of this model is an important step forward in our ongoing efforts to look after our people and to continue fostering a positive culture towards Health and Safety.

To aid our understanding a series of videos have been made featuring Alberto Luis de Armas, VP Organisation and Human Resources, and Richard Claydon, Global Health & Safety Director.

This week we are sharing the **third video** in our series, about **Physical Health**. We are aiming to help everyone foster positive habits to achieve good physical health through regular exercise, well balanced nutrition, sufficient rest and sleep and of course, by having regular health checks.

You can watch the third video [here](#).

If you missed the launch of the Wellbeing model last week, you can look back [here](#). Please take the time to understand the model, to embrace it and to discuss it with your teams.



Improving our Outside Housekeeping



Our current Slips, Trips & Falls campaign focusses on improving our outside housekeeping. Throughout September we are sharing a series of posters for displaying in your workplaces.

This week we are sharing the last in our series of Slips, Trips & Falls posters, about using **5S** to keep your site safe and tidy.

5S results in a workplace that is clean, uncluttered, safe, and well organised, to help reduce waste and optimise productivity.

You can find the poster at the end of this document and as a PDF in the download section of the UK News website:

<https://www.cemexuknews.co.uk/downloads>

Managers can find full details of this Outside Housekeeping – Slips Trips & Falls campaign, along with the before and after template, in the download section of the UK News website:

<https://www.cemexuknews.co.uk/downloads>

Please print and display on notice boards in your working areas.



CUSTOMER CENTRICITY

Customer Experience Day and Global Event



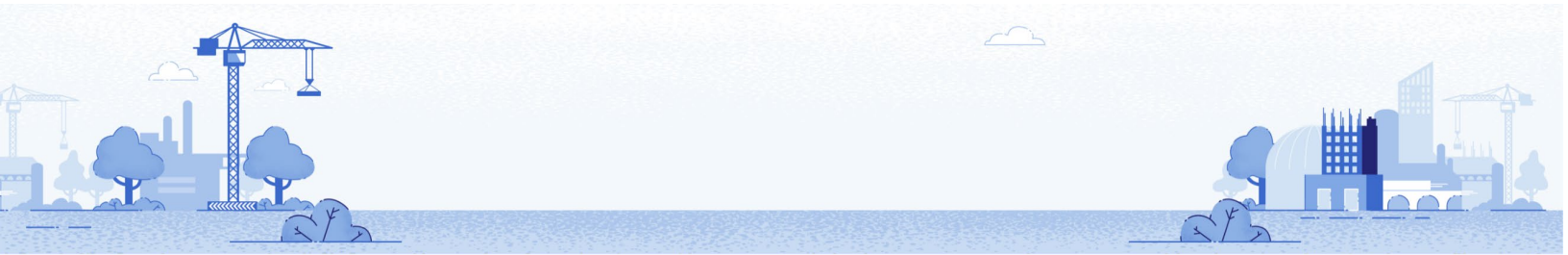
Our customers' satisfaction is our success! We all have an impact on the Customer Experience.

CEMEX EMEA is celebrating our **Customer Experience Day NEXT WEEK on 4th October**. You are invited to take part in the Customer Experience Day webinar with special guests and two external experts. Register [HERE](#) to join the seminar.

The Webinar will take place on Zoom from 8.30am (UK time). Please see the poster at the end of this document, and on the UK News download page: www.cemexuknews.co.uk/downloads, for the full agenda and guests' details.

The Customer Experience team also invites you to join their **Global Event** – every Tuesday in October at 3.00pm (UK time). Register [HERE](#) to join. Please see the poster at the end of this document and on the UK News download page: www.cemexuknews.co.uk/downloads for full details.

At the Global Event this year you will learn more from global and regional CEMEX leaders about the foundation on which we build our customer experience – also known as the Customer Journey – so that you can better identify how your actions contribute to this experience.



Finally, you will hopefully have received invites this week for the Customer Experience quizzes. Today the last quiz was released. You can win **£50** by being the person who completes the quiz in the shortest time (time to complete the quiz) and answers the greatest number of questions correctly. The winners will be announced during the Customer Experience Day – Regional Webinar on 4th October.

You can enter today's final quiz [HERE](#). Good luck!

For quiz details and a QR code please see the poster at the end of this document, and on the UK News download page: www.cemexuknews.co.uk/downloads



FUTURE IN ACTION

Commercial Team Lend a Hand



Last week Commercial Director, Craig Williamson, and a team of Commercial Managers took part in a Lend a Hand day at St Botolph's Church, Burton Hastings, near Rugby.

Well done to the team who worked really hard to clear the church yard from debris and helped move some old headstones. Craig was joined by Managers: Richard Cowley, David Lea, Paul Gasson, David Joyce, Shaun Barker and Glyn Blake.

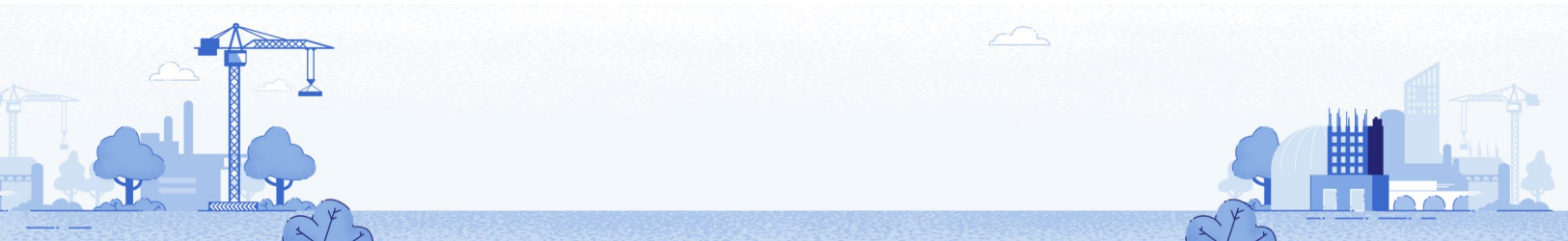


Craig commented: "The team did some heavy work but we had an enjoyable day which hopefully makes a difference to the church."

Shirley Bower, Treasurer to St. Botolph's, wrote to thank the CEMEX team: "On behalf of our PCC members, I would like to thank you and your team very much for all the work achieved on Thursday 22nd September clearing the debris from our church yard, moving old headstones etc! This was not easy work. You have all done a wonderful job and

relieved us of trying to find a solution locally. Please convey our sincere thanks to all the gentlemen involved. I understand some travelled as far afield as Kent! Amazing. Sincere thanks once again."

If you've been inspired and want to get involved in a Lend a Hand local in your area, contact socialimpactuk@cemex.com for support. Make sure to share photos with the Comms team!





Do you have a Great Improvement Idea?



The Operational Excellence team are launching a campaign within our IDEATION ideas sharing portal which will run for Q4 2022.

Have you had an issue or problem that keeps recurring, or a great idea that you don't know how to take forward? It could be local to your site, cross-functional, or an area or UK-wide opportunity.

We are specifically looking for ideas for local operational 'continuous improvement' activities which remove waste or improve efficiency and can be replicable across our other sites.

During Q4 2022 please submit any new initiative suggestions to the **Suggestion Box within the IDEATION portal.**

At least one winning idea will be selected before the end of the year, and this initiative will then be supported, project managed, and financed in 2023 by the EXCEED team.

Your ideas should be –

- Not currently implemented.
- Potentially replicable to other sites.
- Value-adding.



Winner(s) will be announced in January.

For any initiatives which are already implemented on site, please continue to use the Quick Wins plan.

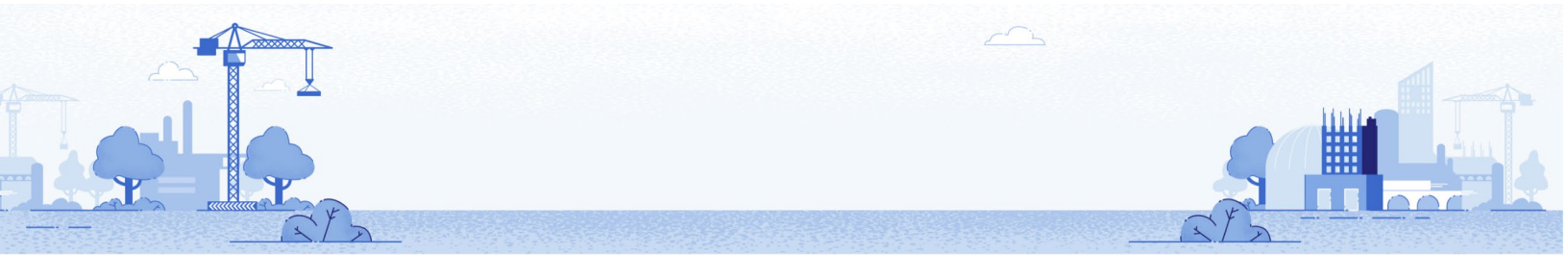
You can find the campaign poster at the end of this document and in the download section of the UK News website: <https://www.cemexuknews.co.uk/downloads>

Designing Cement of the Future



Last week teams from Western and Central Europe Materials and EMEAA Cement Commercial met at CEMEX's Global Research & Development offices in Switzerland where they had the opportunity to play with CEMEX technologies to design the cement of the future!

You can take a look at what they got up in this fantastic video [here!](#)





Consultation on Proposed Changes to your Pension



Last week you will have received a letter with regards to a proposed change to your pension. These proposed changes relate to the DC section of the CEMEX UK Pension Fund and the Money Purchase Pension Scheme.

Enclosed with the letter was a 'proposal guide' and a 'questions and answers' document.

In the proposal guide you will see a link to a Standard Life website which contains more information on the consultation including details about 4 Webinars that will take place as follows:

- 4th October 2022 at 11.00am and 7.00pm
- 13th October 2022 at 8.00am and 3.00pm

If you would like to attend one of the webinars you need to go onto the website using this link and registering: <https://workplace.standardlifepensions.com/cemex-transfer>

If you are unable to attend one of the webinars, a recording of the webinar will be made available in due course on the website.

If you have any questions you can send an email to: gb.pensions@cemex.com or you can post questions to Pension Consultation, CEMEX House, Evreux Way, Rugby, Warwickshire, CV21 2DT

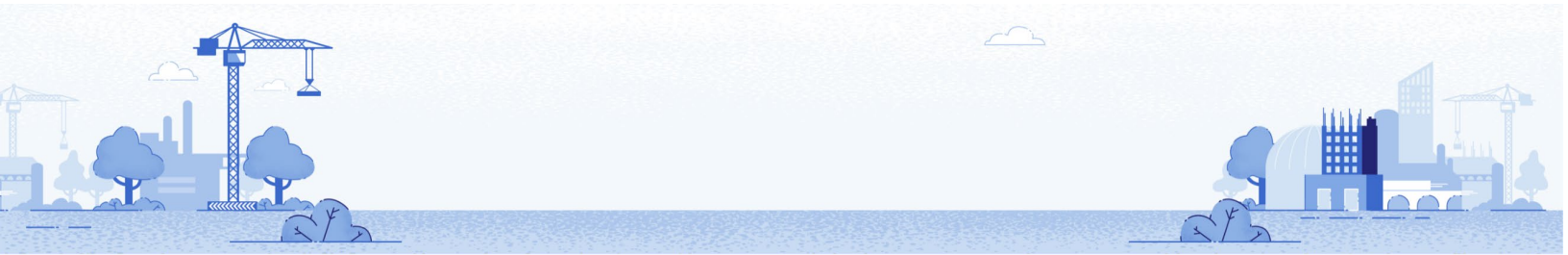
Long Service Awards



We would like to send a huge congratulations and thank you to the following colleagues for reaching long service milestones in September.

We appreciate all your contributions and hard work over the years:

- Michael Andrews, Quality & Raw Materials Manager UK, Warwickshire – 25 years
- Stephane Plisson, Technical Manager, Cardiff – 25 years
- John Lloyd, Caretaker, Conwy – 25 years
- Gordon Ball, Electrician, Derbyshire – 25 years
- Matthew Saunders, Product Support Advisor, Warwickshire – 15 years
- Anthony Jurkiewicz, Sales Agent, Warwickshire – 15 years



Long Service Congratulations to Adrian



Congratulations and best wishes to Adrian Turner for reaching 15 years service with CEMEX. Adrian is a Quarry Operative at East Leake quarry.

Thank you Adrian for all of your hard work and commitment during your time at CEMEX, we look forward to your continuing support.

Nominate A Colleague



Do you have a colleague who you think deserves a Thanks For Your Effort Award?

You can nominate any colleague you think has gone above and beyond their day job and demonstrated any of the CEMEX values.

Please email: gb-hrplanning@cemex.com for a nomination form or use the form on the UK News website: www.cemexuknews.co.uk

Access your Expenses with spark!



Have you been on a business trip recently and want to settle your expenses quickly?

Did you know you can easily access Concur through spark!

Did you also know that you can personalise your spark! homepage to add shortcuts. You can also set Concur up.

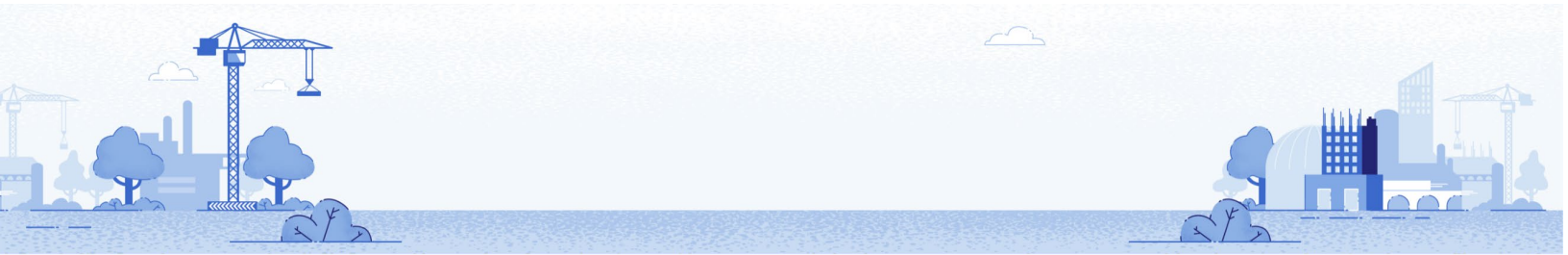
Calling All Amateur Photographers!



Concrete in Life 2022 is the title of the Global Cement & Concrete Association's (GCCA) 4th annual photography competition.

Enter for free now for a chance to **win up to \$10,000!**

As one of the most widely used man-made products on the planet, concrete is all around us: in our houses and offices; our roads and pavements; in the bridges that connect us; the wind farms that provide us with energy; and the sea barriers that



protect us. As the sustainable building material of choice, it provides safe, durable, and resilient structures as well as providing the basis for renewable energy infrastructure.

We want to inspire you to celebrate the vital role that concrete plays in our world – its beauty, versatility, strength, durability, and sustainability.

The Concrete in Life photography competition is easy to enter, and open to amateur and professional photographers around the world.

Find out more [here](#)

To enter, post a photograph on Instagram or Twitter using the hashtag #ConcreteInLife2022 and then include the hashtag for the category that you want to enter: [#UrbanConcrete](#) [#ConcreteInfrastructure](#) [#ConcreteInDailyLife](#) [#ConcreteBeautyandDesign](#)

Deadline to enter: 31st October 2022

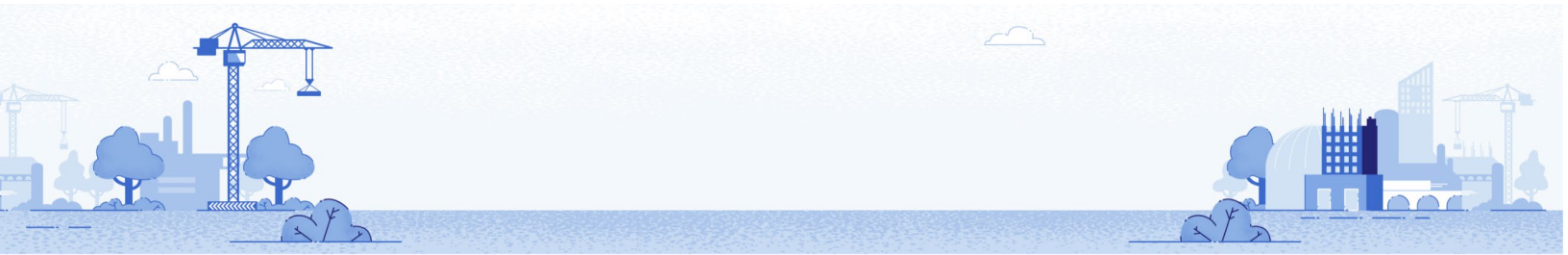
Internal Vacancies

IVC Ref	Position	Company	Location	Closing date
289-09-2022	Operative	Urbanisation Solutions – Building Products	Northfleet	30/09/2022
215-07-2022	Internal Sales Representative	Customer Experience Aggregates	Binley Office	07/10/2022
290-09-2022	Plant Manager	Materials – Readymix	Aston	10/10/2022
291-09-2022	Class 2 Driver (Tipper)	Supply Chain – Materials	Datchet	14/10/2022
292-09-2022	Maintainer/Operator	Cement – Operations	Rugby	14/10/2022
293-09-2022	Multiskilled Operative	Materials – Aggregates	Dove Holes Quarry	14/10/2022
294-09-2022	Fitter Days	Materials – Aggregates	Dove Holes Quarry	12/10/2022
295-09-2022	Multiskilled Operative	Urbanisation Solutions – Asphalt	Liverpool Docklands	12/10/2022
296-09-2022	Weighbridge Operative	Materials – Aggregates	Dove Holes Quarry	14/10/2022

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email gb-communicationsandpublicaffairs@cemex.com

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.



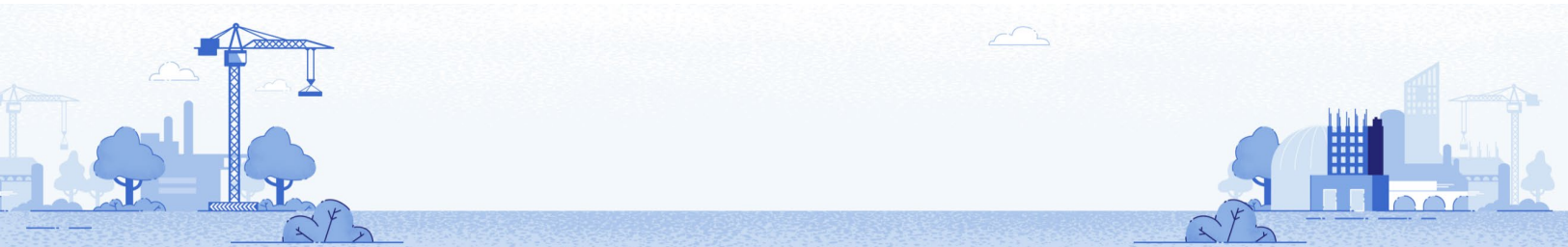
Employee Assistance Programme

Free, confidential support and counselling available for all employees

If you're worried about a work, family or personal issue then the Employee Assistance Programme can help, 24/7.

Support with everything from consumer rights to bereavement, depression & anxiety to childcare.

Visit www.lifestyle-support.co.uk (username: cemex / password: cemex) or call **0808 1682143**





The Institute
of Quarrying

Derbyshire, Yorkshire, Midlands Branch Annual Health and Safety Conference

2022 Programme

08.15 – 09.00	Registration & Coffee	
09.00 – 09.05	Introduction	IQ Branch Chair
09.05 – 09.45	H&S Back to Basics	Roy Bush FIQ, MinExp
09:45 – 10.45	Geotechnical Updates	Representative from QNJAC Geotechnical Sub Group
10:45– 11.00	Coffee	
11.00 – 11.45	Health & Wellbeing Audit Tool	Mike Phillips FIQ, QNJAC Health & Wellbeing Group
11.45– 12.45	Pedestrian Safety	Viv Russell FIQ or Representative from QNJAC Plant Subgroup representative
12.45 – 13.45	Lunch	
13.45 – 14.45	Blasting Design	Representative from EPC
14.45 – 15.45	Lototo	Andy Meadows FIQ, QNJAC Site Energy Isolation Self Audit Task and Finish Group
15.45 – 16.15	IQ Development Wheel	Anthony Elgey MIQ, IQ
16.15 – 16.20	Close	IQ Branch Chair

**5th October – Derbyshire Branch Technique Stadium, 1866 Sheffield Rd, Chesterfield S41
8NZ**

3rd November – Yorkshire Branch Holiday Inn Scotch Corner Hotel, Darlington DL10 6NR

**1st December – Midlands Branch Ullesthorpe Court Hotel & Golf Club, Frolesworth Rd,
Ullesthorpe, Lutterworth LE17 5BZ**



EXCEED

OPERATIONAL EXCELLENCE

Ideation

We want your suggestions!



EXCEED
OPERATIONAL EXCELLENCE

Had an issue or problem that keeps recurring, or a great idea that you don't know how to take forward? It could be local to your site, cross-functional, or an area or UK-wide opportunity.

During Q4 2022 please submit any new initiative suggestions to the **Suggestion Box** within the IDEATION portal.

At least one winning idea will be selected before the end of the year, and this initiative will then be supported, project managed, and financed in 2023 by the EXCEED team.

Your ideas should be –

- Not currently implemented.
- Potentially replicable to other sites.
- Value-adding.

For any initiatives which are already implemented on site, please continue to use the **Quick Wins** plan





STOP THINK ACT

ARE YOU USING 5S TO KEEP YOUR SITE SAFE & TIDY?

5S results in a workplace that is clean, uncluttered, safe, and well organised, to help reduce waste and optimise productivity

Follow the below steps:

- Sort
- Set in Order
- Shine
- Standardise
- Sustain

**KEEP STANDARDS
HIGH AND
STAY SAFE**



Unlocking our Customer Journey

Celebrating our Customer Centricity

GET READY TO CELEBRATE EMEA CUSTOMER EXPERIENCE DAY WITH US!

October 4th

**Our Customers' satisfaction is our success!
We all have an impact on the Customer Experience.**

**WE CORDIALLY INVITE YOU TO TAKE PART IN OUR REGIONAL WEBINAR
WITH SPECIAL GUESTS AND TWO EXTERNAL EXPERTS!**

The Webinar will take place on October 4th in Zoom platform (language: English)



9.35-9.45 (CET)

**Customer Experience
Journey in CEMEX**

Sergio Menendez

President Region EMEA



9.50-10.05 (CET)

**Voice of Customer
Management**

Elise Jouffrey

*Customer Experience
Director Region EMEA*



10.05-10.55 (CET)

**How to use CJE in
practice and in building
a company's competitive
advantage?**

Jeroen Janssen

*Founder of TCXA – The
Customer Experience Agency*



11.00-11.45 (CET)

**Hacking Growth –
Customer Obsession
Approach**

Maja Voje

*The Growth Lab – Growth
marketing and digital
transformation expert*

REGISTER NOW

We also invite you to participate in

Global Event

Every Tuesday in October!

Oct 4th	Oct 11th	Oct 18th	Oct 25th
Customer Journey Overview	Customer Approach	Transactional Experience	Customer Success



GLOBAL SPEAKERS



SAP, LATAM

Juan Montes

Overall Journey



**Coca-Cola
Southwest Beverages**

Santiago Herrera

Customer Approach



Beiersdorf

Gerardo Miranda

**Transactional
Experience**



LinkedIn

Yvonne Morante

Customer Retention

9:00 Mexico 9:00 Bogota 15:00 London 16:00 Madrid 22:00 Manila

Event in English with live translation in Spanish

[Register here](#)

To register, click on SSO and type CEMEX





We have the pleasure to invite you to take part
in....

3 QUIZ

BECOME A

"CUSTOMER EXPERIENCE AMBASSADOR"
AND CHECK YOUR KNOWLEDGE WITH US!

3 QUIZZES, 3 WINNERS!

YOU CAN WIN A GIFT CARD WORTH 50 EUR  *taxable

WELCOME IN THE LAST QUIZ!

COMPLETE THE THIRD QUIZ NOW!

Click on the link or scan
the QR code



The quiz will be open for 24 hours.

The winner will be the person who will complete the quiz in the shortest time (time to complete the quiz) and answer the greatest number of questions correctly.

The winners will be announced during **Customer Experience Day - Regional Webinar** on **4th of October**.

DON'T HESITATE AND BECOME A CUSTOMER EXPERIENCE AMBASSADOR NOW!