



# ENVIRONMENTAL BRIEFING

## ISO 14001 & ISO 50001 Success

### Summary

2024 is the first year where a single certification company, NQA, have been auditing our compliance with both ISO 14001 (Environmental Management Standard) and ISO 50001 (Energy Management Standard). This has reduced the total number of external audits needed at operational sites and at our Head Office. Common aspects of both systems are covered together and this has given savings in time and costs without compromising on scrutiny of our systems.

During 2024, audits were carried out by NQA at our Binley Head Office and on numerous operational sites across all business areas. We are delighted to report that we have successfully passed our 2024 audit with only 2 minor non conformities and a small number of opportunities for improvement raised. All closed out during the year. This is an excellent result.

The NQA auditor was keen to feedback that the success was due to the excellent way that energy and environmental management are integrated into all that we do and the excellent engagement exhibited by everyone involved in the audits.

### 4 Key areas for improved focus highlighted during the audits

- Both minor non conformities related to contaminated waste streams. Waste must be properly segregated by us and our contractors – hazardous and non hazardous wastes in particular. This includes unusual items like office chairs, fluorescent tubes and WEEE (waste electrical and electronic equipment).
- Waste management registers and waste Duty of Care documentation must be kept fully up to date.
- Environment and energy deviations must be reviewed regularly and closed off once completed. The auditor noted a large number of overdue deviations and will be expecting this to have improved next year.
- All sites need to have had at least one energy audit in 2023 - 2024. Any outstanding sites should be audited by the locally trained energy auditor by the end of 2024.

**Our new ISO 14001 and ISO 50001 certificates are available on the [UK Sustainability SharePoint](#) and should be displayed on site noticeboards.** These certifications help us to demonstrate our sustainability credentials to customers, regulators and other stakeholders.



**Thanks to everyone who contributed to the success in 2024.** As always we will need to keep up the good work to retain these certifications. We will be audited again in 2025 to ensure that we are continuing to manage and improve our energy and environmental aspects.

**For further details or information, please contact a member of the Sustainability Department.**