

UKNEWS







Welcome to UK News 6th June 2024 your weekly update from around Cemex UK

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HEALTH & SAFETY

Health & Safety Recognition for Alfred Hymas Ltd



Our Supply Chain team has recently presented our Haulage contractor, Alfred Hymas Haulage Ltd, a certificate of recognition for their outstanding commitment to workplace Safety, Health and Wellbeing.

Stewart Hymas is the Company's Managing Director, supported by his brother, Robert Hymas, Director, who has vast experience driving. The company continues to demonstrate its high service levels and operational excellence, with a focus on providing its customers with the best of value and dependability.

Stewart said: "Health and Safety is part of our DNA, we have our own on-site training facilities for our staff. We have worked together with Cemex for many years, and we understand the importance of our standards working for Cemex."

In the photo you can see Stewart and Robert with one of Hymas's new additions to their fleet of 70 vehicles, a Volvo FH16, and they have their own service workshops on their site.

Action for Happiness – Joyful June

Even in tough times life can still be joyful. There are lots of small things we can do to generate positive emotions like hope, gratitude, enthusiasm and awe. The Action For Happiness calendar is full of great ways to build positive emotions.

Share it with others to give them a boost too.

Why not download this month's Action for Happiness calendar to remind you to appreciate the little things in life and find out how they help with your positivity and wellbeing! Each day they give







you a little task to try and complete. It could be anything from 'Do something meaningful for someone' to 'Share an inspirational quote'.

You can watch the Joyful June video <u>here</u> where Action For Happiness's Vanessa King gives advice on how to make life happier and more fulfilling.

You can also find this Joyful June calendar at the end of this document and in the download section of the UK News website: www.cemexuknews.co.uk/downloads



CUSTOMER CENTRICITY

'One Team' Approach Wins the Day



A recent customer order was completed due to excellent collaboration between Cemex and Procon, Cemex's London Readymix business.

A customer without a credit facility with Cemex approached Procon (where they do have a credit facility) to supply a large powerfloat slab in a location that Procon could not supply.

Working together, James Drobka from Procon, Muzzamil Shakil, Cemex Readymix Technical Manager, who obtained a mix design, Charlie Walker from the Commercial team and Nigel Bateman, London Operations Manager, they were able to offer a solution from the Cemex Bray plant,

circa. 180m3 of C40 Powerfloat mix in CEMII/A-L which was supplied on time without a hitch.

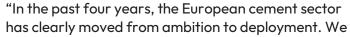
Well done to everyone involved – the customer was very happy with their supply!



FUTURE IN ACTION

European Cement Industry Issues Updated Net Zero Roadmap

CEMBUREAU, the European Cement Association, has published its <u>Net Zero Roadmap update</u>, outlining the sector's climate ambition along the cement and concrete value chain.





have the potential to scale up our climate ambition, but we need policymakers to match this ambition through decisive policies" says Ken McKnight, President of CEMBUREAU.





The roadmap update looks at the progress achieved since the publication of CEMBUREAU's carbon neutrality roadmap in May 2020. In light of the significant decarbonisation projects ongoing throughout the EU industry, it revisits the sector's ambition as follows:

- By 2030, the roadmap projects a 37% reduction in CO₂ emissions related to cement production, and 50% down the value chain.
- By 2040, a 78% reduction on cement, and 93% down the value chain.
- By 2050, the roadmap projects net zero cement production in Europe, and looks at the potential to become carbon negative over the value chain. The roadmap also highlights that key policy measures which are indispensable to meet this ambition, including:
- The implementation of a watertight Carbon Border Adjustment Mechanism (CBAM)
- The ramping up financial support to support decarbonisation investments
- The need for guaranteed access to affordable decarbonised energy, infrastructure and raw materials
- · The creation of lead markets for low carbon, circular products

Koen Coppenholle, Chief Executive of CEMBUREAU, adds: "The next European political cycle must be about an industrial deal. We need a strong mobilisation at all levels of governments to create a business case for decarbonisation investments."

You can find the full CEMBUREAU Net Zero Roadmap and the Executive Summary here.

Supporting Collaborative Women

Around the world our Cemex Social Impact strategy is making a positive and lasting difference in the local communities where we operate. We focus on empowering people, improving housing and infrastructure, building green spaces and resilient communities, and supporting local economies through skills development, entrepreneurship, and sustainability for a just transition.



How can you get involved

Across the UK between 10th – 14th June we are asking Cemex UK colleagues to please support **Collaborative Women** this June, by donating items that you no longer need or want. Operating out of Manchester, Collaborative Women work with victims of domestic violence and provide access to safe and affordable housing and also find ways of empowering these women to forge their own paths. The support they mostly require is with materials to assist women who have been housed or are seeking safe accommodation when they escape domestic violence. You can find out more about the organisation here: https://www.collaborativewomen.co.uk/about

We can support them by donating:

- Bedding | For Double and Single Beds
 - Mattress covers
 - Sheets
 - Pillows





- Duvet covers
- Period products
- Toiletries | travel size options would be welcome
 - Toothpaste
 - Toothbrush
 - o Shampoo and conditioner
 - o Shower gel and bar of soap
- Body lotions and hand lotions (particularly culturally specific skincare products that are halal)

We have arranged the following collection points at Cemex sites. Please bring your donations to these collection points between 10^{th} – 14^{th} June.

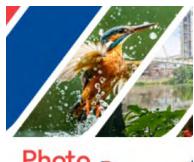
UK Collection points:

- Sheffield Contact: Paul Cooke
- Head Office Coventry Contact: Chiedza Mupfumira
- Wick Floors Contact: Susan Townsend
- Wick Readymix Contact: Ann Ponting
- Dove Holes Contact: Stephen Leigh
- Southampton Marine Contact: Matt Bland
- Rugby Cement Plant Contact: Nicola Clare
- Preston Brook Contact: Damon Montgomery
- Stockton Contact: Christine Westwood
- Oldbury Contact: Naomi Gough

Please share our poster on all workplace notice boards – you can find it at the end of this document and on the UK News download page: www.cemexuknews.co.uk/downloads

Many thanks for your support.

Calling All Amateur Photographers!





To celebrate Earth Day we have launched our second Wildlife Photography Competition, open to all EMEA employees.

Cemex actively protects and nurtures biodiversity at all sites through careful environmental management and education.

Our photography competition is to celebrate diversity of wildlife at our sites, since every organism is part of an ecosystem which needs protection for a richer, stable and resilient environment as we progress towards being Nature Positive by 2030.

Please submit your photos capturing images of wildlife and habitats at any Cemex site by sending an email to: sean.cassidy@cemex.com with your





contact details and a very brief description of your photos. Maximum of three images per person, with typical resolution up to 5MB, typical of any smart phone.

The competition is open until 20th September 2024. All photos submitted are likely to be used in our internal and external communications channels. Please see poster and rules, terms and conditions on the UK News download page HERE.



THE EMPLOYEES

The Importance of Health Screening - Julie's Story



As an employer, Cemex has a responsibility to ensure suitable controls are implemented to ensure the work environment and tasks employees carry out are not detrimental to our health and to provide appropriate health surveillance. This is arranged through an independent Occupational Health Service. As part of this health surveillance, employees are offered an optional blood test. All test results are anonymous, Cemex does not receive individual results, only a general indication of overall health trends.

We encourage everyone to take up the health screening, including the blood tests, as it can highlight any issues that you might not otherwise be aware of, and would not find out about if you have no symptoms. In some cases, colleagues who have had the health screening and the blood tests have discovered issues requiring treatment. This was the case for Health & Safety Manager, Julie Welch.

Julie has bravely agreed to share her story to encourage colleagues at Cemex to take up the blood tests and health screening when they are given the opportunity.

Julie's story:

"In the middle of October I attended the mobile health screening offered by the company. I always take the opportunity to take the optional blood test as this can identify several health issues which a normal medical doesn't detect. Shortly after this I started to feel not my usual self. I like to swim at least four times a week and go to spinning classes at least once a week. I started to find that I was really struggling to walk a medium / long distance and up steps without getting out of breath.

Looking back to the end of September, I was diagnosed with a deep vein thrombosis (DVT – blood clot) in the back of my knee which was put down to flying. This wasn't a long-haul flight, just to Spain, but having travelled with a budget airline, sitting in cramped space with little leg room, followed by a three hour commute from the airport didn't help. I was prescribed blood thinning tablets for three months, which is what I put my breathlessness down to. I went to see the doctor about this but she didn't really think it was an issue and wanted to keep me on the tablets.





Then, shortly after my visit to the doctors, I received my blood test results from the Cemex blood test. These highlighted five of the results related to blood counts were out of range; some of which were significantly lower or higher than the norm. I, therefore, sent a copy to my doctor and within two days I was invited for a review with my doctor where she did an urgent blood test. Within the week she informed me that I had some type of blood cancer and she wanted me to see a specialist. Two days after Christmas 2023, I sat in front of the Consultant who informed me that I have a cancer called Myeloma, which is a cancer of the bone marrow.

The Consultant informed me that although there is no cure for this cancer, I was very lucky to have caught it early as usually it isn't detected until it causes areas of bone to become porous and weak, resulting in lesions that look like holes on an X-ray and can result in multiple fractures. I, therefore, started treatment within a few weeks and I am now taking part in a clinical trial which is having positive results in managing the cancer.

So, my message is this – please take up the offer of health screening and take the optional blood test. This test is not a standard blood test that may be carried out at your local doctors' surgery and can detect anomalies that normally may not be identified."

Take the Wellbeing CAN DO Challenge



Next week is Men's Health Week. This is a powerful platform that aims to empower men in the UK to prioritise their physical and mental wellbeing.

Our current wellbeing campaign around Men's Health is all about bringing awareness to health issues that affect men disproportionately and focuses on encouraging men to become aware of problems they may have or could develop and gain the courage to do something about it. We have been sharing resources which you can find HERE.

Ahead of Men's Health week we are challenging male colleagues to take the Men's Health Forum CAN DO Challenge.

The five ways to wellbeing are five things that are scientifically proven to help us feel better.

The CAN DO Challenge invites you to do all FIVE of them!

The five ways are:

- Connect connect with other people (e.g. call an old friend or family member).
- (Be) Active move your body (e.g. go for a run/walk/swim/dance/etc).
- **N**otice take notice of the environment around you (e.g. turn off your phone for an hour and look around).
- Discover learn something new (e.g. read a book you haven't read before).
- Offer (or give) do something for someone else (e.g. volunteer for a local community group).

Read more about the <u>Five Ways to Wellbeing</u> or find out about <u>Man MOT for the Mind</u> manual, based on the five ways. Or <u>get started downloading resources now</u>.





You CAN DO it by yourself. Or with friends.

Want to make the challenge more challenging?

- Can you do all five in one day?
- Can you do a different way for each day of the week?
- Can you find a single activity that ticks all five boxes? Taking a group of people on a historical walk, for example.
- Can you get five friends to do it too?
- Can you really make a day of it and do each activity for an hour?
- Not sure what to do? To get you thinking, here are <u>50 ideas</u> from our men's health champions. There
 are dozens more ideas in <u>Man MOT For The Mind</u>.
- Keep checking back here we'll be posting some of our favourite ideas.

Business Milage Training Update



If you claim business mileage on your company car or personal car please be aware that the training document for the correct process for submitting mileage expenses has been updated.

You can find it at the end of this document and on the UK News download page: www.cemexuknews.co.uk/downloads

Mileage

oAll mileage claims must have a VAT receipt that covers the journey they are claiming for (except fully electric vehicles – see exceptions). You cannot complete a no receipt declaration for these. If you have a cash allowance instead of a Company Car you need to claim reimbursement for mileage by using the Company car mileage section to ensure you are correctly reimbursed. **Personal car mileage claims** are only for those individuals who have neither a company car nor cash allowance.

Car/Van drivers – personal mileage (*09. Travel: Mileage)

- Company Car/ Car Allowance If someone has a company car should be claiming as company car mileage, not personal. Anyone identified as a car driver and claiming personal mileage is basically being overpaid, people will get 45p per mile instead of the fuel advisory rate for the car.
- Van drivers The full amount can be claimed if the employee has a fuel card but has lost it or does not have it on them for some reason. Also, where they may have a hire van or additional vans required by the business. If the employee does not have a fuel card and has a company van then the company mileage section should be used.

Travel Fuel Expense (*14. Travel: Fuel)

- Company car or car allowance No Fuel card Drivers should all be claiming fuel as a company car driver (*09. Travel: Mileage) and being reimbursed the fuel advisory ppm rates.
- o Lost Fuel card/no fuel card at time of purchase full value can be claimed on this category.





- Fuel card is for different vehicle When you usually have a fuel card for your company vehicle but currently using a replacement vehicle.
- o Not a company driver Not identified as a company car or van driver but if it's a business journey then the employee should simply be claiming (*09. Travel: Mileage) as personal car mileage, 45p per mile.

Receipts

 Please ensure you obtain a VAT receipt for all fuel expenditure so that if you claim any mileage allowances the company can reclaim the VAT, which helps reduce unnecessary cost to the business. We cannot process the claim without these or need manager approval as this is extra cost for the Company.

Exceptions

• Fully electric car – It will not be possible to obtain VAT receipts for fully electric vehicles or the electric portion of hybrid (part fuel/part electric) vehicles. The current rate for claiming business miles on electric vehicles is 9 pence per mile per the latest HMRC guidelines.

Changes To Fuel Mileage Rates

The fuel rates for business mileage have been amended effective 1st June in line with the latest HMRC Advisory Fuel Rates.

The rates by engine type and size are outlined in the table below. SAP Concur has been updated and claims for mileage from that date onwards will be made at the revised rates.

Link: Advisory fuel rates - GOV.UK (www.gov.uk)



Fuel Type	Engine size	Rate From 1 Mar 2024	Rate From 1 Jun 2024
Petrol	1400cc or less	13p	14p
	1401cc to 2000cc	15p	16p
	Over 2000cc	24p	26p
Diesel	1600cc or less	12p	13p
	1601cc to 2000cc	14p	15p
	Over 2000cc	1 9p	2 0p
Fully Electric	Not Applicable	9p	8p

Hybrid cars are treated as either petrol or diesel for advisory fuel rates.





New EV Charge Points at Head Office



Our Head Office in Binley, Coventry now has four Electric Vehicle charging points.

You will need the PodPoint app to use the chargers. Please refer to the policy at the end of this document and in the download section of the UK News website:

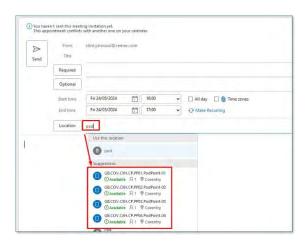
www.cemexuknews.co.uk/downloads for further information.

If you have already have a PodPoint account registered with your personal email address, you can either change your email address to your Cemex email address in the app

settings, or, email <u>andrea.ingham@cemex.com</u> and request that she register your personal email address with the Cemex PodPoint account.

The four car parking spaces need to be booked using Outlook calendar. First open a new meeting booking, type **Pod** into the location and the four pods will automatically pop up without you needing to hit enter or search. The number of the PodPoint booking relates to the photo above (1 to 4). You can book a maximum of four hours, but if you need more time you can book back-to-back four hour slots.

Booking is only available between 6am and 6pm. Once you have booked your slot you will receive a confirmation email.







Life as a Deck Cadet

By Archie McCartney, Deck Cadet, UK Marine



"I have now been on board Sand Falcon for a few months as a Deck Cadet and the experience and knowledge I have gained so far is fantastic. The Captains and crew on board have been very helpful in teaching and supporting me get to the final stages of my Officer of the Watch qualification.

I started my HND in Nautical Science in September 2021 when I was sponsored by a deep-sea shipping company. During my first sea phase I was unable to get to sea due to lack of berths. I did eventually get to sea on board a tanker which I was on board for five months. I enjoyed some of my time on board and got to see some interesting parts of the world, however, a tanker wasn't the best learning environment for me.

I am very lucky to now have Cemex as my training sponsor and I've been made to feel very welcome by everyone in the company, from Captains, Crew to all the support team on shore. Compared to my previous experiences, being on board Sand Falcon as a Deck Cadet with Cemex is infinitely better. The support from the Cemex team has helped me to continue with my cadetship and I have learnt an enormous amount already.

We have also spent some time in dry dock and the experience has offered me a great insight in how a routine yearly stoppage of a vessel of this kind works.

I would like to thank Matt Bland for giving me the opportunity Captain Jason Barlow and Tony Surey, officers, crew and shore-based team at Cemex UK for this great experience and opportunity."

Celebrate Bike Week with a New Bike!

Bike Week (10th – 16th June) is a fantastic opportunity to get active and embrace the many benefits of cycling.

If you are considering a healthier, more sustainable way of travelling this Summer then our **Cemex Cycle to Work scheme** may be just what you are looking for!

The scheme is now permanently open so you can apply to the scheme at any time, without the need to rush to do this within a window of time.



Note: You can only make one application in a 12 month period.





Details of scheme

The cycle benefit scheme is a great way to get a new bike of your choice and save as much as 42% of the usual cost!

Watch this video to find out how more about the scheme: https://youtu.be/J_7fOwvGOos?si=Dpcd2oKHjQ6WzR5e

The scheme works by allowing you to purchase a new bike and accessories through salary sacrifice, meaning you don't pay tax on the amount you have spent, saving you up to 42% on your new cycling gear. The cost is deducted from your salary over 12 months. The maximum amount that you can spend on a bike and/or accessories is up to £3,000. This will allow those looking to purchase electric bikes to choose from a wider selection.

Our agreement is with Cycle2work from Halfords. You can choose from shopping in Halfords stores, Halfords online, Tredz.co.uk or one of over 800 independent retailers, or visit www.cycle2work.info to see your local options.

Decide what value you want to spend on your bike and safety equipment. You can choose to take between £100 and £3,000 in increments of £5. To register for the scheme please visit www.cemexlifestyle.co.uk or call 01908 303 498.

Once your application is approved then your Letter of Collection (LOC) is issued within 48 hours and you can go and collect your bike and equipment.

If you encounter any issues accessing the portal please use this link: https://cemex.salarydeductplatform.com/Welcome

Some common questions

Do I have to cycle to work every day, and do I need to record when I use the bike? Simple answer is No! You can cycle all or part of a journey – to the station, to meet a colleague or client, from site to site etc. You can cycle just when it suits you – just on Fridays or in the summer months. You don't have to keep a record of when you cycle. You can use the bike for leisure purposes – pit stop at the café or pub makes it all worthwhile!

Further information and a guide to how to make an application can be found here

You can find a poster with a QR code to register, at the end of this document and on the UK News download page: www.cemexuknews.co.uk/downloads Please also download this poster for your noticeboards.





Revolutionise your Projects with Copilot Tech Talks



Join the next Tech Talks on 10th June at 4pm to explore how Copilot revolutionises the use of Low-Code to transform ideas into real-world digital solutions.

Click HERE to join on zoom.

Our Employee Assistance Programme



Did you know that Cemex offers all employees a free, confidential employee assistance programme called Lifestyle Support.

Lifestyle Support is easy to access, available 24/7 and can provide help and support with a wide range of issues or concerns such as family matters, debt, relationships, bereavement, depression and anxiety.

It is run by a separate provider and not part of Cemex; we don't receive any employee specific information from them.

Contact the Employee Assistance Line (Lifestyle Support) for confidential advice and support – call 0808 168 2143 or visit www.lifestyle-support.co.uk (Username: cemex Password: cemex).

A poster can be found at the end of this document and in the download section of the website: www.cemexuknews.co.uk/downloads

We would love to hear from you for the next edition

To send us a story: either click on 'submit a story' on the UK News website or email <u>gb-communicationsandpublicaffairs@.com</u>

If you can, please include a photo too (taken in super fine landscape setting and saved as a jpeg.) Thank you.







Supporting Collaborative Women



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This is an organisation providing access to safe and affordable housing and to find ways of empowering women have been who victims of domestic violence, helping them to forge their own paths.

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 - Mattress covers
 - Sheets
 - Pillows
 - Duvet Covers
- Period Products
- Toiletries | travel size options would be welcome
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 - Toothbrush
 - Shampoo & Conditioner
 - Shower Gel and Bar of Soap
- Body lotions & Hand Lotion (particularly culturally specific skincare products that are halal)

UK Collection points:

- Sheffield RMX plant Contact: Paul Cooke
- Head Office Binley, Coventry Contact: Chiedza Mupfumira
- Wick Floors Contact: Susan Townsend
- Wick Ready Mix Contact: Ann Ponting
- Dove Holes Contact: Stephen Leigh
- Southampton Marine Contact: Matt Bland
- Rugby Cement Plant Contact: Nicola Clare
- Preston Brook Contact: Damon Montgomery
- Stockton Contact: Christine Westwood
- Oldbury Contact: Naomi Gough





About

Cemex site charge points are open to all Cemex employees to facilitate charging electric vehicles.

Access to charge is via the Pod Point app which all employees can download free of charge. Employees wishing to charge will pay the cost of the charge directly via their Pod Point app.

Cost per kWh will be set at Cemex UK's consolidated average electricity price. This will ensure consistent pricing at all sites offering charging facilities. Cost per kWh will be reviewed on a six-monthly basis.

It is not permitted for employees to claim reimbursement for charging costs from Cemex.

Business miles should be claimed in line with the UK Travel Expenses Policy via Concur.

Cemex charge points will not be open to public use and therefore will not be visible on the app to anyone outside of the group defined as Cemex authorised users.

Allocation will be on a first come, first served basis, no reserving will be allowed. Please note local site guides may be implemented to enhance the policy and assist management of the bays.

Cemex standard policy regarding reverse parking on site remains in place, there is no exception for EV charging areas.

How To Access

Download the app, login or create a new Pod Point account.





Links; Pod Point on the App Store (apple.com) / Pod Point – Apps on Google Play

- o If you create an account using your Cemex email address you will automatically be included as a Cemex authorised user.
- If you already have an existing account set with a personal email, please contact the Cemex administrator to request your account to be included.

Contact details for Cemex administrator; GB Fleet gb.fleet@cemex.com

This application will also allow access to the Pod Point public network of charge points.

Public Charging Sources

Find Your Nearest EV Charging Point | Pod Point Network (pod-point.com) Map of electric charging points for electric cars UK: Zapmap (zap-map.com)



EV Charging Etiquette

It is important to be considerate when charging so that you don't inadvertently prevent other drivers from charging when they need to.

- Plug-in vehicles only. Unless your car/van can make use of a charging point then this bay is not for you. Even if it is a preferable space, you should only park in the bay by the EV charge point if you are going to charge.
- When you are at a charge point it is considerate to move once you have completed charging to allow another driver use of the charge point.
- Always be respectful and patient with other drivers especially whilst waiting to transfer into a charge point bay.
- Under no circumstances should you attempt to unplug another employee's electric vehicle whilst charging. Unplugging is usually impossible in practice, there are locking mechanisms.
- o Please ensure to treat the charge point unit with care when connecting.
- If you notice any damage or have connection issues with the charge point unit, please report immediately to the local facilities team or site management.

Tip: You often don't need to charge to 100% before moving. It is likely you can continue your journey with less, so consider moving once you have got to what you consider an appropriate threshold.

Help & Support Guides

Electric Vehicle Help & Advice for Drivers (alphabet.com)

Guides Overview | Pod Point (pod-point.com)

Guides to EV charging for new & established EV drivers - Zapmap (zap-map.com)



Charging with the Pod Point App

Dual Authenticating Twin Charger



This section of the user guide covers the Pod Point Twin Charger when charge is confirmed using the Pod Point App.

1. Download the Pod Point App



For IOS devices, download on the App Store.



For Android devices, download on the Google Playstore.

You can either create a Pod Point account in our app to use our network or alternatively, use quest access.

If payment is required to charge you will need to top-up the full amount onto your digital wallet or provide your card details.

If the chargers are configured as private, you'll need an account with the email address you signed up with to authenticate charging.

2. Understanding the charging-doors

The Twin Charger features two charging sockets protected by hinged doors.

These are named * Socket A & B* in the Pod Point App.

Both sockets are compatible with standard mode 3 charging cables and can be used to charge two vehicles simultaneously.



3. Twin Charger lighting guide

The colour and flashing of the status lights on either side of the Twin unit show the current status of the corresponding door as follows:











Blue Light/Flashing Pink Communicating Green/Blue Flashing Charging

Solid Green Charging (Confirmed) Flashing Orange Card not accepted

Flashing Red Error

4. Connect your vehicle to start charging

Using your charging cable, connect your vehicle to the Twin Charger.

Charging will start immediately, the cable will be locked and a solid green light will be shown via the status light.

Note: If you do not confirm your charge using the Pod Point App within 15 minutes, charging will stop.

Note: Only certified made 3 cables are to be used on the Twin Charger in-cable adopters or converters are not permitted for use.





Dual Authenticating Twin Charger



This section of the user guide covers the Pod Point Twin Charger when charge is confirmed using the Pod Point App.

Find your charger in-app

Use the name of your charger to locate it within the Pod Point App.

You can also search by the address or postcode of the chargepoint.

You can also find all of our chargers on the Pod Point Network online <u>here</u>.



6. Confirming your charge

To use most of our Twin Chargers you will need to confirm charge within 15 minutes of your charging session starting via the Pod Point App. If your session is not confirmed then charging will stop.

To confirm your charge simply tap the "Confirm Charge" button in-app underneath the door you are charging from (see screen 1) you will then see screen 2 in-app to confirm you have started charging.



7. Ending your charge



Once your vehicle is fully charged the Twin Charger status light will be flashing green and the charge from the Twin charger will stop automatically.

Alternatively if you would like to stop charging before your battery is full, simply unlock and remove the cable from your vehicle.



GOT A QUESTION ABOUT THE CYCLE BENEFIT SCHEME?

CALL 01908 303 498

We can key your application for you - make sure you have your payslip and know the value you want to spend

including accessories.

Save up to 42%*

of the usual cost of a new bike, get fitter, and feel fabulous!





*At time of publication tax and NI rates :- lower rate 32%, higher rate 42%, additional rate 47%.

Want to find out more?
WWW.CYCLE2WORK.INFO
Call: 01908 303 498

