



Site Safety

Check for hazards when on site, be highly visible and assess the risks before unloading.

Visible Felt Leadership (VFL) visits should focus on observation, discussion and engagement. Periodically, we are sharing discussion topics aligned to current H&S campaigns.

DRIVING ESSENTIALS – SITE SAFETY

KEY MESSAGES FOR LEADERS

- Every delivery begins with a safe assessment of the site, access route, and unloading area before work starts.
- Drivers must understand and follow site traffic rules, designated routes, signage, and local safety requirements at all times.
- Take 5 is a critical control: drivers must assess and manage the area around the vehicle before unloading or discharging.
- Drivers must always anticipate vehicle-pedestrian interaction risks and be prepared to stop work when conditions become unsafe.
- Poor site conditions, limited visibility, congestion, and unexpected site activities can significantly increase delivery risk.
- Drivers must challenge unsafe conditions, communicate concerns, and avoid deliveries when risks cannot be effectively controlled
- Extra caution is required at loading points, unloading zones, construction sites, and areas with mixed vehicle and pedestrian traffic.
- Safe delivery means protecting employees, customers, contractors, and members of the public at every stage of the operation.

HOW TO ENGAGE DURING VFL

- Engage drivers about how they assess site conditions before entering and during deliveries.
- Reinforce the importance of Take 5 and active control of the delivery area.
- Promote compliance with customer site rules, traffic management plans, and safe delivery procedures.
- Encourage proactive identification of unsafe conditions and the use of Stop Job authority when necessary.
- Confirm that hazards, near misses, and site safety concerns are reported and discussed.

QUESTIONS DURING VFL

- What helps you assess site safety before starting a delivery?
- How do you establish and maintain control of your area during unloading or discharge?
- What would make you stop a delivery because site conditions are unsafe
- Where do you see the highest risk involving vehicles and pedestrians on customer sites?
- Do you always follow local site traffic rules and designated delivery procedures?
- How do you report unsafe site conditions or delivery-related near misses?

IDENTIFYING RISKS AND CHALLENGES

- Congested delivery areas and vehicle-pedestrian interaction.
- Construction sites, loading zones, and changing site conditions.
- Limited visibility, blind spots, and restricted access routes.
- Unsafe customer site conditions or inadequate traffic controls.

REINFORCING GOOD PRACTICES

- Completing a thorough site assessment before every delivery.
- Maintaining effective control of your area throughout the operation.
- Following site traffic rules, designated routes, and delivery procedures.
- Stopping work when site risks cannot be effectively controlled.
- Learning from near misses and sharing safe delivery lessons across the business.