

INCIDENT DETAILS

A contracted readymix driver arrived at a customer site. While exiting the truck cabin, during the final step to the ground, he stepped onto a loose stone, lost his balance, and fell. As a result of the fall, the driver sustained a fracture to his hand.

REVIEW POINTS FOR ALL SITES

- Reinforce strict use of **three points of contact** when entering and exiting vehicles.
- Emphasize **checking footing before the final step** to the ground (“last step awareness”).
- Take 5 for drivers - especially at unfamiliar sites.

KEY FINDINGS

✓	Contracted driver received all required H&S training including induction and 3 points of contact.
✗	The driver did not maintain three points of contact, releasing his grip before both feet were securely on the ground, leading to loss of stability.
✗	Uneven ground conditions at the exit point of the vehicle (presence of loose stone) – poor housekeeping on the customer site.
✗	Inadequate inspection of footing area before stepping down from the cabin.



Incident\Hazards alert



Get a grip



Look after yourself and each other