

We create opportunities for you to continue growing at Cemex



Specialist/Junior Customer Centric Culture Customer Experience

What will be your role?



- Promote Customer Centric Culture at Cemex.
- Coordinate, Design and Implement the Regional Customer Centric Culture Initiatives, such as Superior Customer Experience Awards, Customer Experience Day

Profile



Education

- Higher education (preferred: management, marketing, economics)

Experience

- Experience in a similar position in a large company is welcome.
- Experience in customer service standards, process optimisation, project management, effective communication and content creation.
- Experience in working with graphic programs such as: Adobe InDesign, Canva, etc. is welcome.

Customer Experience Director EMEA

Marijana Kraljevic
Manager Customer Experience Improvement

Junior Specialist Customer Centric Culture

Location TBC: local hub office, no relocation required

Are you interested in applying?

- Deadline: **August 31st, 2023**
- Human Resources Contact: **Sylwia Chromiec** <sylwia.chromiec@cemex.com>

Our commitments in the selection processes:

- Objectivity and transparency: In the selection matrix you can consult the criteria on which the best talent is chosen.
- Diverse and inclusive environment: We all have the opportunity to develop and move along.
- Confidentiality in all our requests.