

# Safely Challenging Unauthorised Persons

The Power of Hello: Can I Help You? Who Are You Here to See?

Remember: Your Safety Is The Priority



## ASSESS



- ✓ No ID or PPE
- ✓ Out of Place or Lost
- ✓ Suspicious Behaviour

## ENGAGE



- ✓ Greet Politely
- ✓ Maintain Distance
- ✓ Advise a Colleague

## DISENGAGE



- ✓ If Unsafe, Step Away
- ✓ Clear Escape Route
- ✓ Do Not Confront

## REPORT



- ✓ Contact Security
- ✓ Control Room / Police
- ✓ Report All Incidents

✓ Be Polite, Not Brave / ✓ Saying "Hello" can be enough

✓ Assess • Observe • Disengage • Report

✓ Stay Safe, Stay Secure, Stay Away